

VA

Provider Number	Hospital Name	Address 1
490001	NORTON COMMUNITY HOSPITAL	100 15TH ST NW
490002	RUSSELL COUNTY MEDICAL CENTER	CARROLL & TATE STREETS
490004	ROCKINGHAM MEMORIAL HOSPITAL	235 CANTRELL AVE
490005	WINCHESTER MEDICAL CENTER INC	220 CAMPUS BLVD SUITE 210
490007	SENTARA NORFOLK GENL HOSP	600 GRESHAM DR
490009	UNIVERSITY OF VIRGINIA MEDICAL CENTER	JEFFERSON PARK AVE
490011	BON SECOURS - DEPAUL MEDICAL CENTER	150 KINGSLEY LANE
490012	LEE REGIONAL MEDICAL CENTER	1800 COMBS ROAD
490013	HALIFAX REGIONAL HOSPITAL	2204 WILBORN AVENUE
490017	BON SECOURS - MARYVIEW MEDICAL CENTER	3636 HIGH STREET
490018	AUGUSTA MEDICAL CENTER	78 MEDICAL CENTER DRIVE
490019	CULPEPER MEMORIAL HOSPITAL INC	501 SUNSET LANE
490020	JOHN RANDOLPH MEDICAL CENTER`	411 W RANDOLPH ROAD
490021	CENTRA HEALTH	1920 ATHERHOLT ROAD

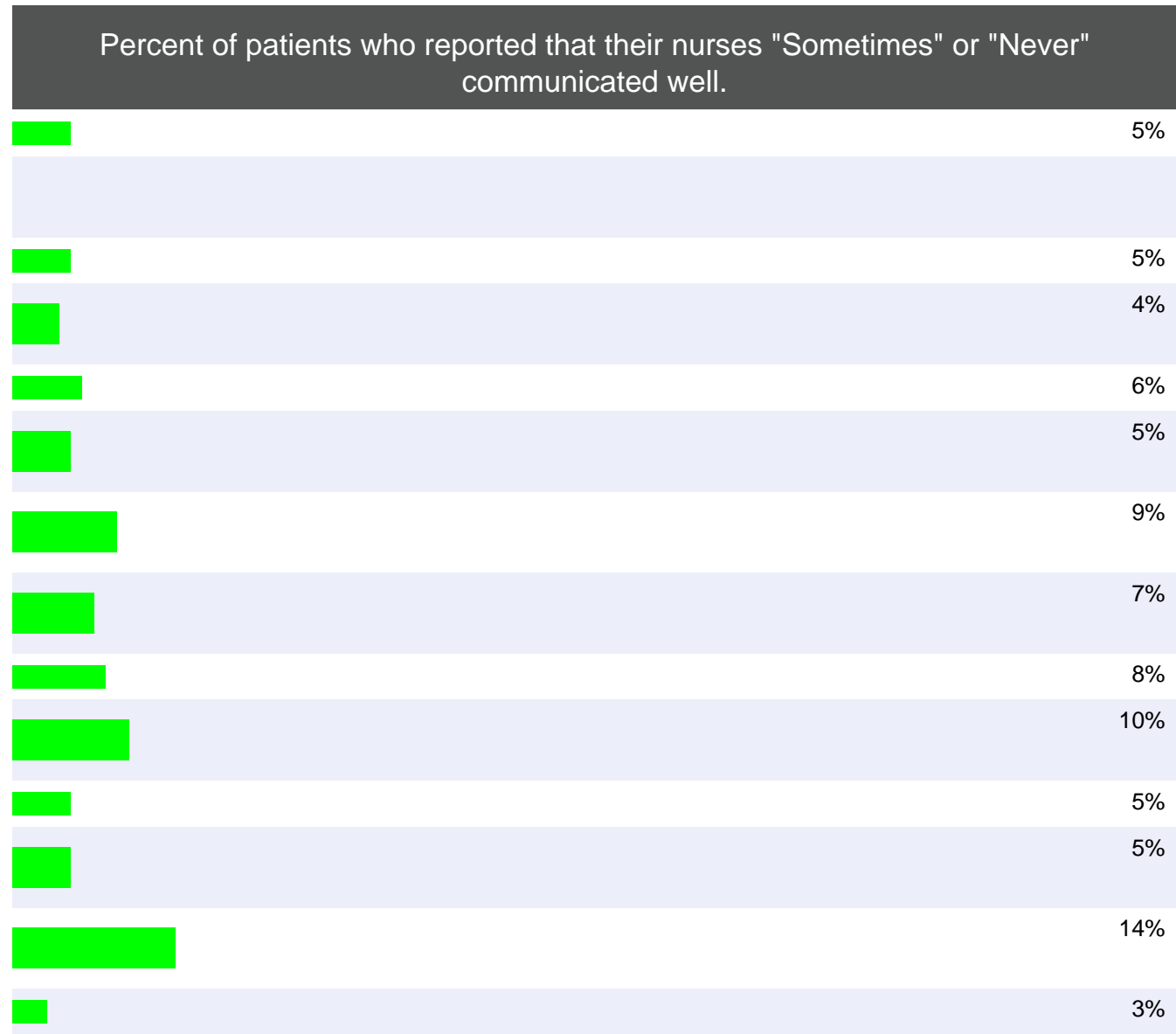
VA

Address 2	Address 3	City	State
		NORTON	VA
		LEBANON	VA
		HARRISONBURG	VA
		WINCHESTER	VA
		NORFOLK	VA
		CHARLOTTESVILLE	VA
		E	
		NORFOLK	VA
		PENNINGTON	VA
		GAP	
		HALIFAX	VA
		PORTSMOUTH	VA
		FISHERSVILLE	VA
		CULPEPER	VA
		HOPEWELL	VA
		LYNCHBURG	VA

VA

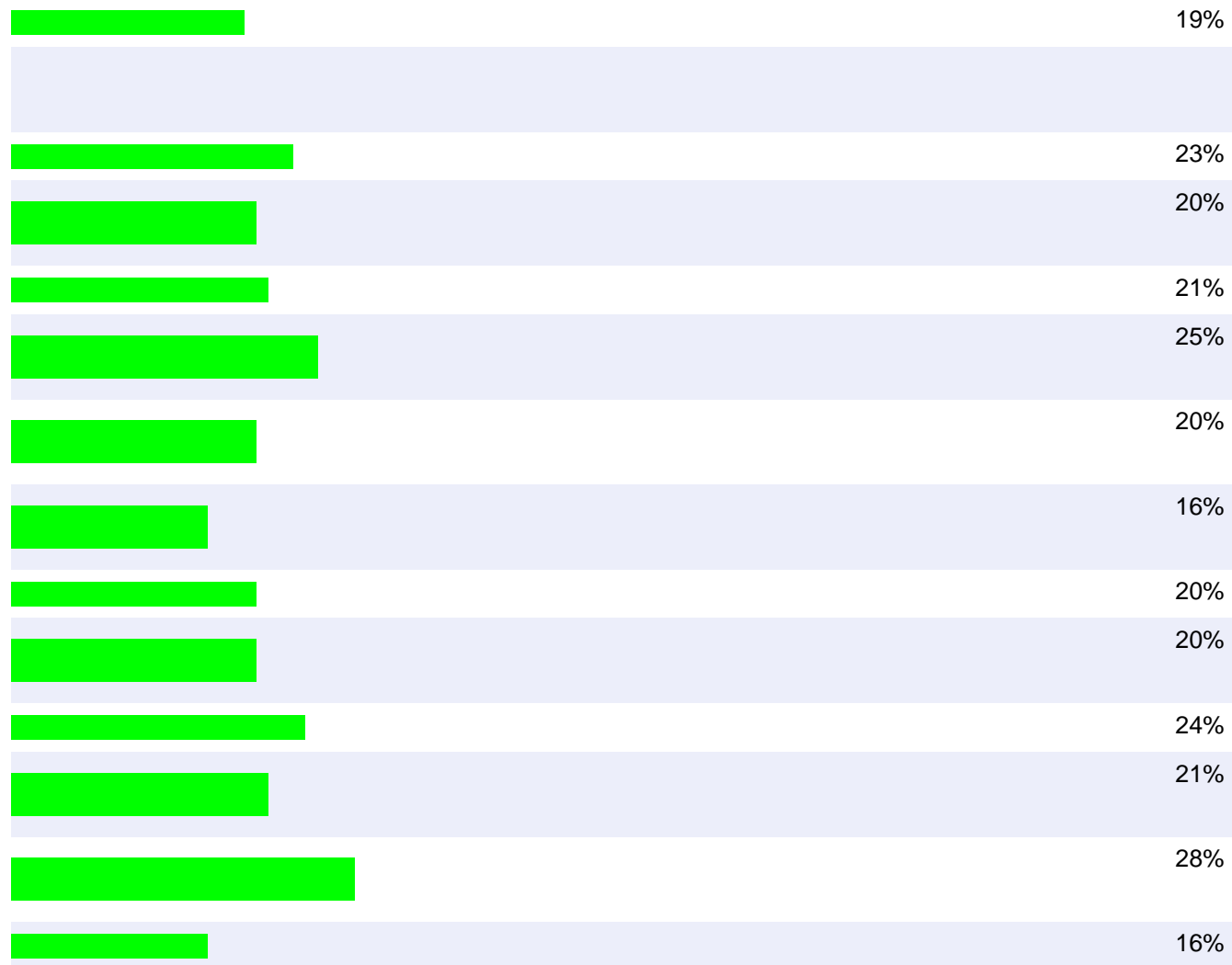
ZIP Code	County Name	Phone Number
24273	NORTON CITY	(703) 679-9600
24266	RUSSELL	(276) 883-8100
22801	HARRISONBURG CITY	(703) 433-4100
22601	WINCHESTER CITY	(540) 536-7654
23507	NORFOLK CITY	(800) 736-8272
22908	CHARLOTTESVILLE CITY	(800) 251-3627
23505	NORFOLK CITY	(804) 489-5000
24277	LEE	(276) 546-1440
24558	HALIFAX	(434) 517-3100
23707	PORTSMOUTH CITY	(757) 398-2200
22939	AUGUSTA	(540) 932-4500
22701	CULPEPER	(703) 829-4300
23860	HOPEWELL CITY	(804) 541-1600
24501	LYNCHBURG CITY	(434) 947-4705

VA



VA

Percent of patients who reported that their nurses "Usually" communicated well.



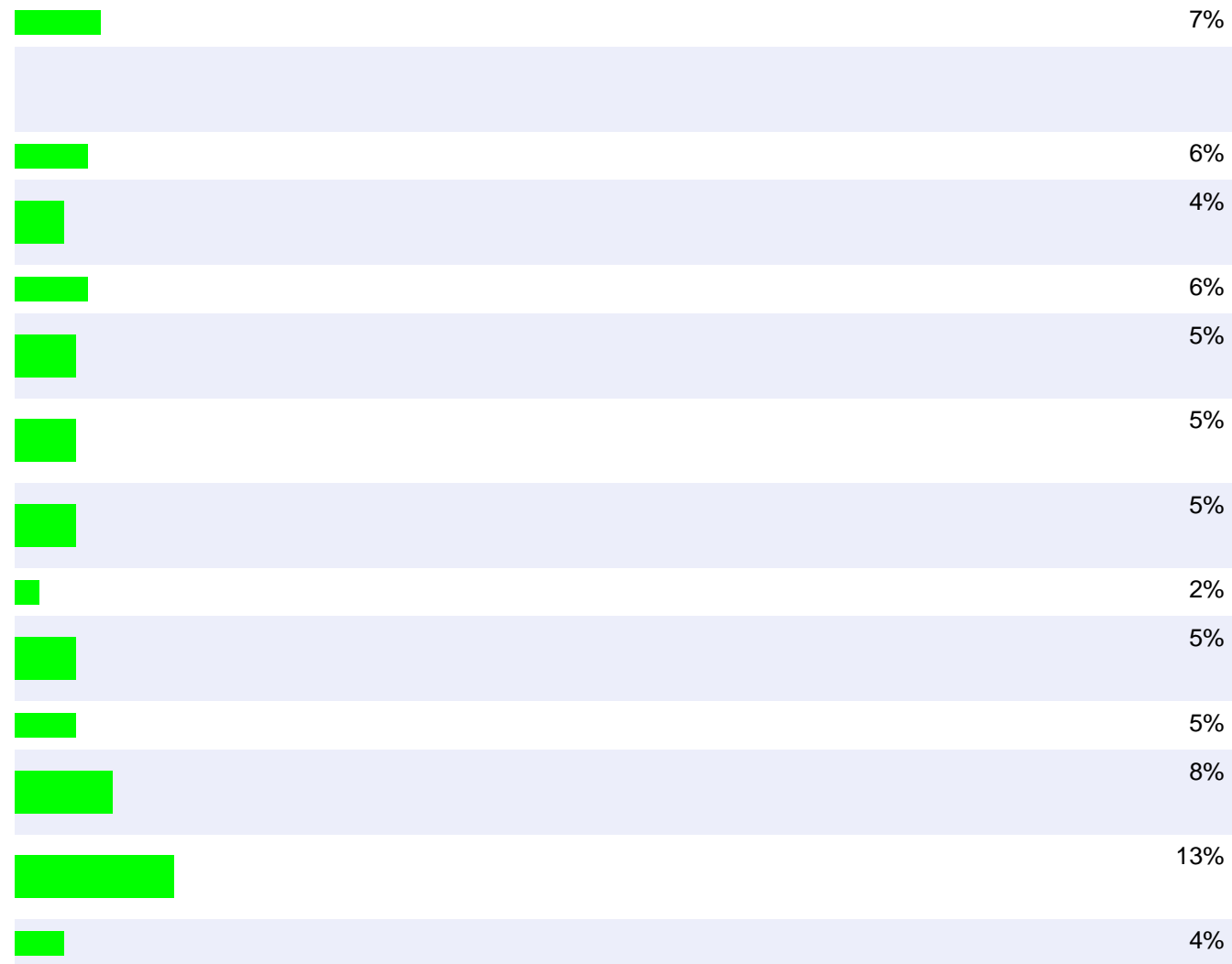
VA

Percent of patients who reported that their nurses "Always" communicated well.



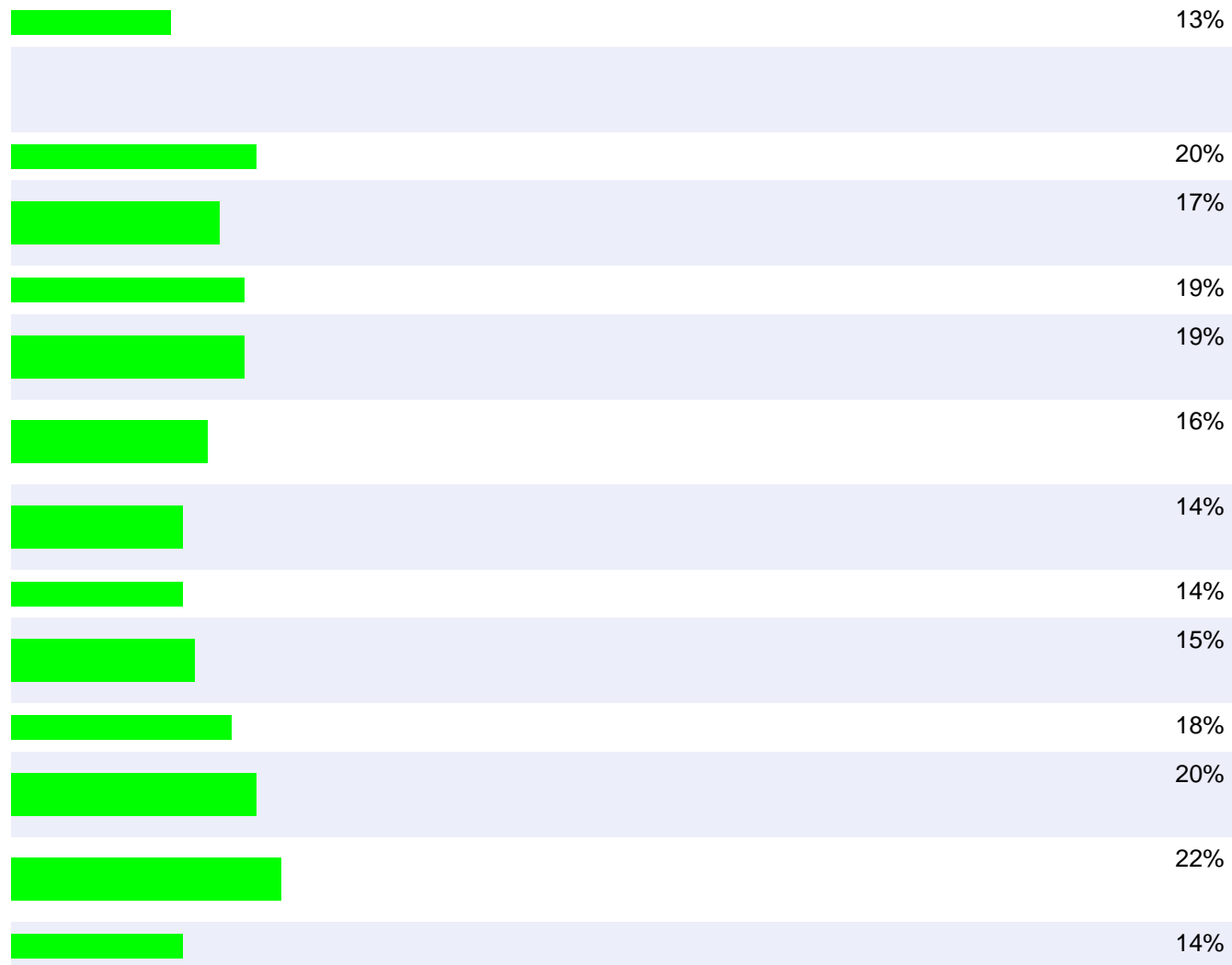
VA

Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



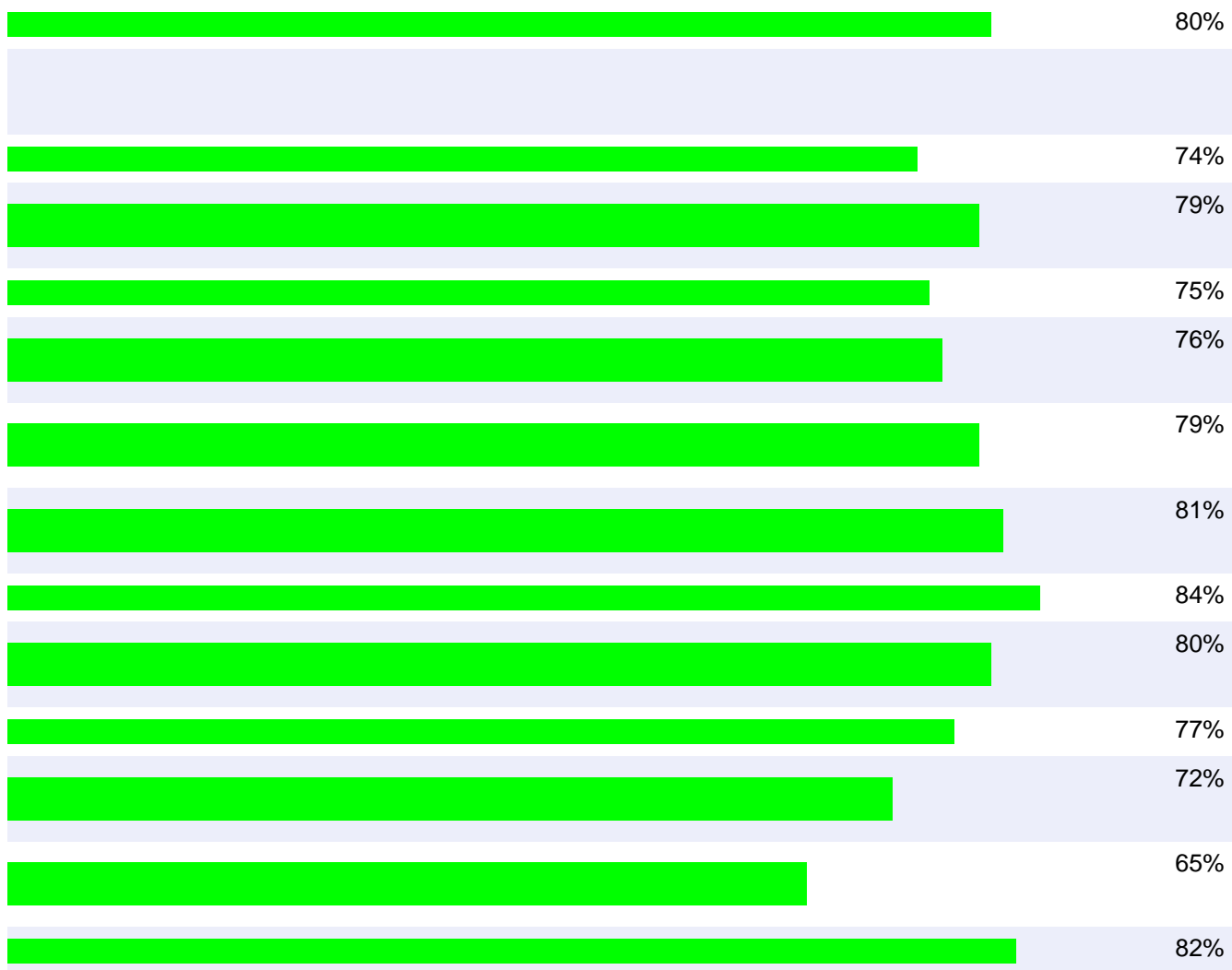
VA

Percent of patients who reported that their doctors "Usually" communicated well.



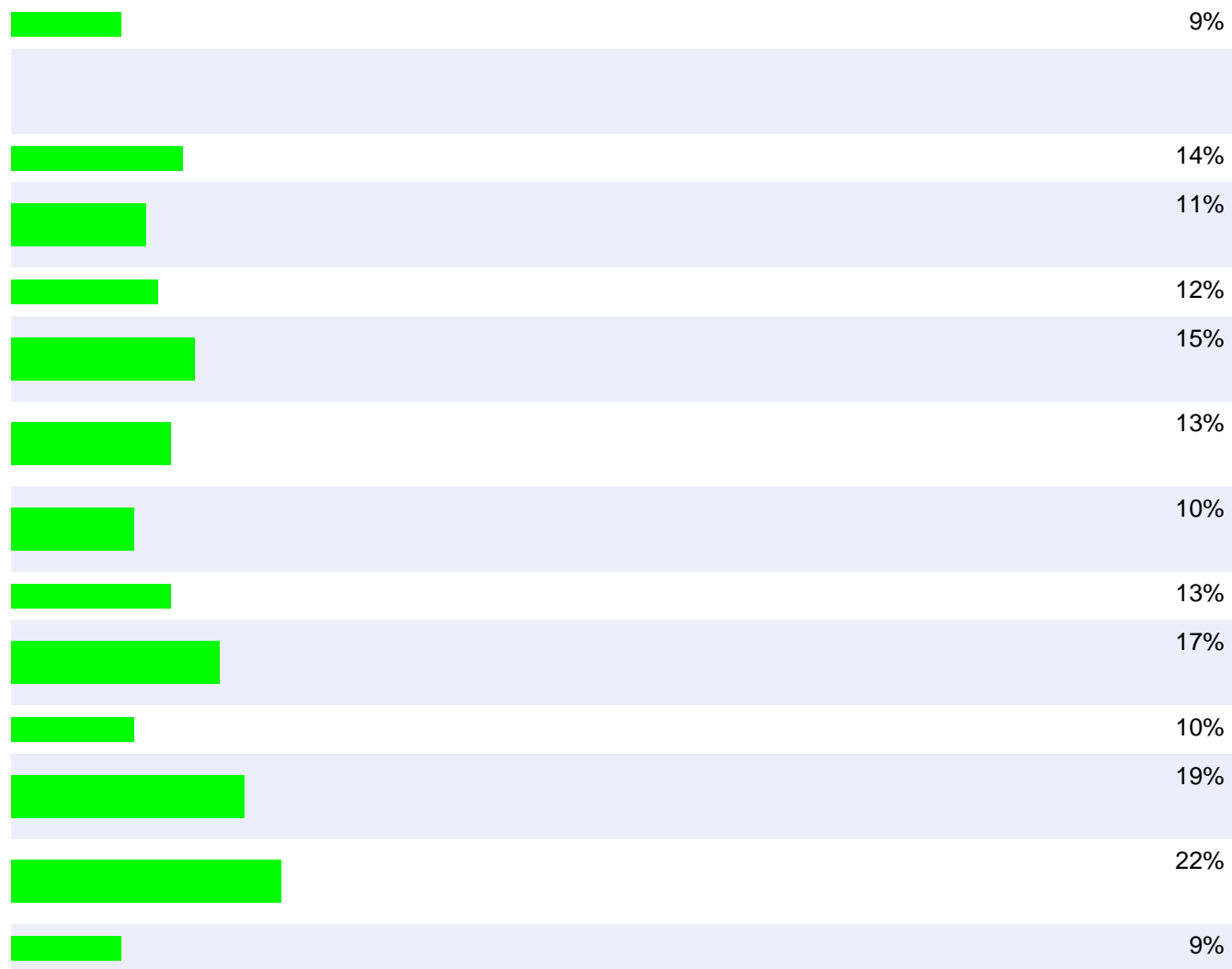
VA

Percent of patients who reported that their doctors "Always" communicated well.



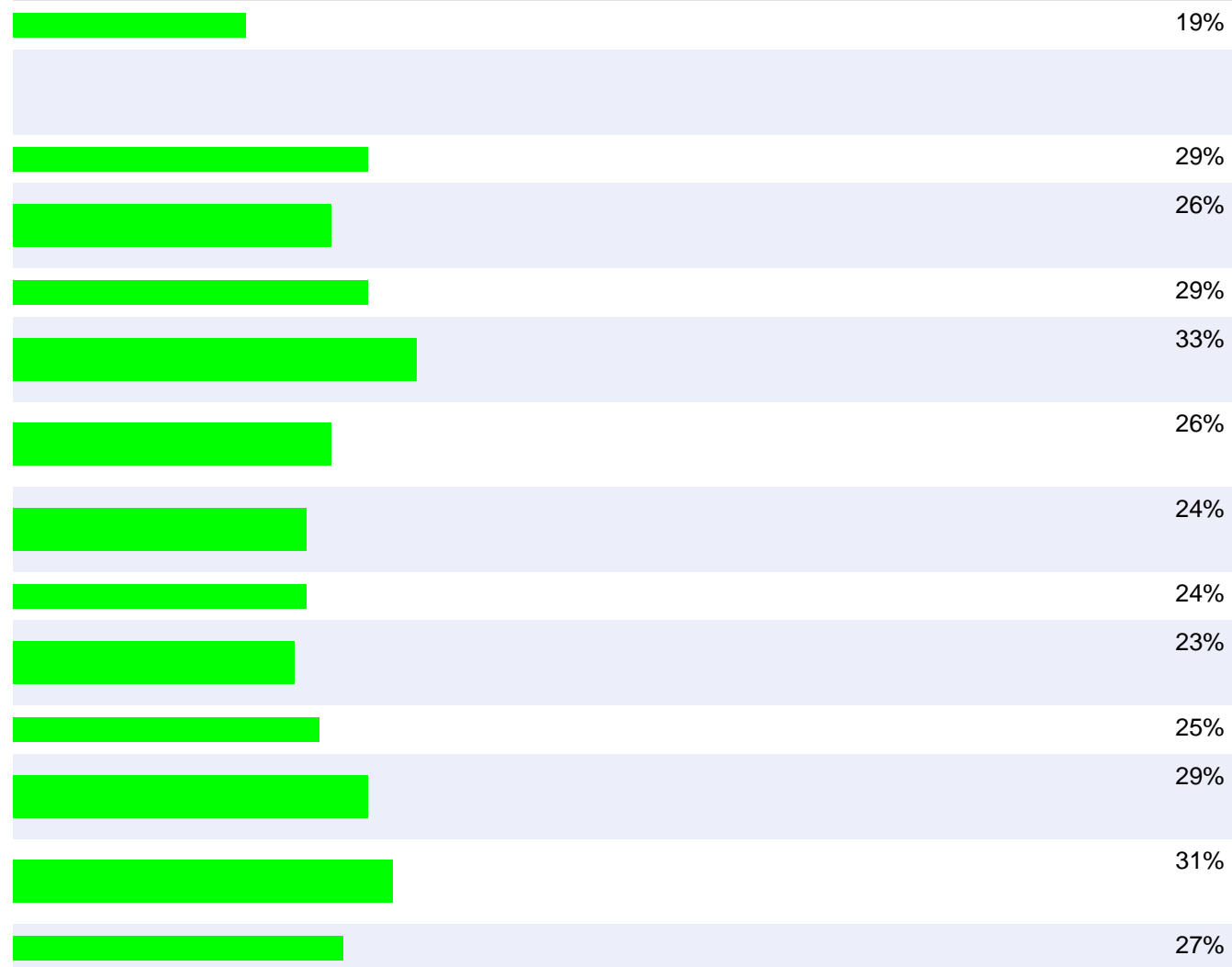
VA

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



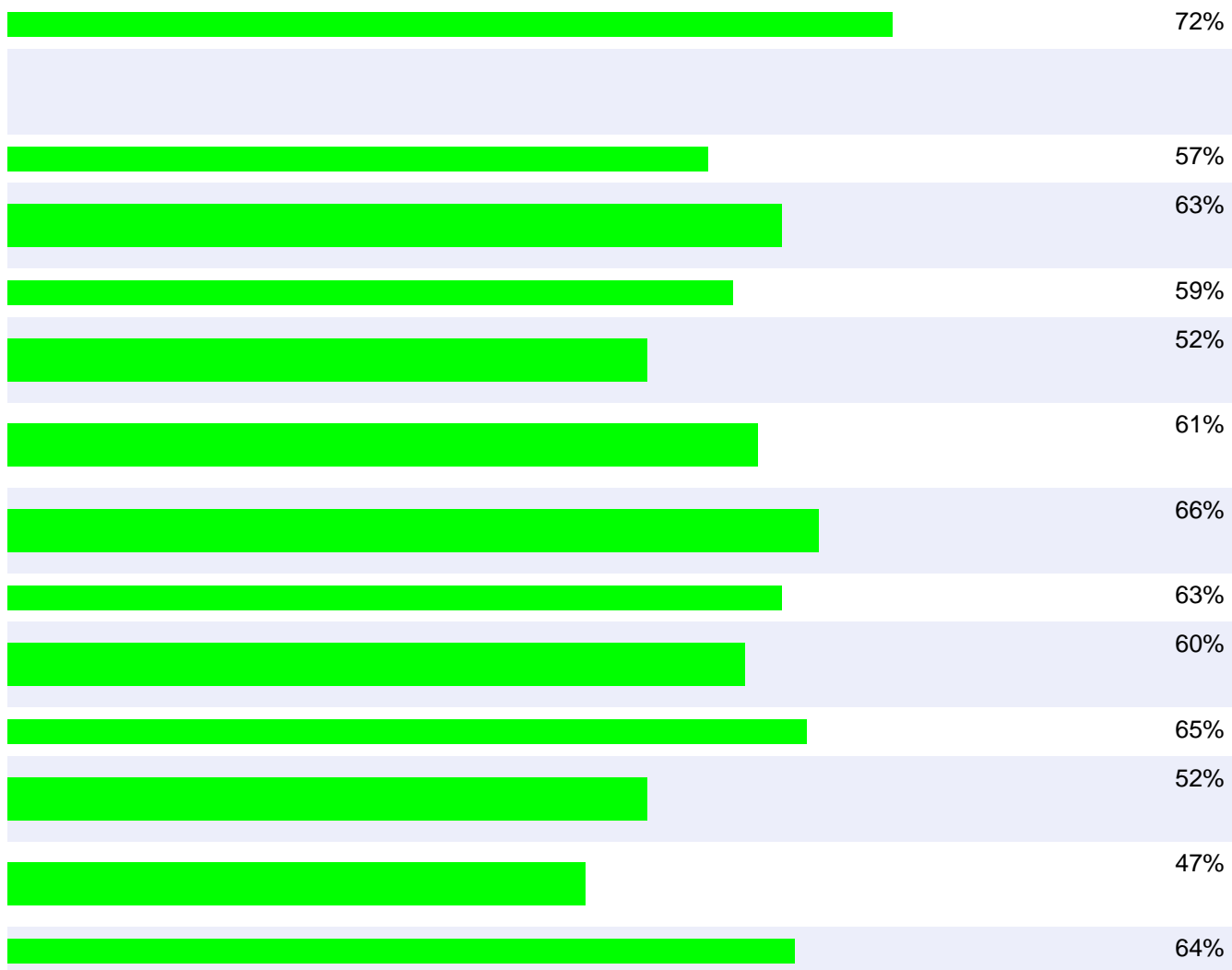
VA

Percent of patients who reported that they "Usually" received help as soon as they wanted.



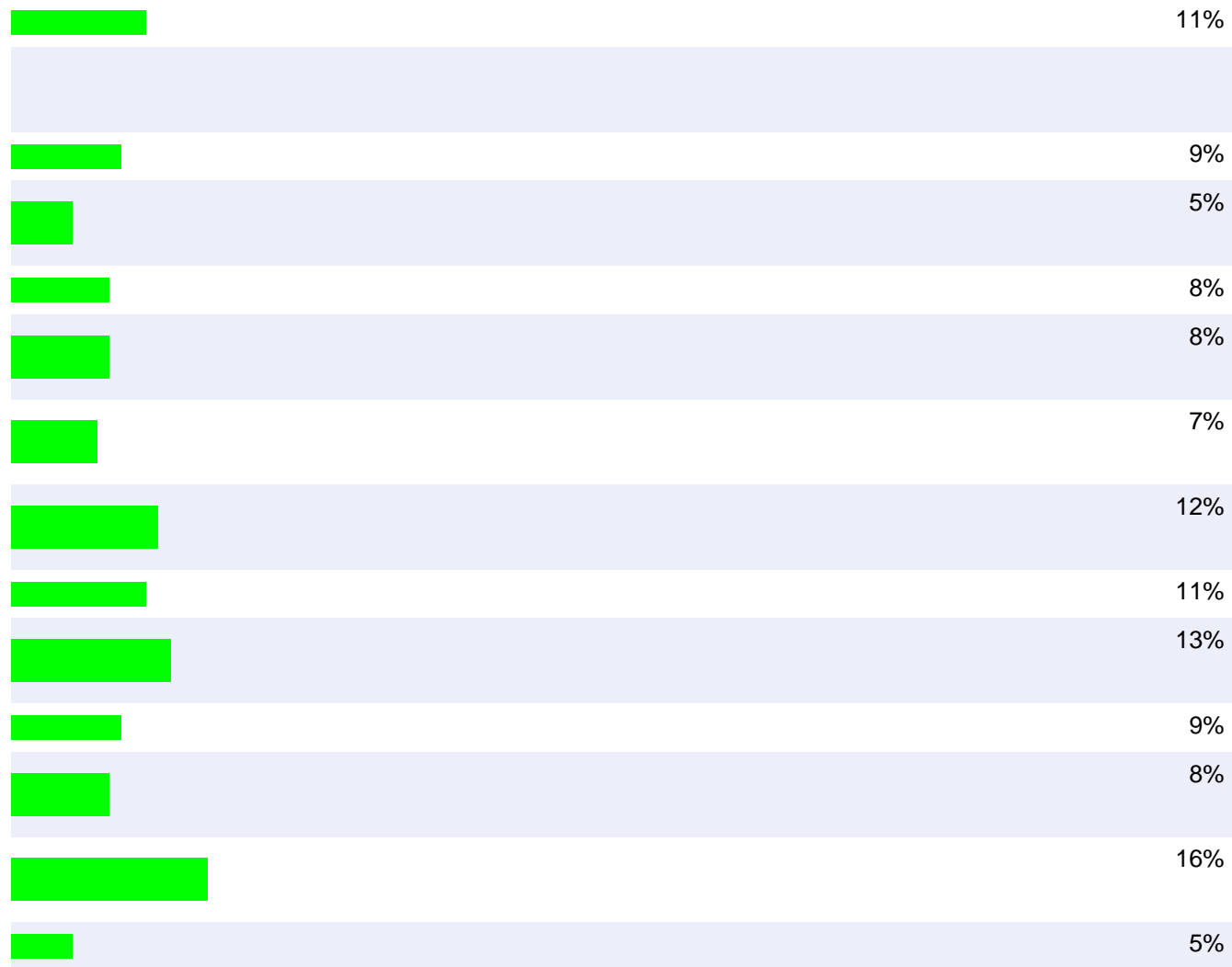
VA

Percent of patients who reported that they "Always" received help as soon as they wanted.



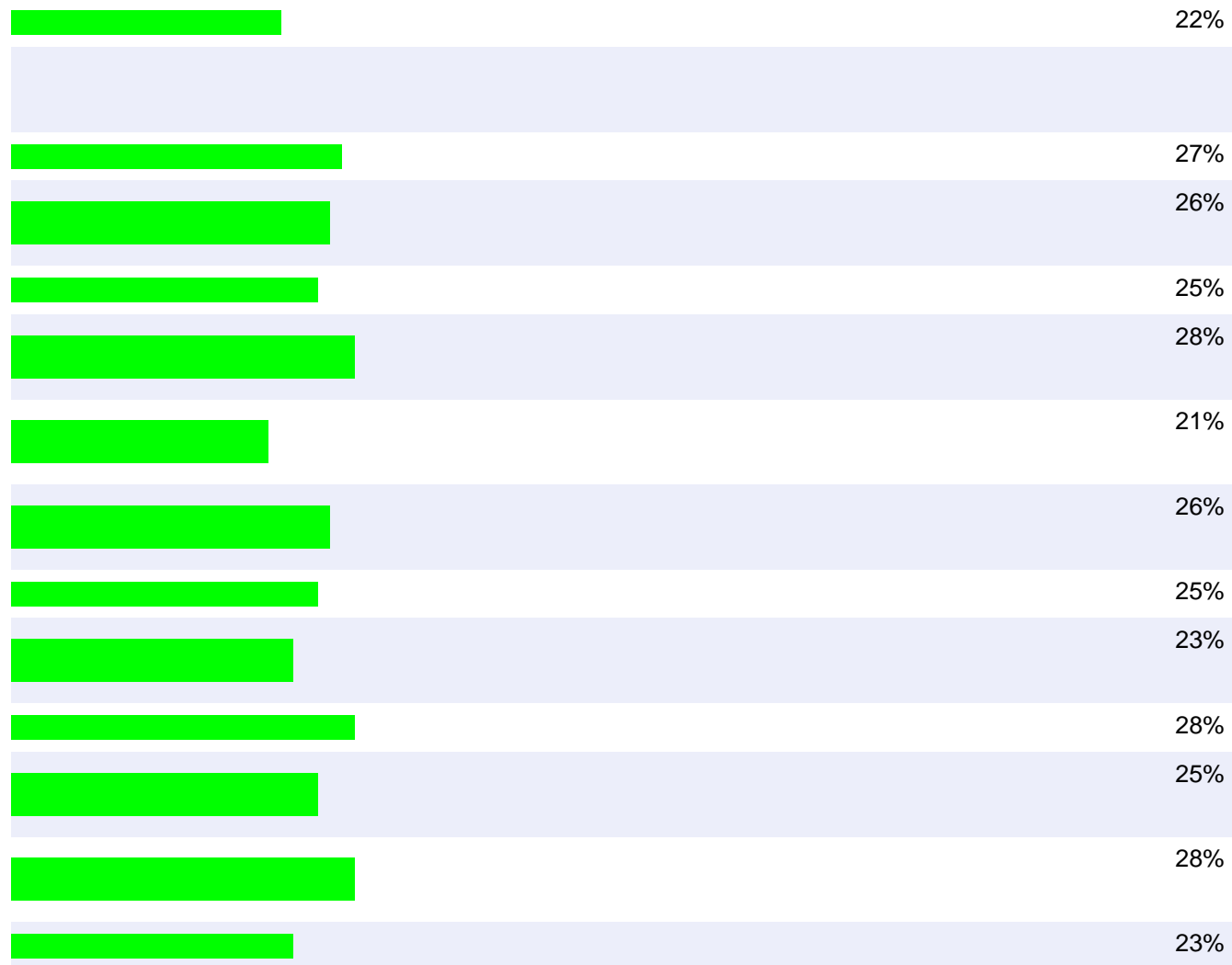
VA

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



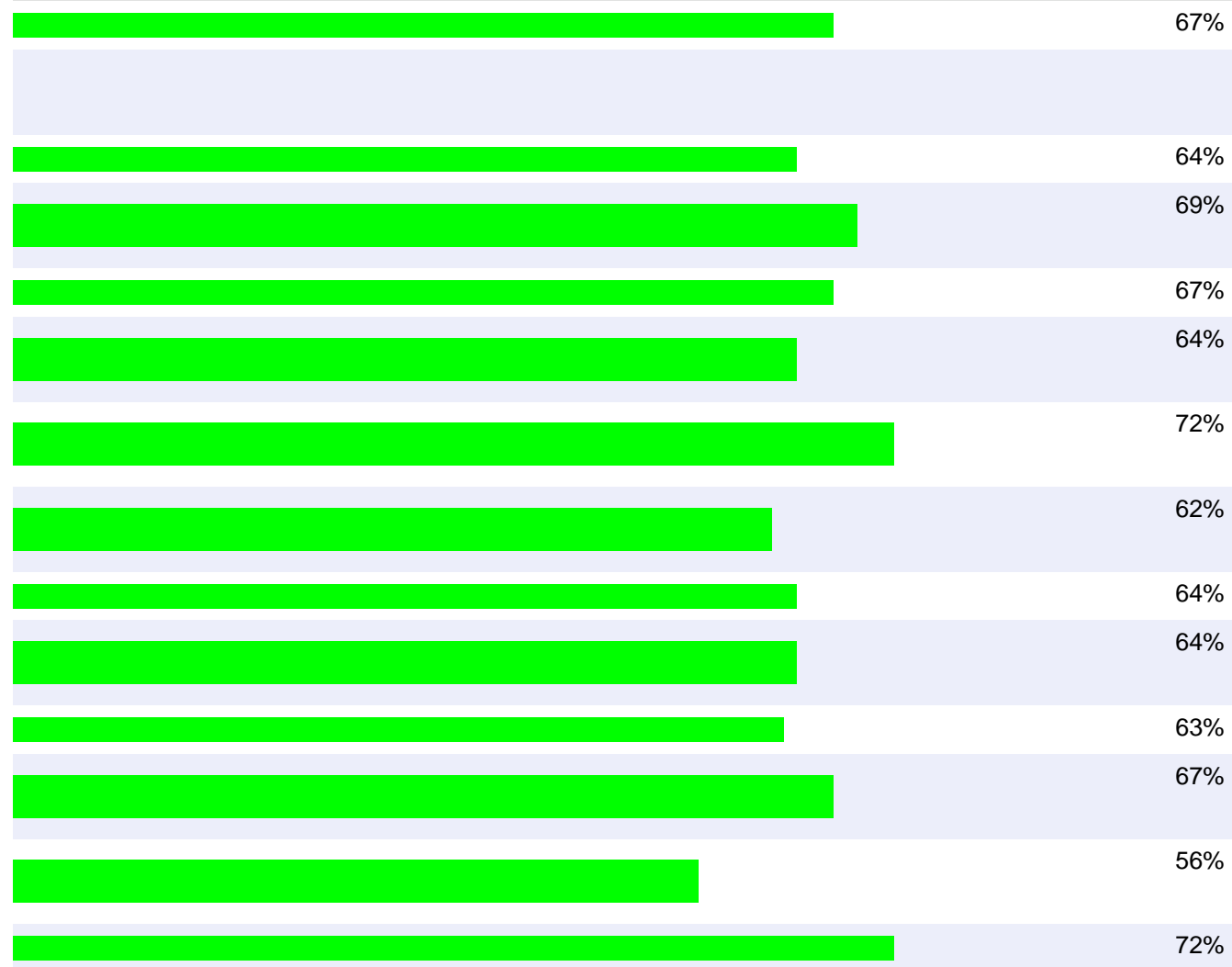
VA

Percent of patients who reported that their pain was "Usually" well controlled.



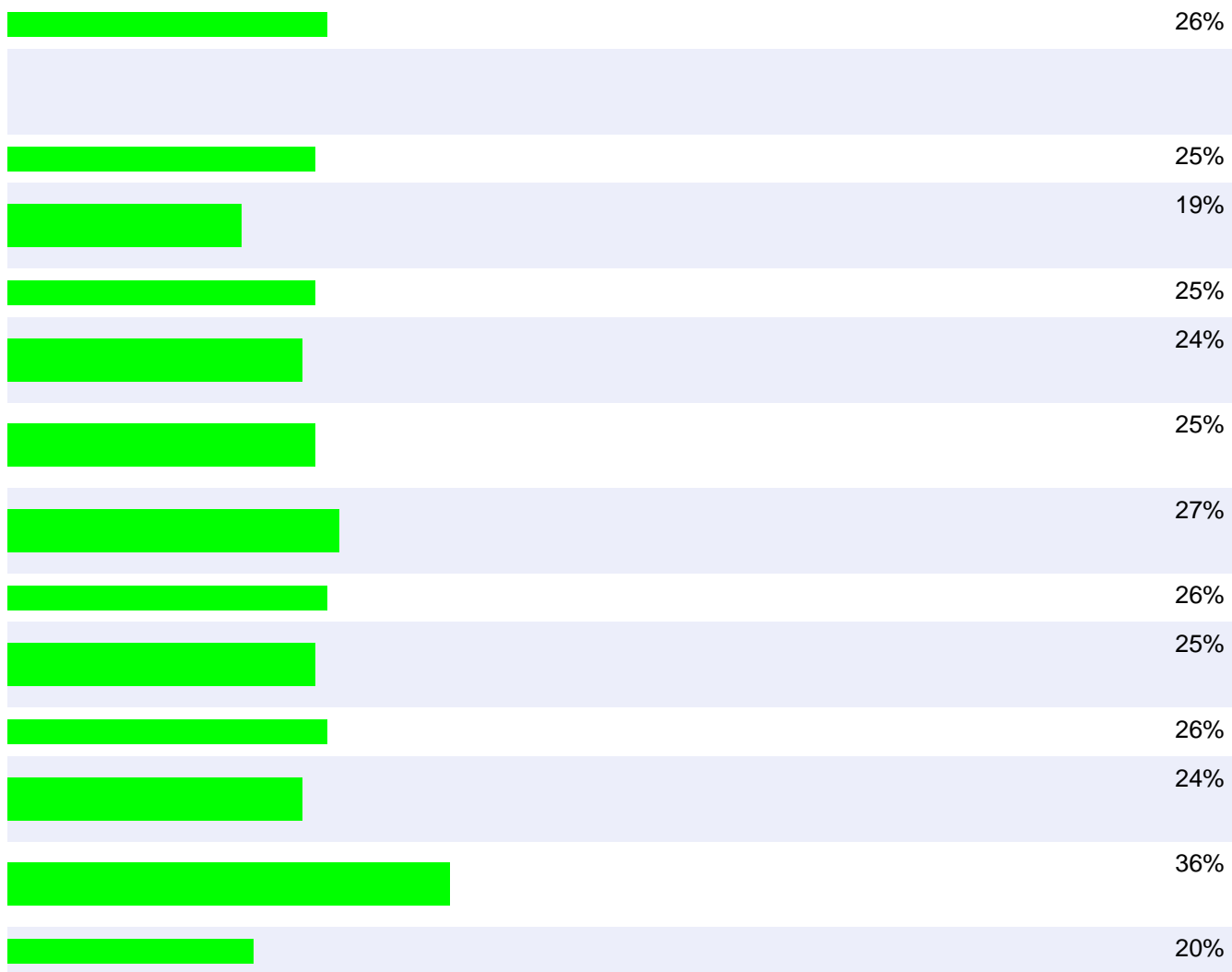
VA

Percent of patients who reported that their pain was "Always" well controlled.



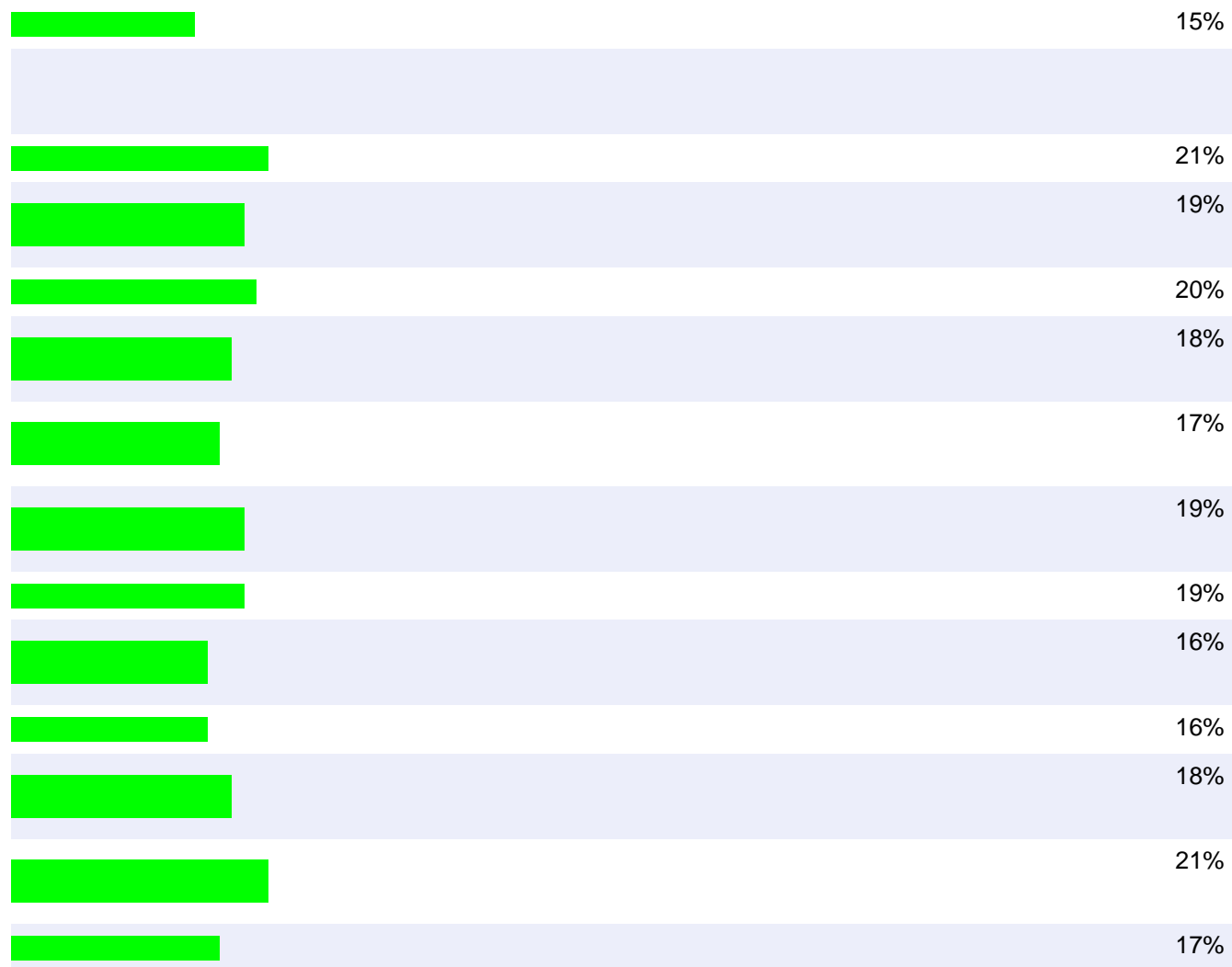
VA

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



VA

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



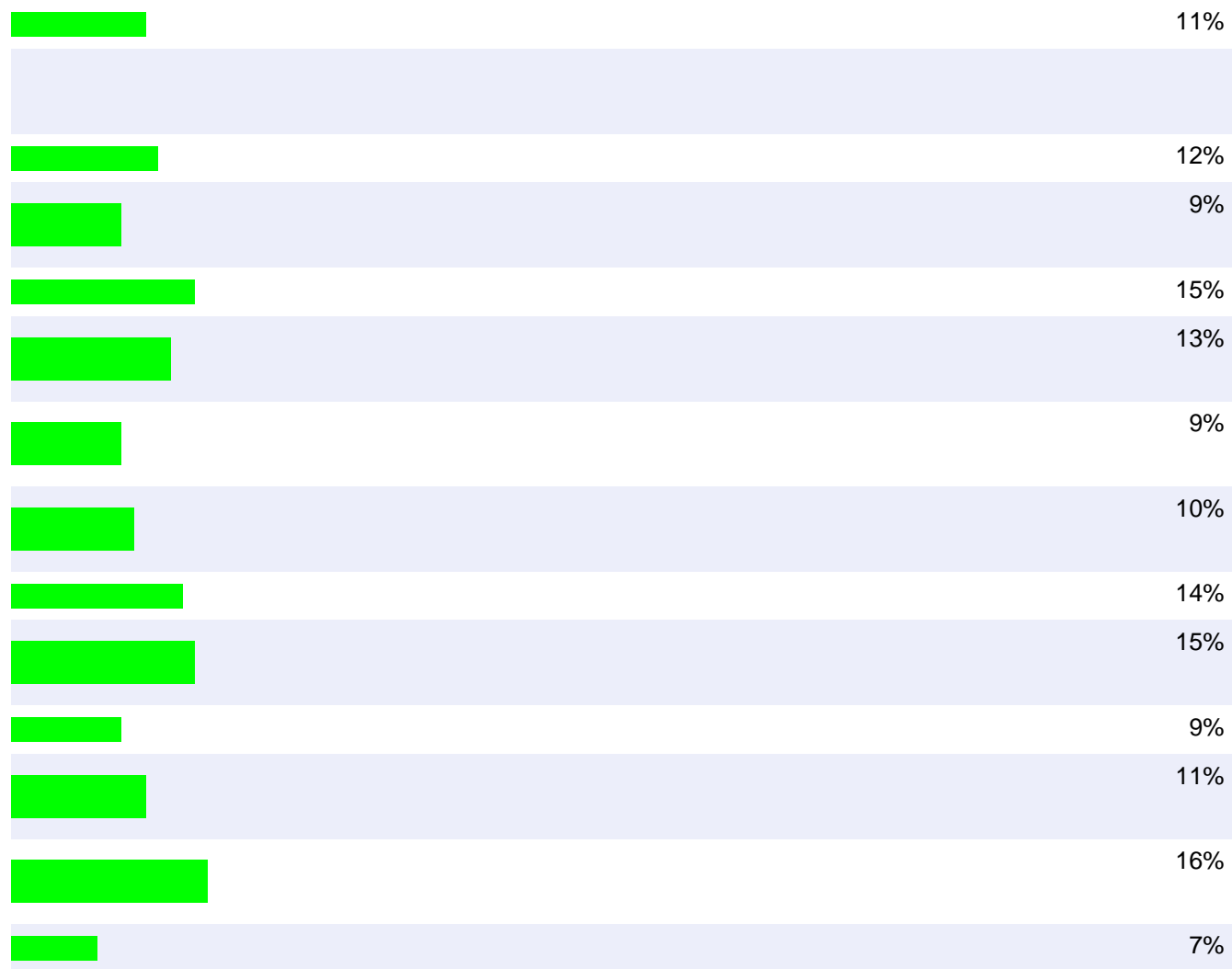
VA

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



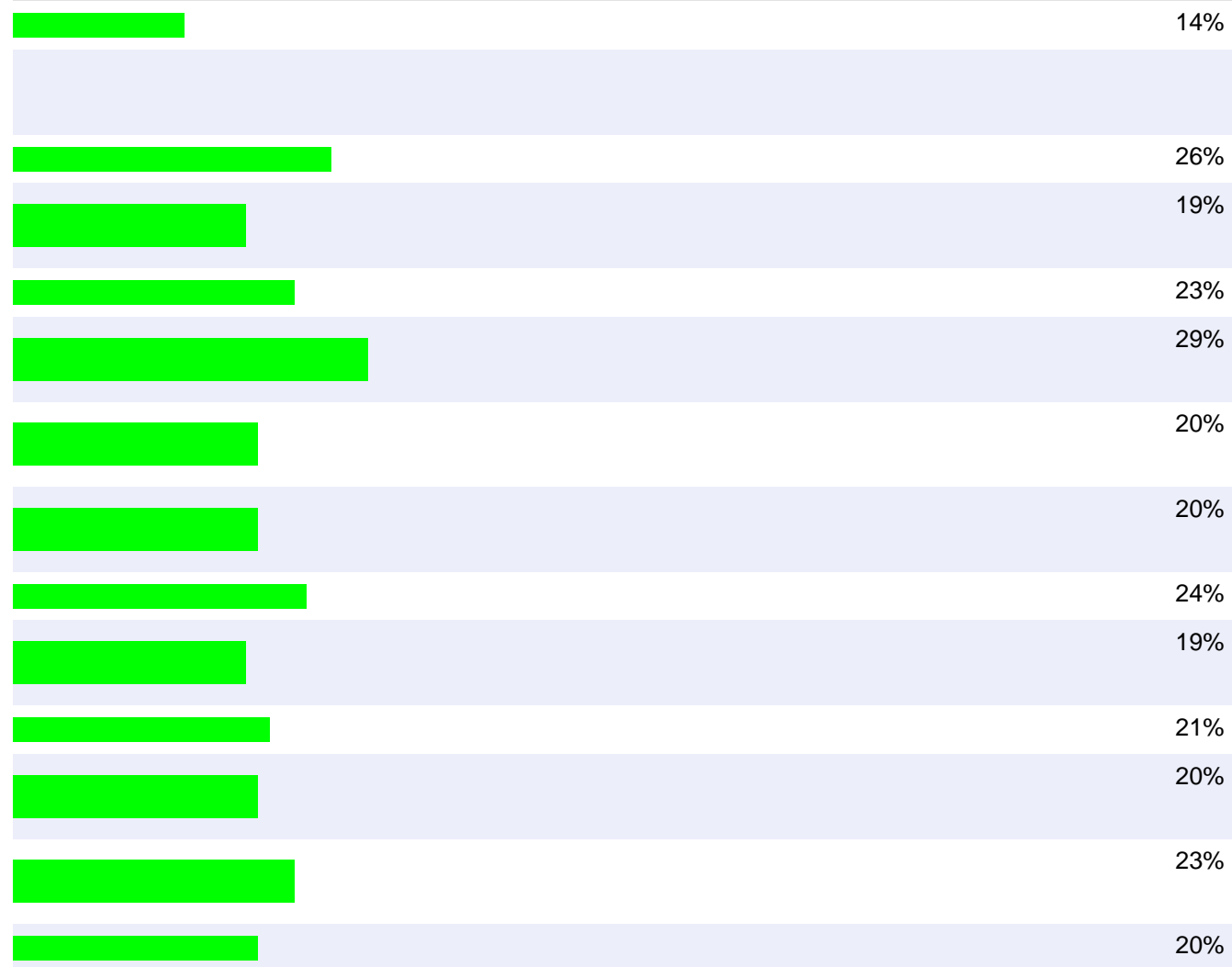
VA

Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



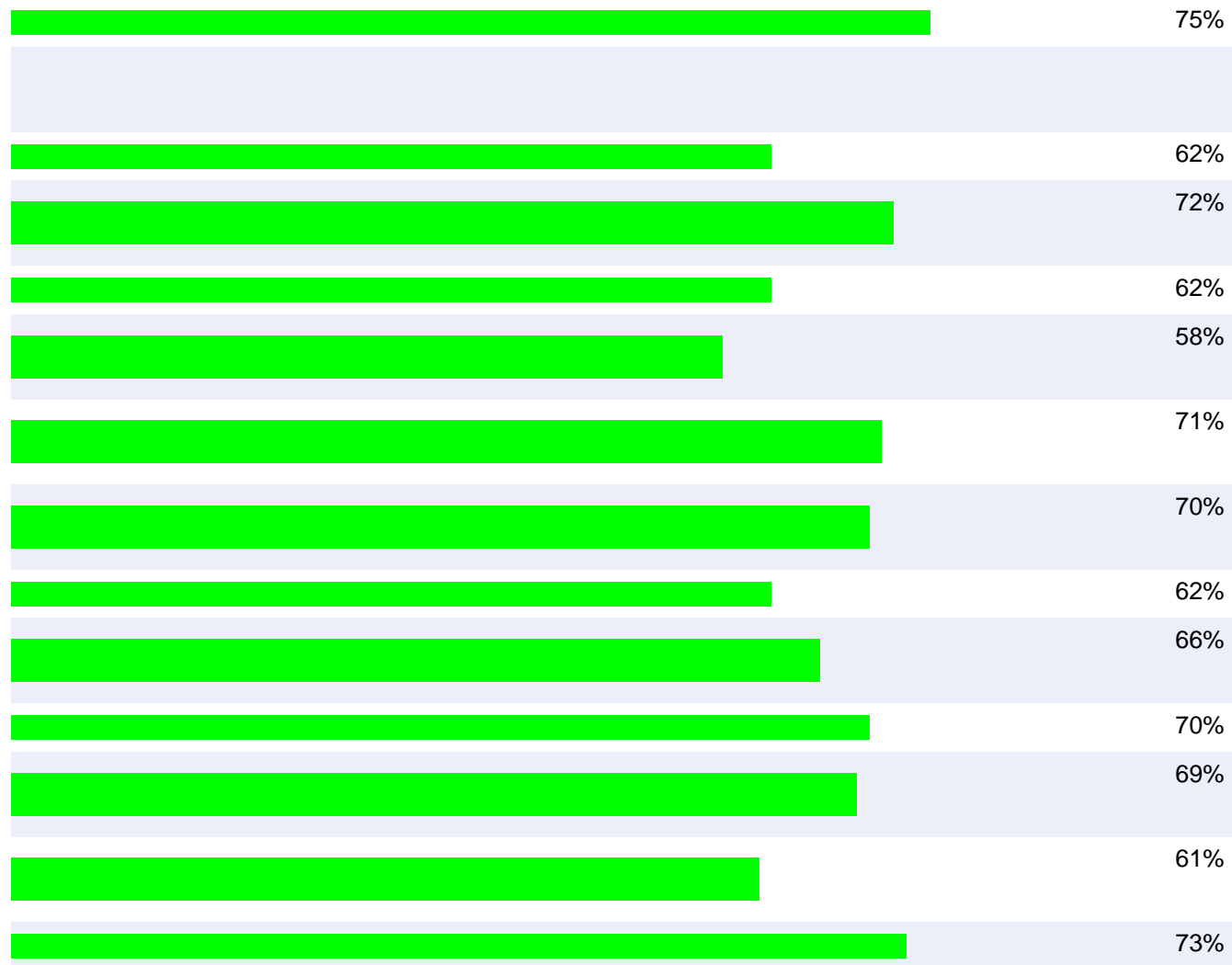
VA

Percent of patients who reported that their room and bathroom were "Usually" clean.



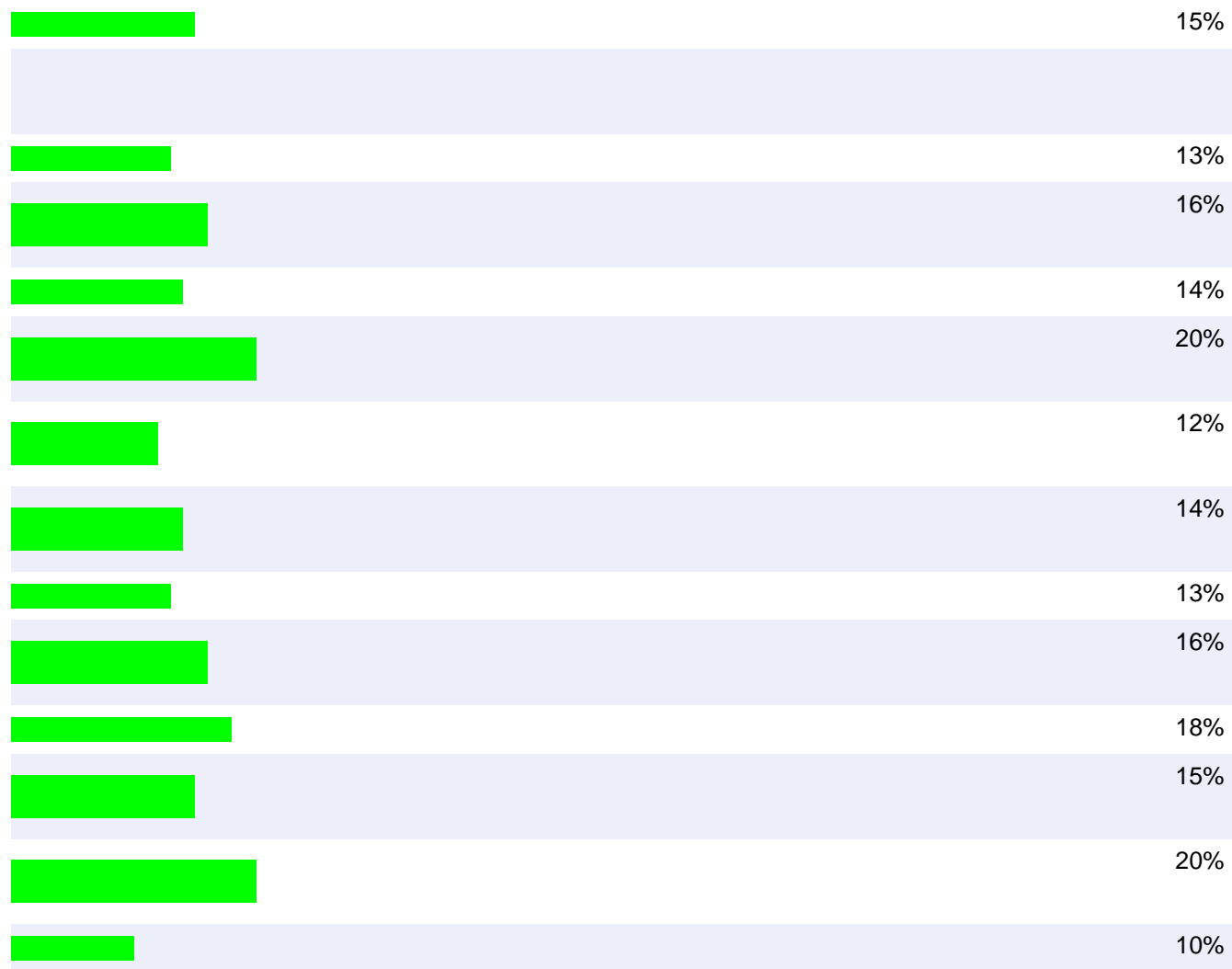
VA

Percent of patients who reported that their room and bathroom were "Always" clean.



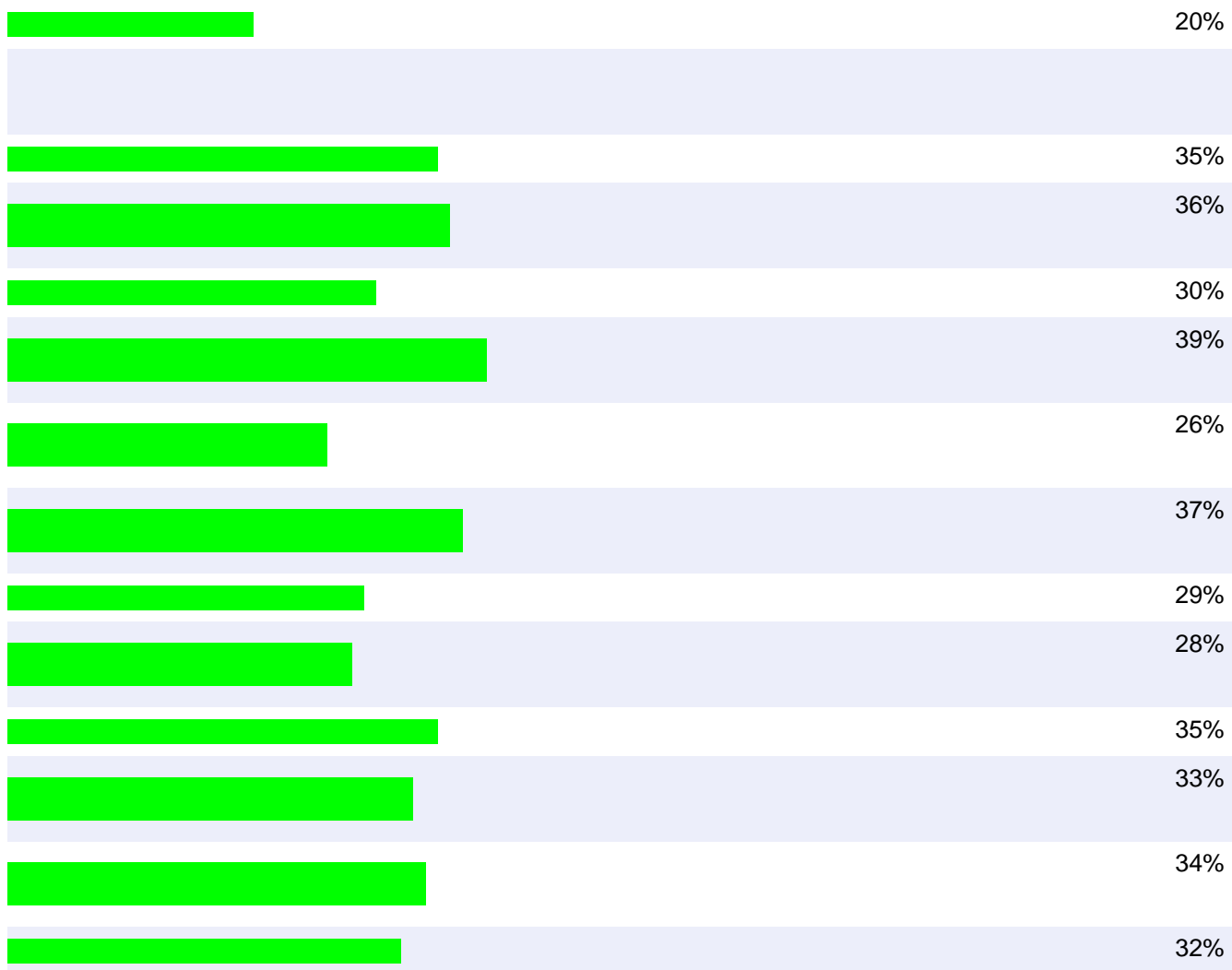
VA

Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



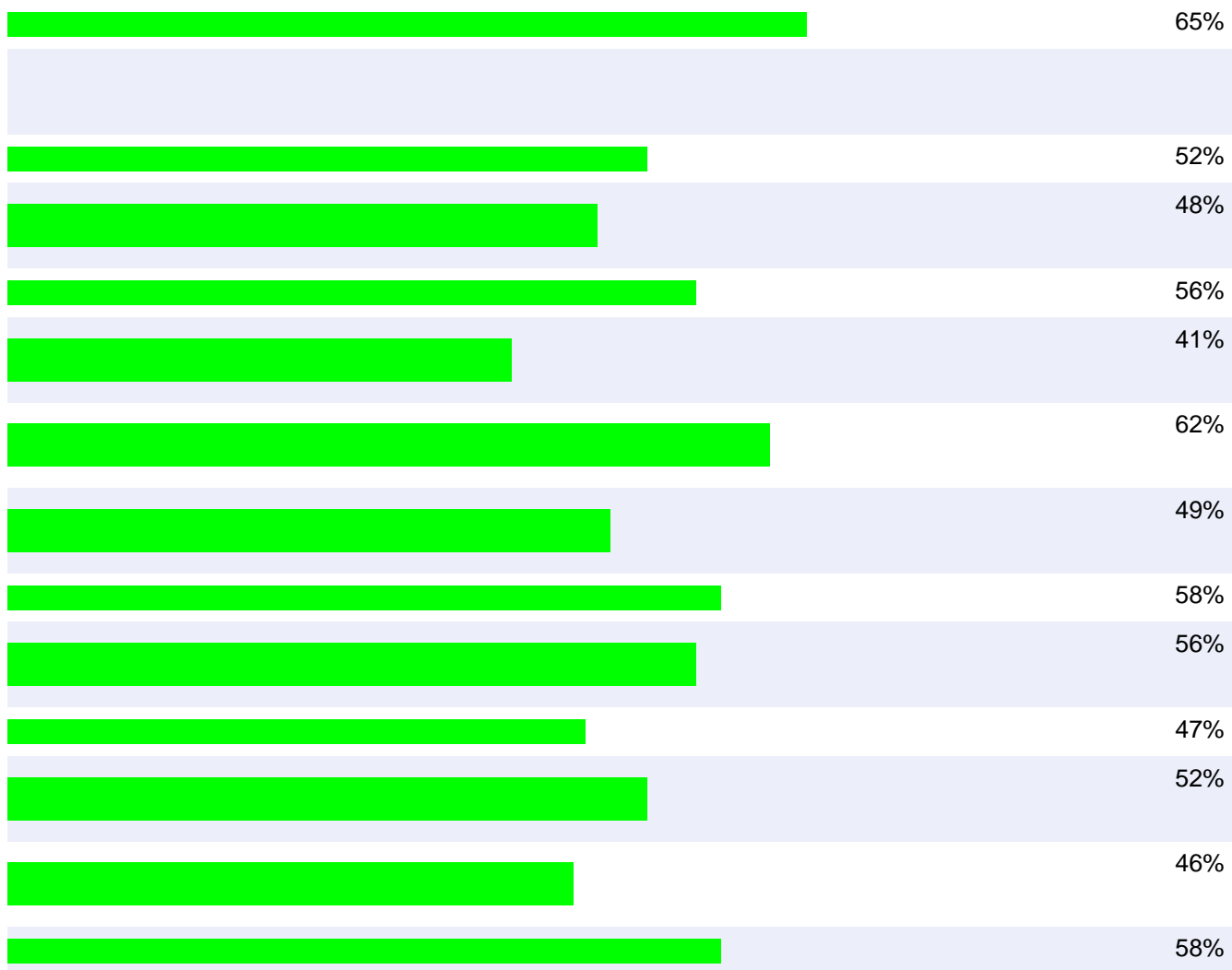
VA

Percent of patients who reported that the area around their room was "Usually" quiet at night.



VA

Percent of patients who reported that the area around their room was "Always" quiet at night.



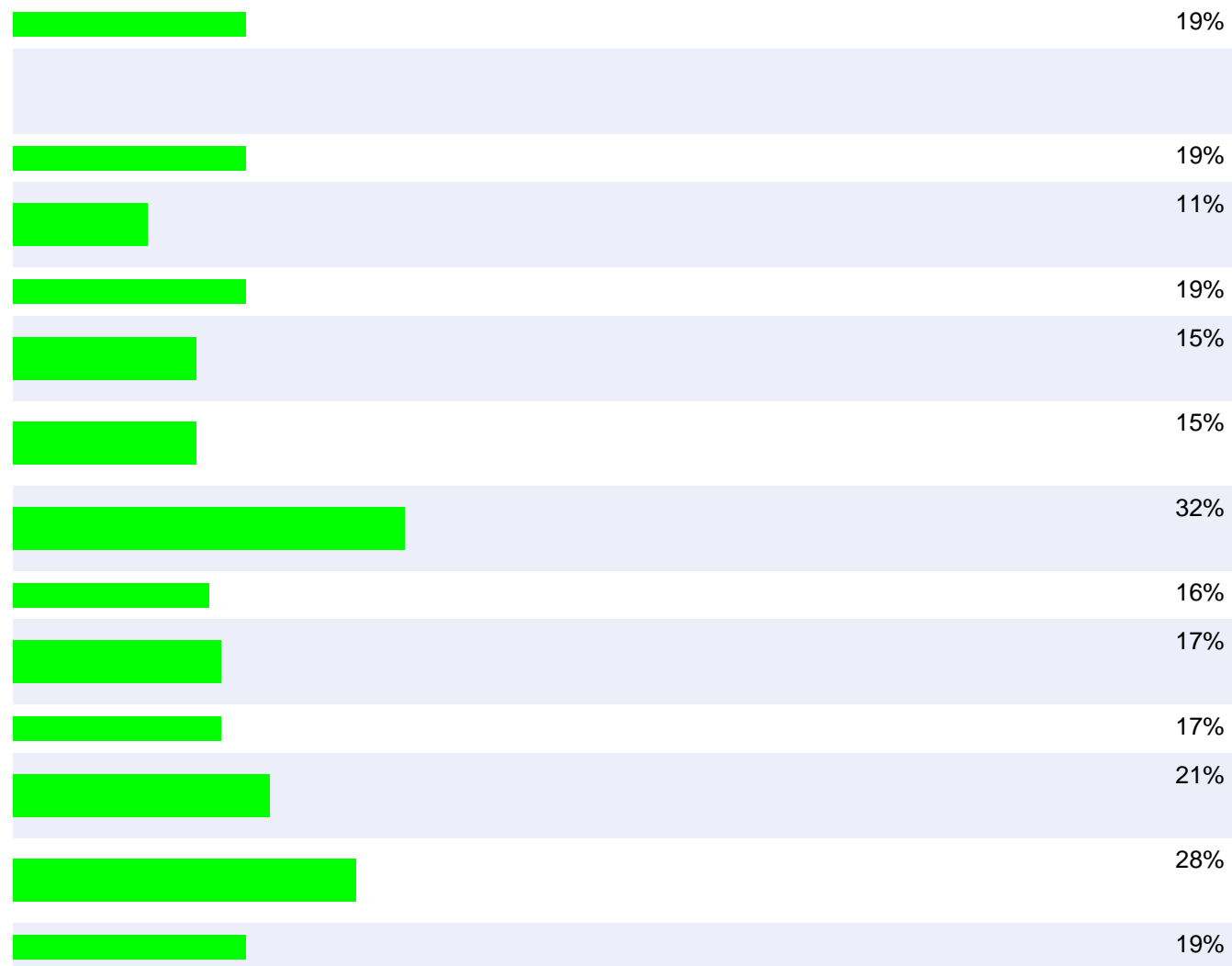
VA

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



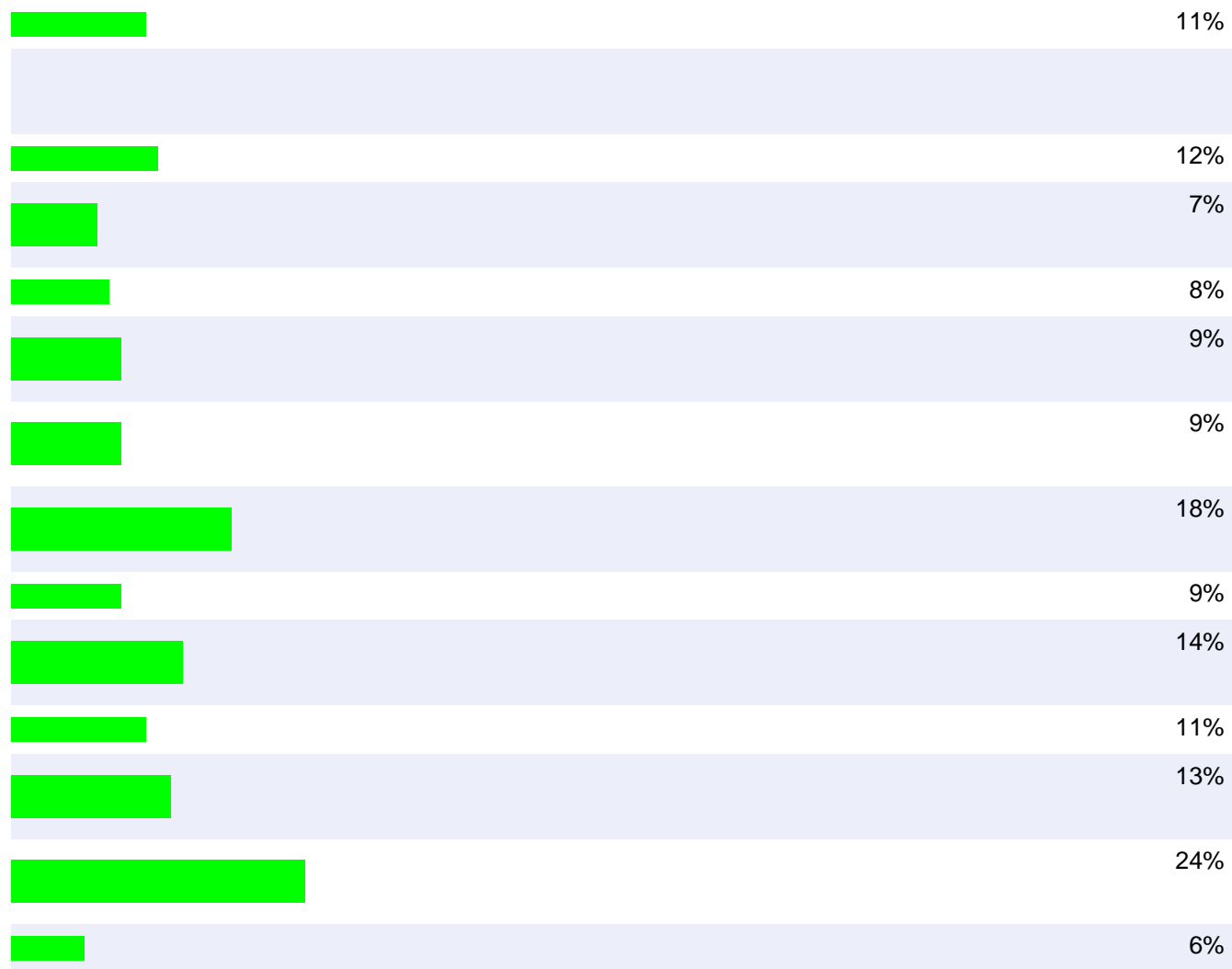
VA

Percent of patients who reported that they were not given information about what to do during their recovery at home.



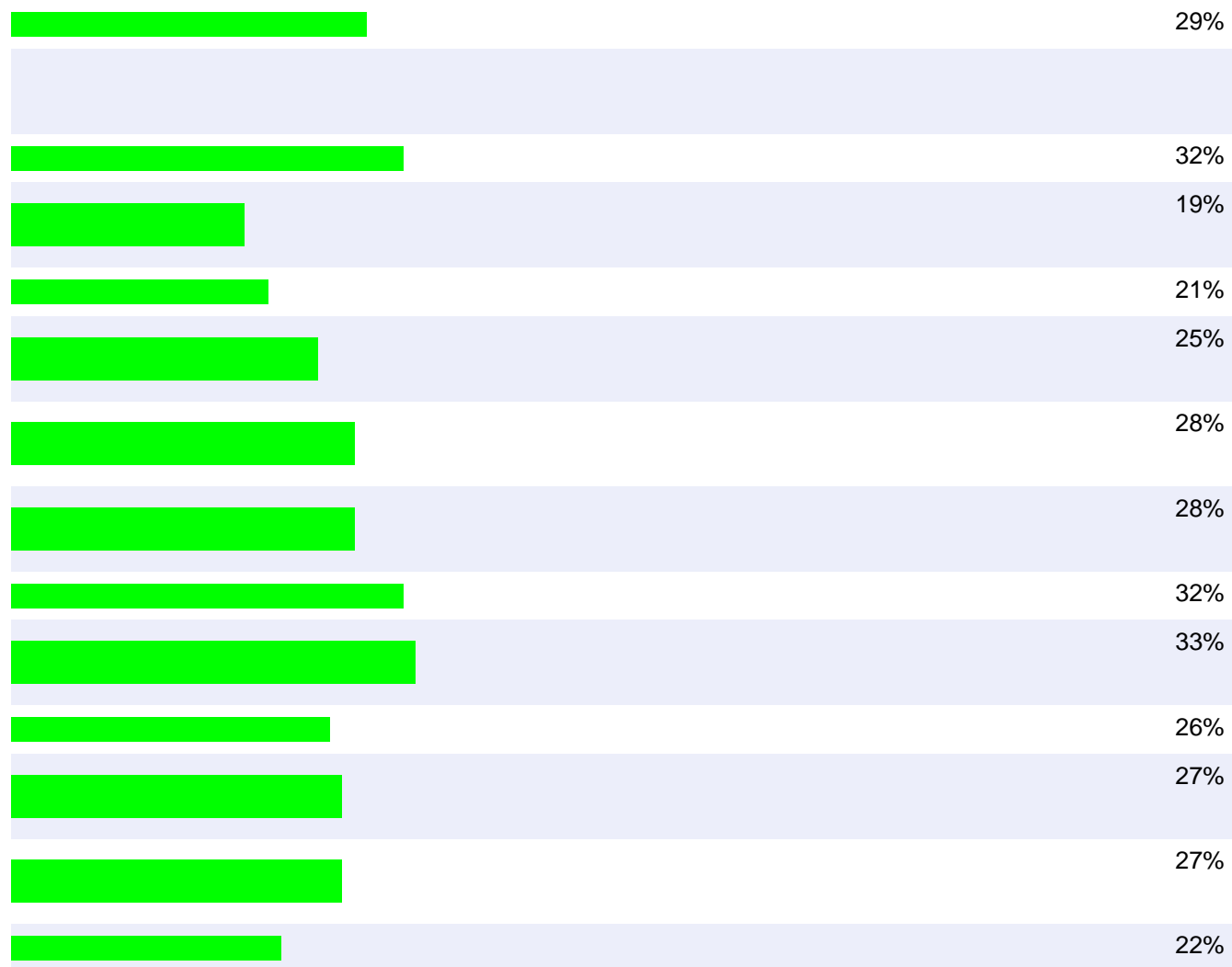
VA

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



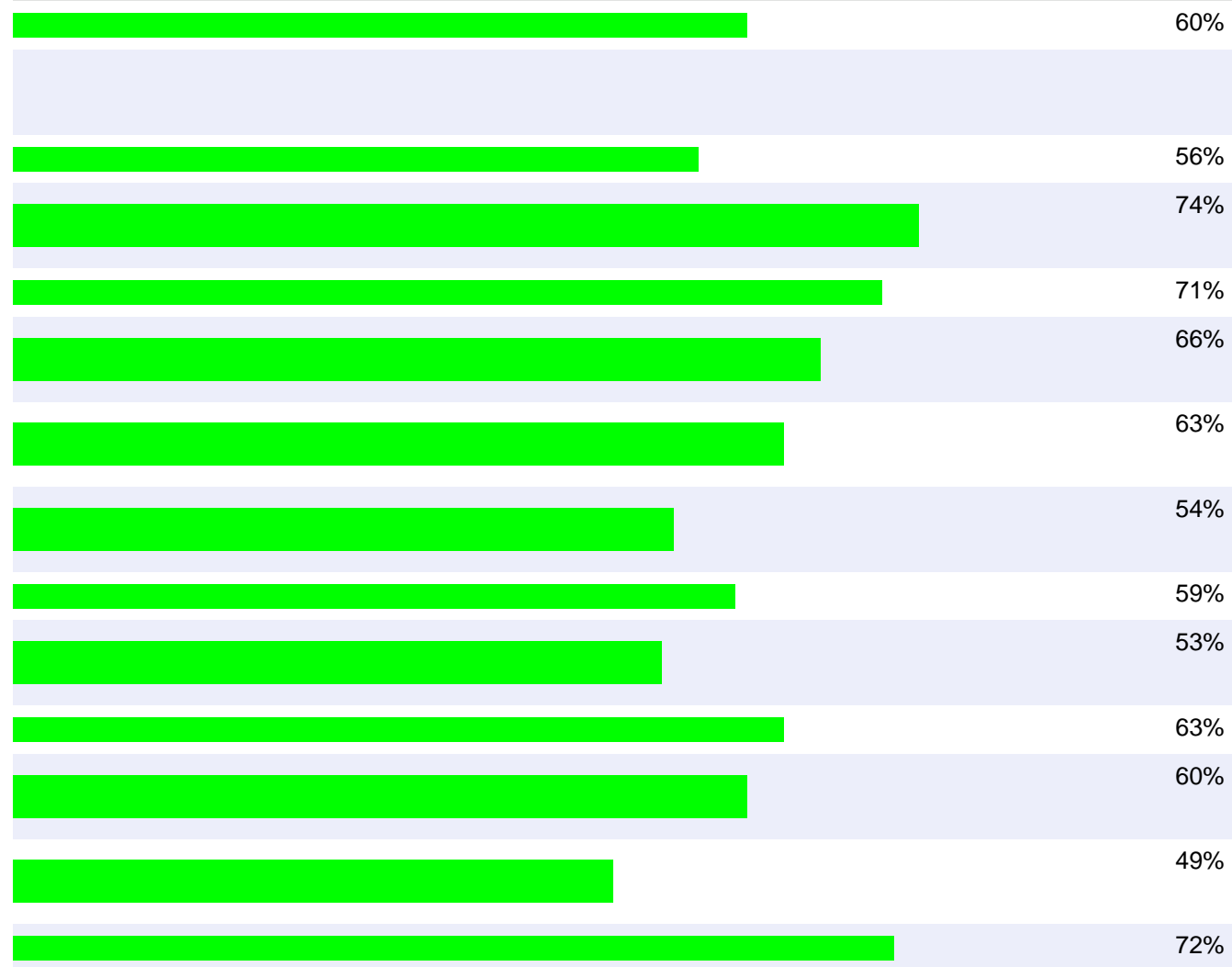
VA

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



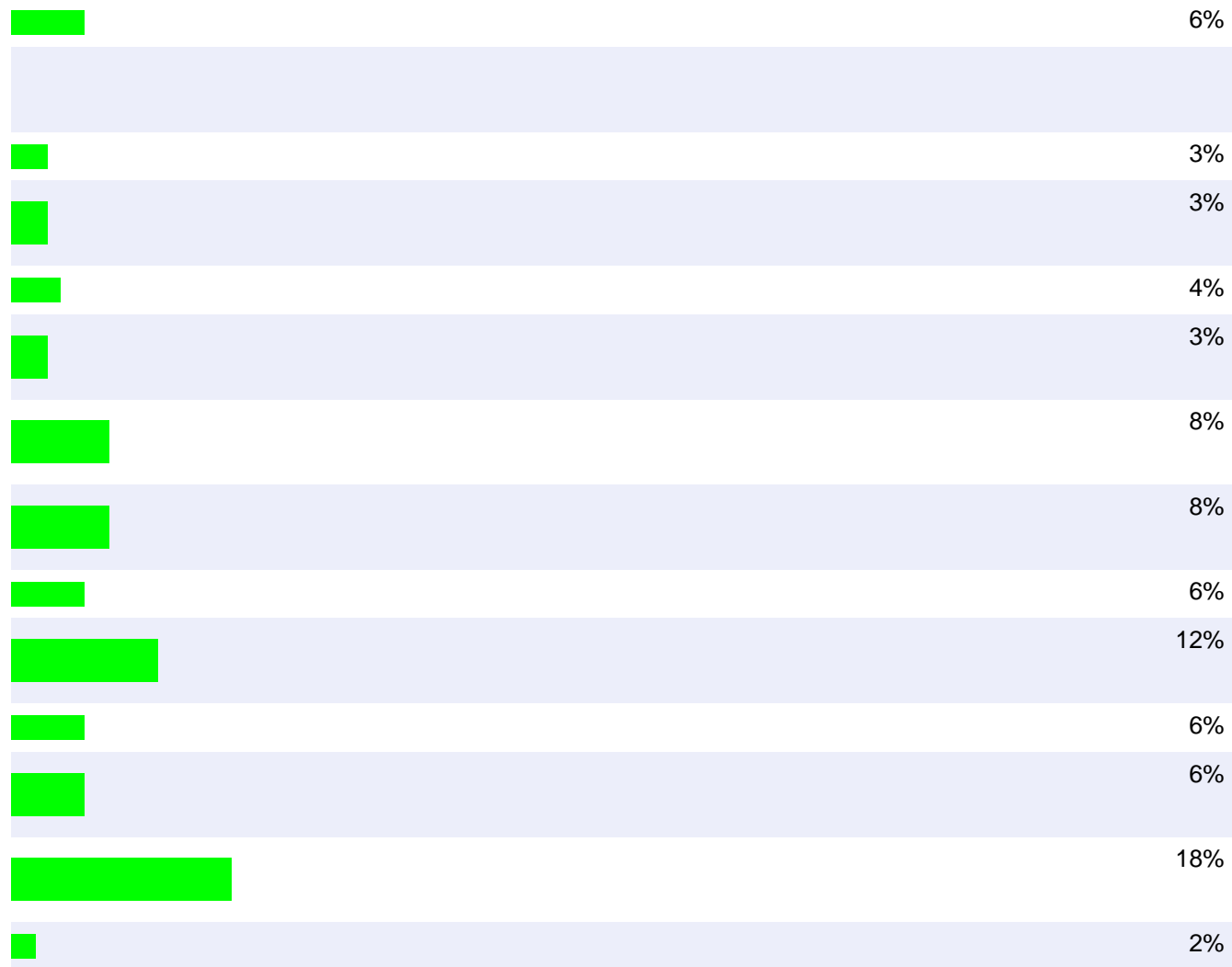
VA

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



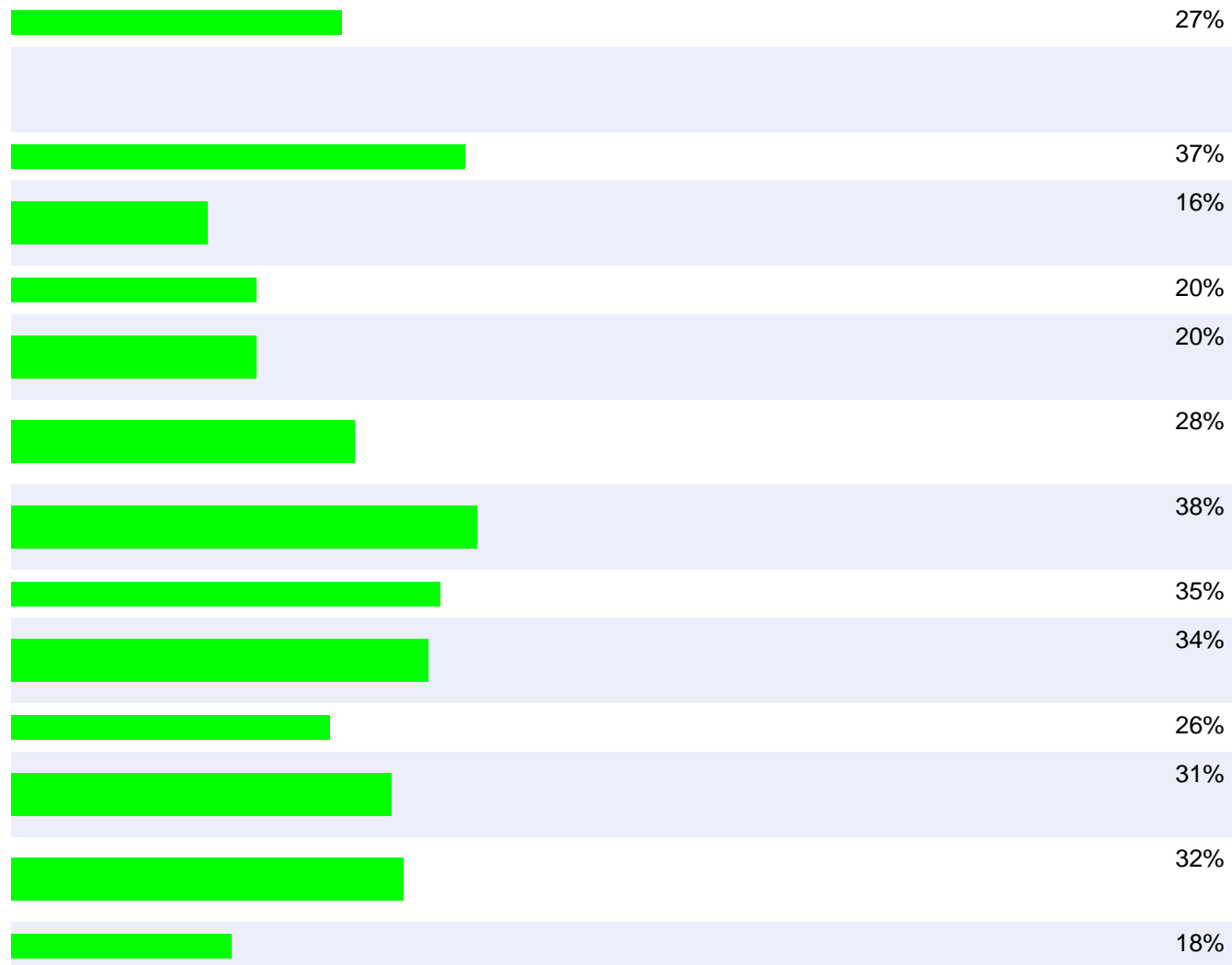
VA

Percent of patients who reported NO,they would not recommend the hospital.



VA

Percent of patients who reported YES,they would probably recommend the hospital.



VA

Percent of patients who reported YES,they would definitely recommend the hospital.



VA

Number of Completed Surveys

300 or More

300 or More

300 or More

300 or More

300 or More

Between 100 and 299

300 or More

300 or More

300 or More

300 or More

300 or More

300 or More

300 or More

VA

Survey Response Rate Percent	Survey Footnote
26%	
	Survey results are not available for this period.
27%	
33%	
26%	
37%	
36%	
19%	
33%	
36%	
39%	
23%	
23%	
36%	

VA

Hospital Footnote

Survey results are not available for this period.

VA

490022	MARY WASHINGTON HOSPITAL	1001 SAM PERRY BLVD
490023	FAUQUIER HOSP	500 HOSPITAL DR
490024	CARILION MEDICAL CENTER	1906 BELLEVIEW AVENUE
490027	MOUNTAIN VIEW REGIONAL MEDICAL CENTER	THIRD STREET NE
490032	VIRGINIA COMMONWEALTH UNIVERSITY HEALTH SYSTEM	1250 EAST MARSHALL STREET
490033	WARREN MEMORIAL HOSP	1000 SHENANDOAH AVE
490037	SHORE MEMORIAL HOSPITAL	9507 HOSPITAL AVENUE PO BOX 17
490038	SMYTH COUNTY COMMUNITY HOSPITAL	565 RADIO HILL ROAD
490040	INOVA ALEXANDRIA HOSPITAL	4320 SEMINARY RD
490041	MARY IMMACULATE HOSPITAL	2 BERNARDINE DRIVE
490042	CARILION NEW RIVER VALLEY MEDICAL CENTER	2900 LAMB CIRCLE
490043	INOVA LOUDOUN HOSPITAL	44045 RIVERSIDE PARKWAY
490044	SENTARA OBICI HOSPITAL	2800 GODWIN BOULEVARD
490045	PRINCE WILLIAM HOSPITAL	8700 SUDLEY RD
490046	SENTARA LEIGH HOSPITAL	830 KEMPSVILLE RD
490048	LEWIS-GALE MEDICAL CENTER	1900 ELECTRIC ROAD
490050	VIRGINIA HOSPITAL CENTER - ARLINGTON	1701 NORTH GEORGE MASON DRIVE

VA

FREDERICKSBUR VA
G

WARRENTON VA

ROANOKE VA

NORTON VA

RICHMOND VA

FRONT ROYAL VA

NASSAWADOX VA

MARION VA

ALEXANDRIA VA

NEWPORT NEWS VA

CHRISTIANSBURG VA

LEESBURG VA

SUFFOLK VA

MANASSAS VA

NORFOLK VA

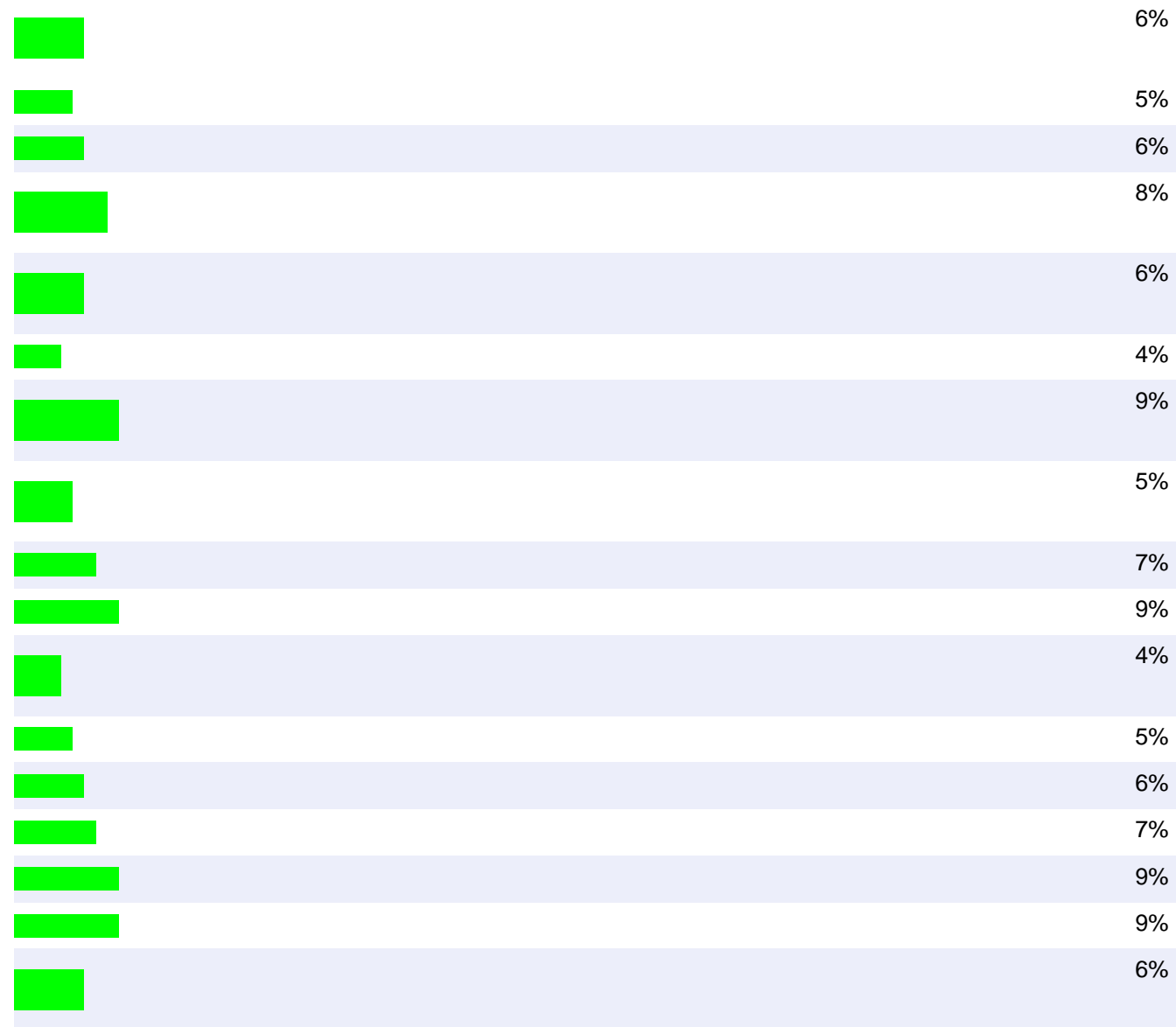
SALEM VA

ARLINGTON VA

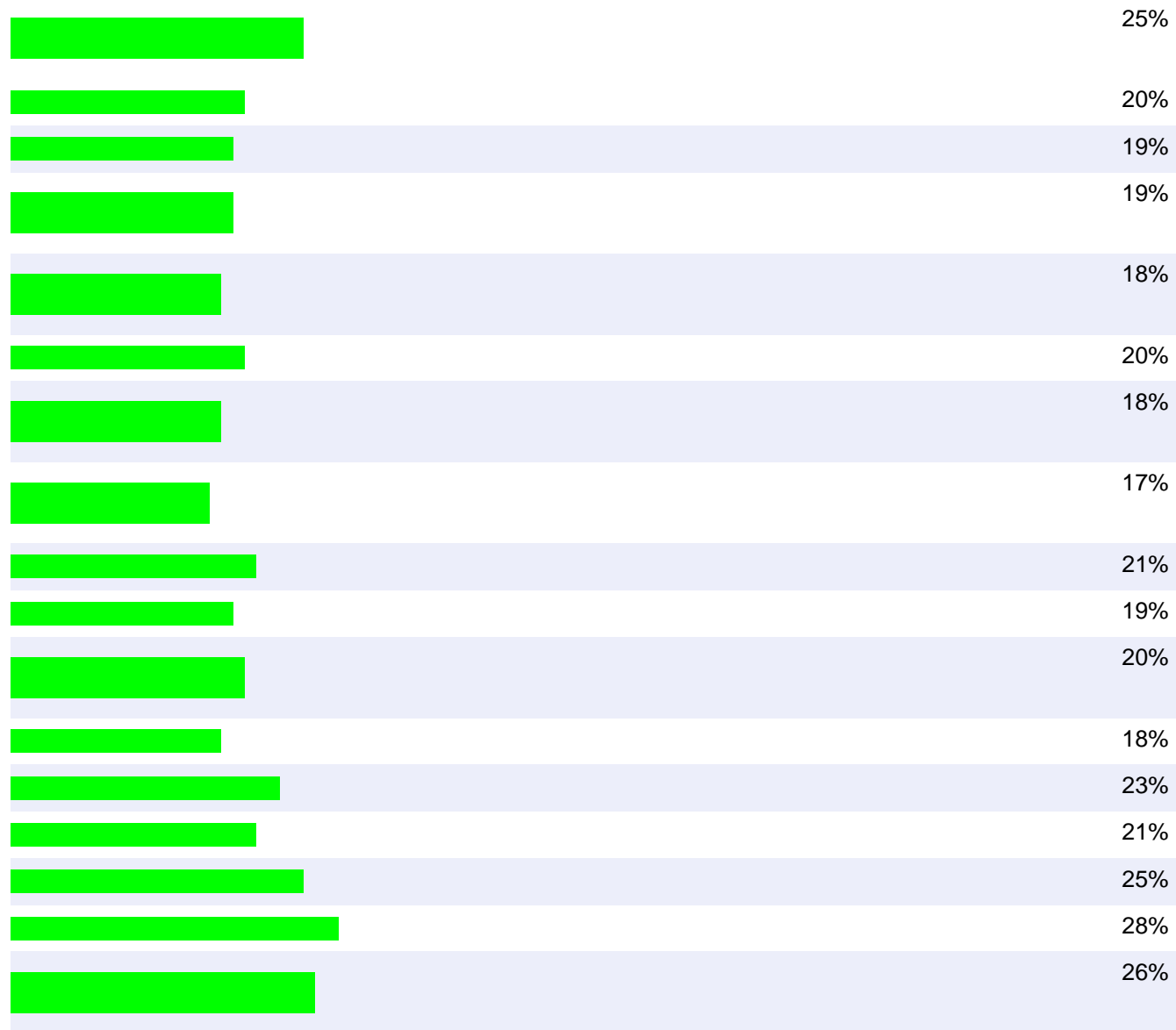
VA

22401	FREDERICKSBURG CITY	(540) 741-1100
20186	FAUQUIER	(540) 316-5000
24033	ROANOKE CITY	(540) 981-9407
24273	NORTON CITY	(276) 679-9116
23298	RICHMOND CITY	(804) 828-9000
22630	WARREN	(703) 636-0300
23413	NORTHAMPTON	(757) 414-8558
24354	SMYTH	(276) 782-1234
22304	ALEXANDRIA CITY	(703) 504-3000
23602	NEWPORT NEWS CITY	(757) 886-6000
24073	MONTGOMERY	(540) 731-2588
20176	LOUDOUN	(703) 858-6600
23439	SUFFOLK CITY	(757) 934-4000
20110	MANASSAS CITY	(703) 369-8000
23502	NORFOLK CITY	(800) 736-8272
24153	SALEM	(540) 776-4100
22205	ARLINGTON	(703) 558-5000

VA



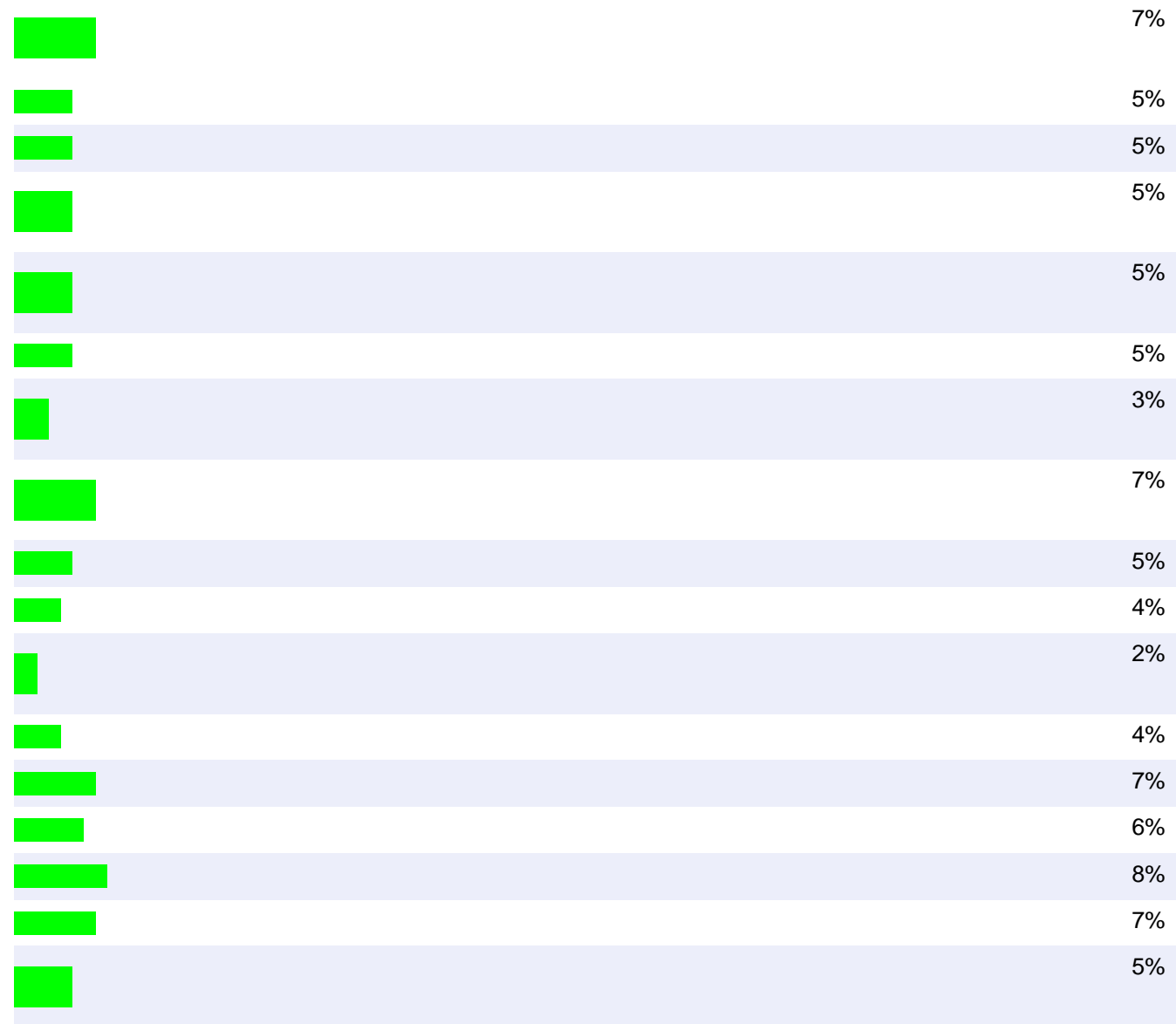
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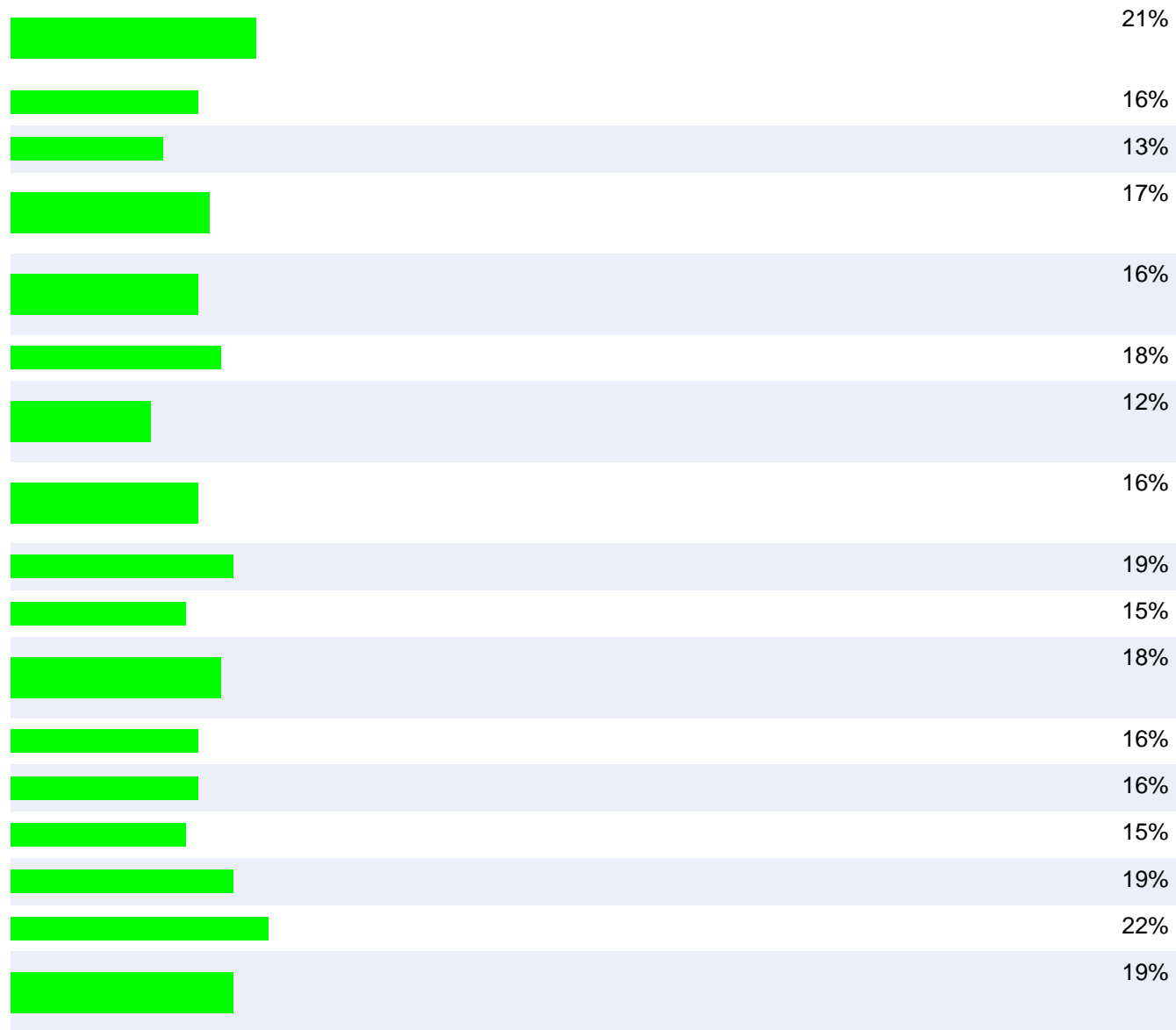
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VA



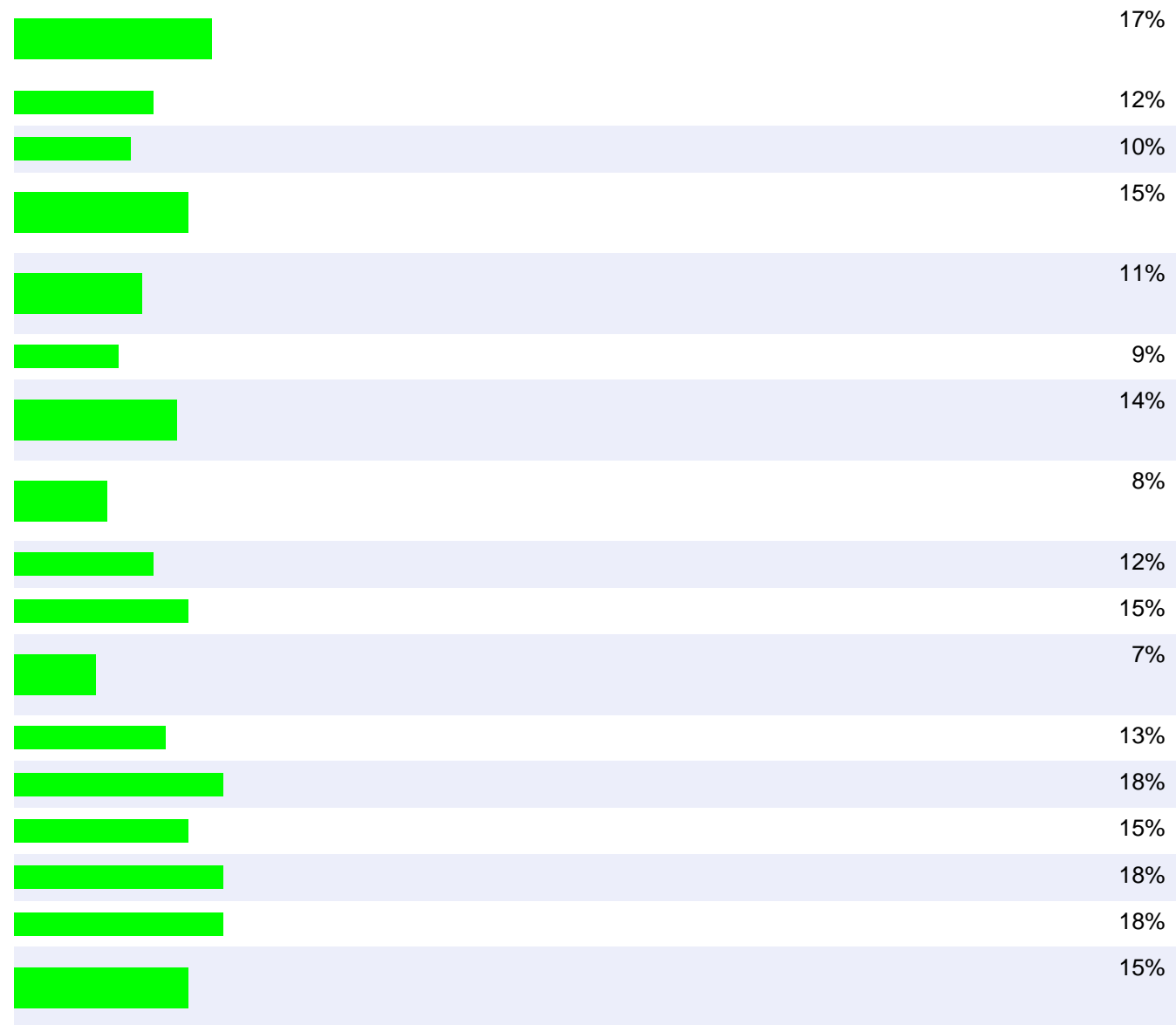
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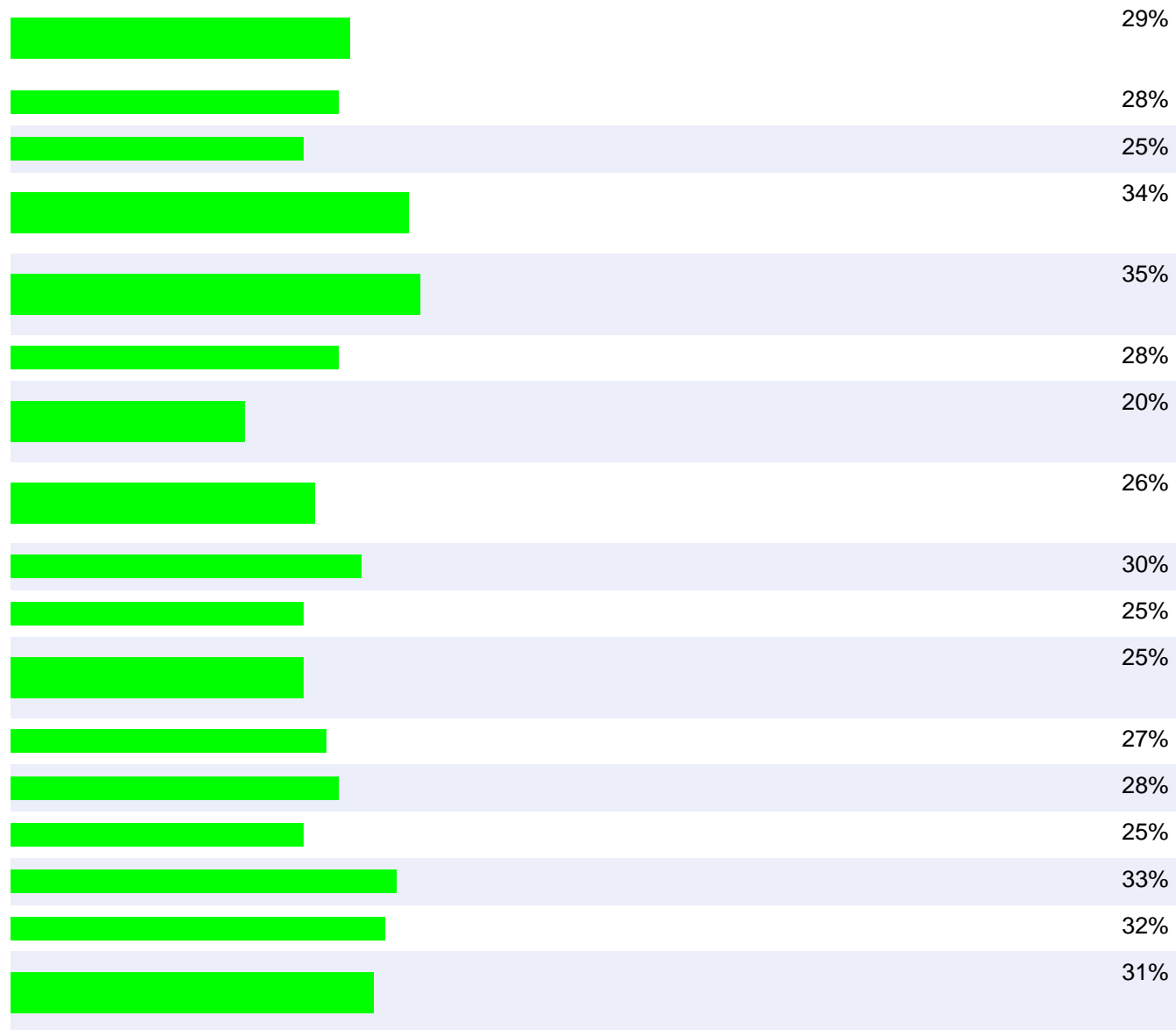
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VA



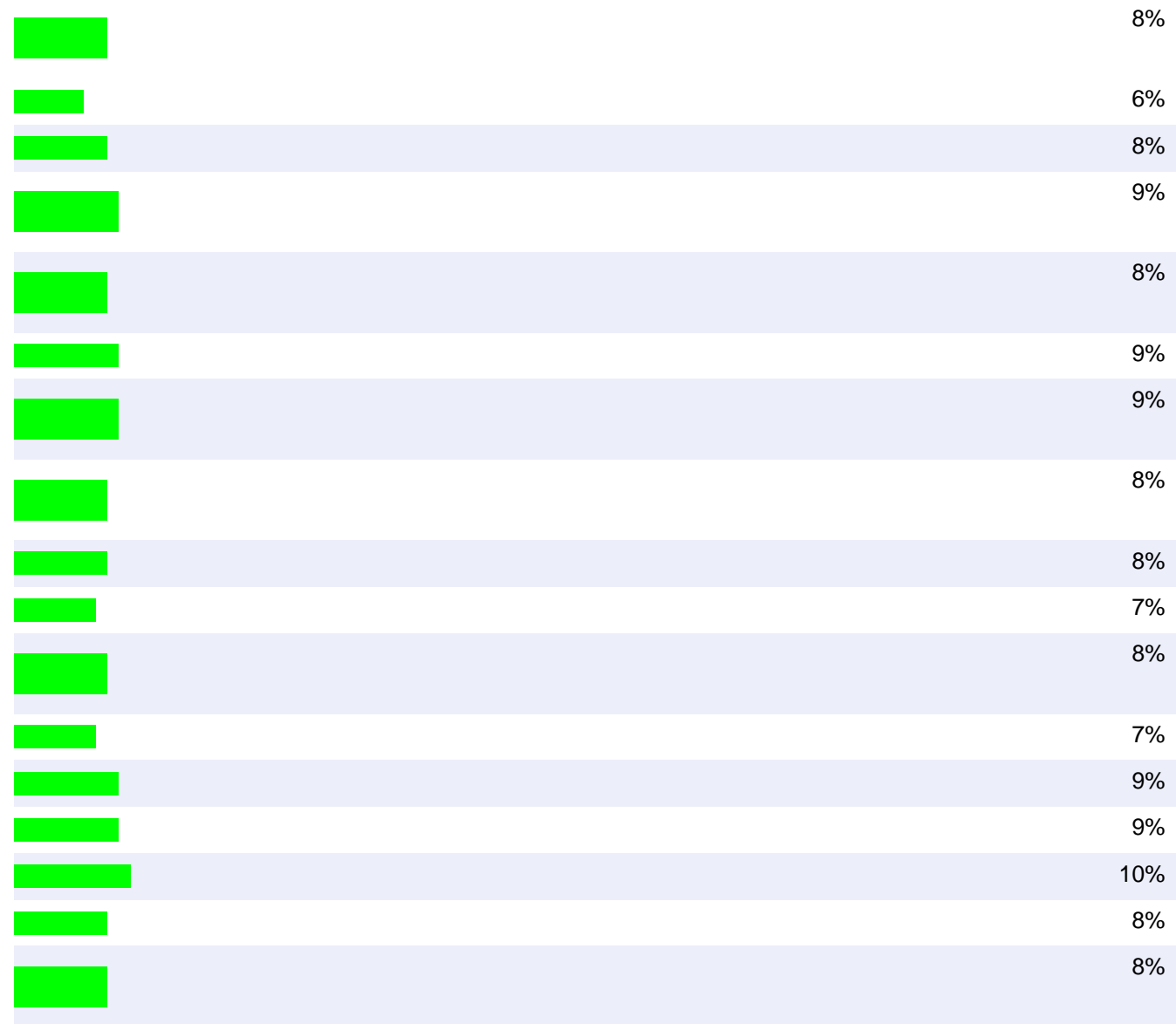
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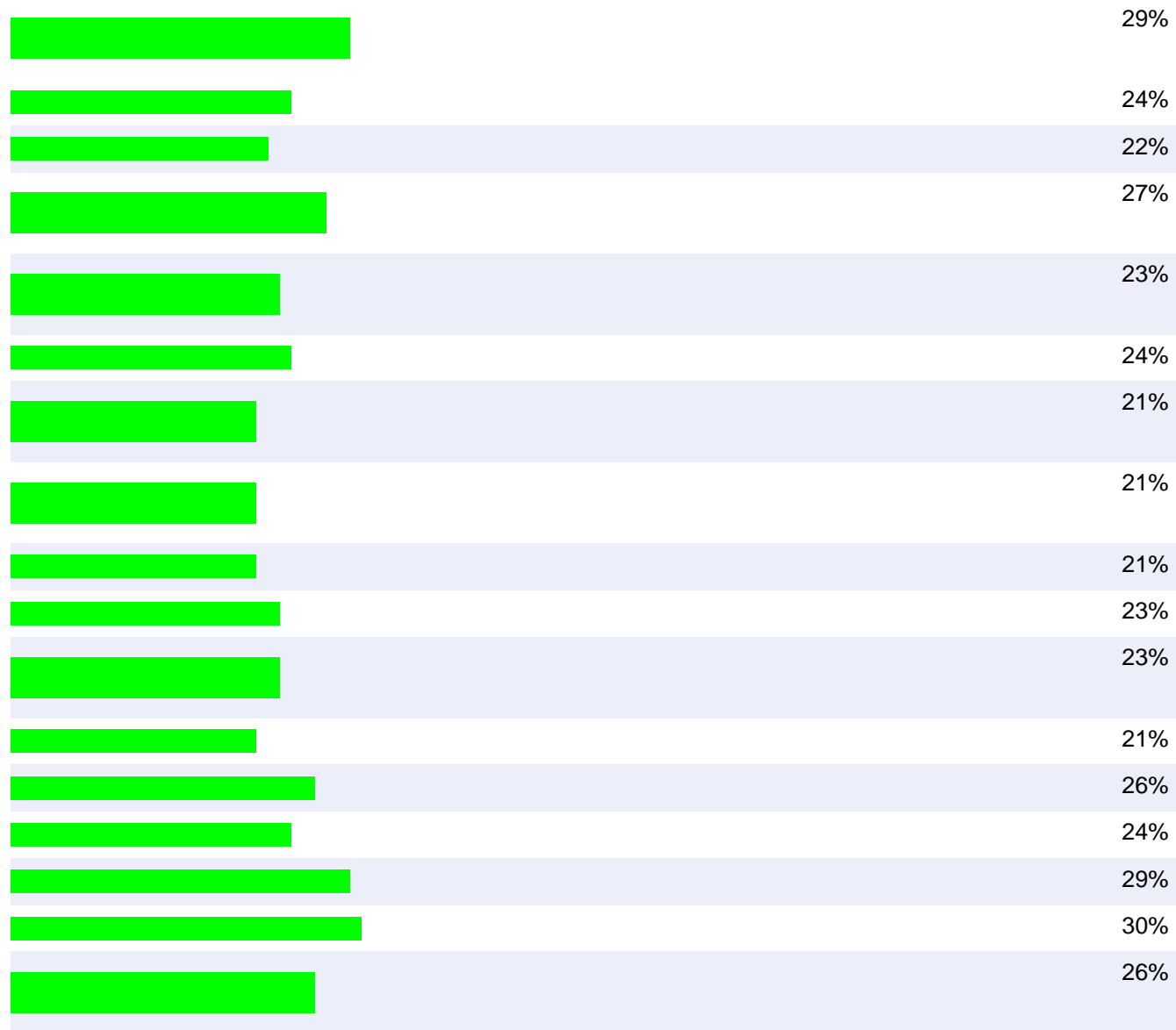
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VA



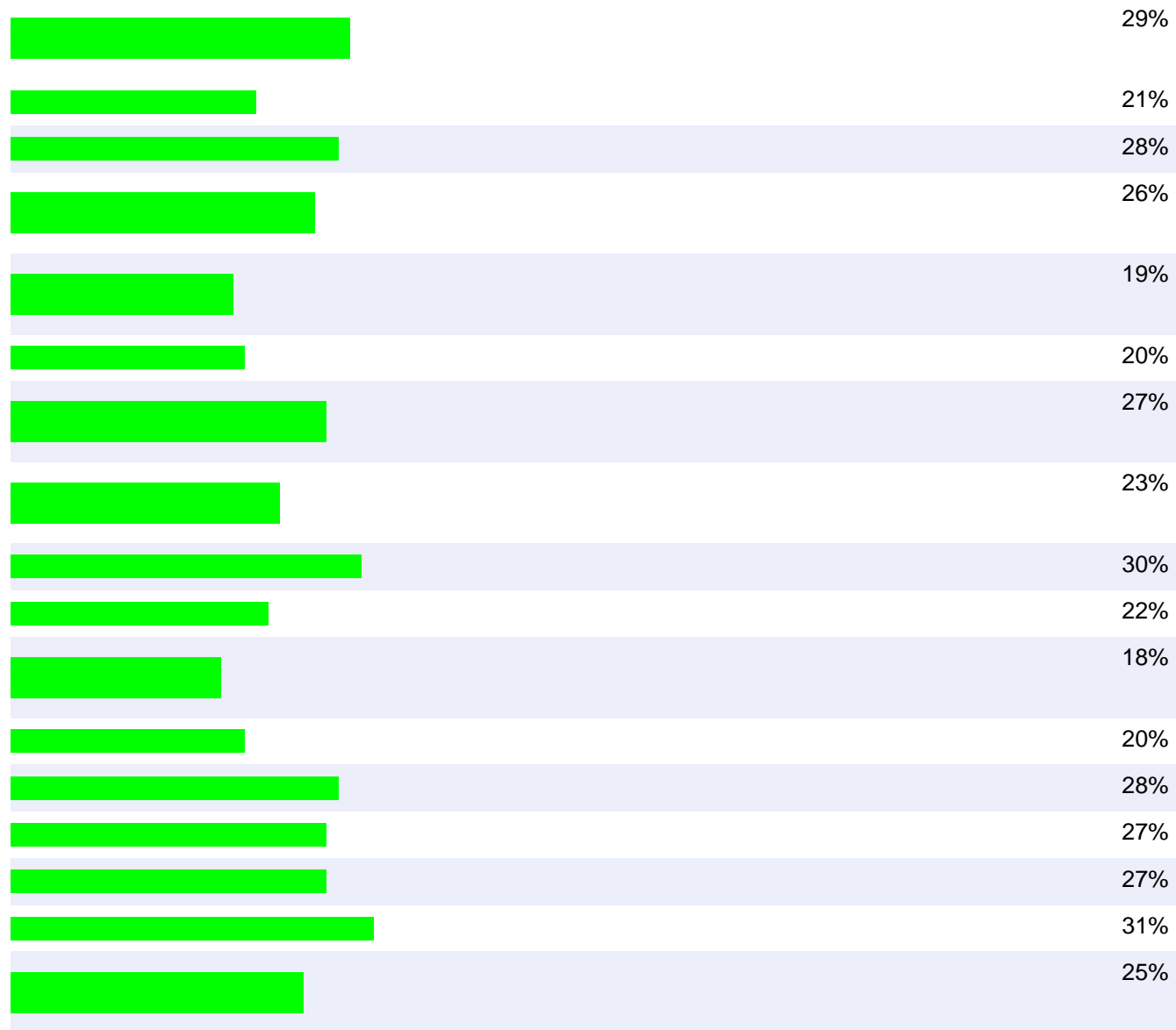
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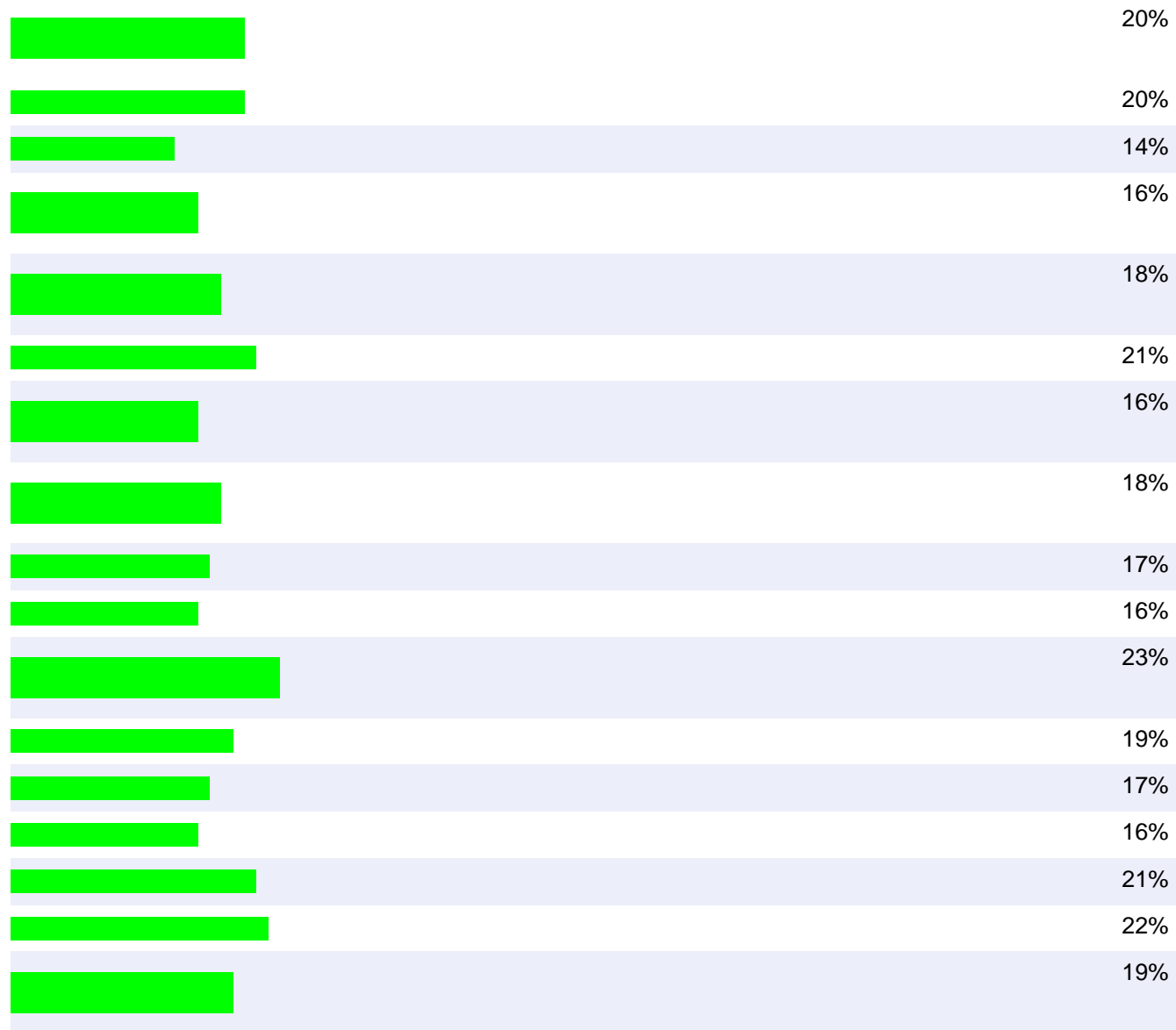
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VA



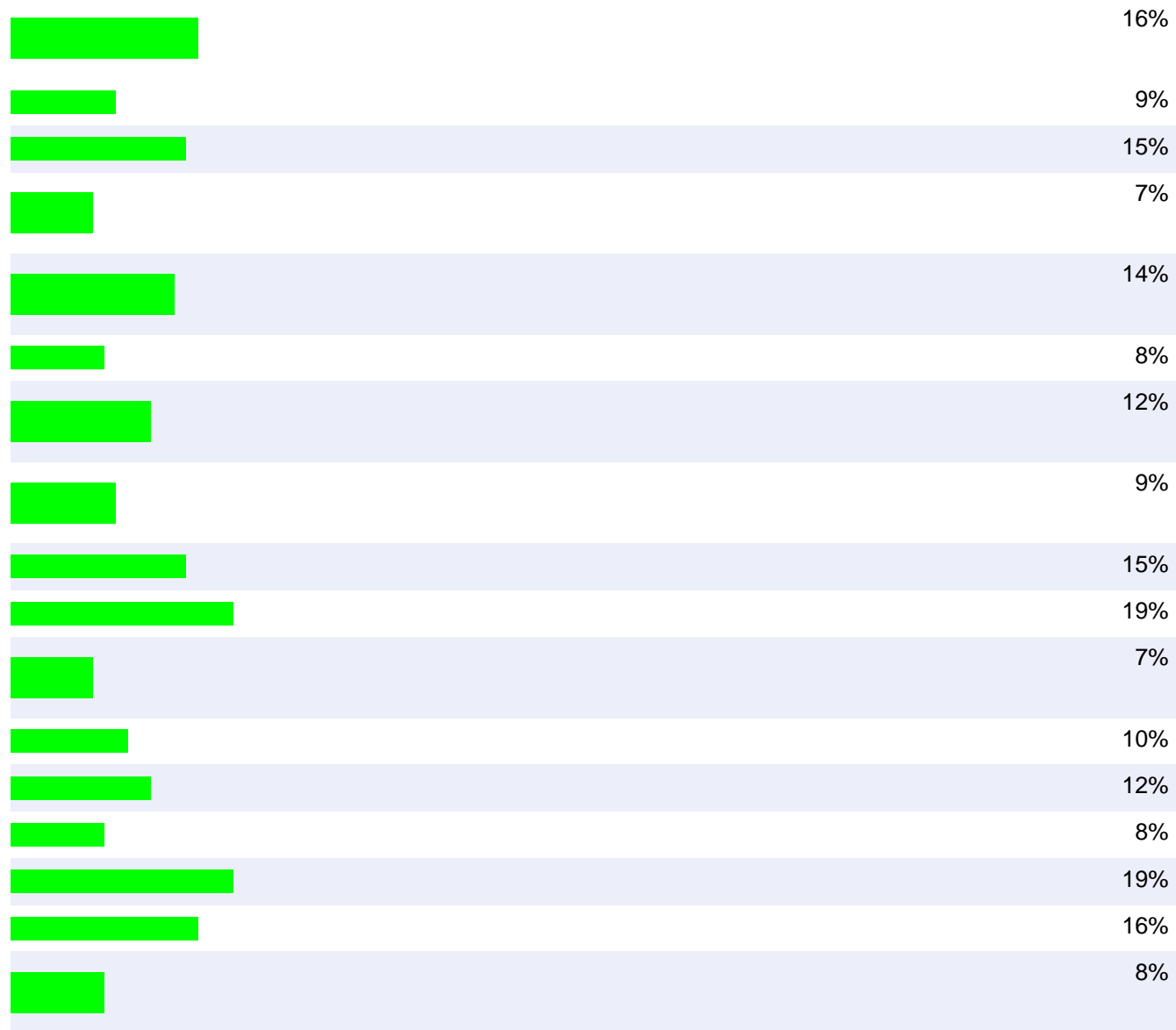
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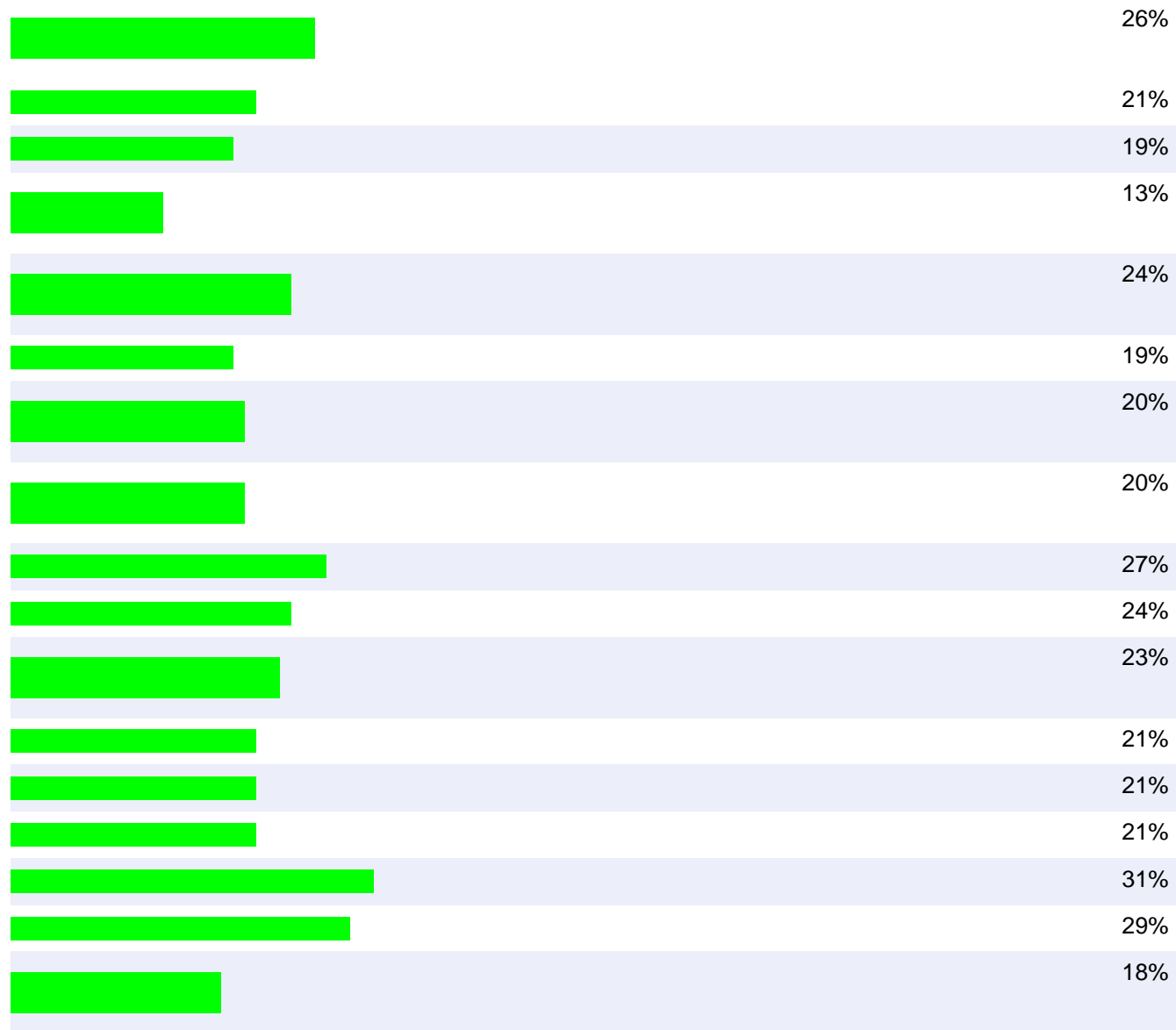
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VA



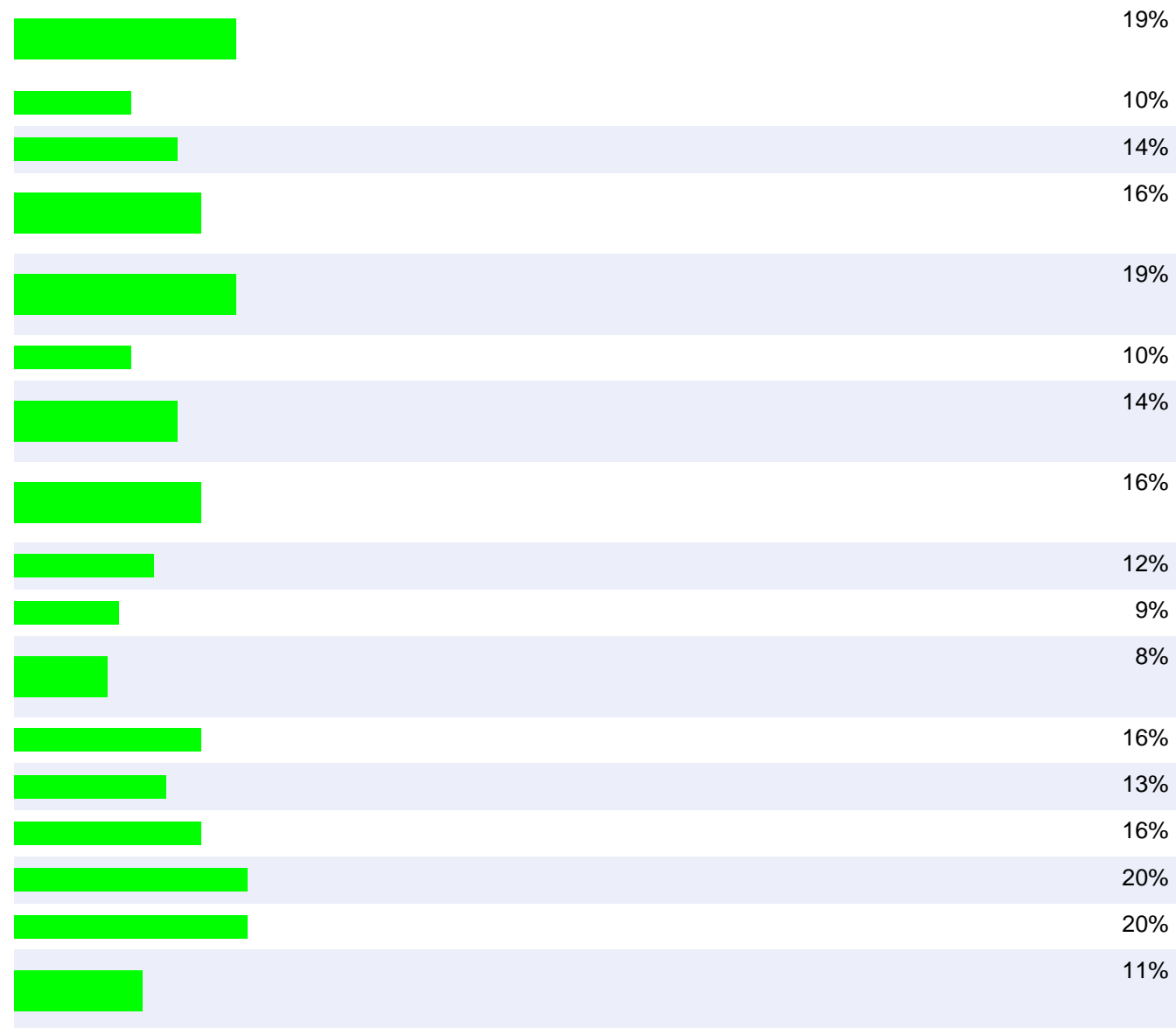
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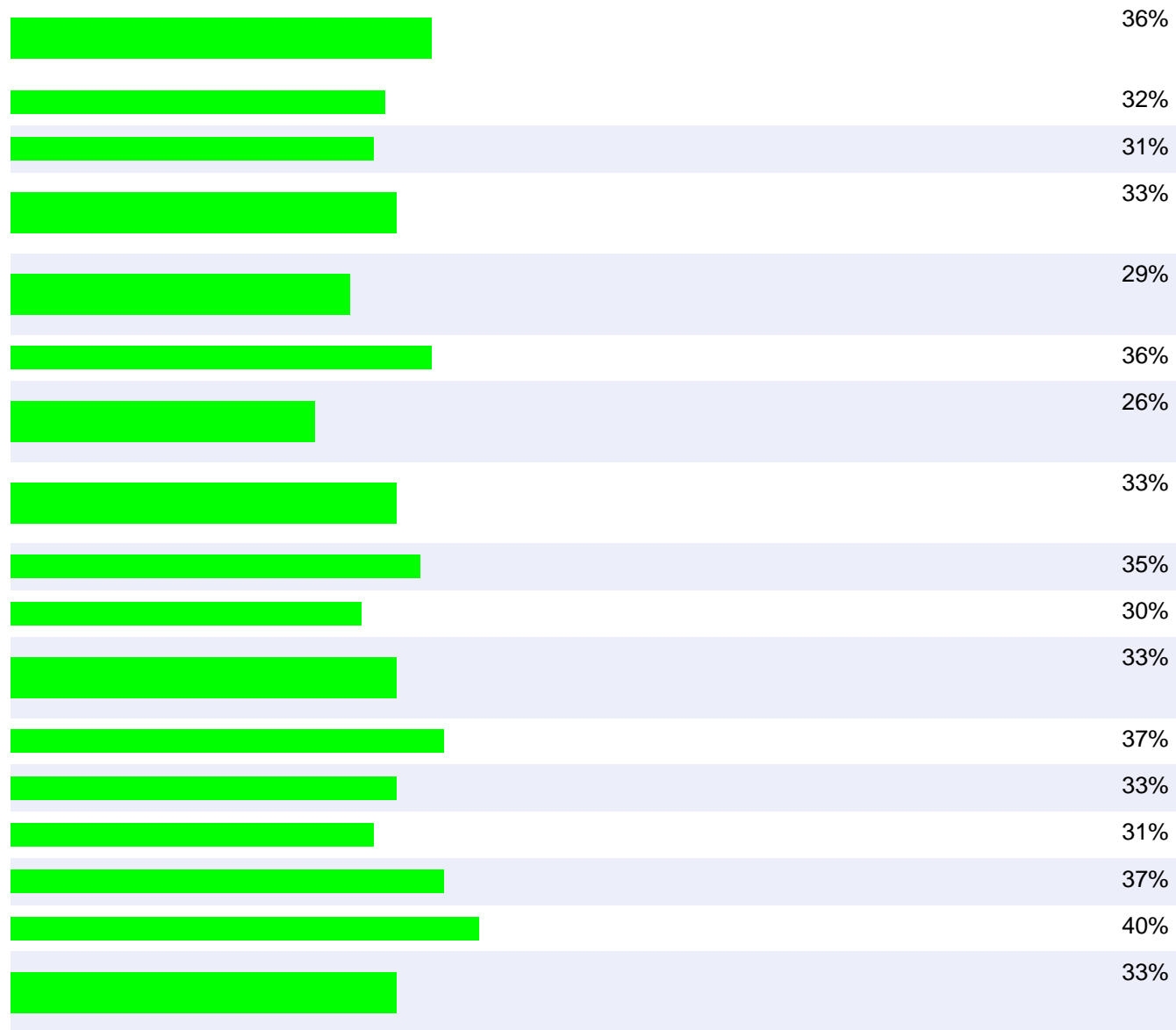
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VA



VA



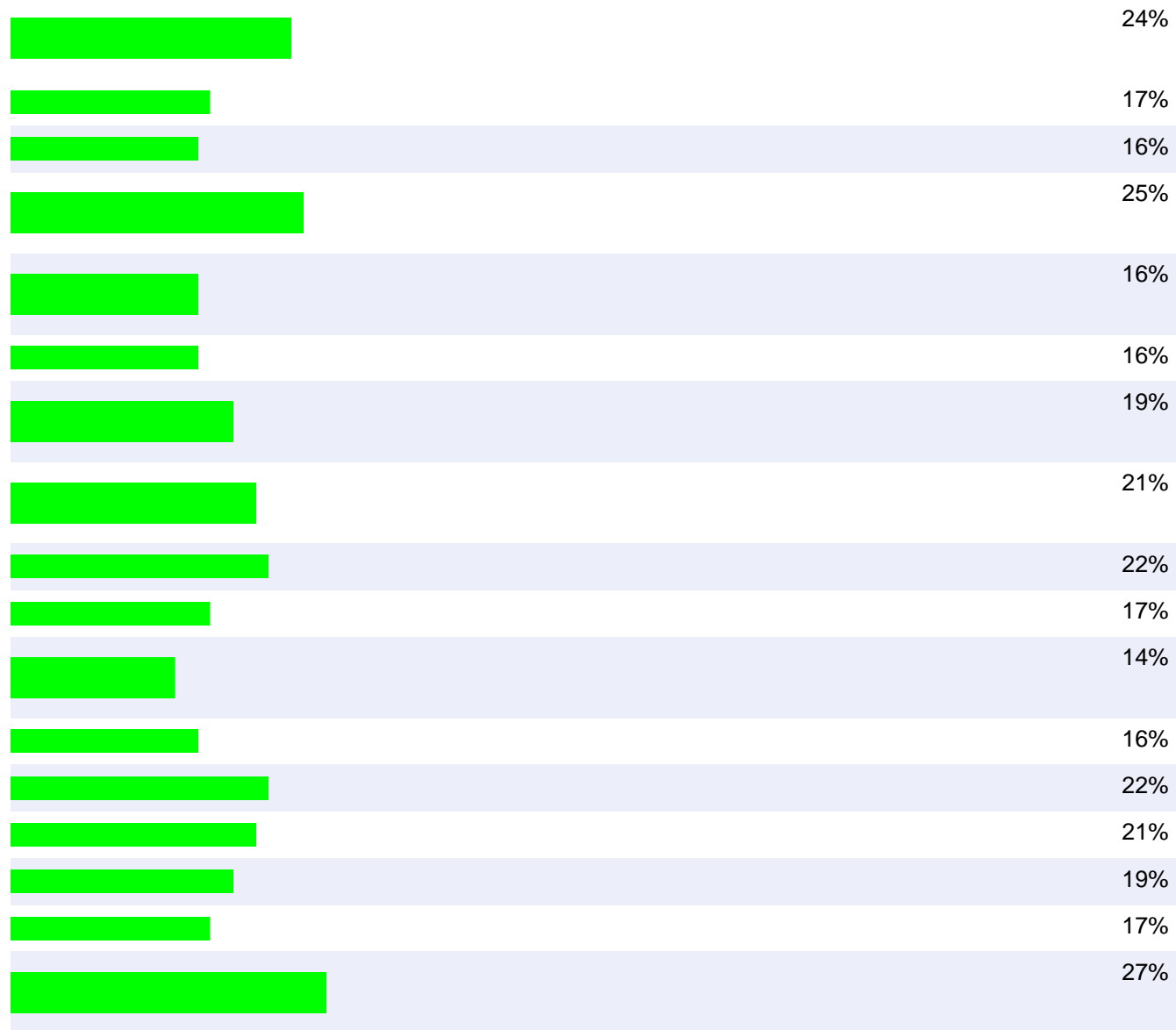
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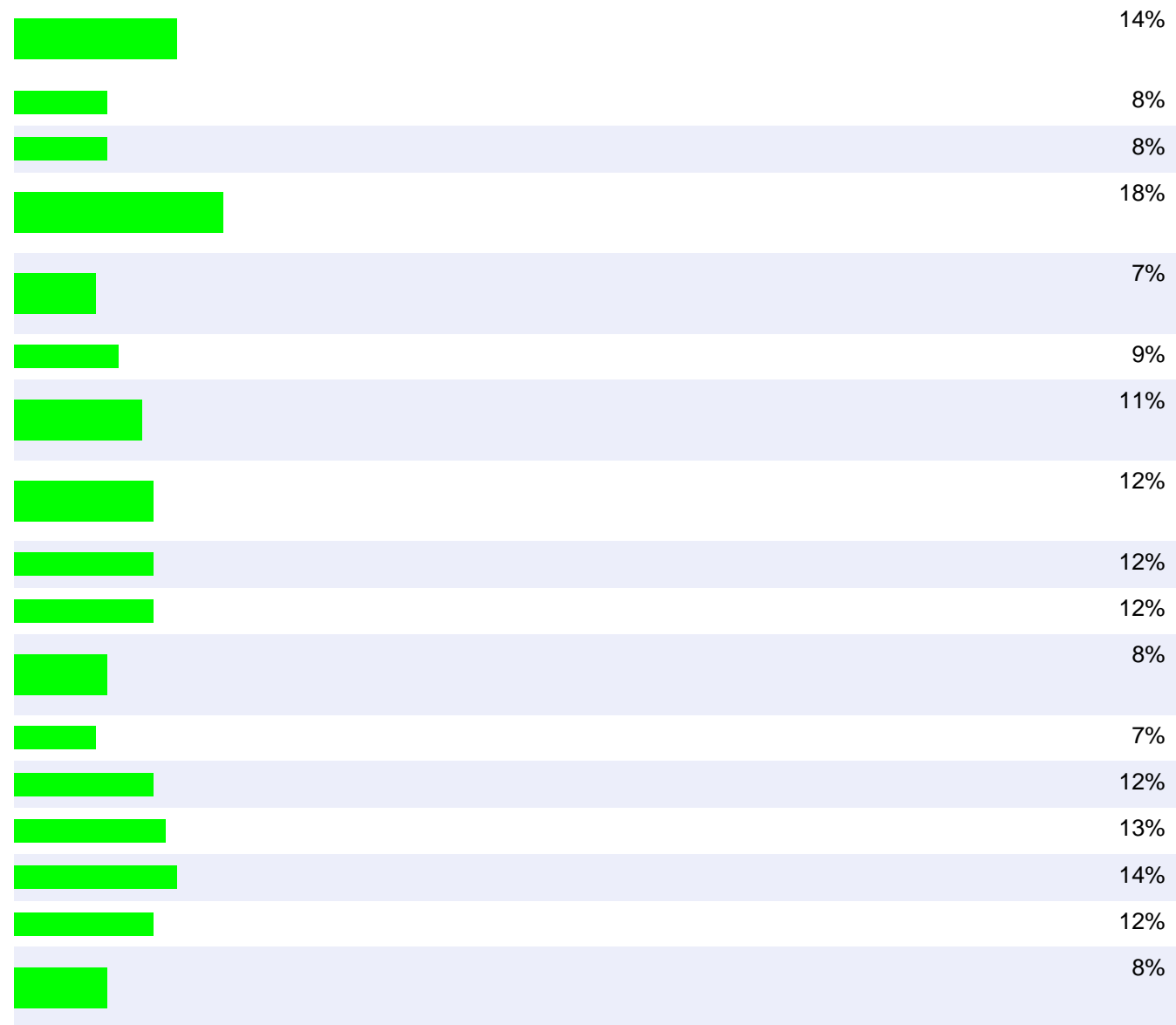
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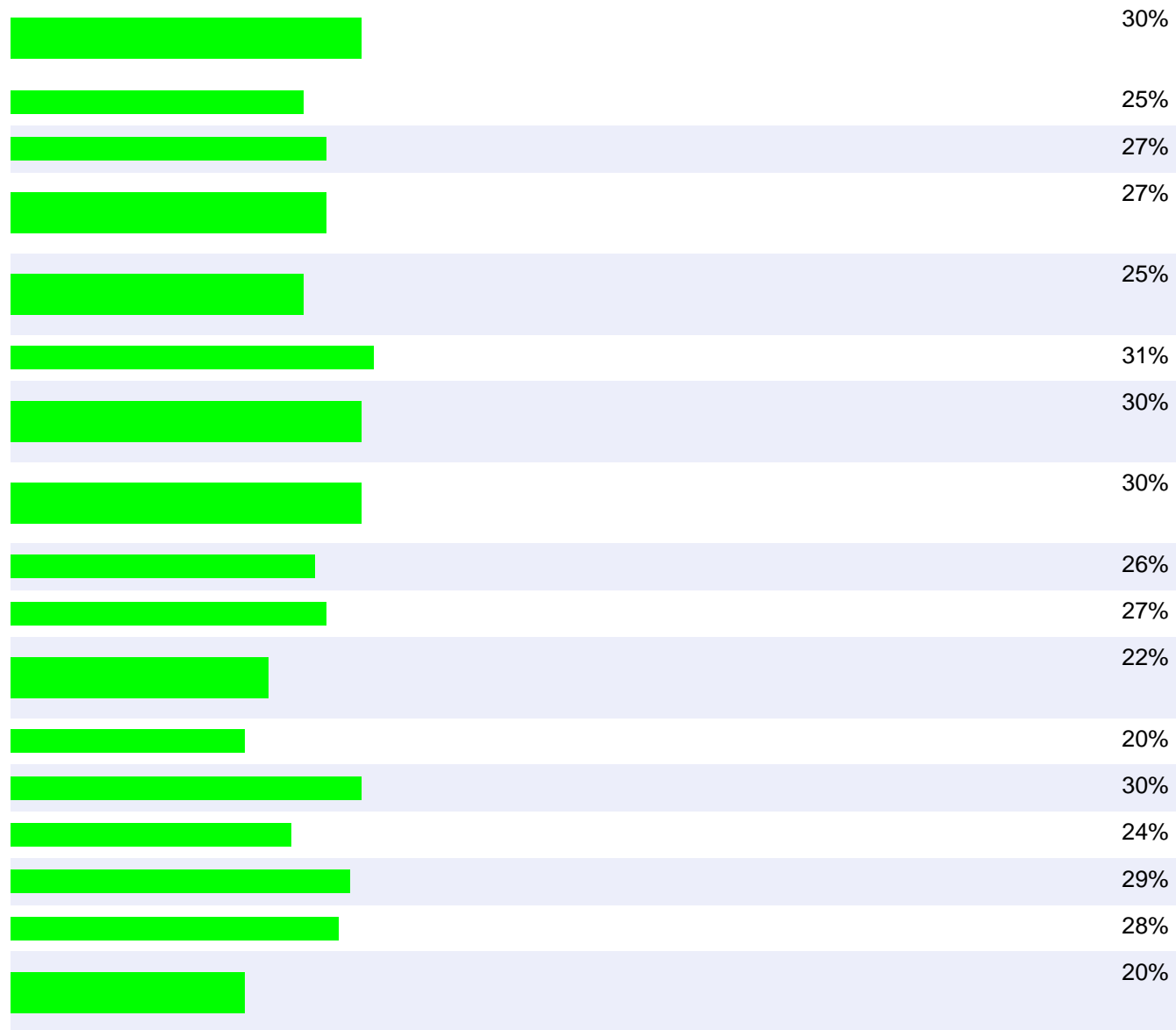
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VA



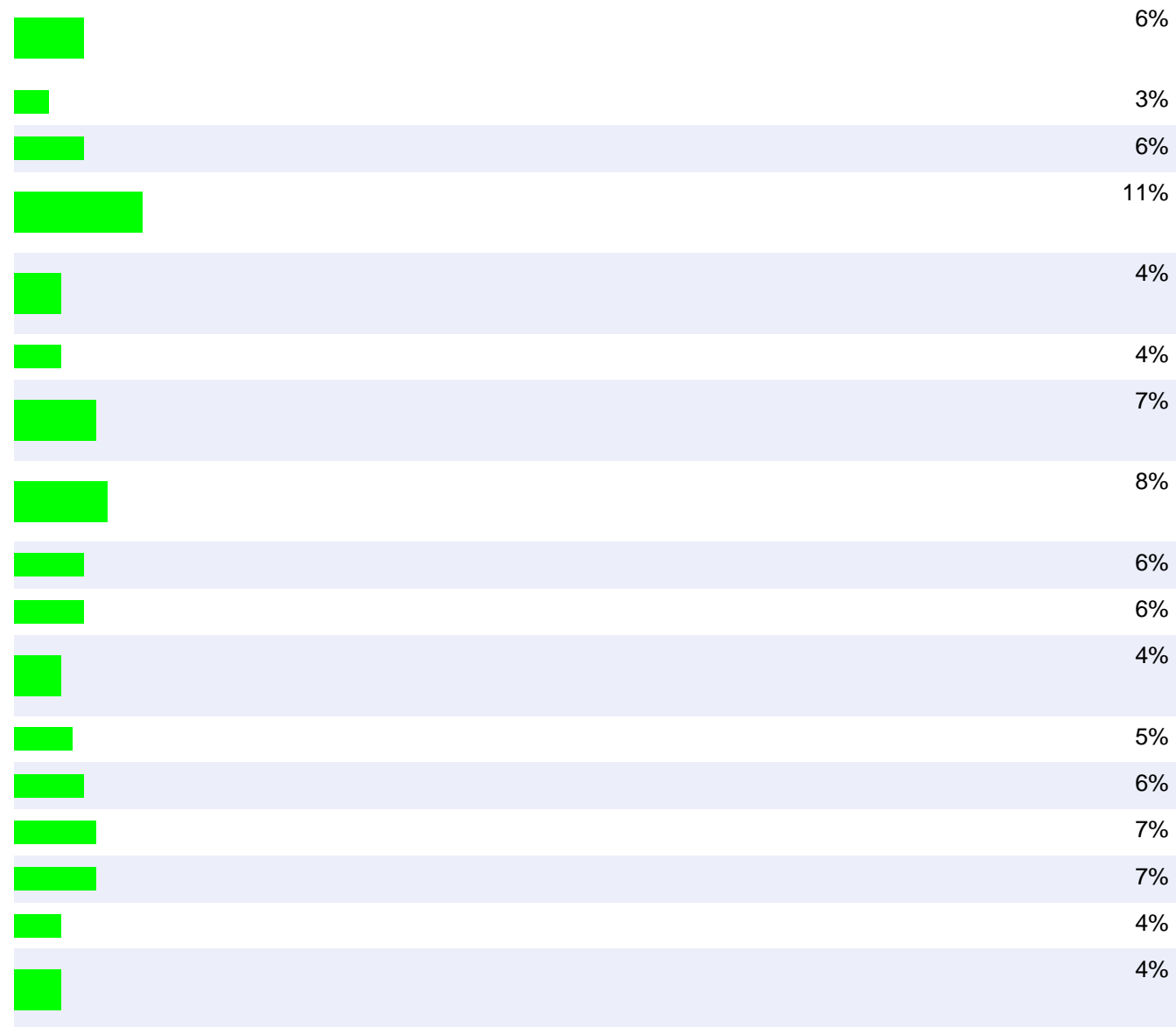
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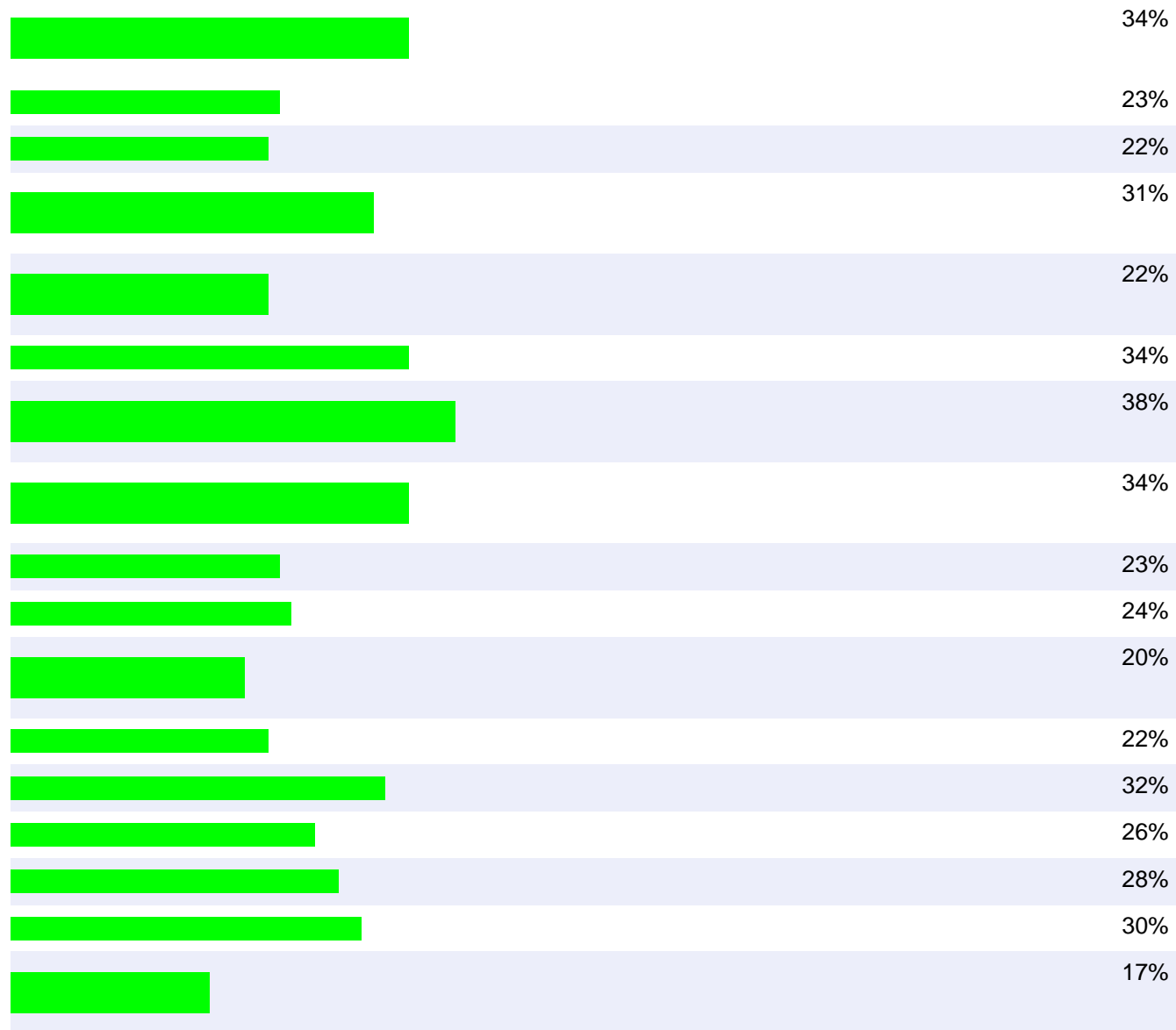
VA



VA



VA



VA



VA

300 or More

300 or More

300 or More

Between 100 and 299

300 or More

300 or More

300 or More

300 or More

300 or More

300 or More

300 or More

300 or More

300 or More

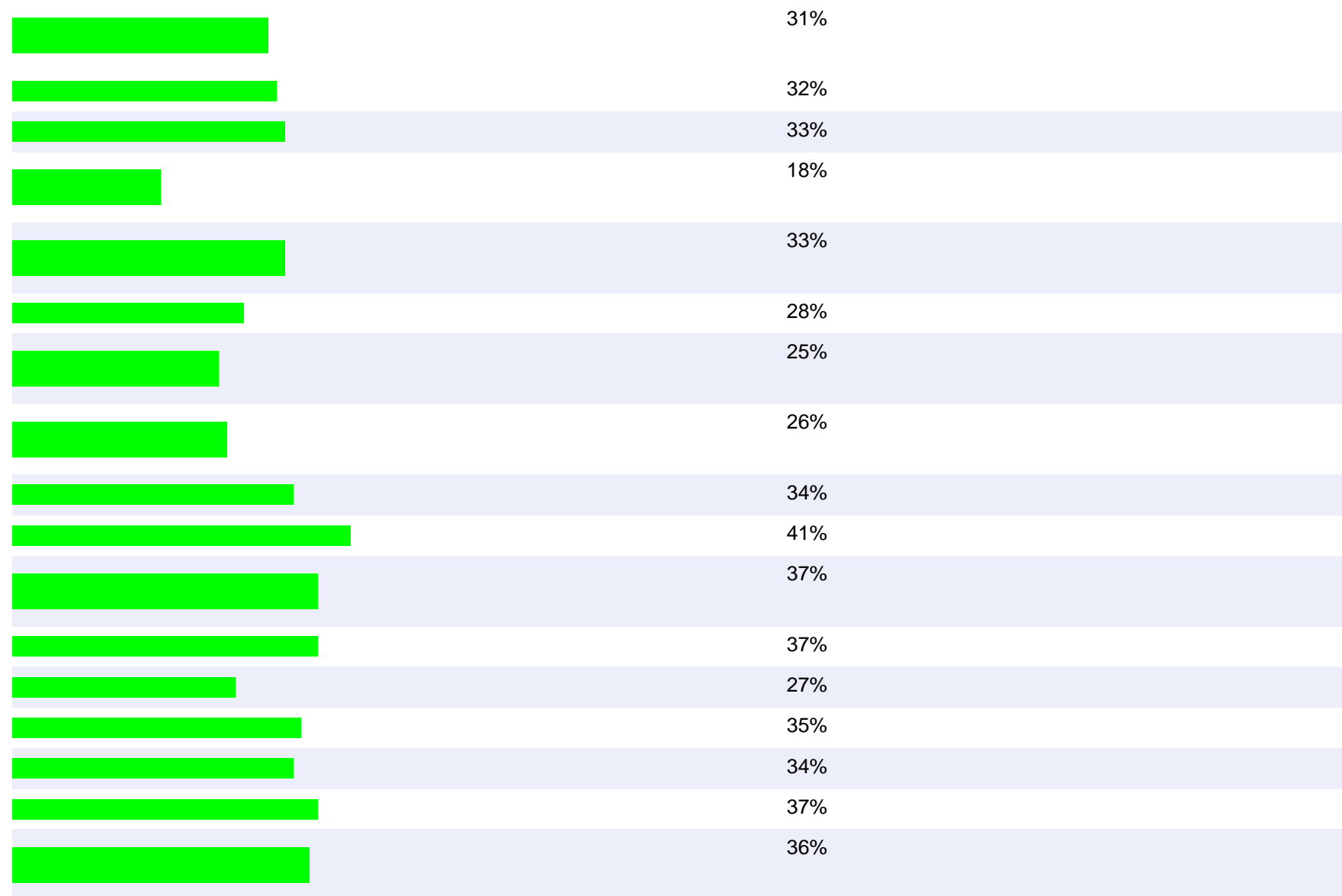
300 or More

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300 or More

VA



VA

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

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[Redacted]

[Redacted]

VA

490052	RIVERSIDE REGIONAL MEDICAL CENTER	500 J CLYDE MORRIS BLVD
490053	JOHNSTON MEMORIAL HOSPITAL	351 COURT STREET, NE
490057	SENTARA VIRGINIA BEACH GENERAL HOSPITAL	1060 FIRST COLONIAL RD
490059	BON SECOURS - ST MARYS HOSPITAL OF RICHMOND	5801 BREMO RD
490060	CLINCH VALLEY MEDICAL CENTER	6801 GOV G C PEERY HWY
490063	INOVA FAIRFAX HOSPITAL	3300 GALLOWS RD
490066	SENTARA WILLIAMSBURG REGIONAL MEDICAL CENTER	100 SENTARA CIRCLE
490067	SOUTHSIDE REGIONAL MEDICAL CENTER	200 MEDICAL PARK BOULEVARD
490069	BON SECOURS - MEMORIAL REGIONAL MEDICAL	8260 ATLEE ROAD
490075	DANVILLE REGIONAL MEDICAL CENTER	142 SOUTH MAIN STREET
490077	MARTHA JEFFERSON HOSPITAL	459 LOCUST AVE
490079	MEMORIAL HOSPITAL OF MARTINSVILLE & HENRY COUNTY	320 HOSPITAL DRIVE
490084	RIVERSIDE TAPPAHANNOCK HOSP INC	618 HOSPITAL ROAD
490088	BEDFORD MEMORIAL HOSPITAL	1613 OAKWOOD STREET BOX 688

VA

NEWPORT NEWS VA

ABINGDON VA

VIRGINIA BEACH VA

RICHMOND VA

RICHLANDS VA

FALLS CHURCH VA

WILLIAMSBURG VA

PETERSBURG VA

MECHANICSVILLE VA

DANVILLE VA

CHARLOTTESVILLE VA

MARTINSVILLE VA

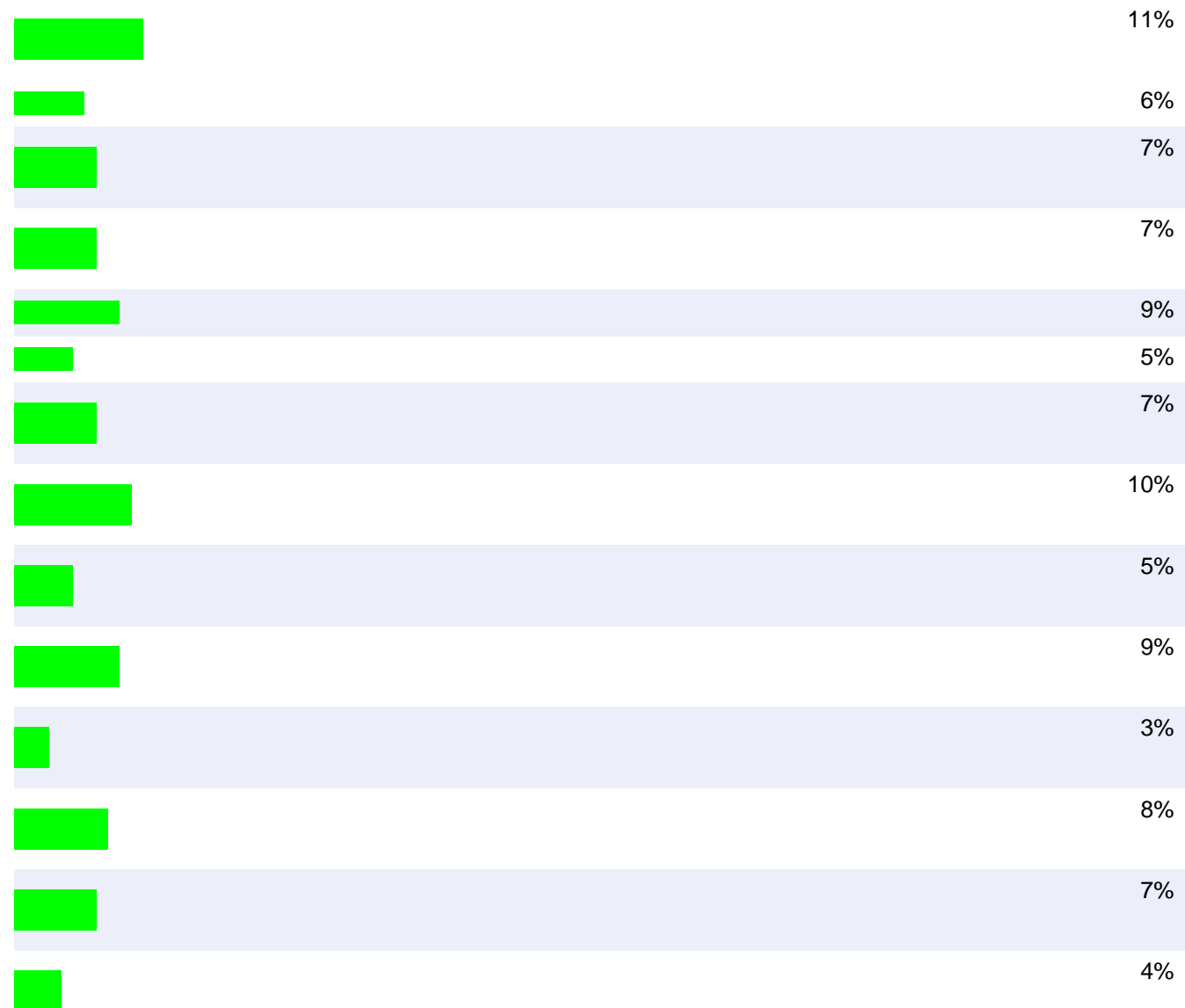
TAPPAHANNOCK VA

BEDFORD VA

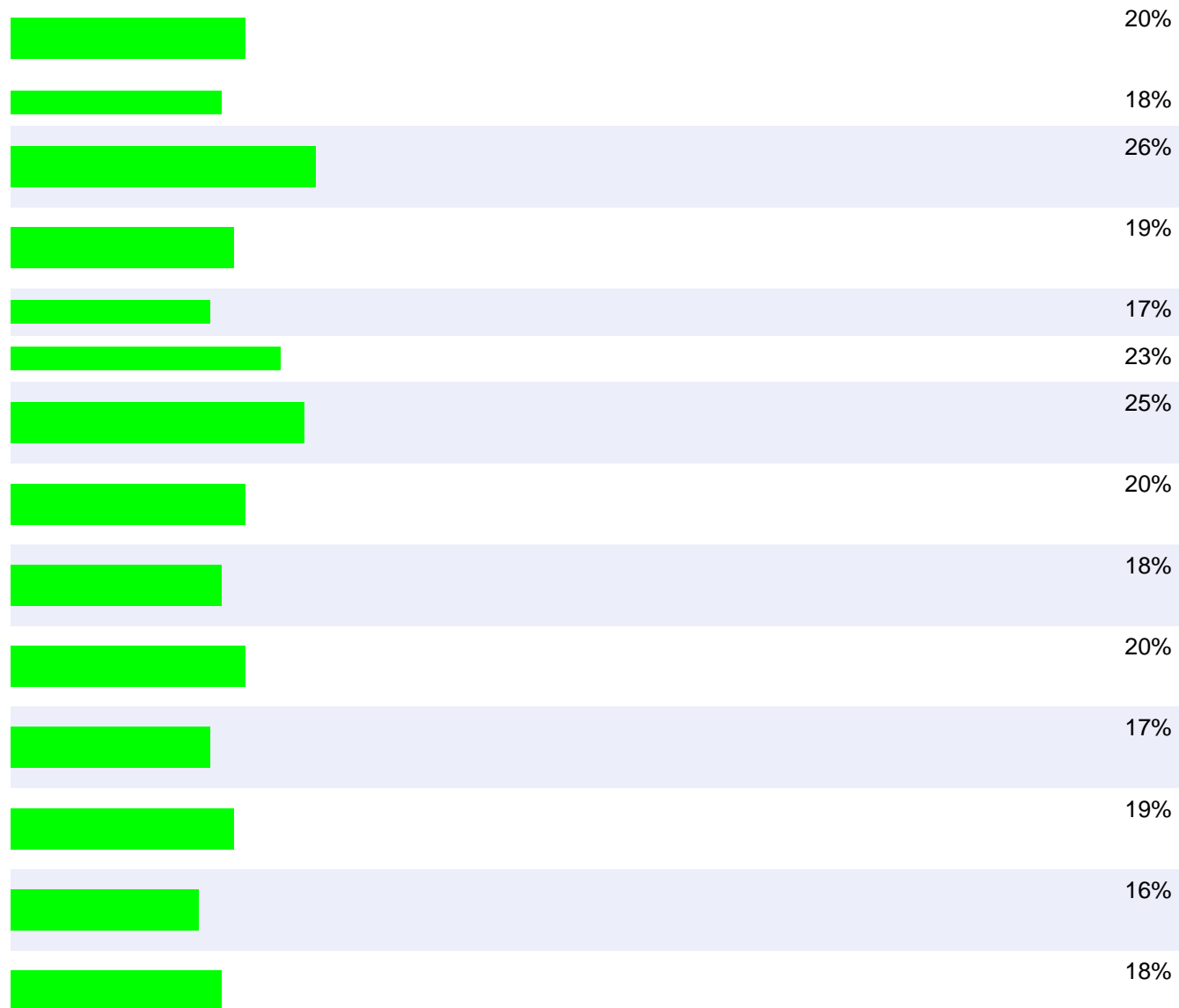
VA

23601	NEWPORT NEWS CITY	(757) 594-2000
24210	WASHINGTON	(276) 676-7117
23454	VIRGINIA BEACH CITY	(800) 736-8272
23226	HENRICO	(804) 281-8206
24641	TAZEWELL	(276) 596-6000
22042	FAIRFAX	(703) 698-1110
23188	JAMES CITY	(757) 984-8141
23805	PETERSBURG CITY	(804) 862-5000
23116	HANOVER	(804) 764-6000
24541	DANVILLE CITY	(434) 799-2100
22902	ALBEMARLE	(434) 654-7000
24115	MARTINSVILLE CITY	(276) 666-7200
22560	ESSEX	(804) 443-3311
24523	Bedford City	(540) 587-3446

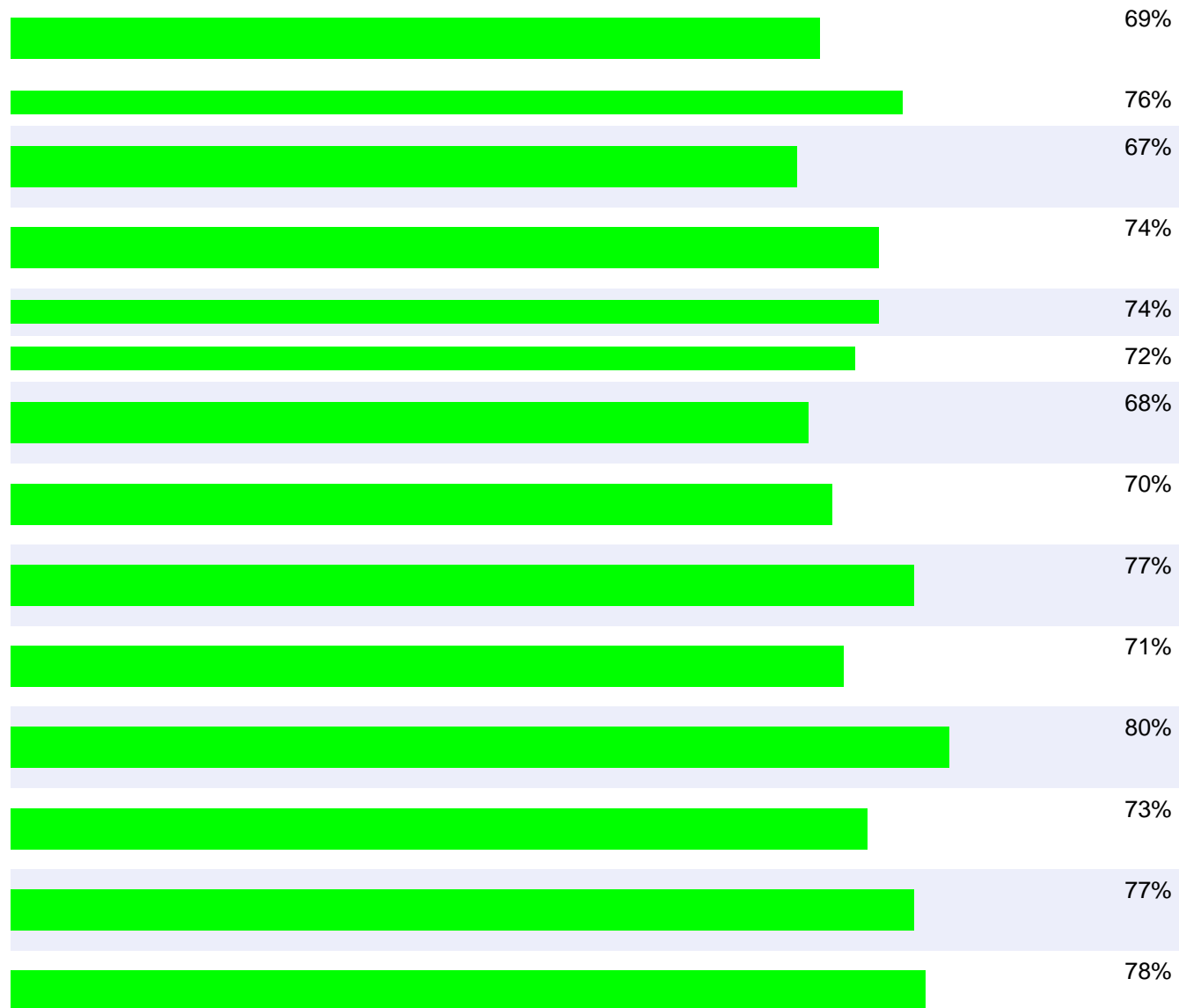
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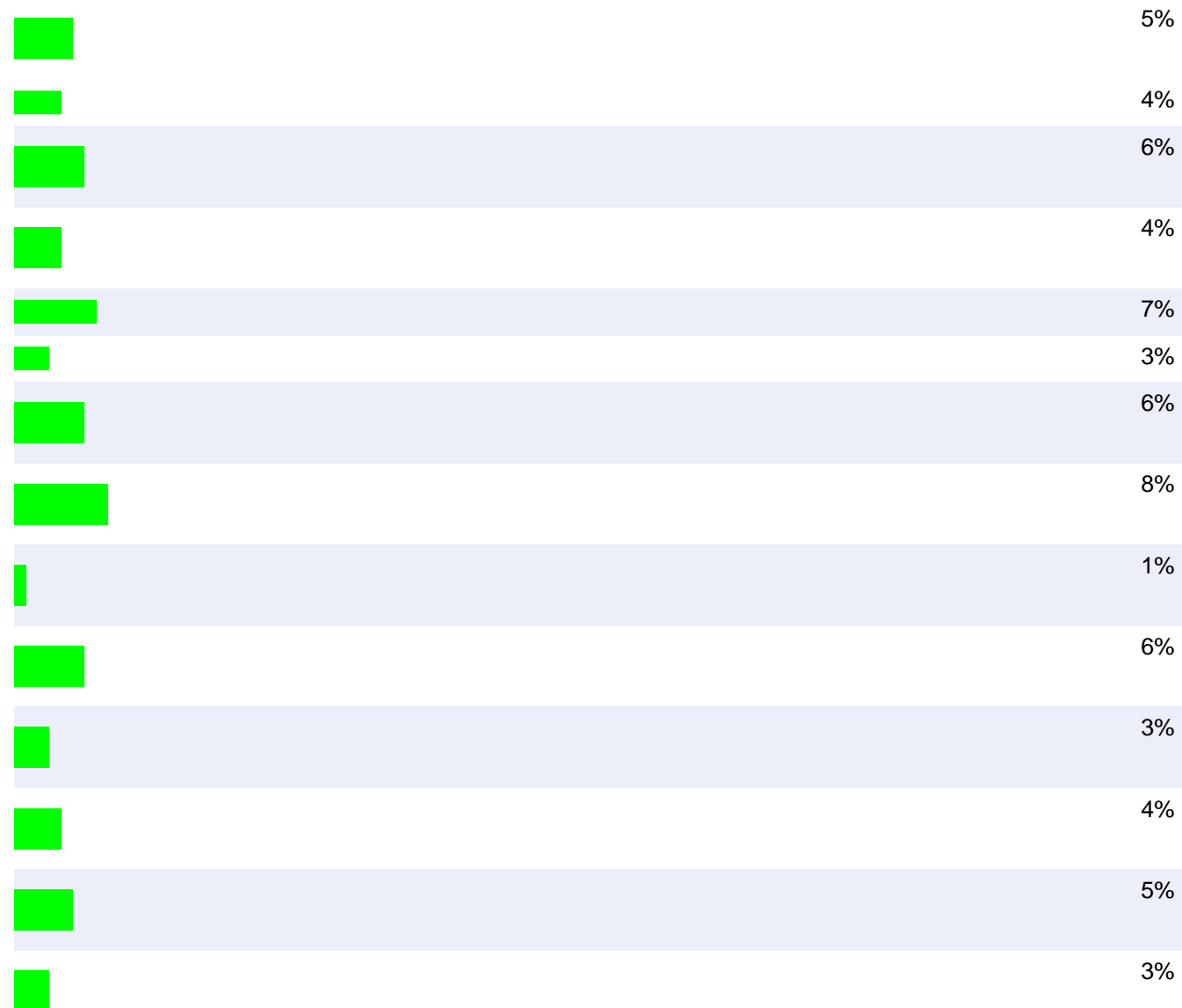
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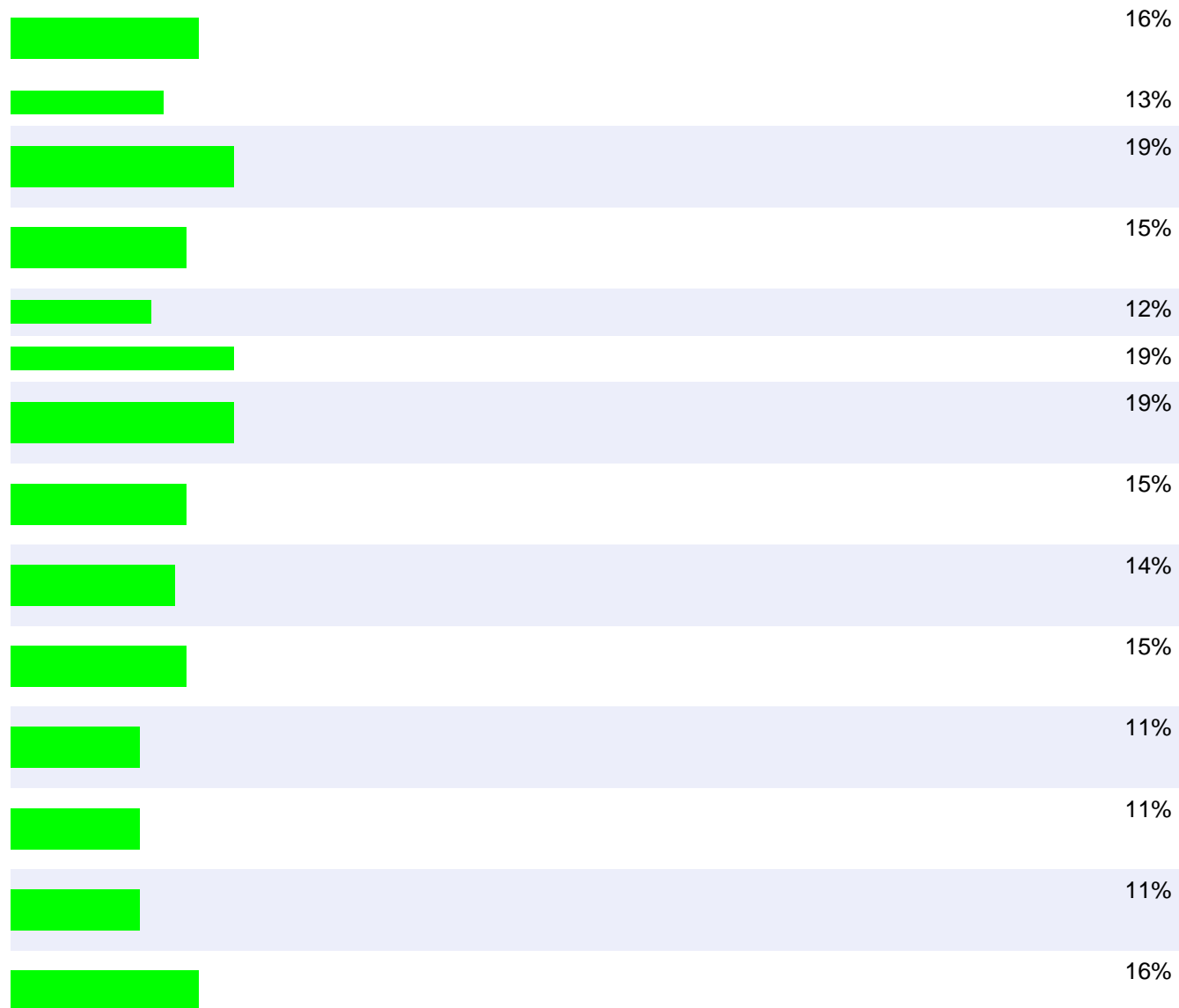
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VA



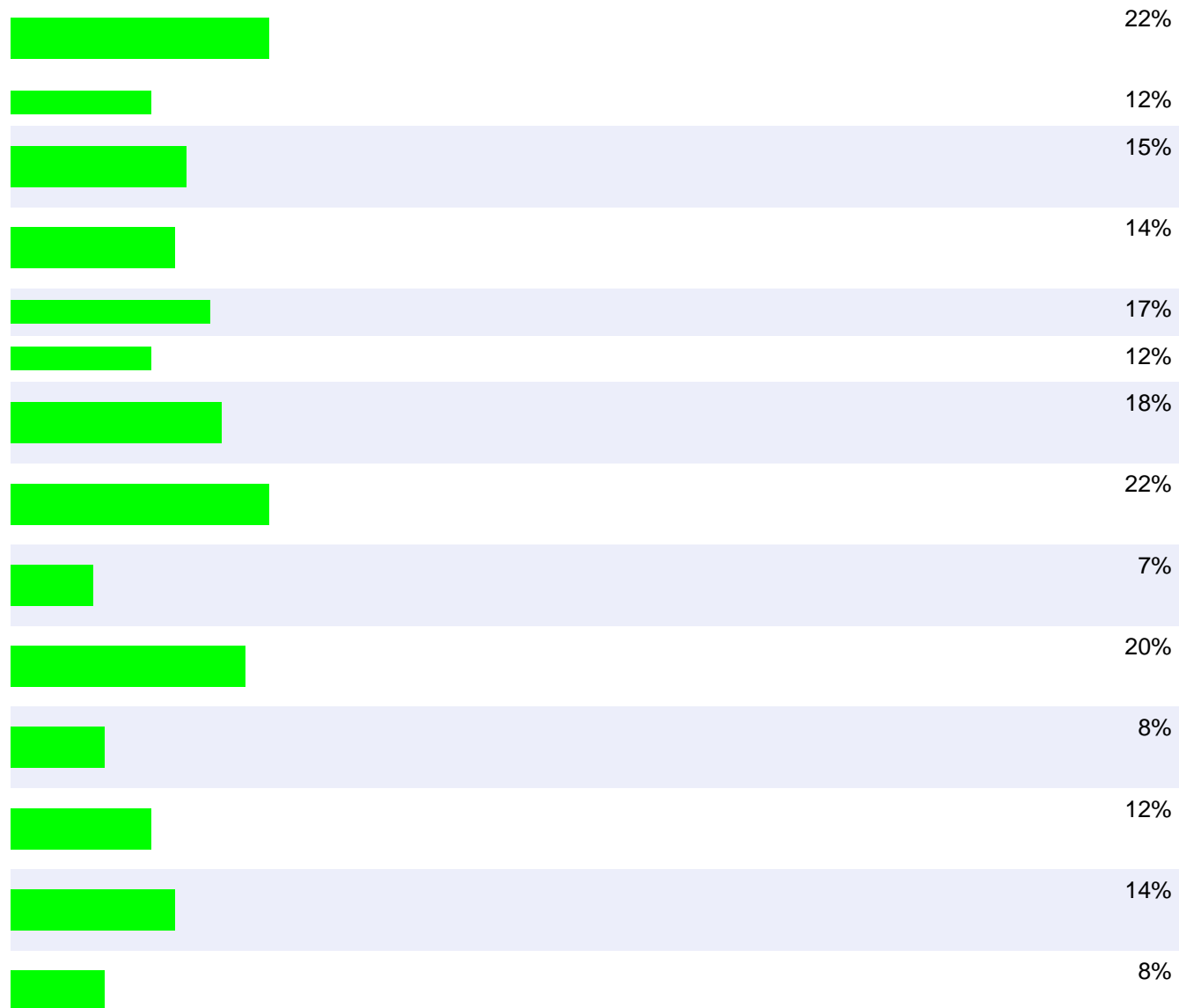
VA



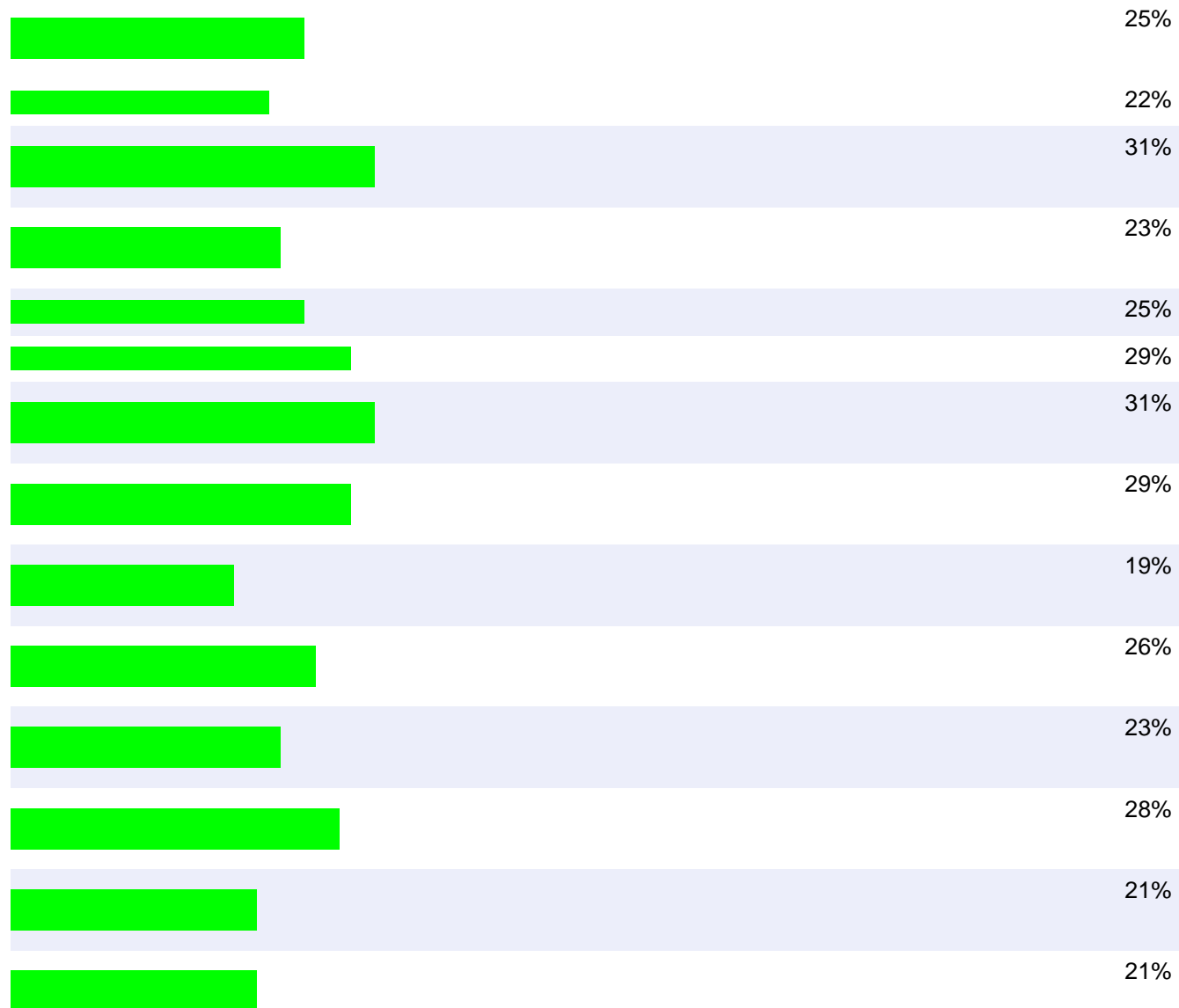
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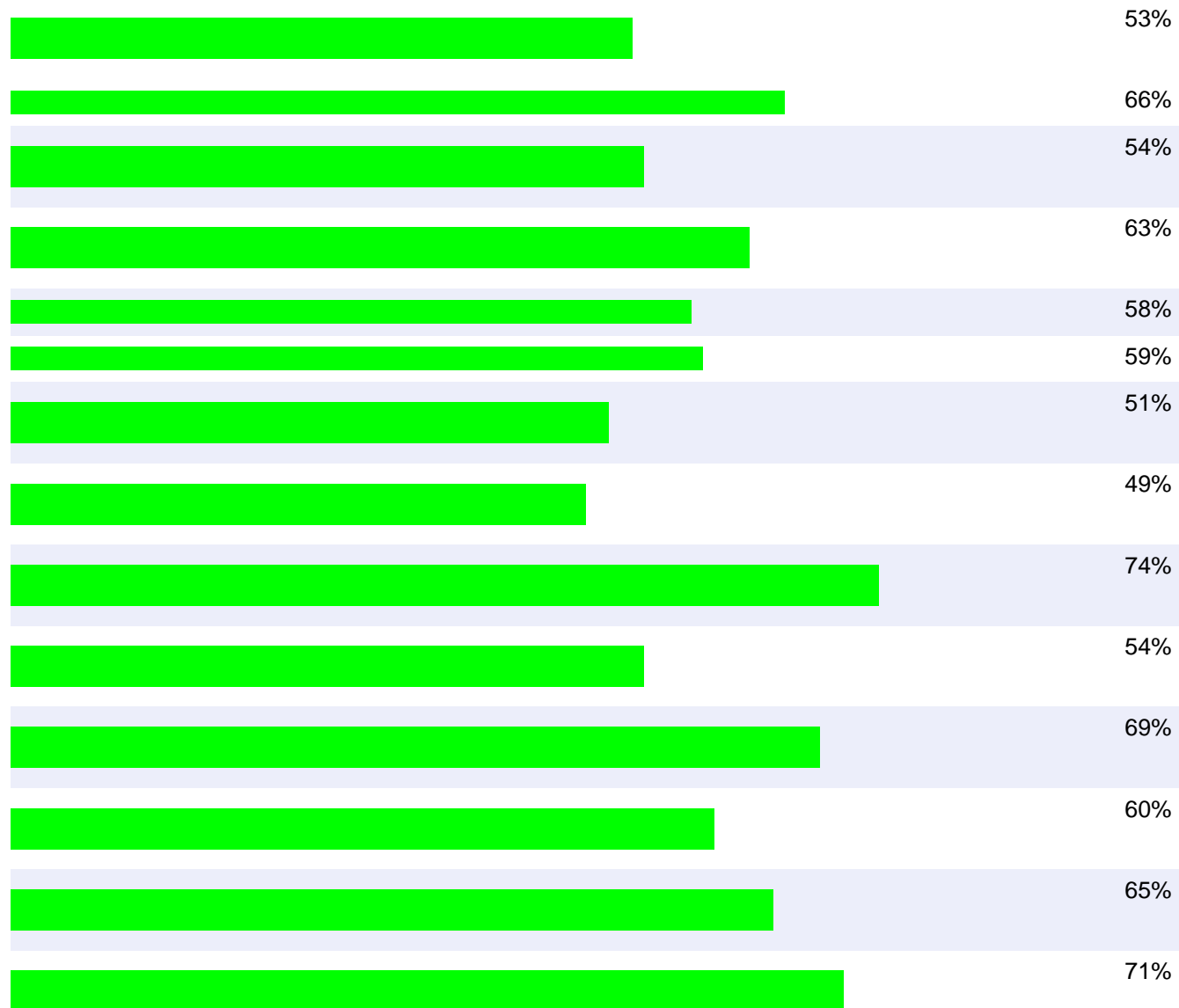
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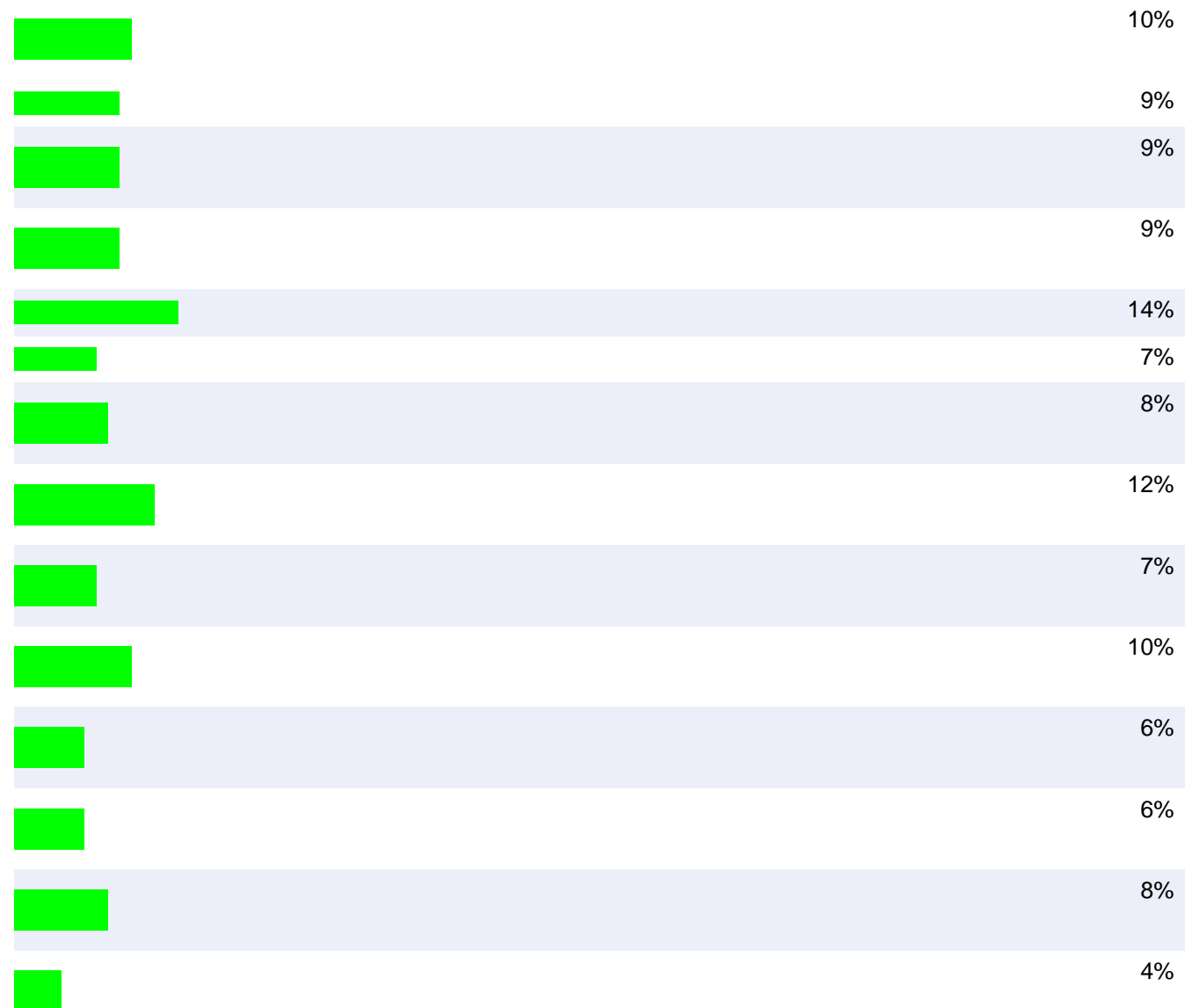
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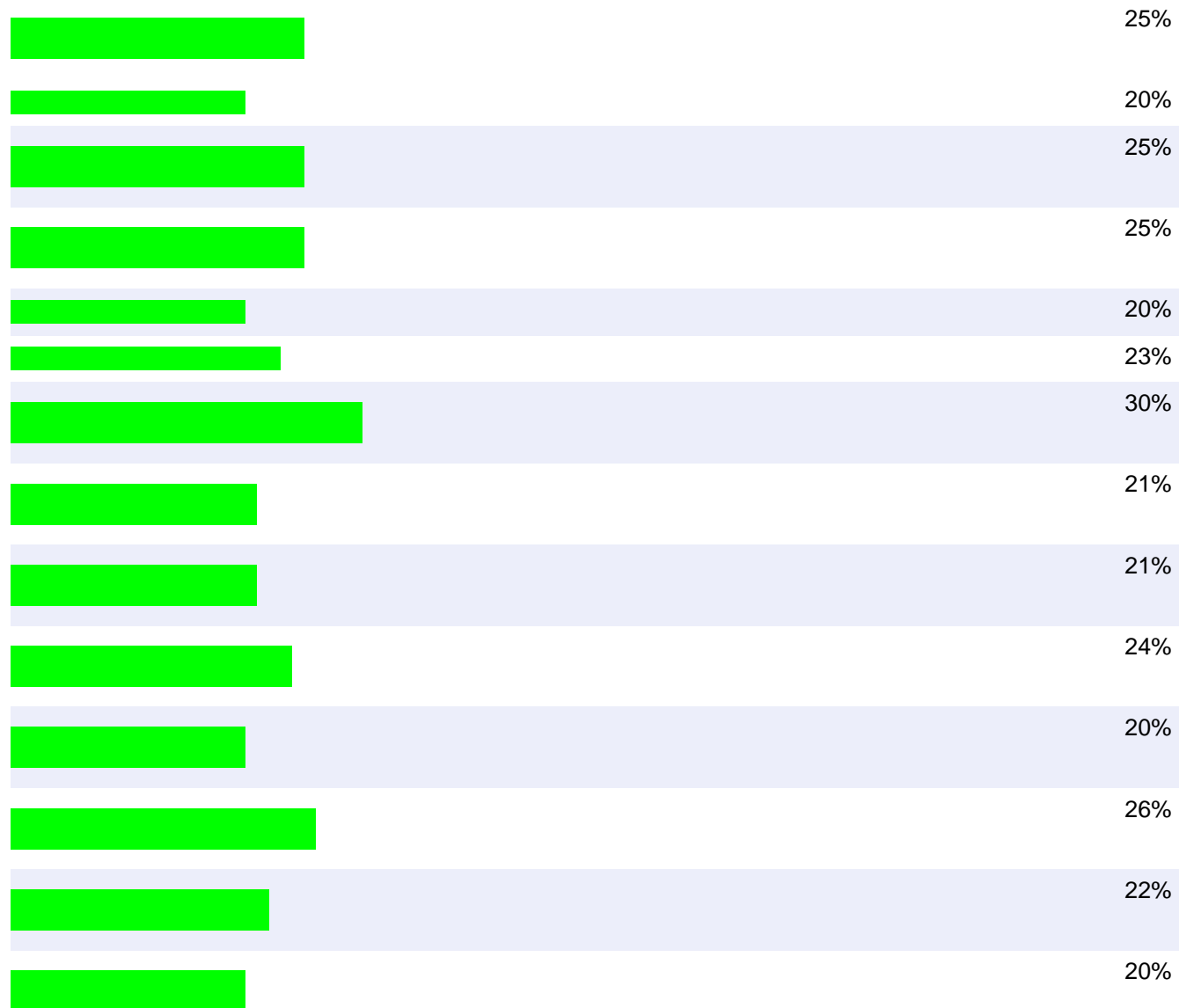
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VA



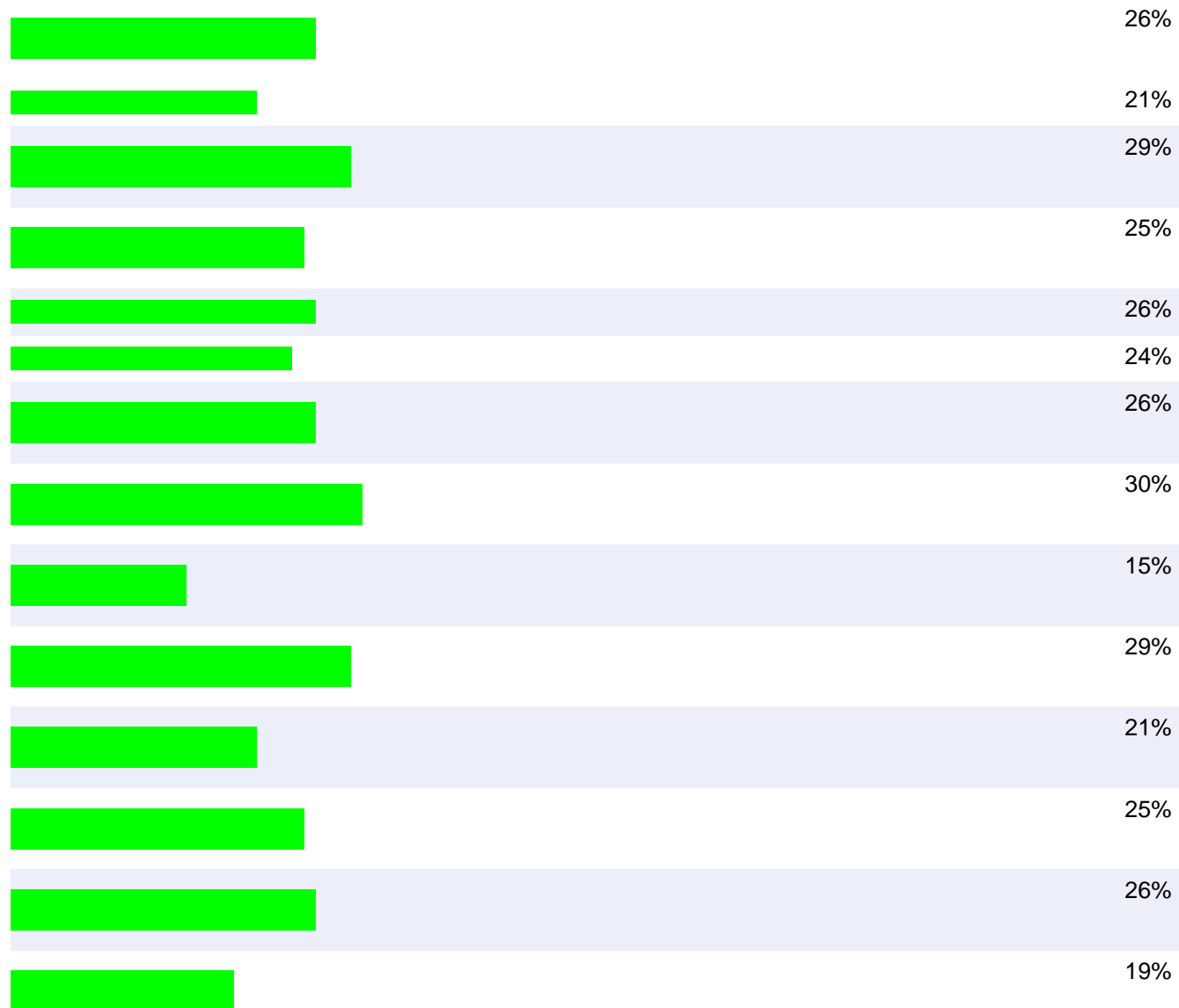
VA



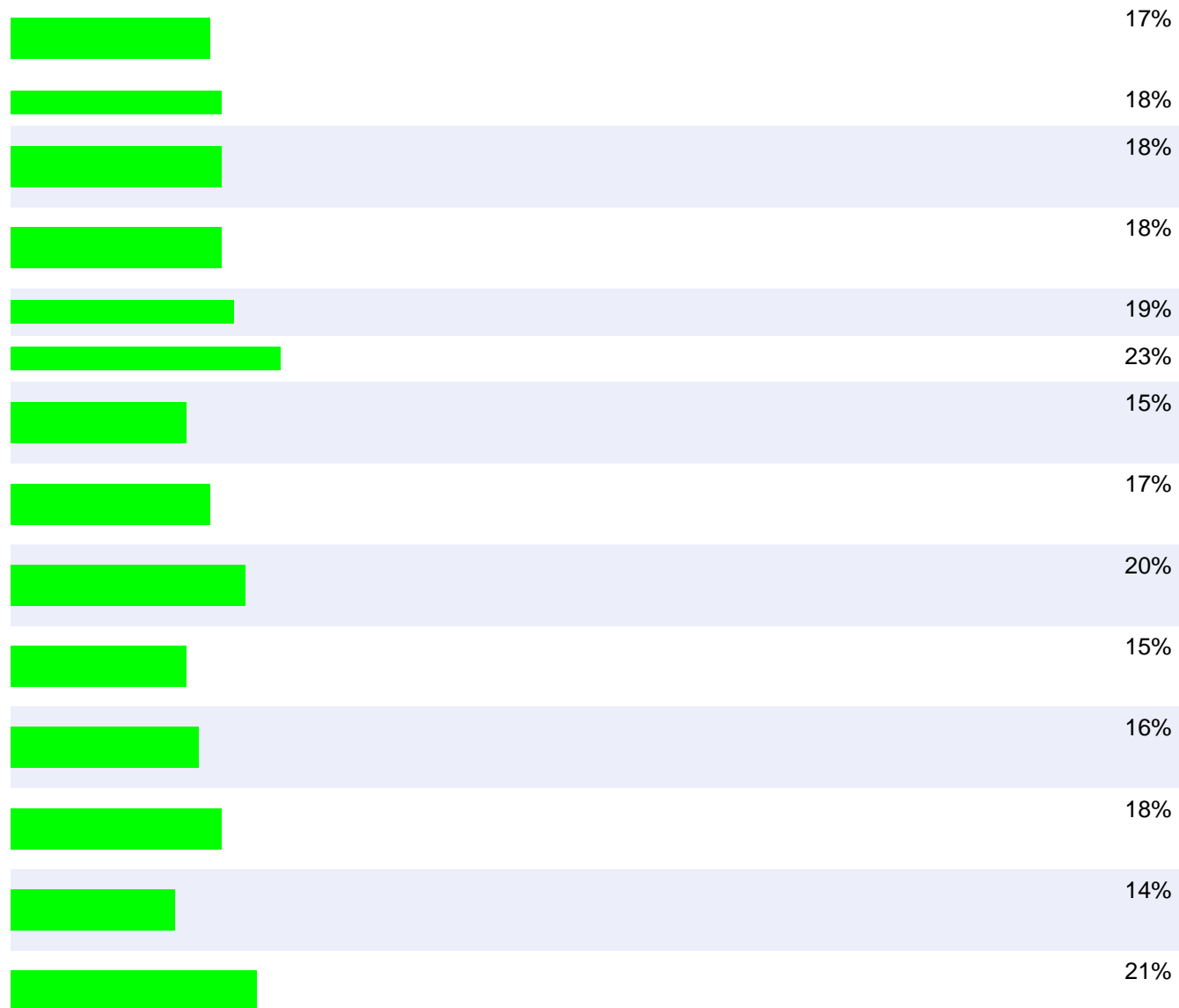
VA



VA



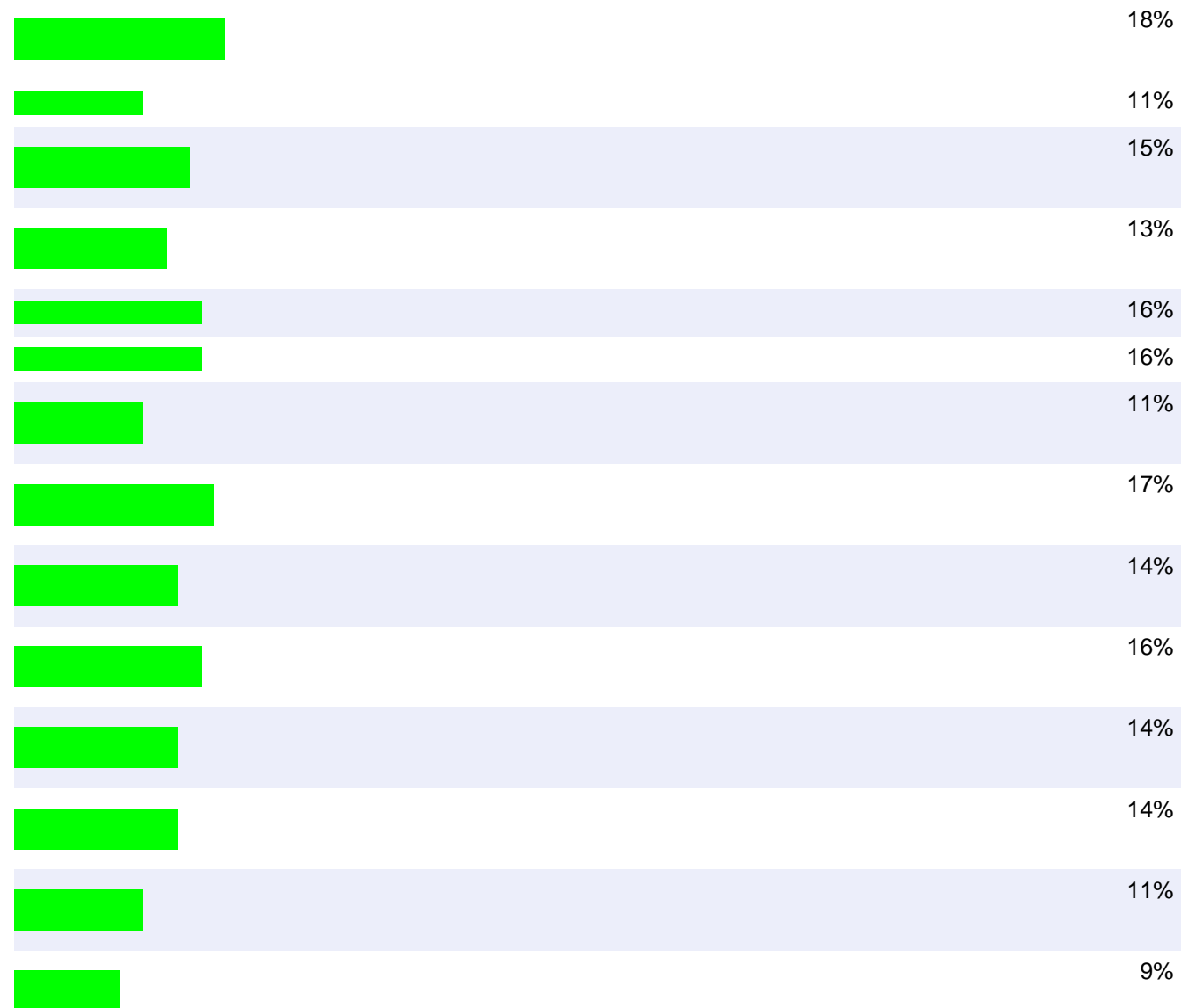
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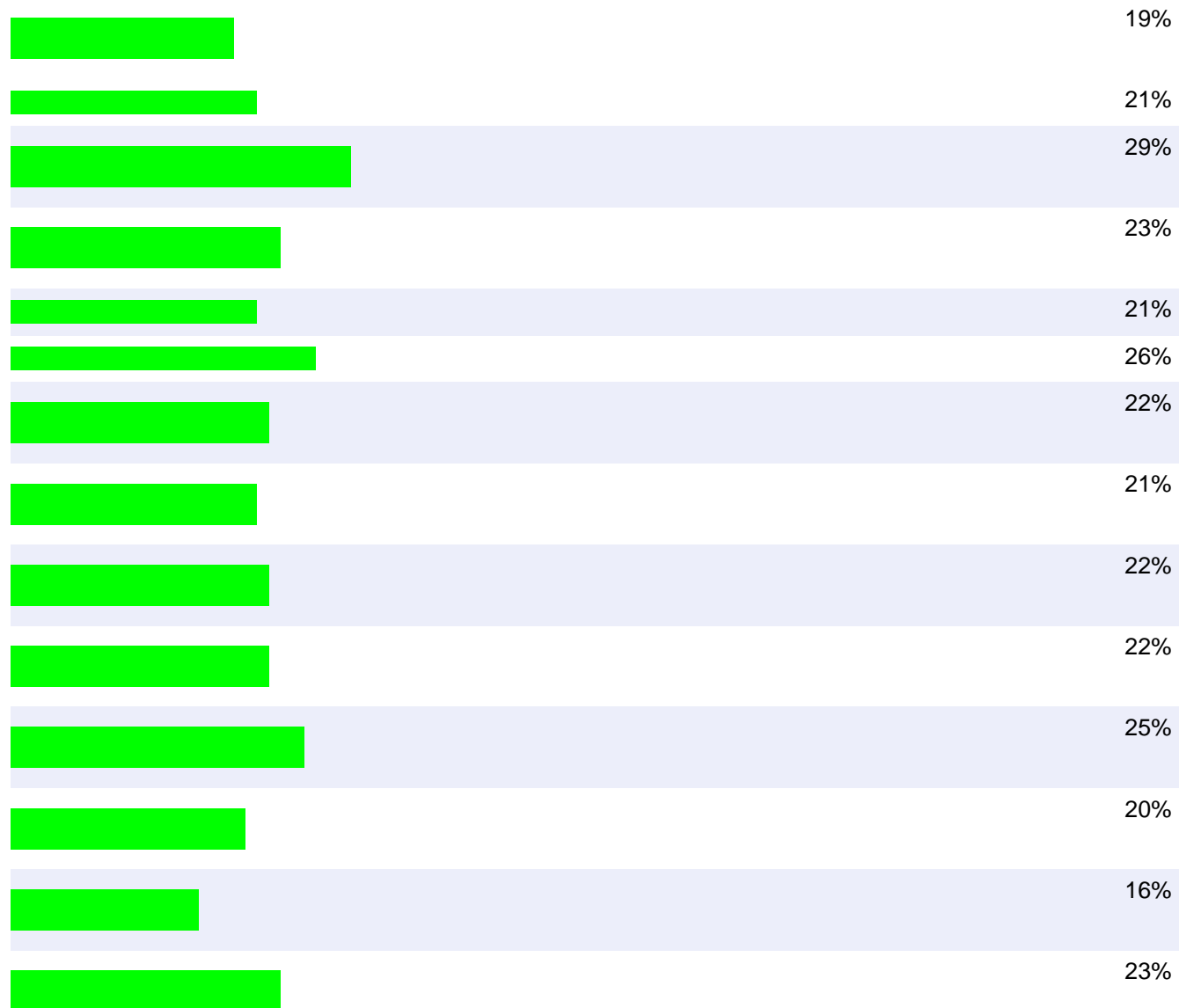
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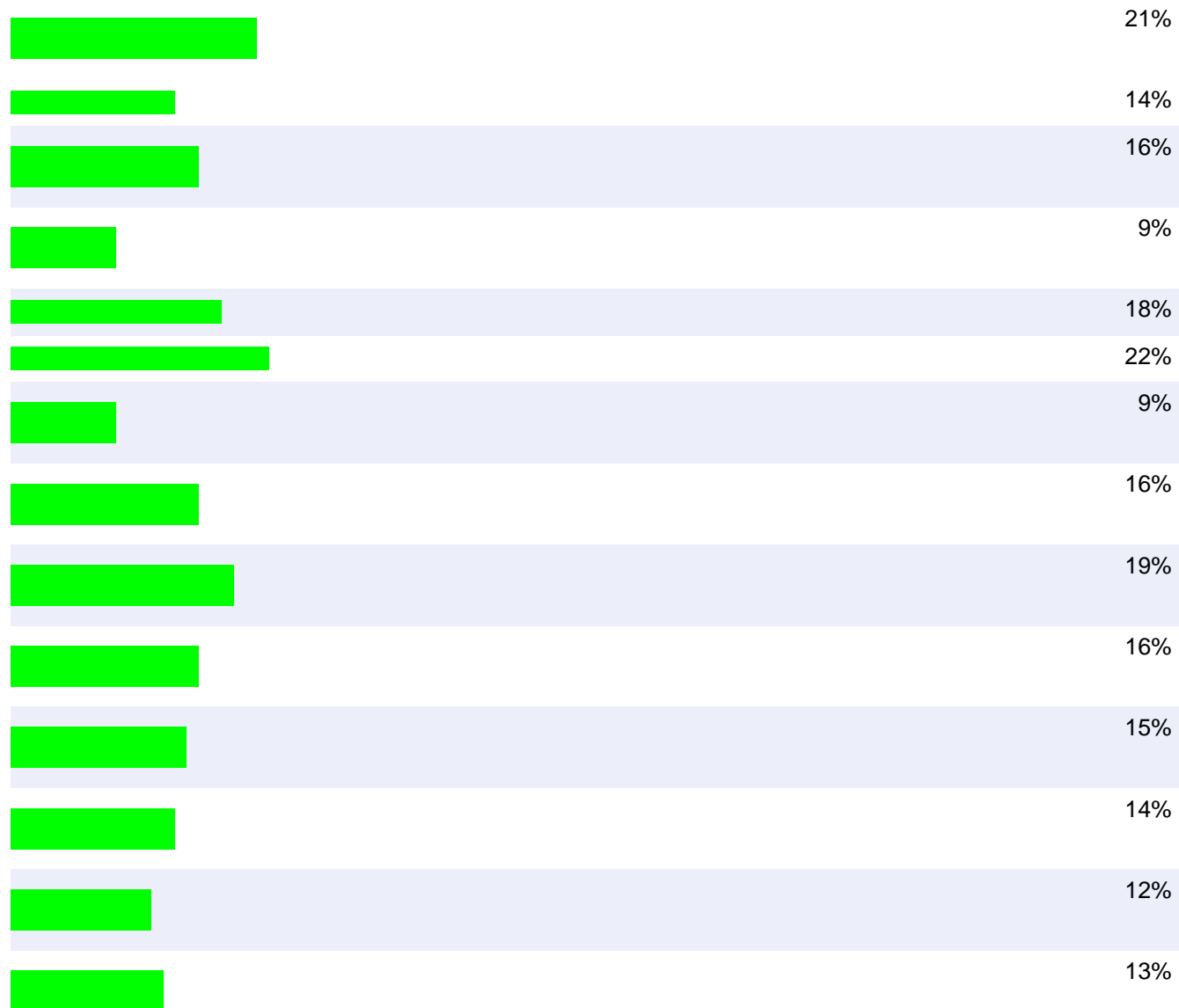
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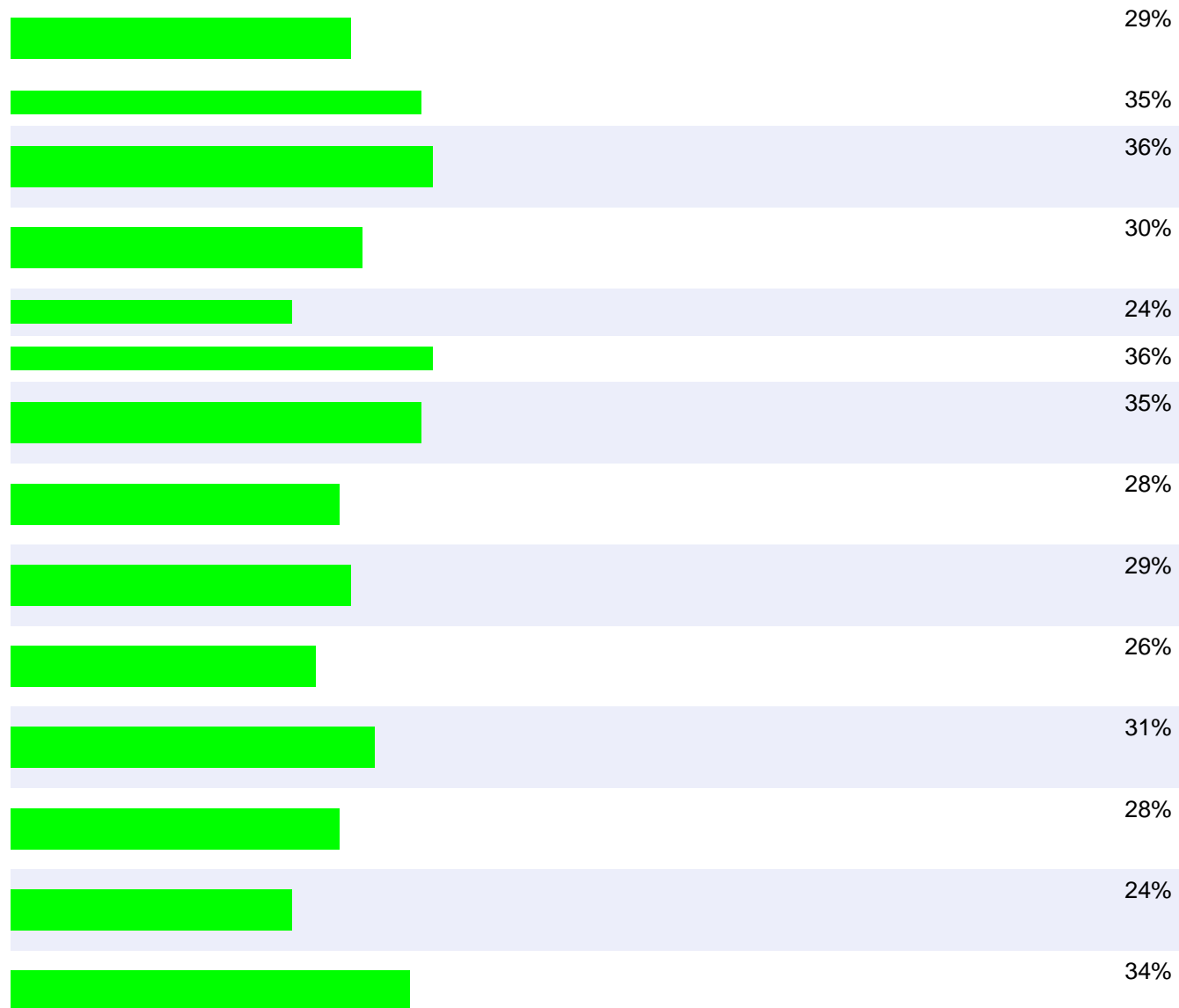
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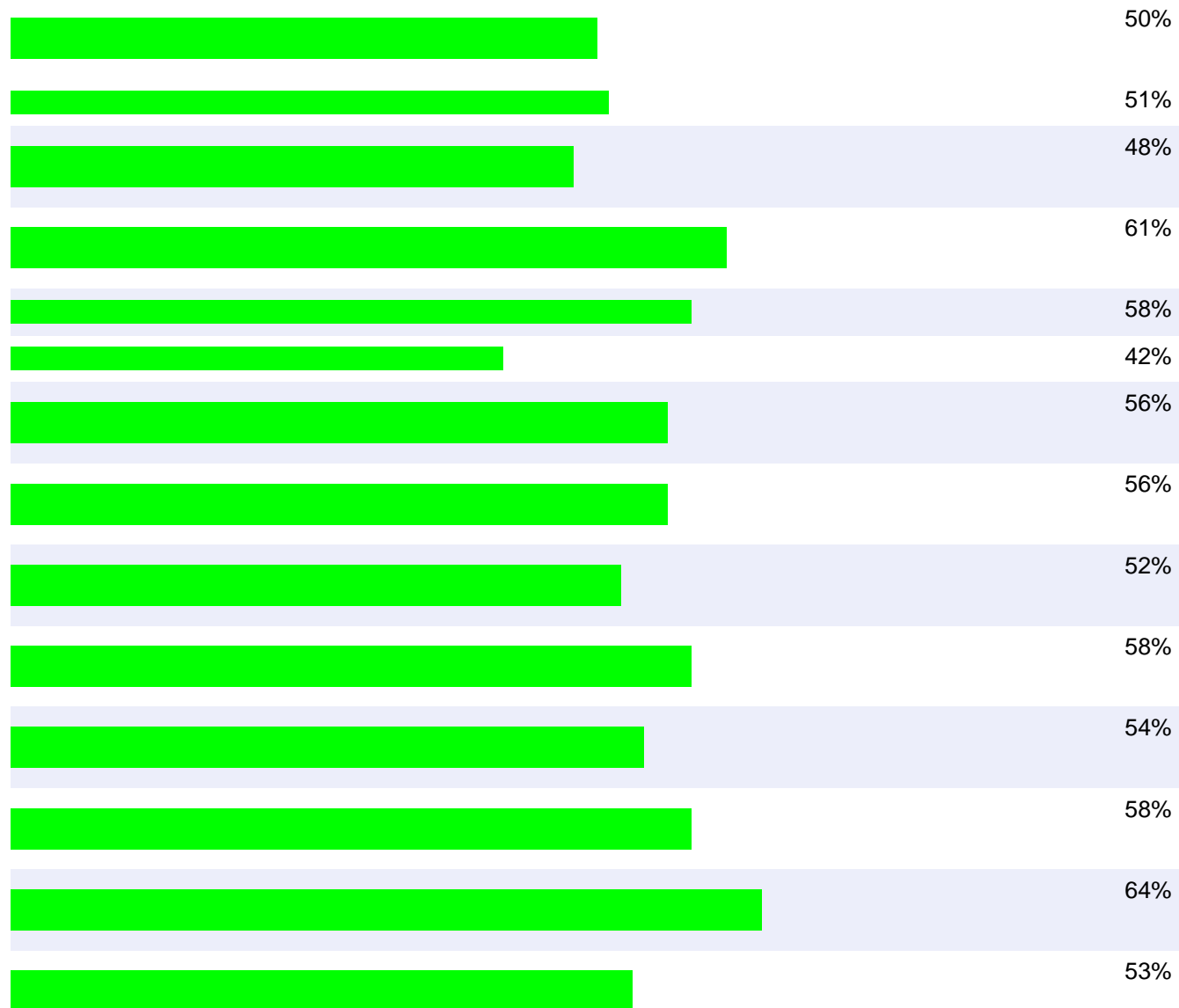
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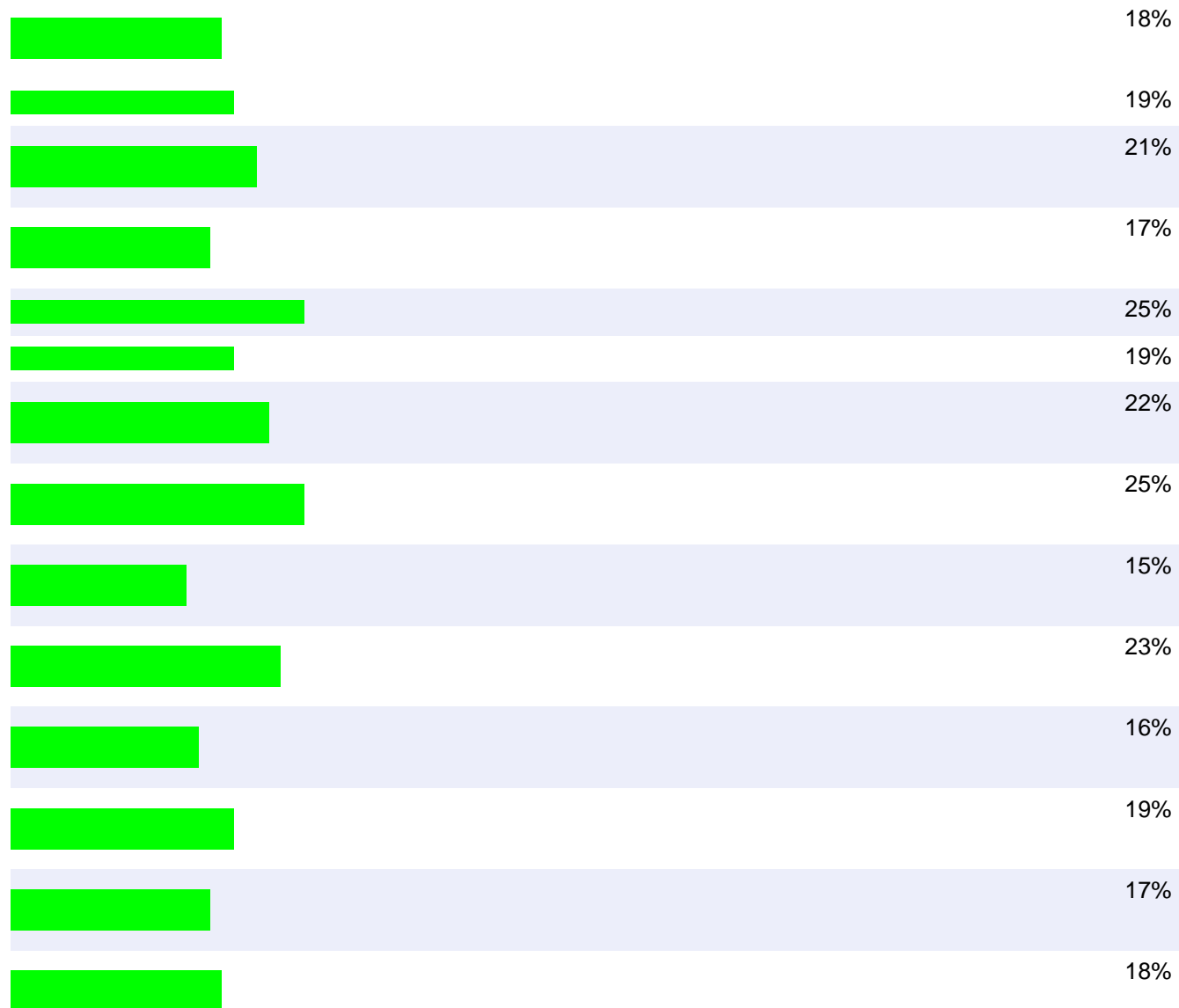
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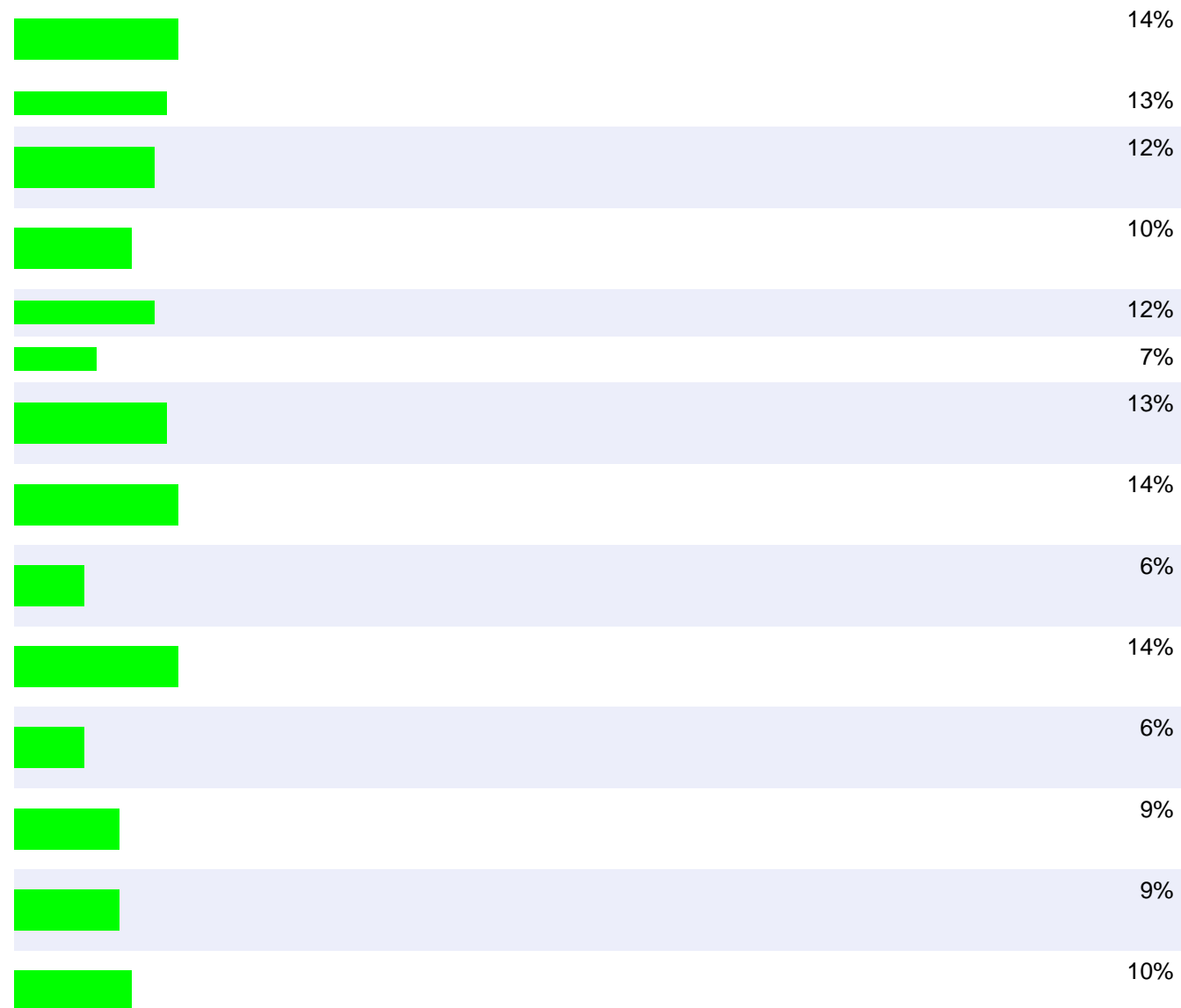
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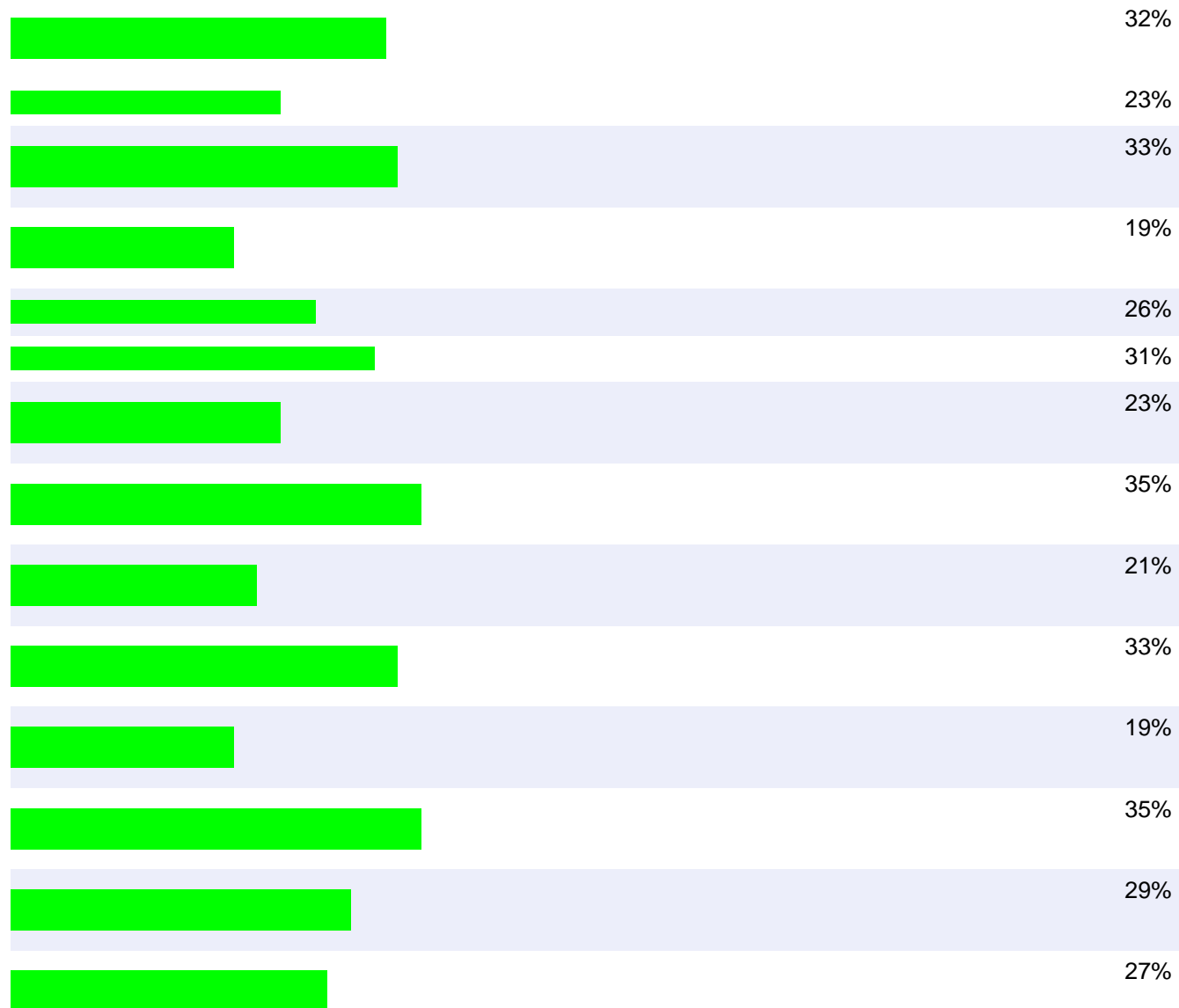
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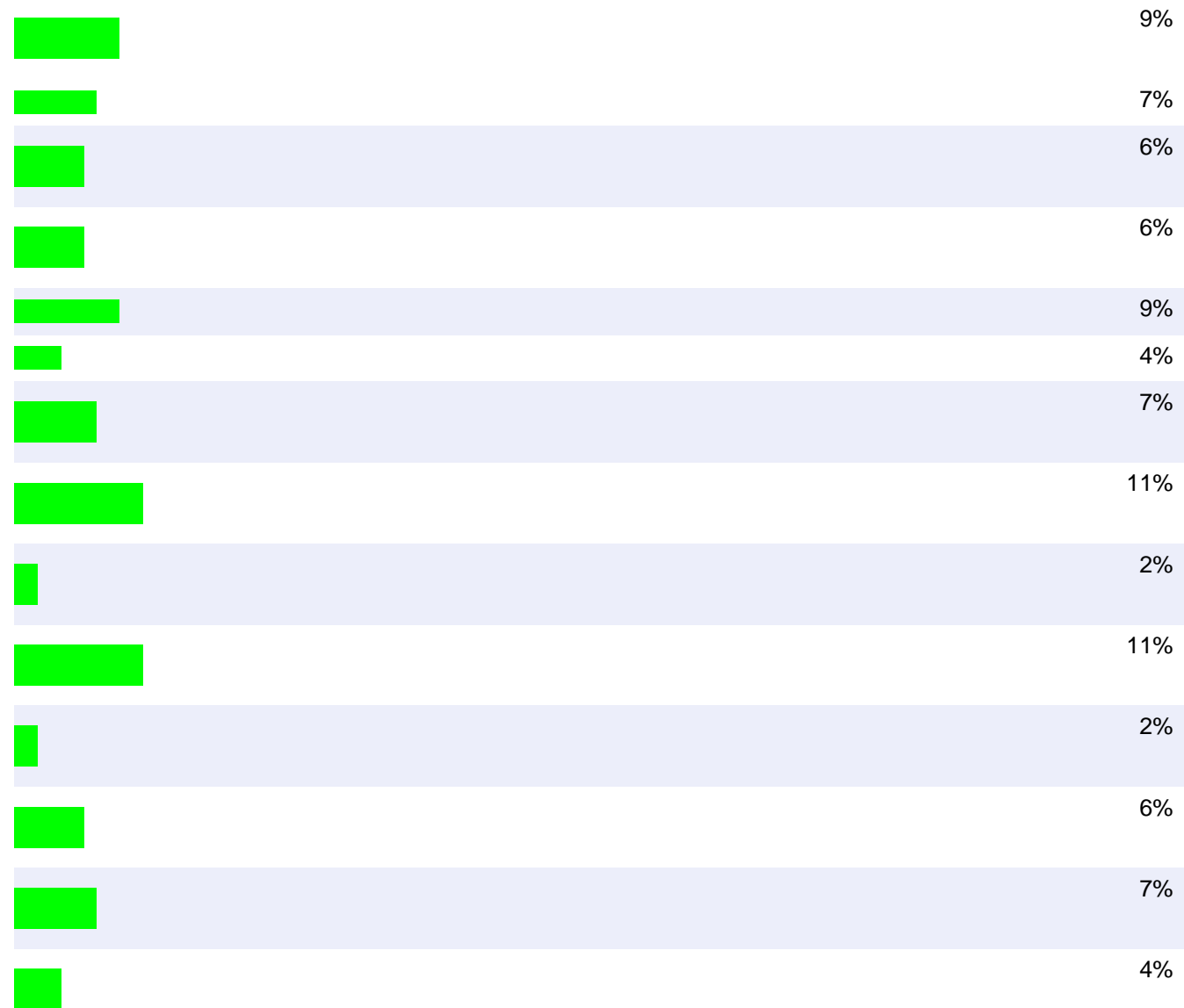
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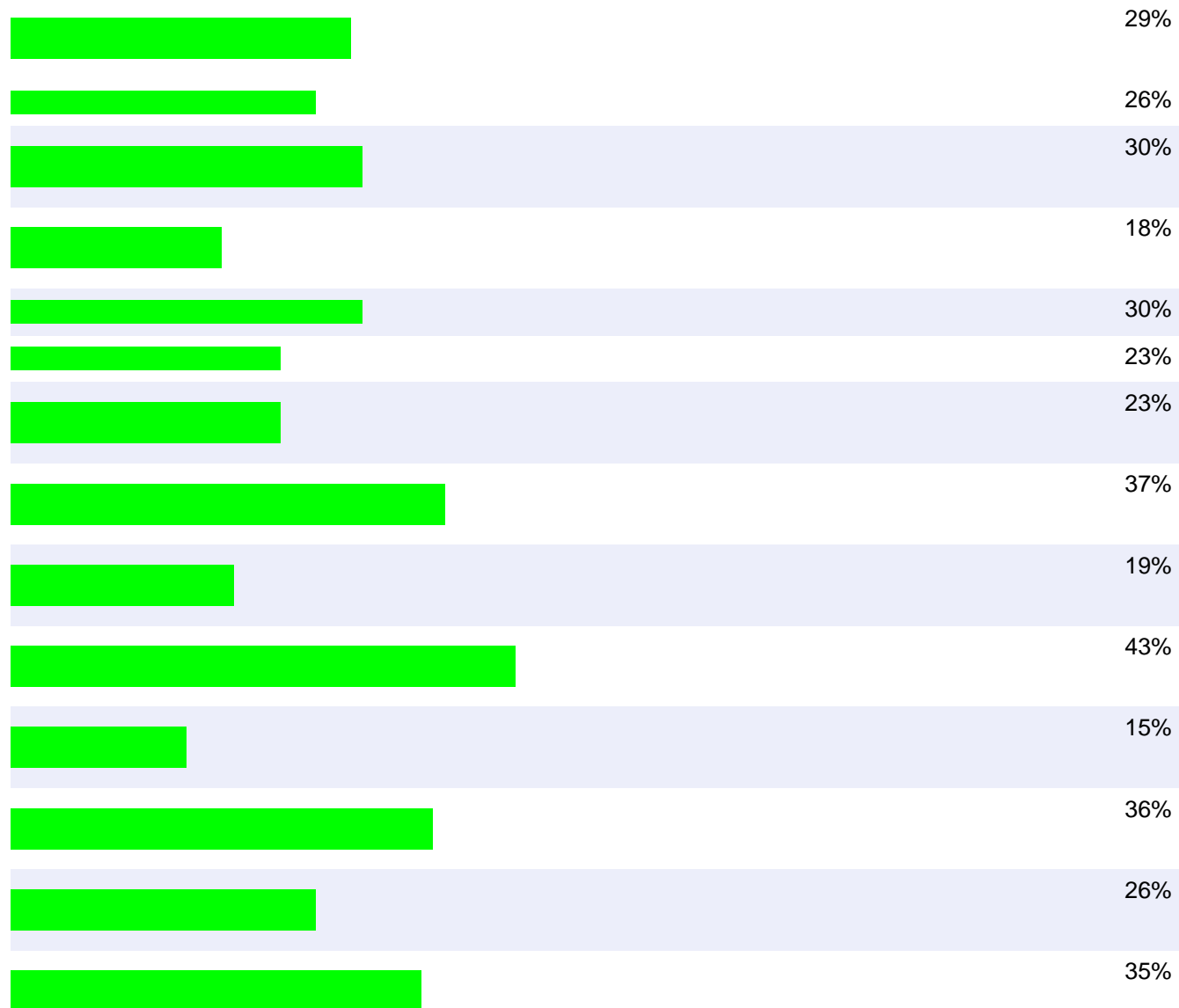
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VA



VA



VA



VA

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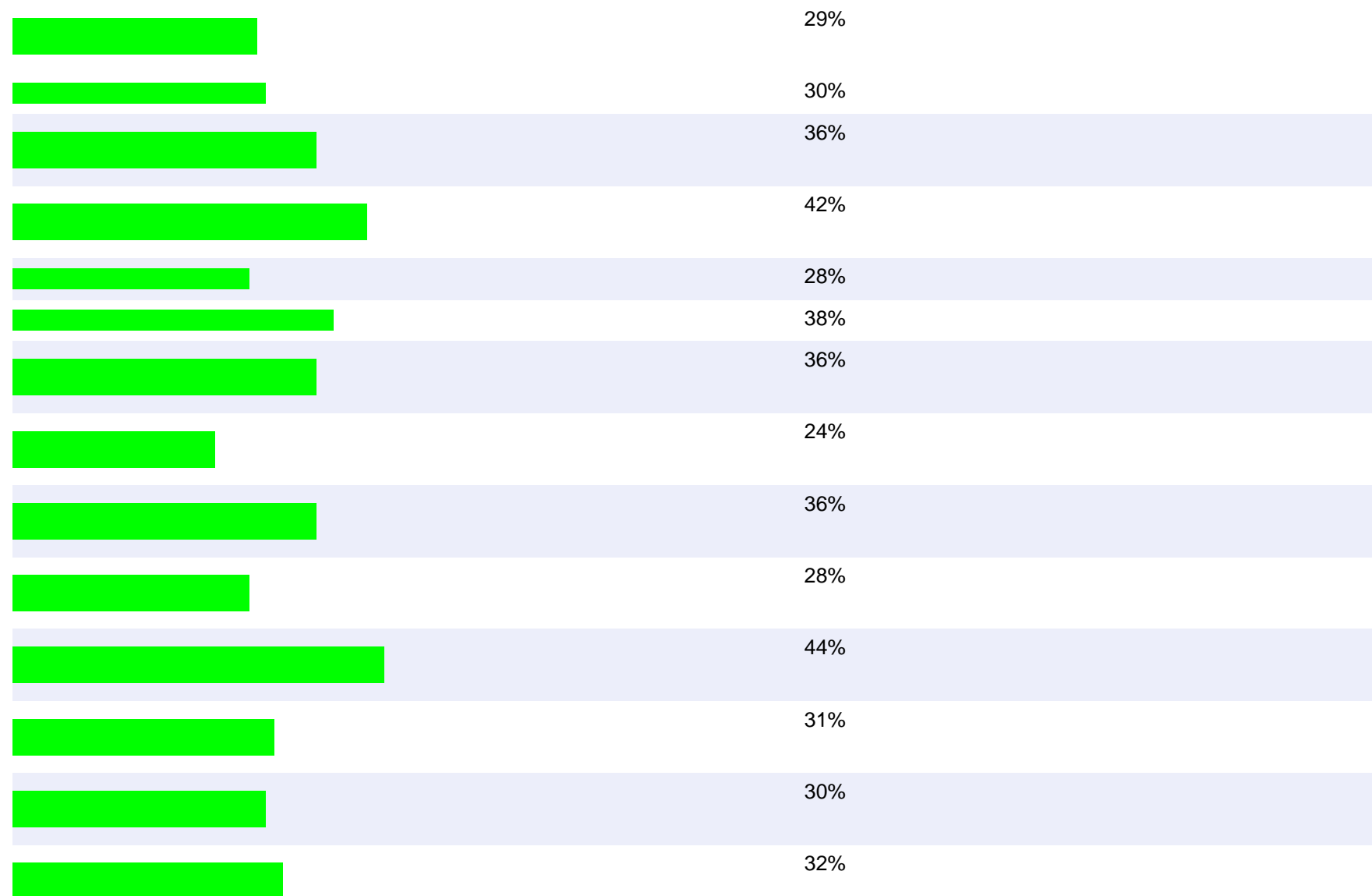
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VA



VA

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

VA

490089	CARILION FRANKLIN MEMORIAL HOSPITAL	124 FLOYD AVENUE
490090	SOUTHSIDE COMMUNITY HOSPITAL	800 OAK ST
490092	SOUTHAMPTON MEMORIAL HOSPITAL	100 FAIRVIEW DR
490093	SENTARA CAREPLEX HOSPITAL	3000 COLISEUM DRIVE
490094	BON SECOURS - RICHMOND COMMUNITY HOSPITAL	1500 N. 28TH STREET
490097	SOUTHERN VIRGINIA REGIONAL MEDICAL CENTER	727 NORTH MAIN STREET
490098	COMMUNITY MEM HEALTHCENTER	125 BUENA VISTA CIRCLE
490101	INOVA FAIR OAKS HOSPITAL	3600 JOSEPH DIEWICK DR
490106	WESTERN STATE HOSPITAL	1301 RICHMOND AVENUE
490107	RESTON HOSPITAL CENTER	1850 TOWN CENTER PKWY
490109	EASTERN STATE HOSPITAL	4601 IRONBOUND ROAD
490110	MONTGOMERY REGIONAL HOSPITAL, INC	3700 SOUTH MAIN STREET
490111	WYTHE COUNTY COMMUNITY HOSPITAL	600 WEST RIDGE ROAD
490112	CJW MEDICAL CENTER	1401 JOHNSTON WILLIS DRIVE
490113	POTOMAC HOSPITAL	2300 OPITZ BOULEVARD
490114	WELLMONT LONESOME PINE	1990 HOLTON AVENUE EAST

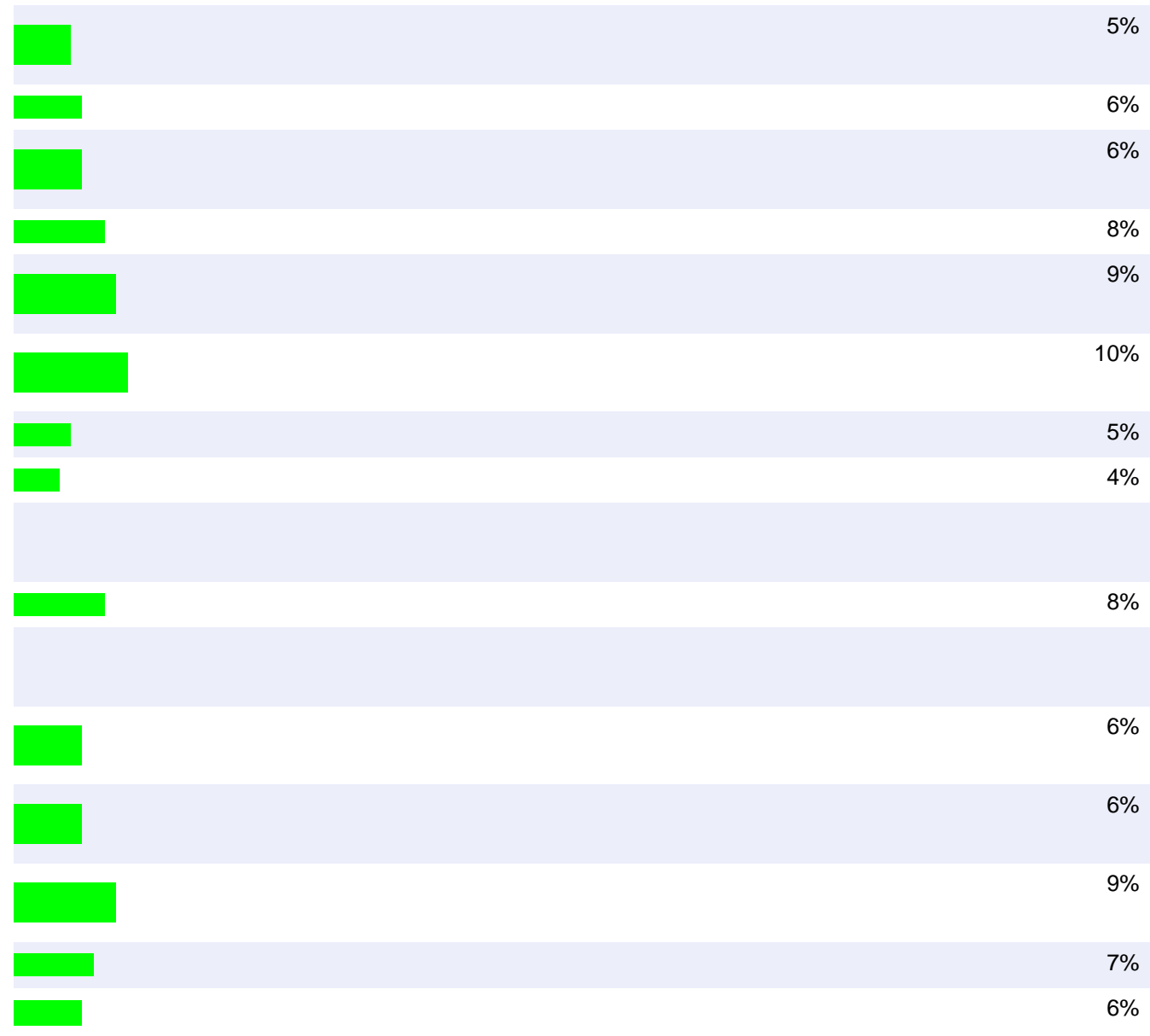
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	ROCKY MOUNT	VA
	FARMVILLE	VA
	FRANKLIN	VA
	HAMPTON	VA
	RICHMOND	VA
	EMPORIA	VA
	SOUTH HILL	VA
	FAIRFAX	VA
	STAUNTON	VA
	RESTON	VA
	WILLIAMSBURG	VA
	BLACKSBURG	VA
	WYTHEVILLE	VA
	RICHMOND	VA
	WOODBRIIDGE	VA
	BIG STONE GAP	VA

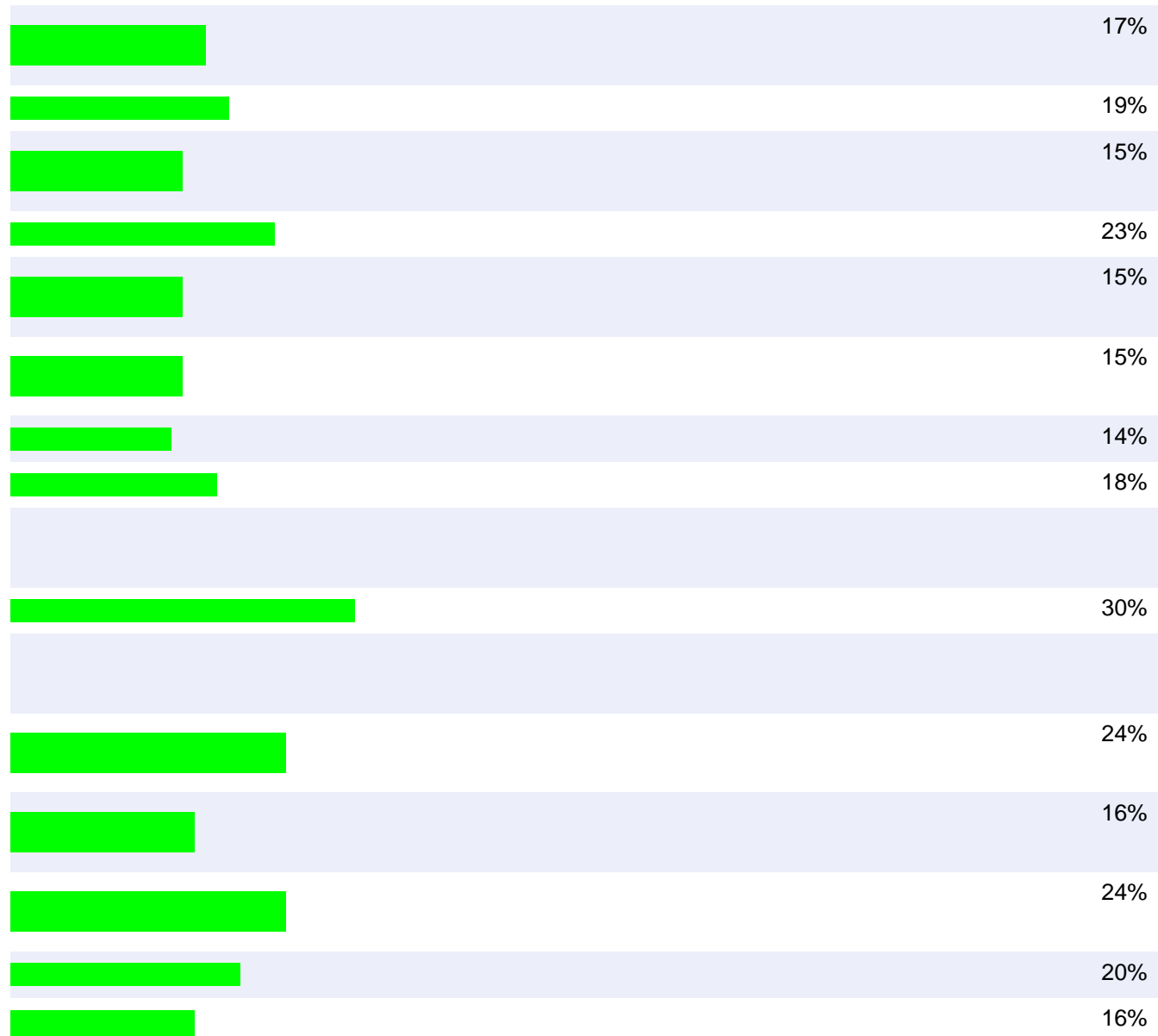
VA

24151	FRANKLIN	(703) 483-5277
23901	PRINCE EDWARD	(434) 392-8811
23851	FRANKLIN CITY	(757) 569-6100
23666	HAMPTON CITY	(757) 736-2650
23223	RICHMOND CITY	(804) 225-1700
23847	Emporia City	(434) 348-4400
23970	MECKLENBURG	(434) 447-3151
22033	FAIRFAX	(703) 391-3600
24402	STAUNTON CITY	(703) 332-8000
20190	FAIRFAX	(703) 689-9000
23188	JAMES CITY	(757) 253-5161
24060	MONTGOMERY	(540) 951-1111
24382	WYTHE	(276) 228-0203
23235	CHESTERFIELD	(804) 323-8800
22191	PRINCE WILLIAM	(703) 670-1313
24219	WISE	(703) 523-3111

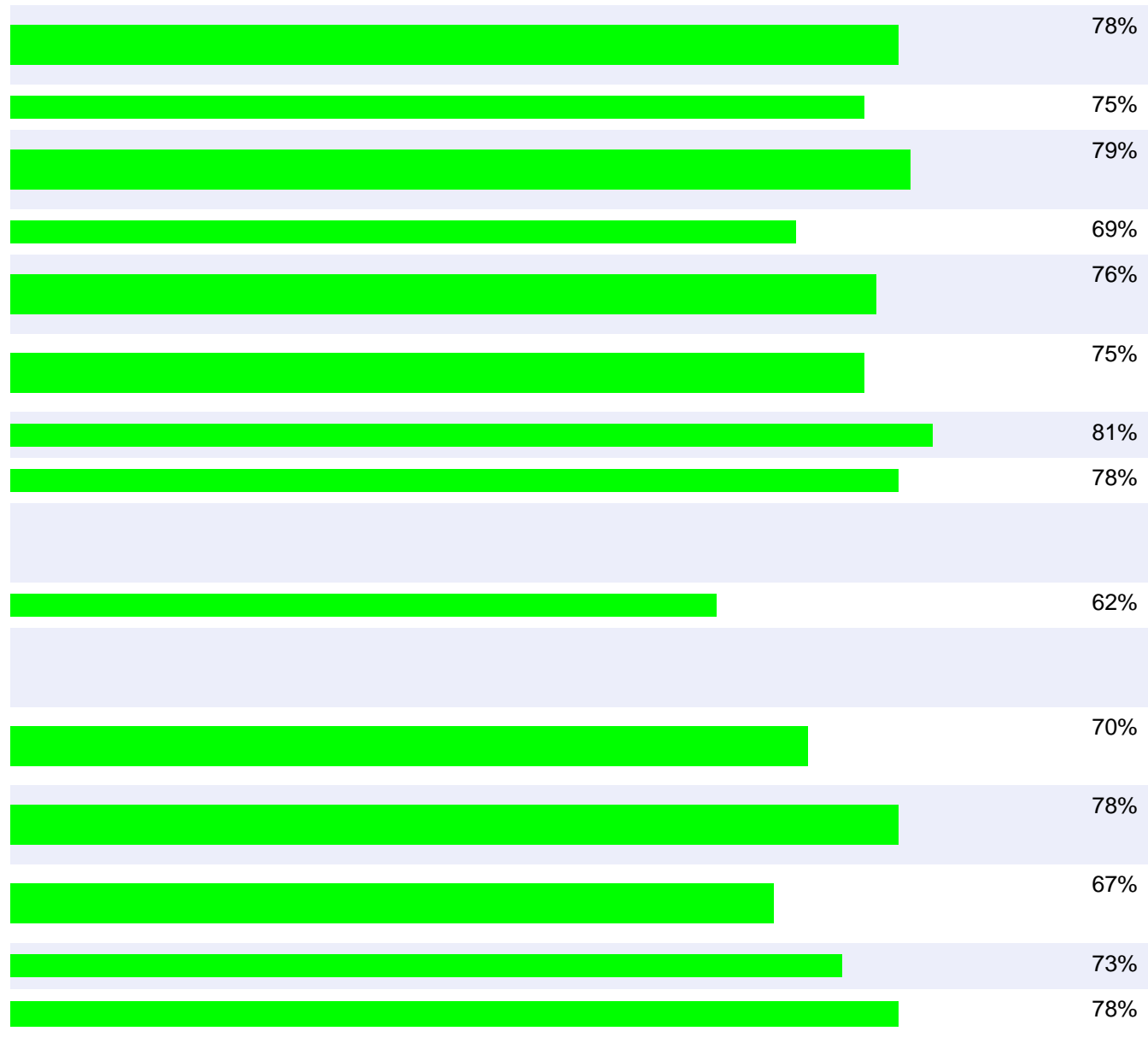
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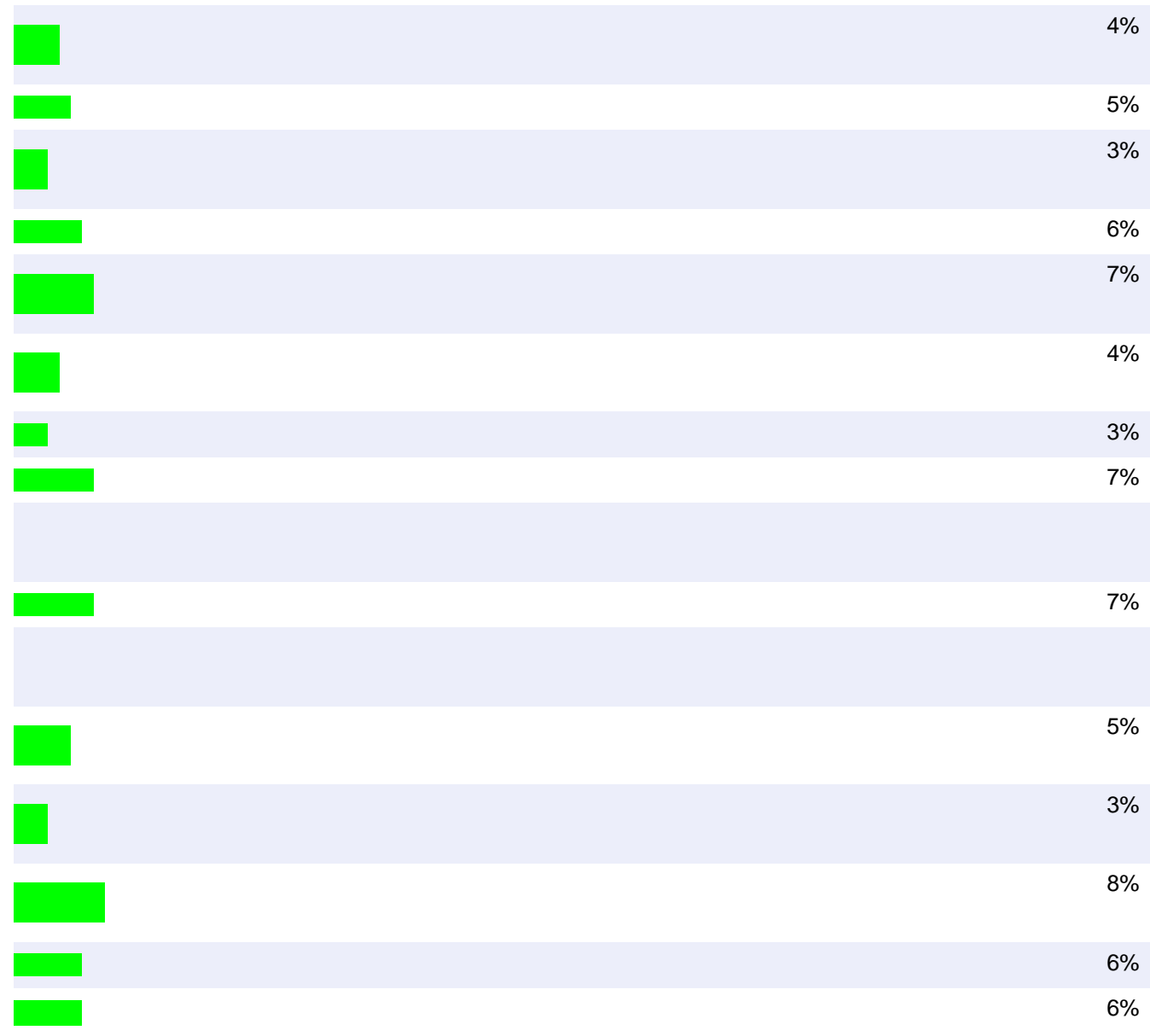
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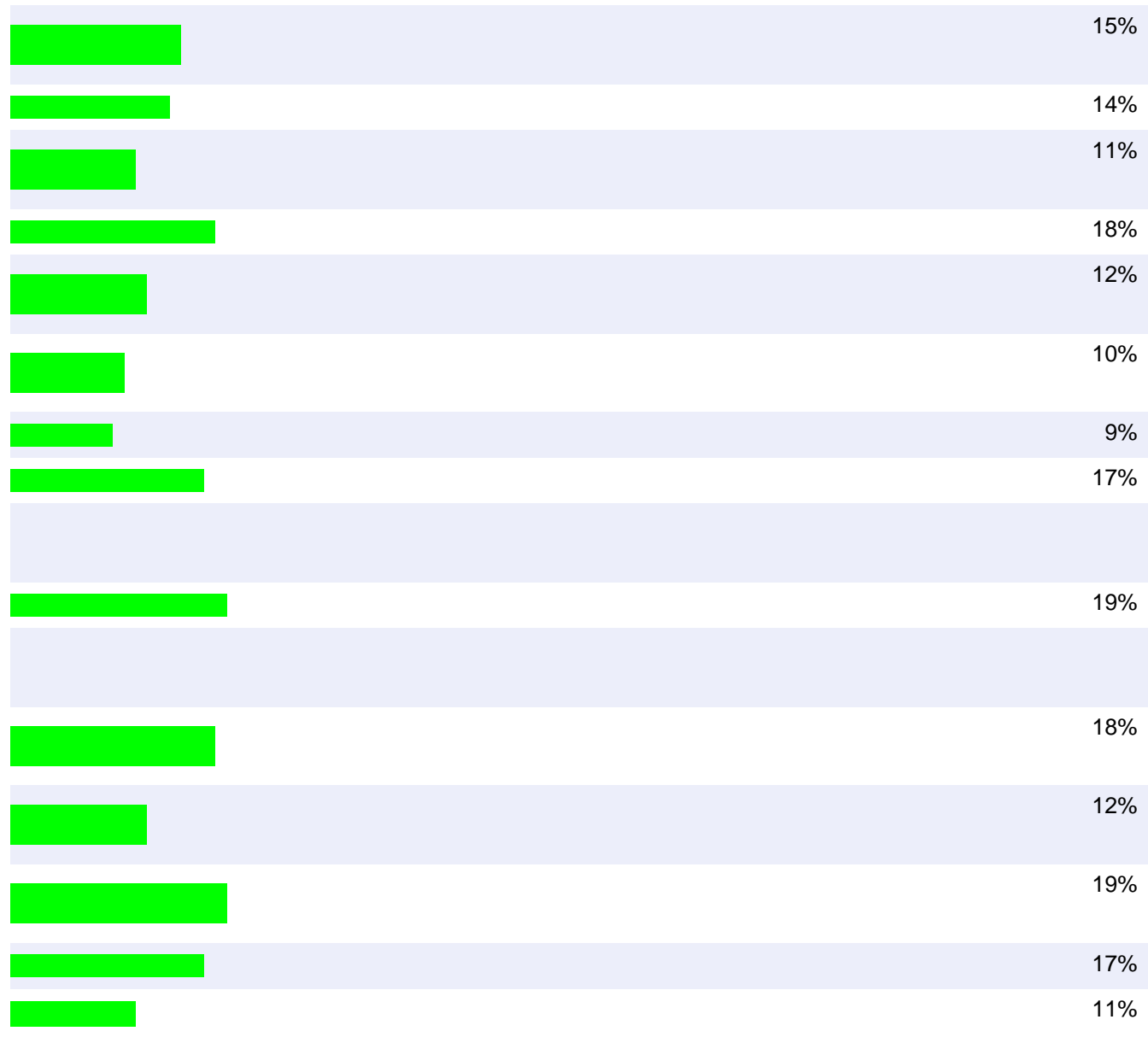
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VA



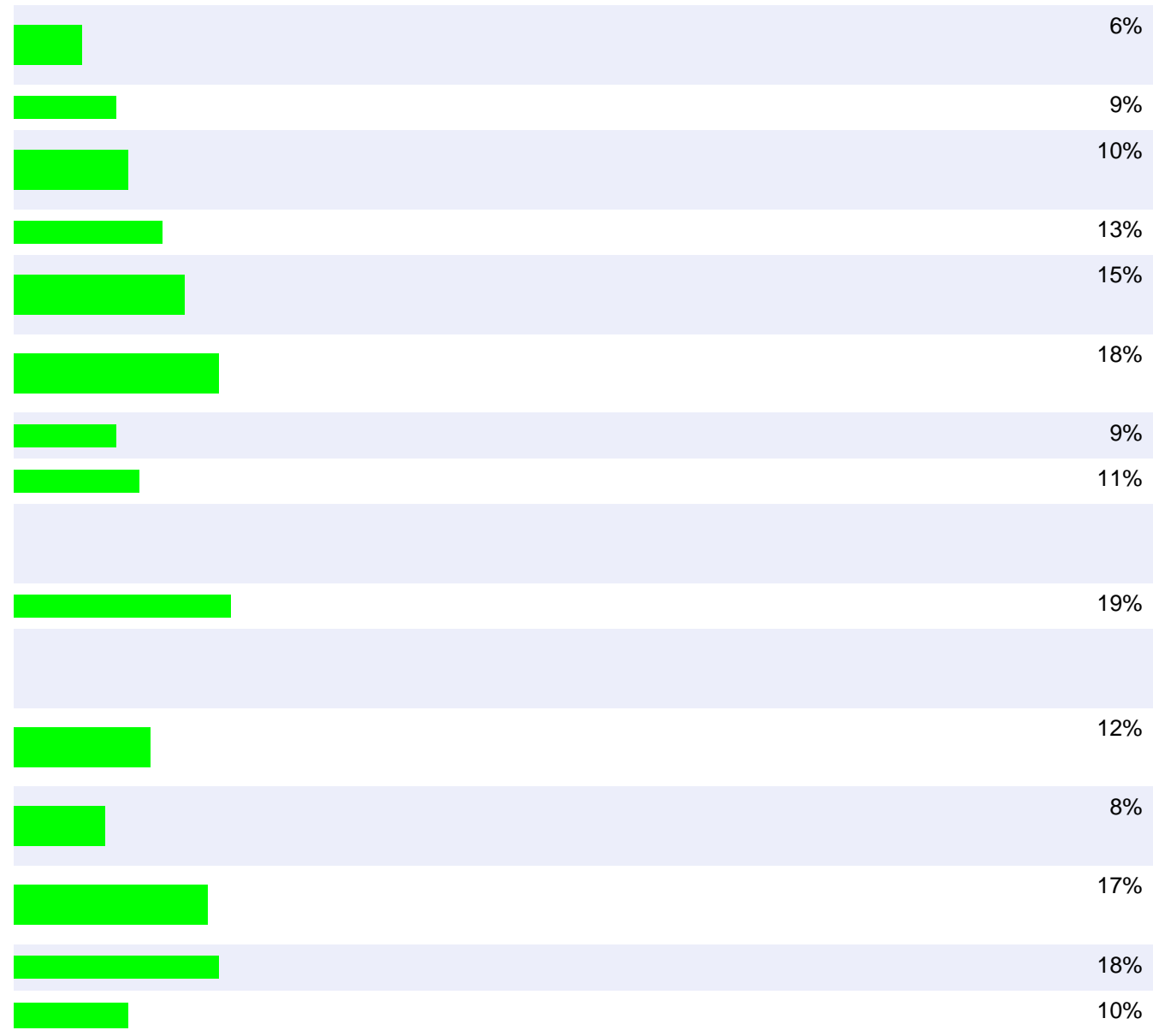
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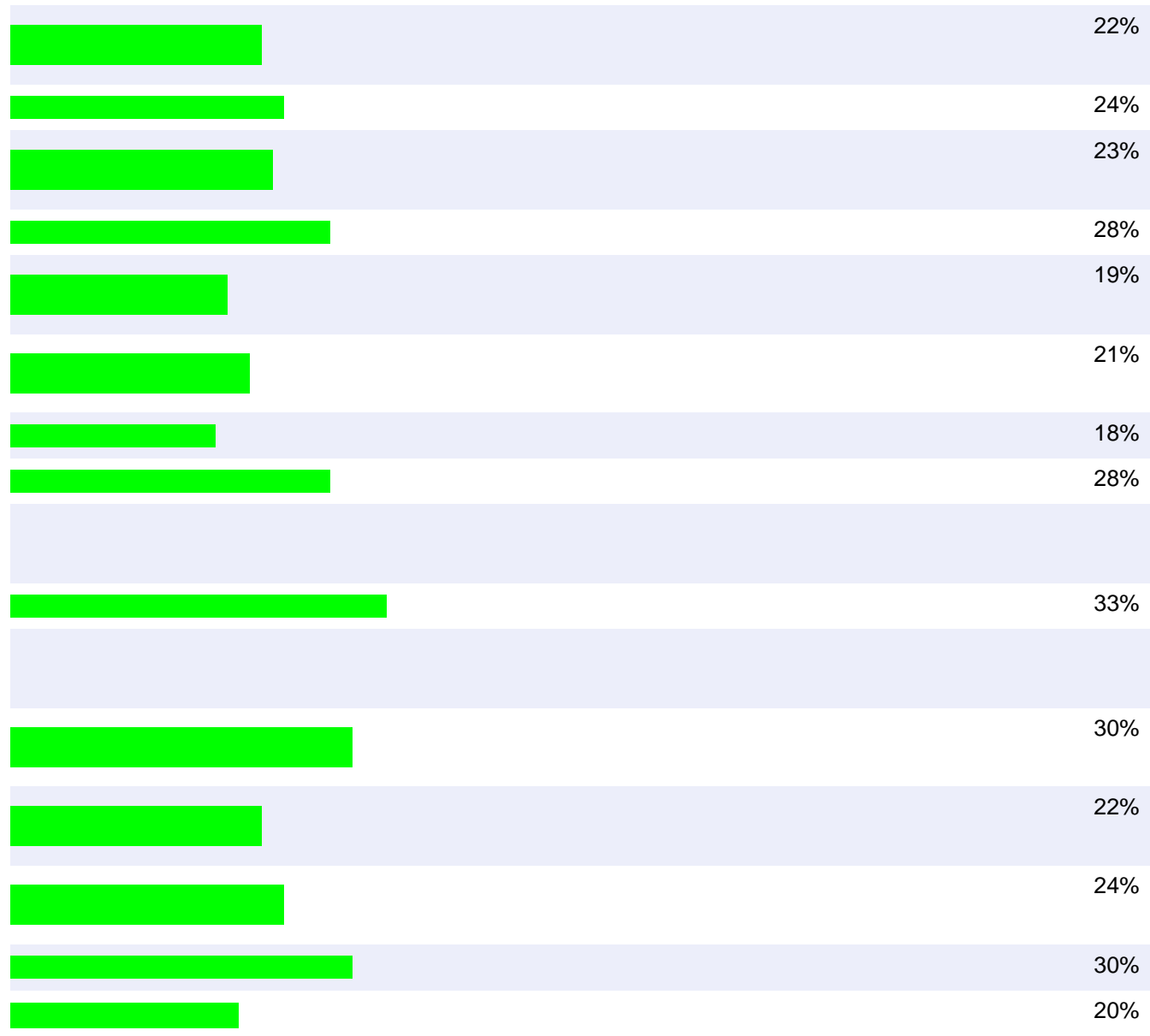
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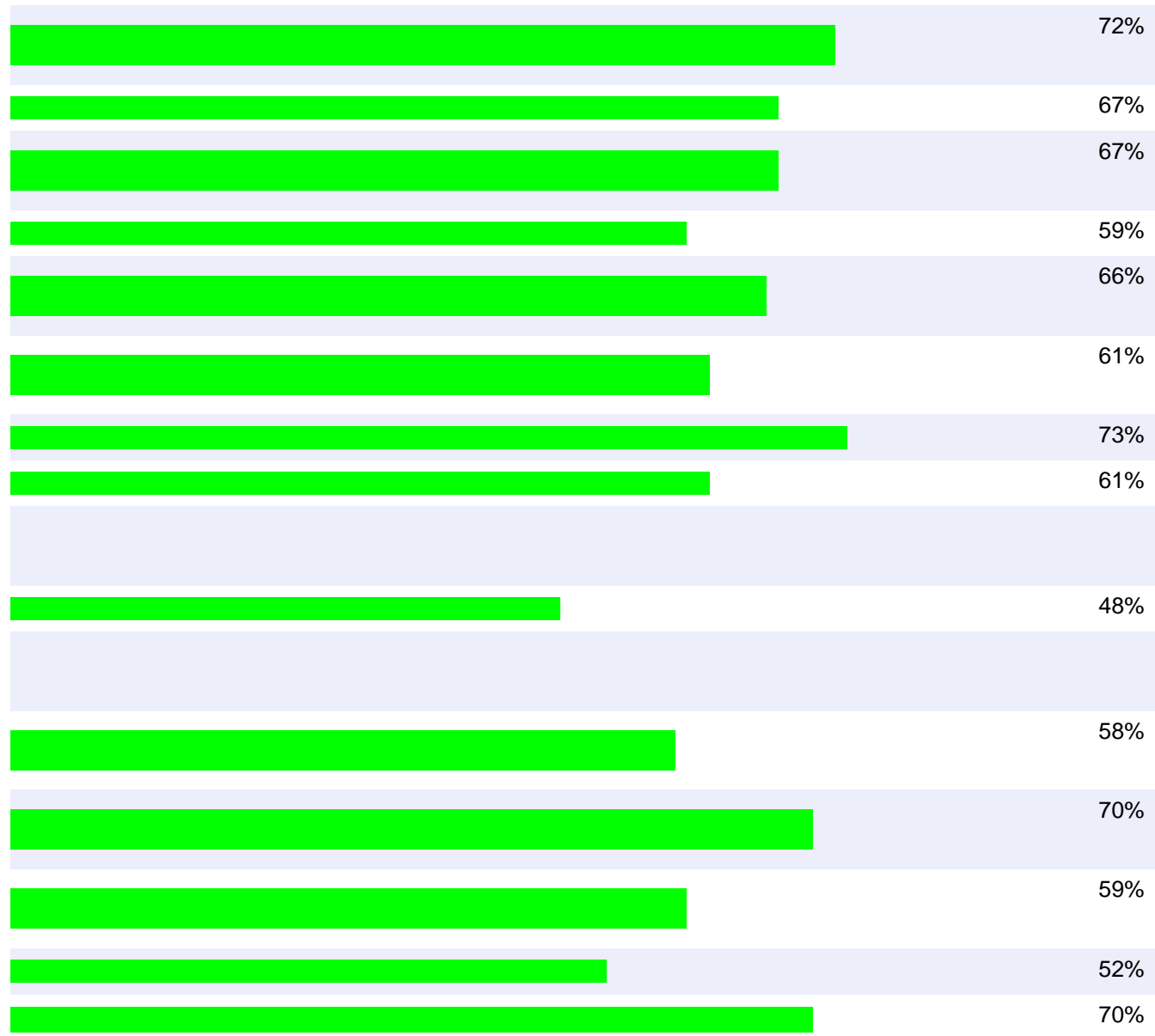
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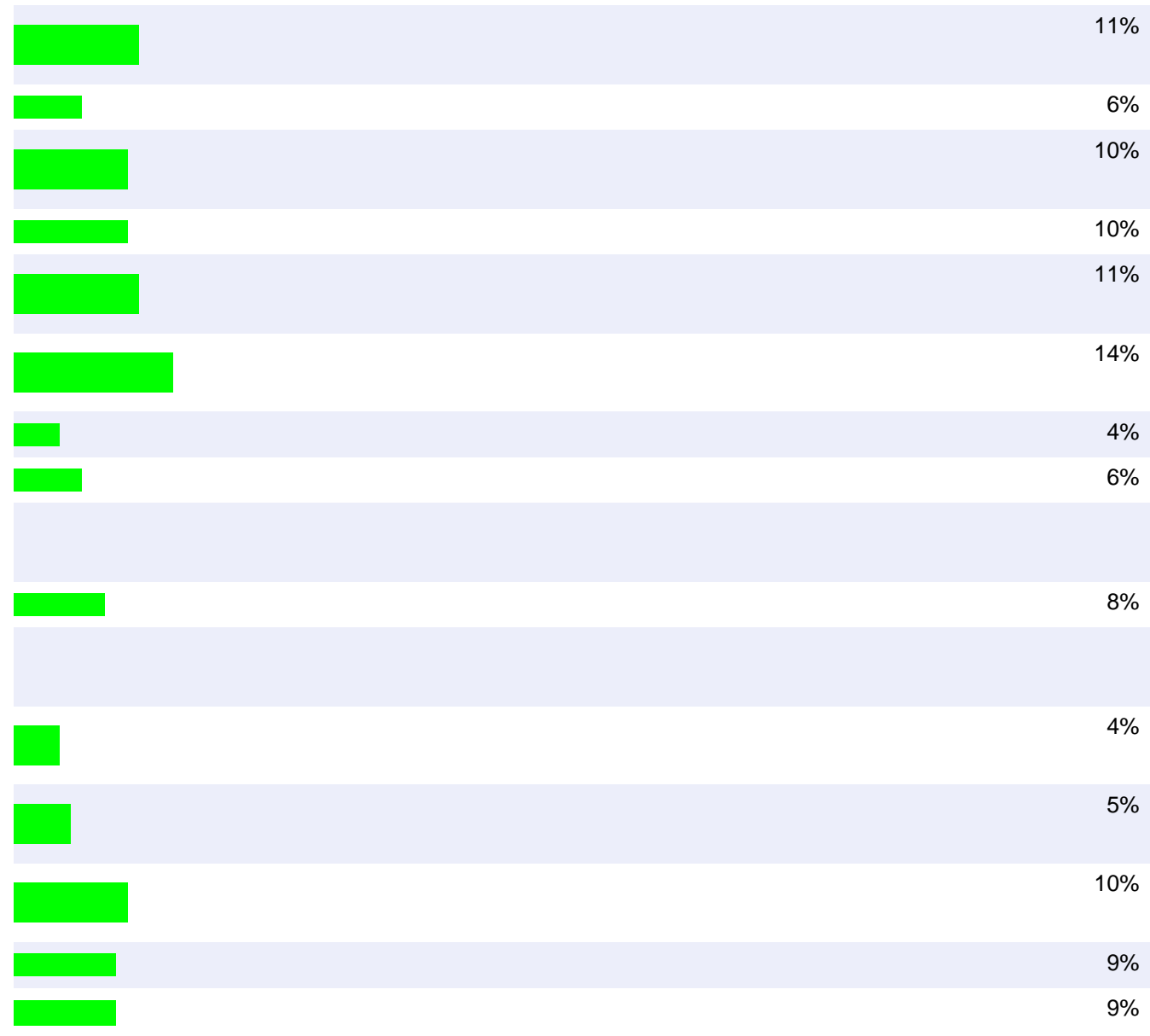
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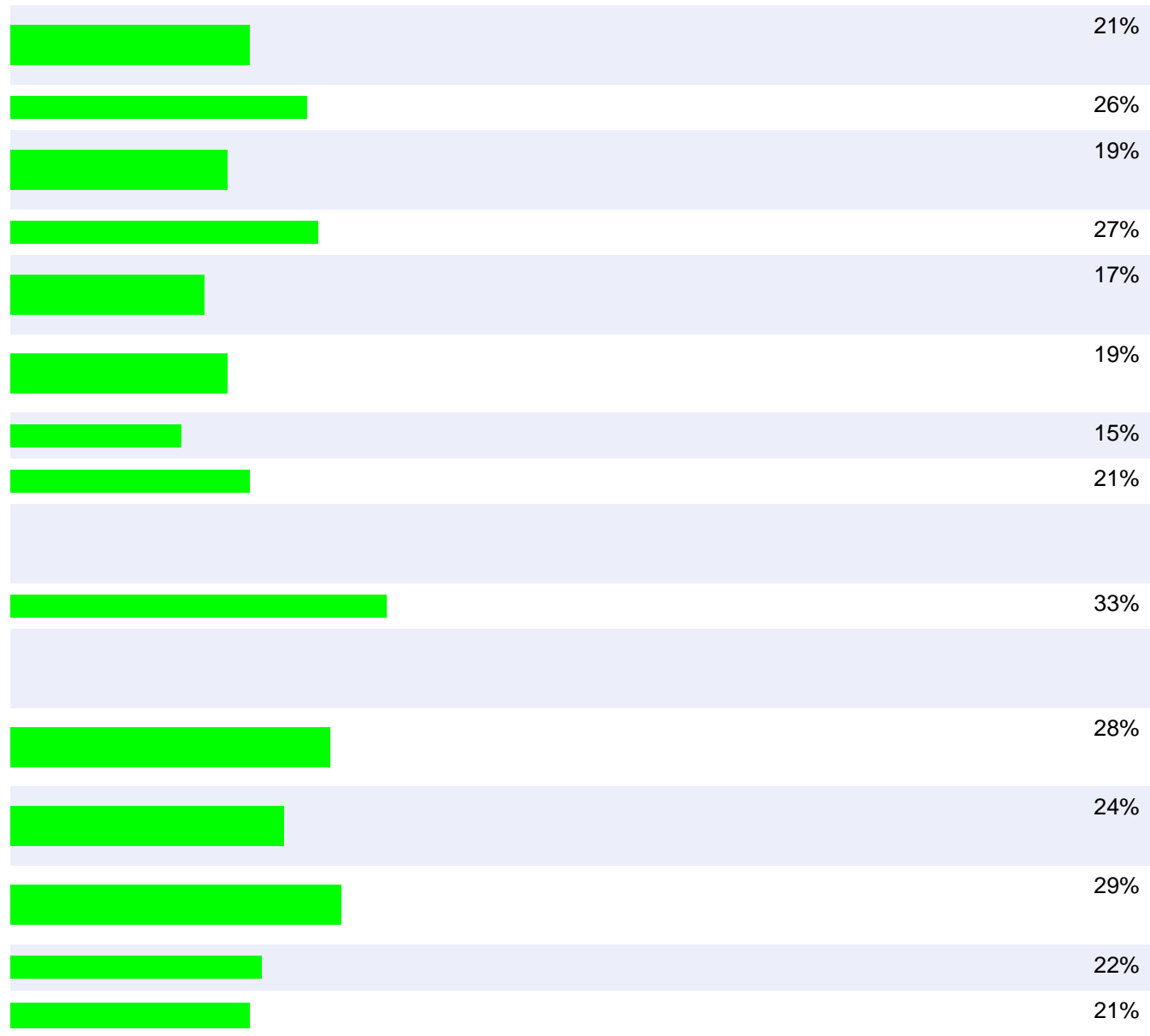
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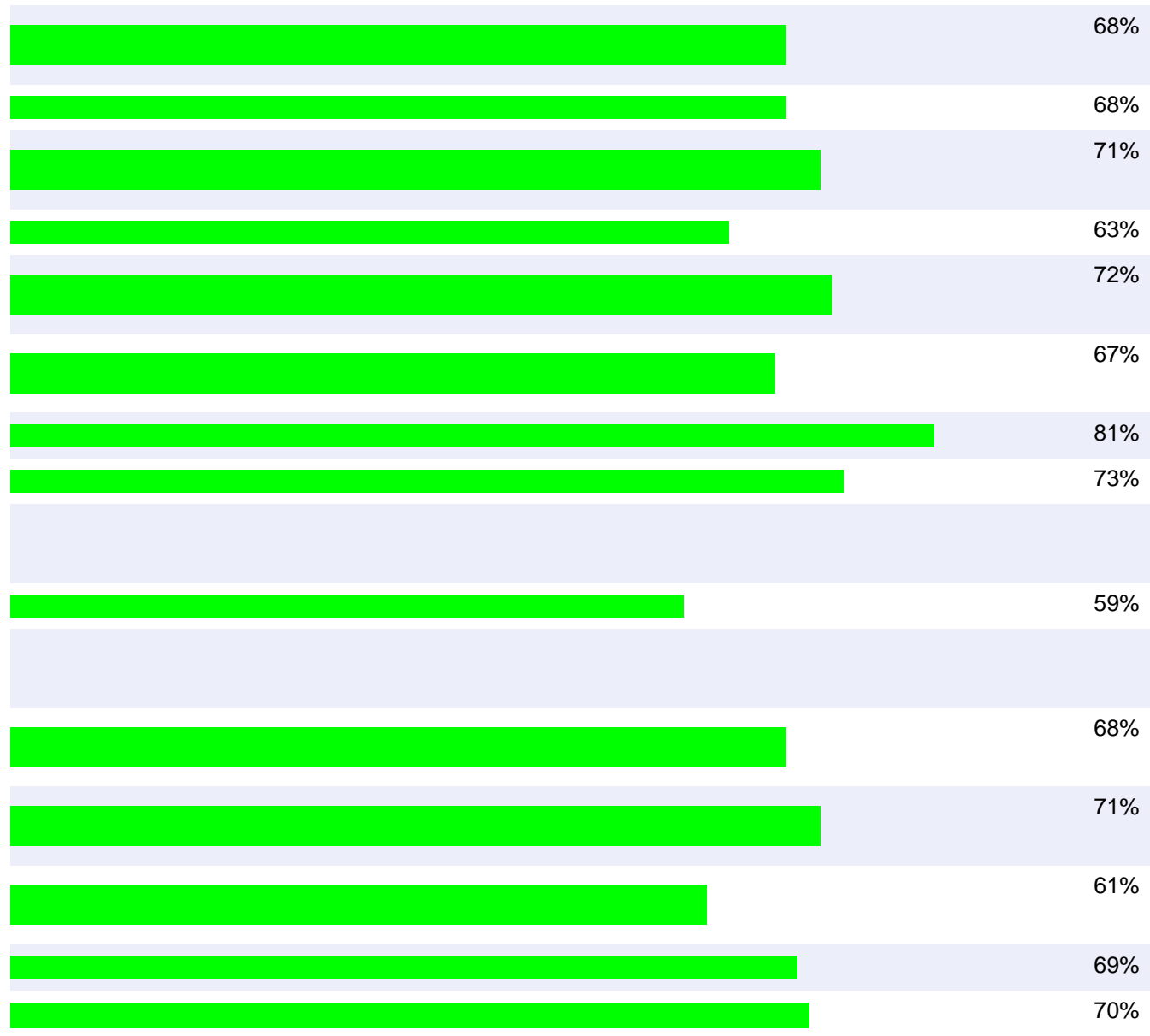
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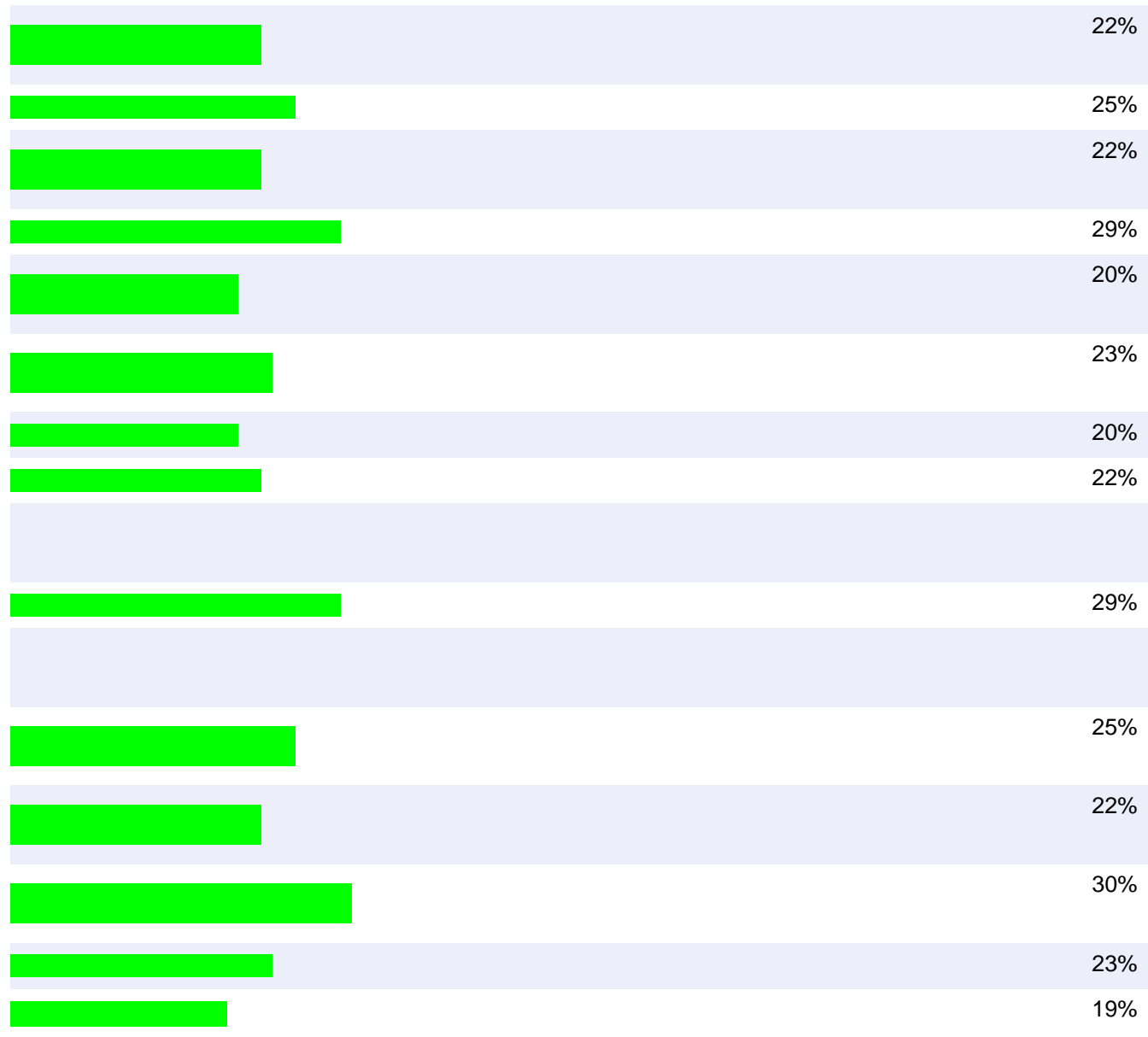
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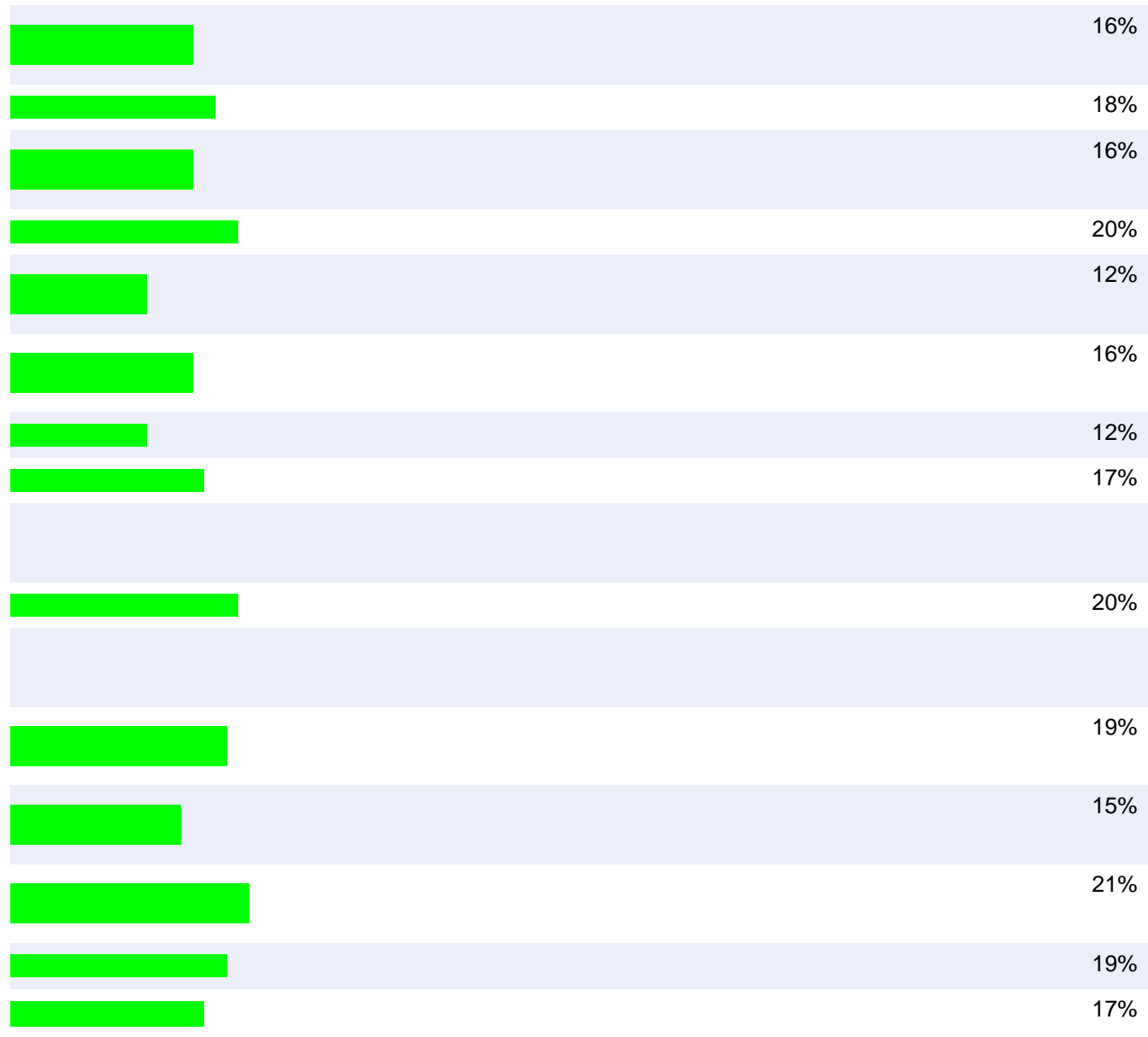
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VA



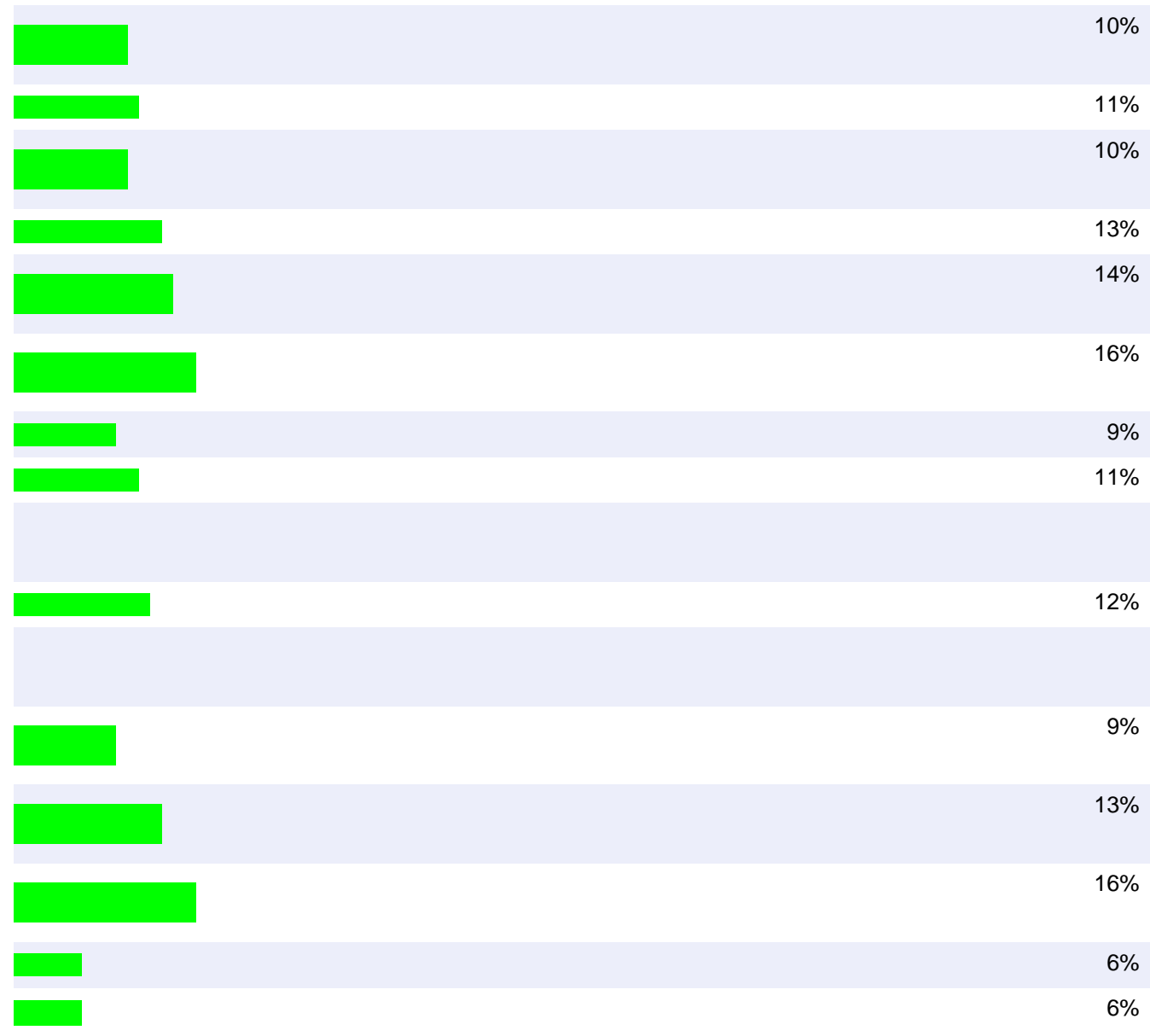
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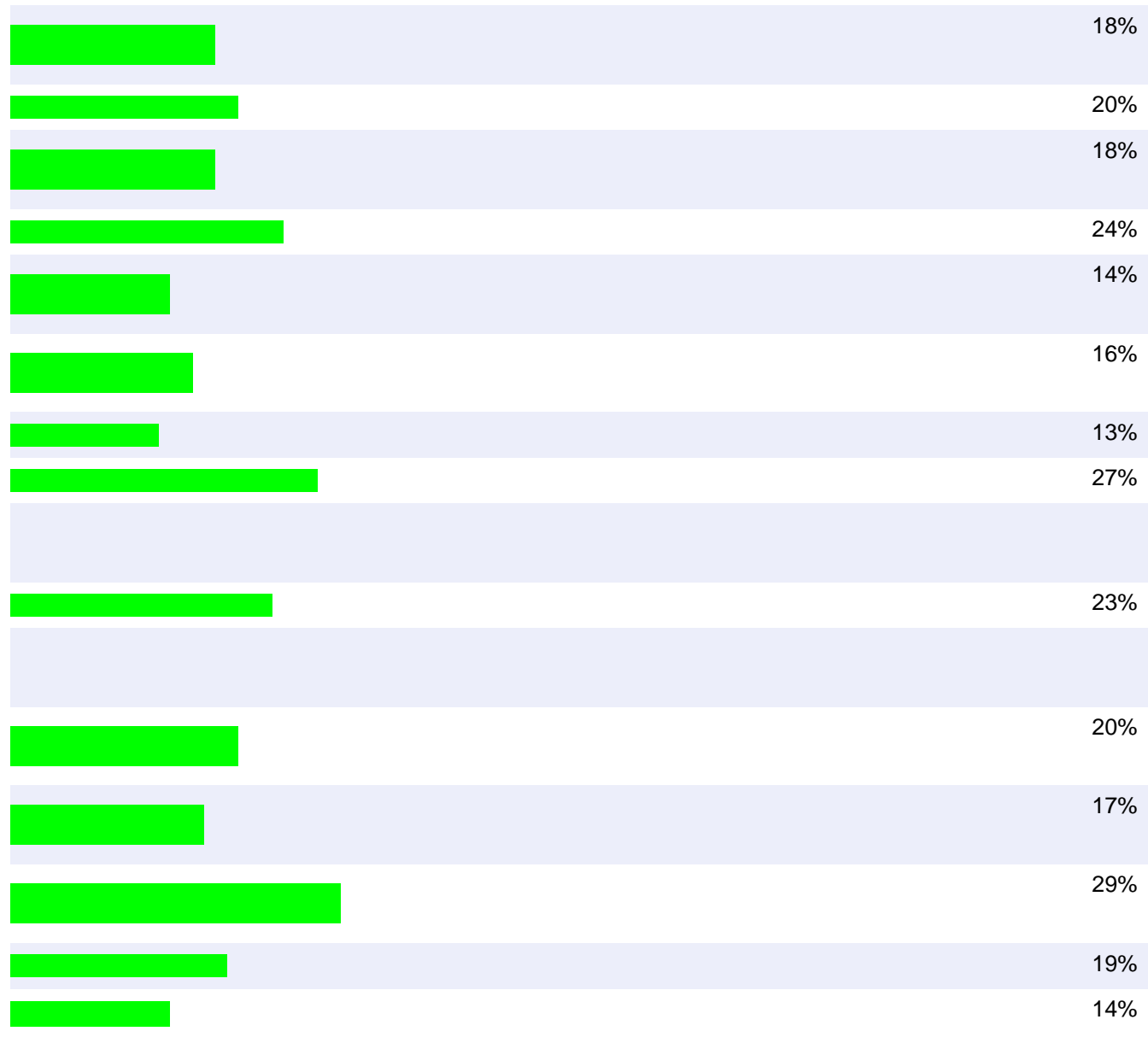
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VA



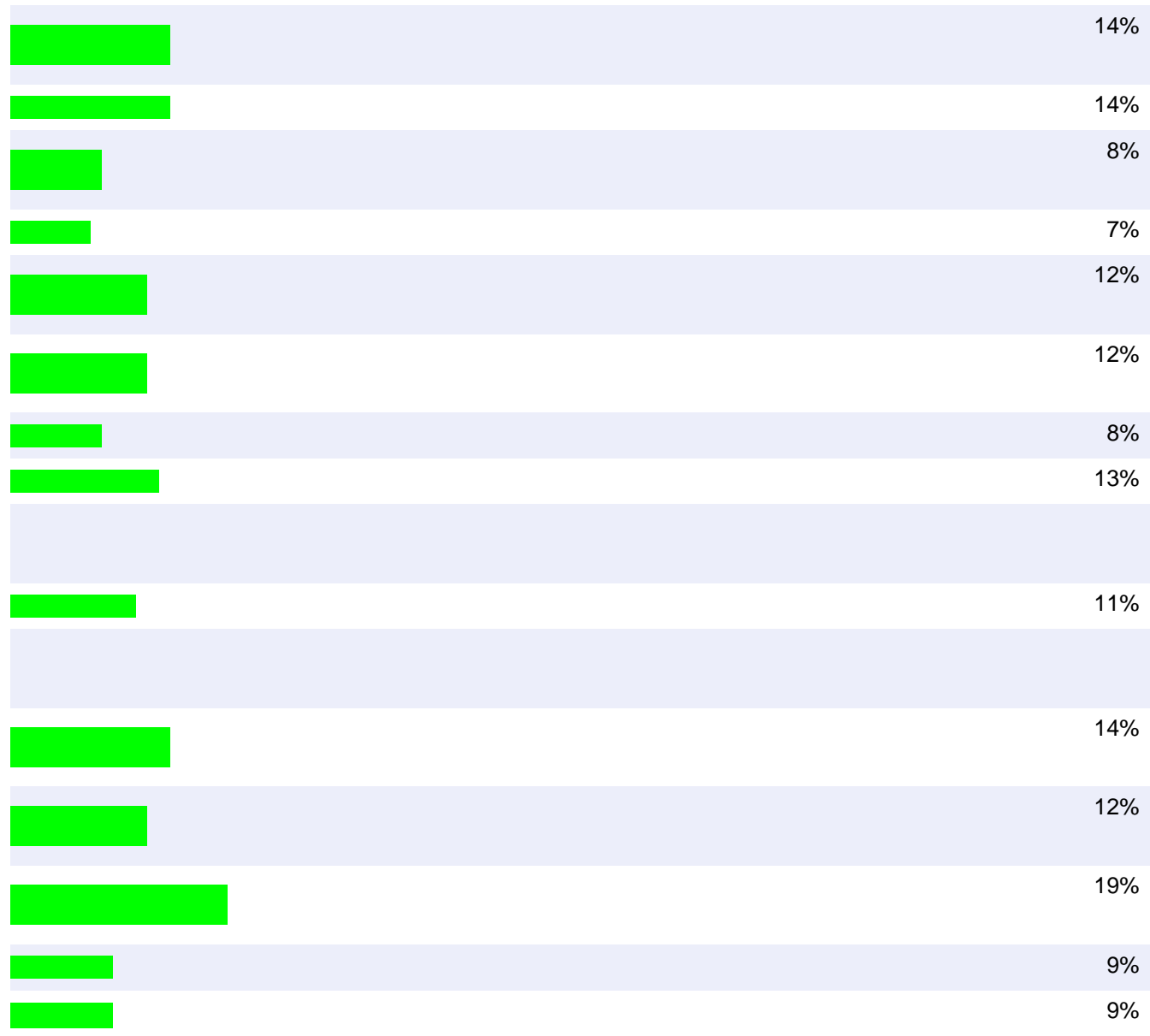
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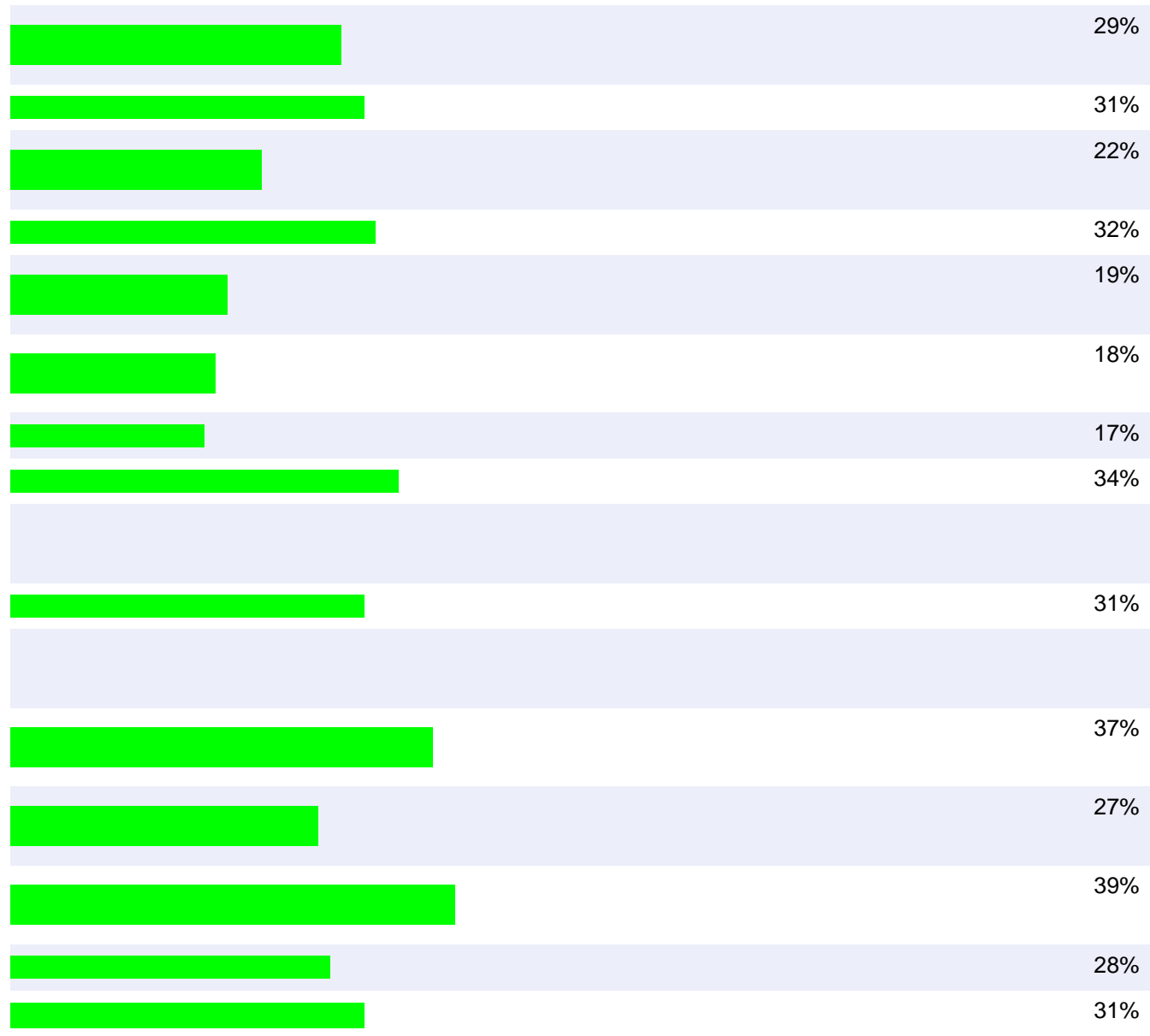
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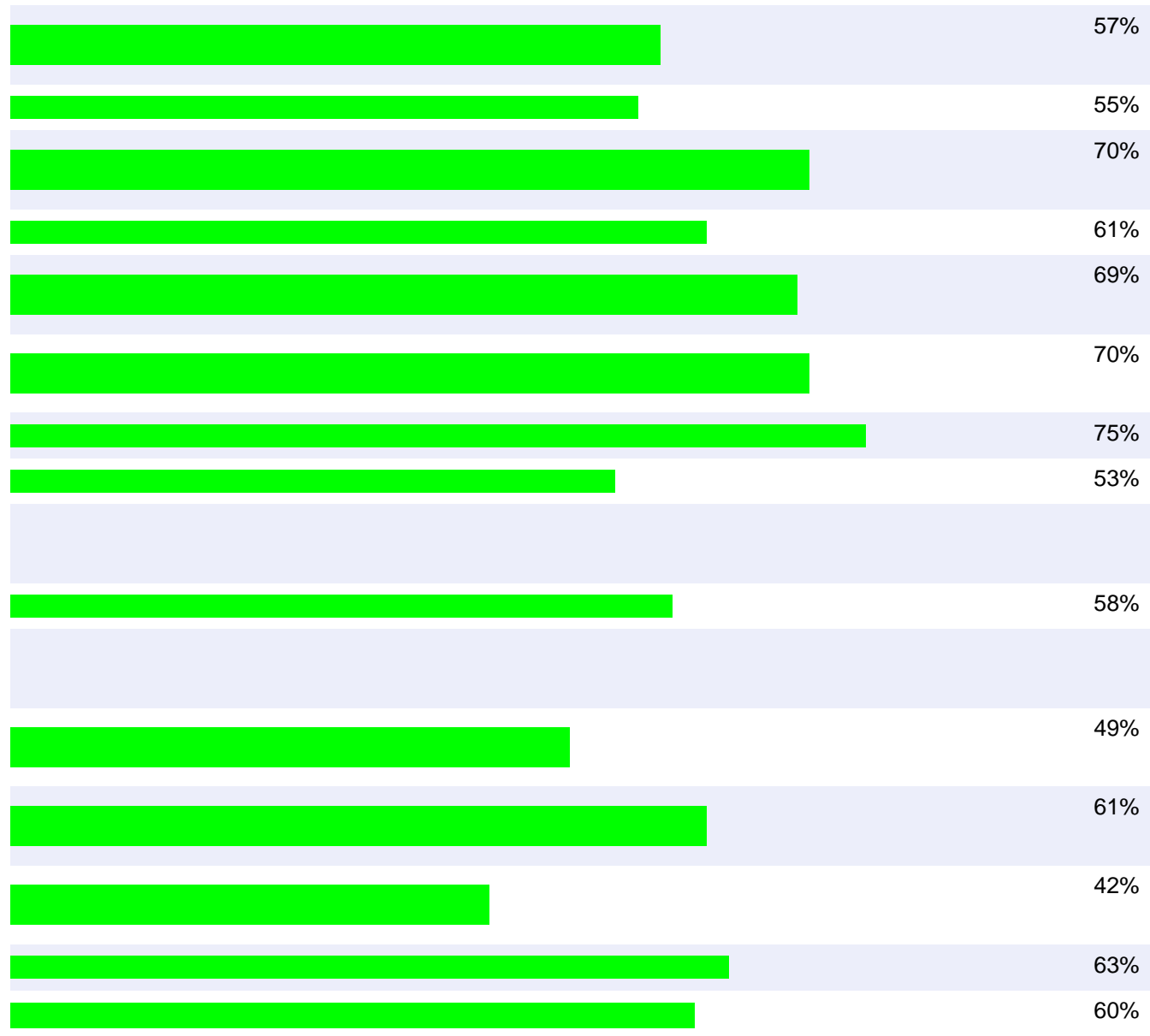
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VA



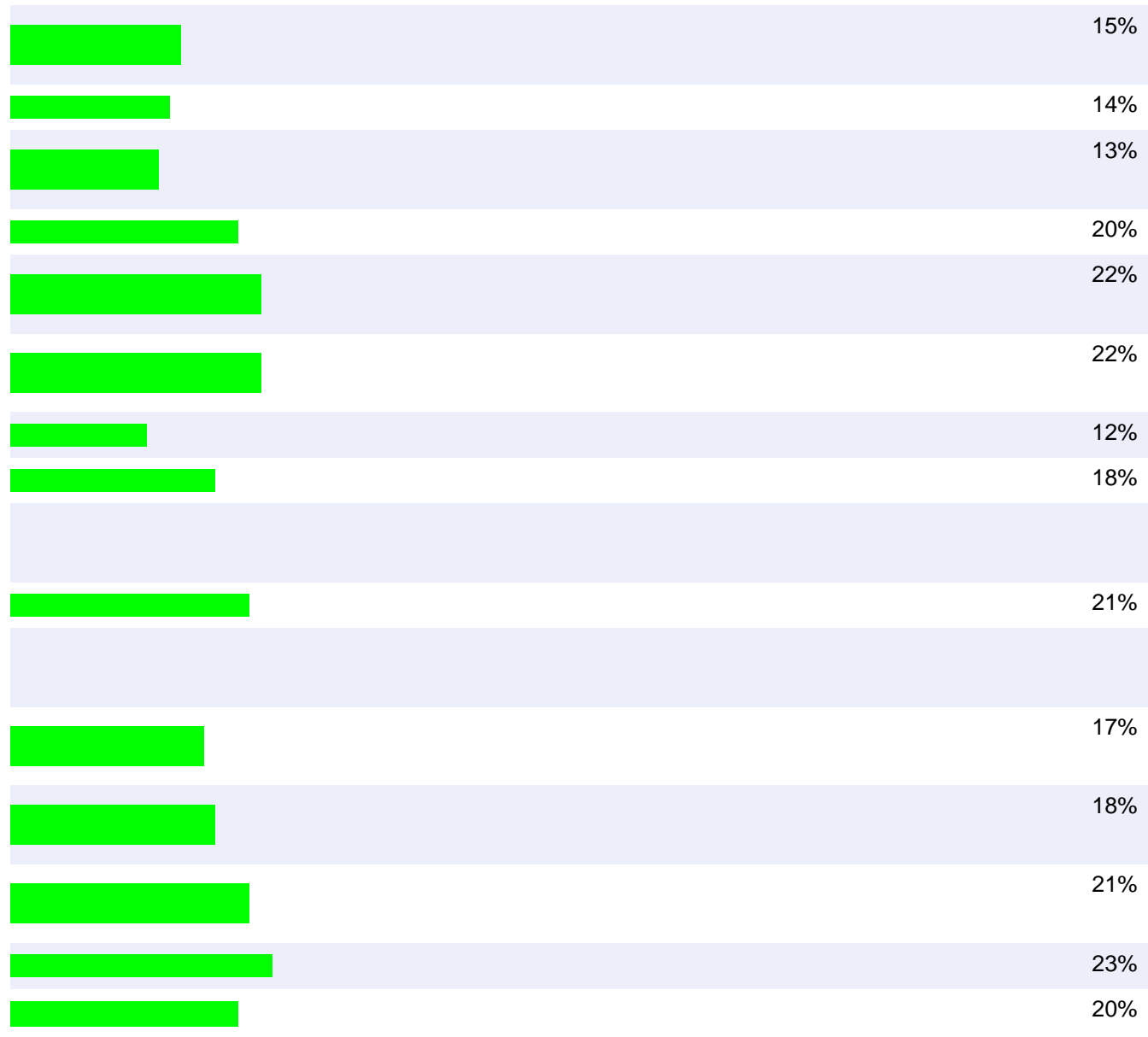
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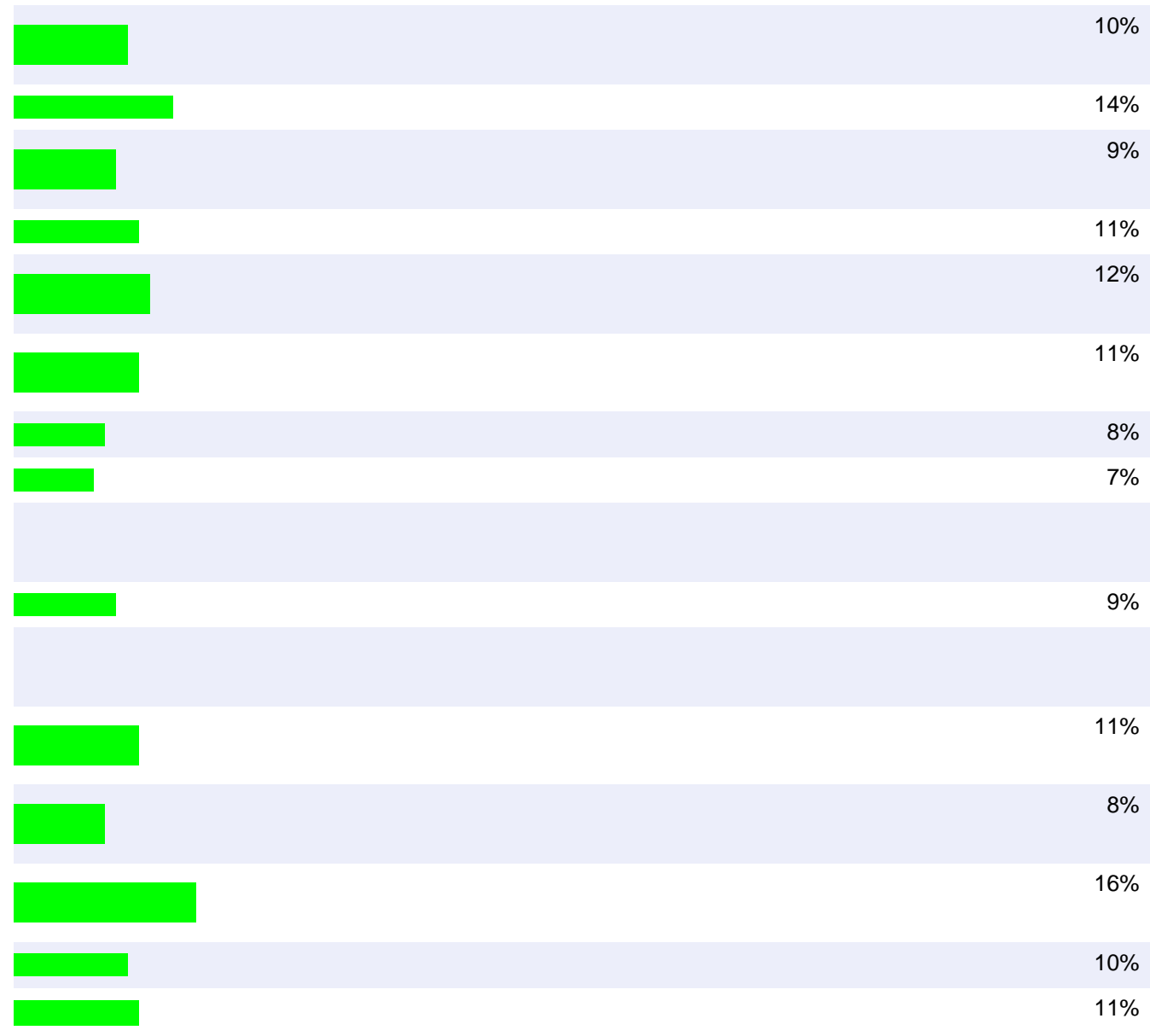
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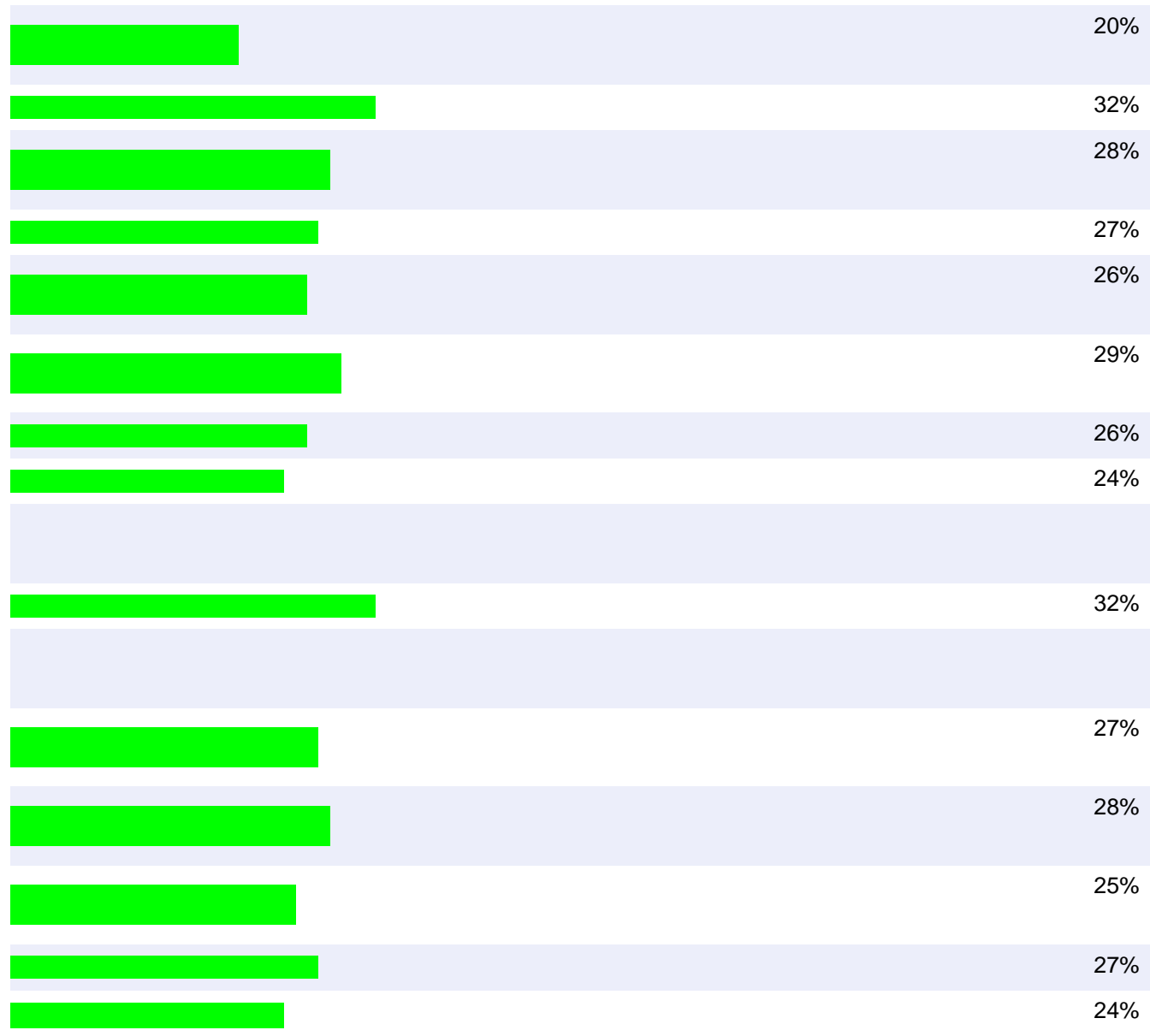
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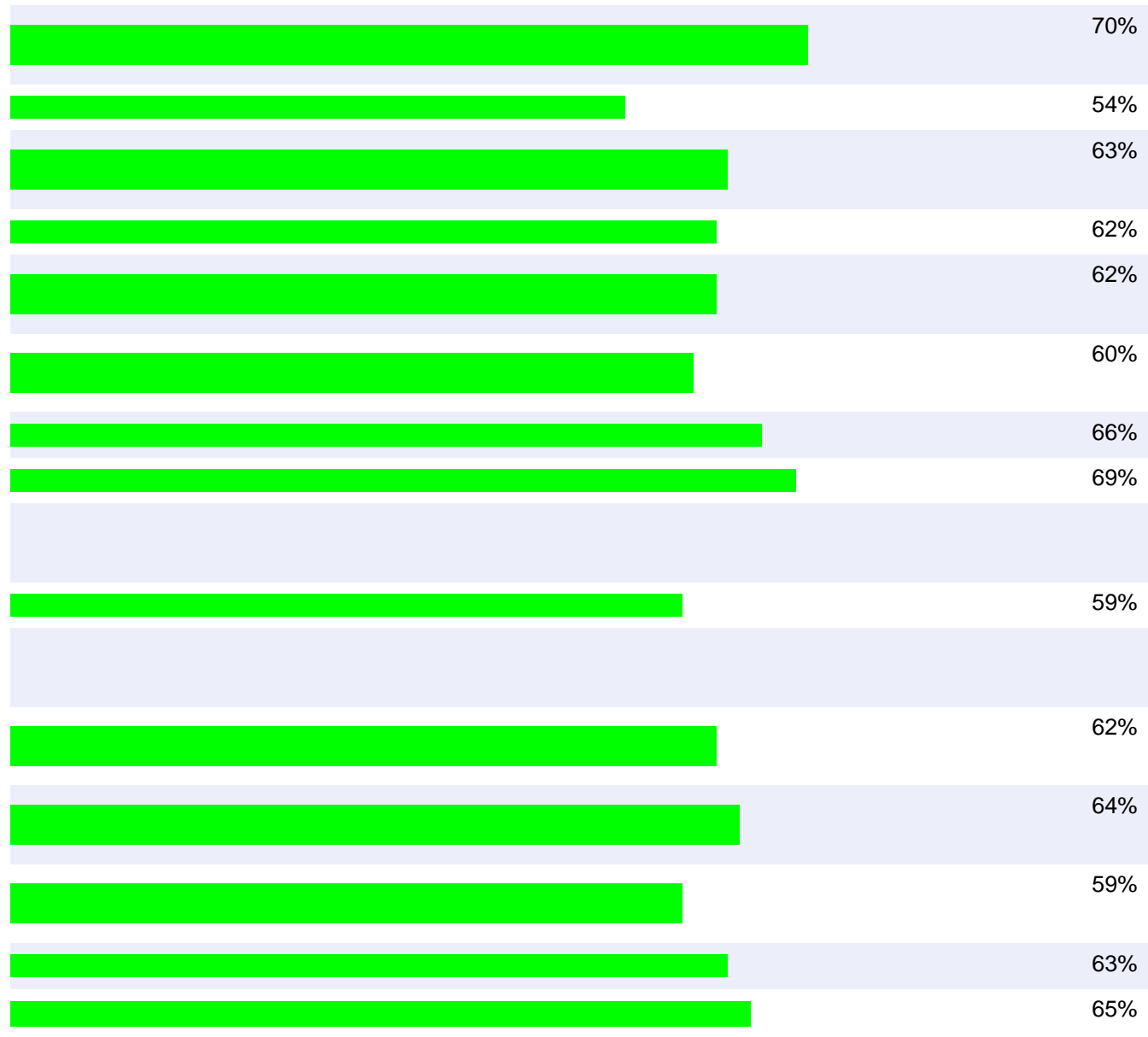
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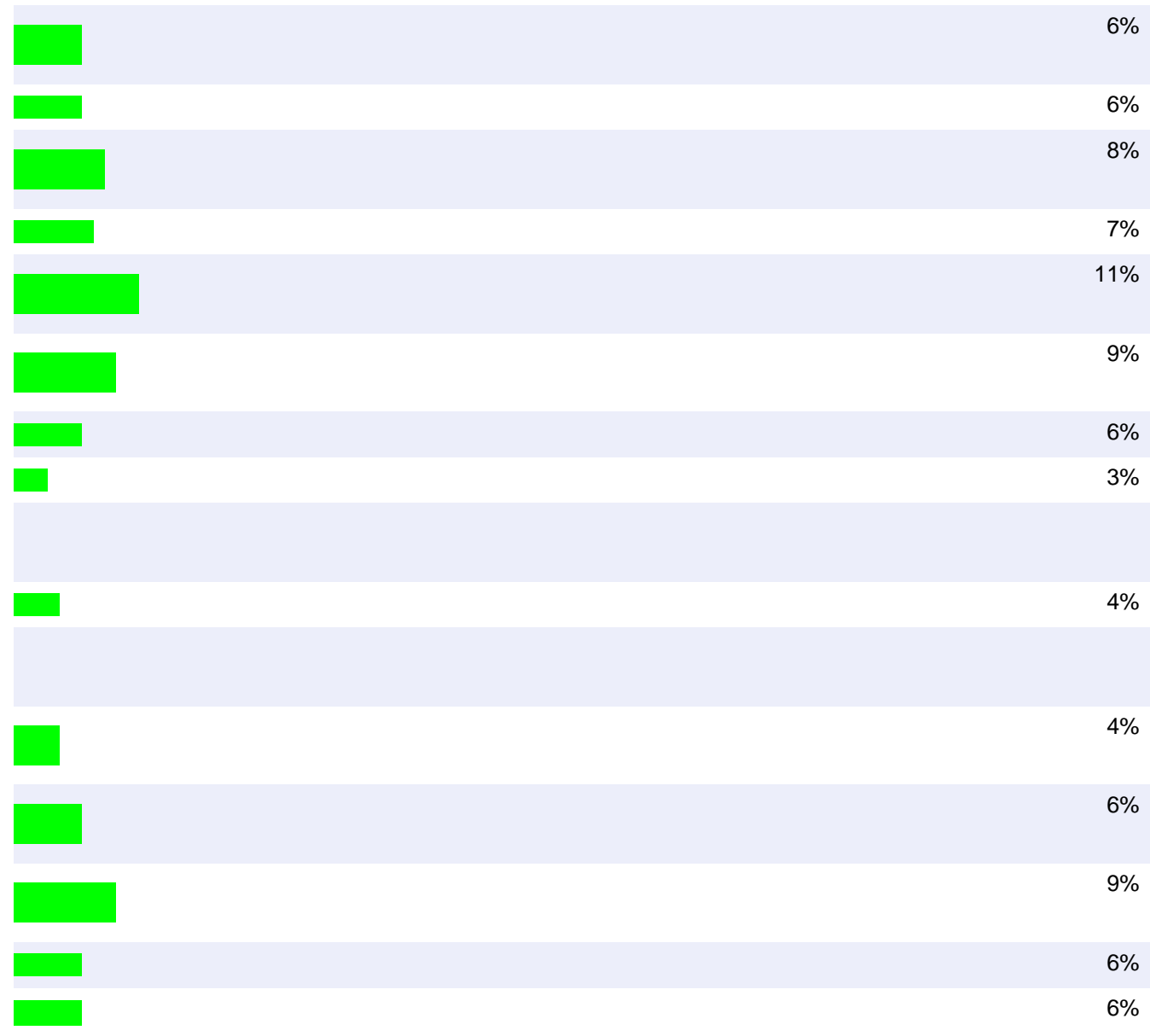
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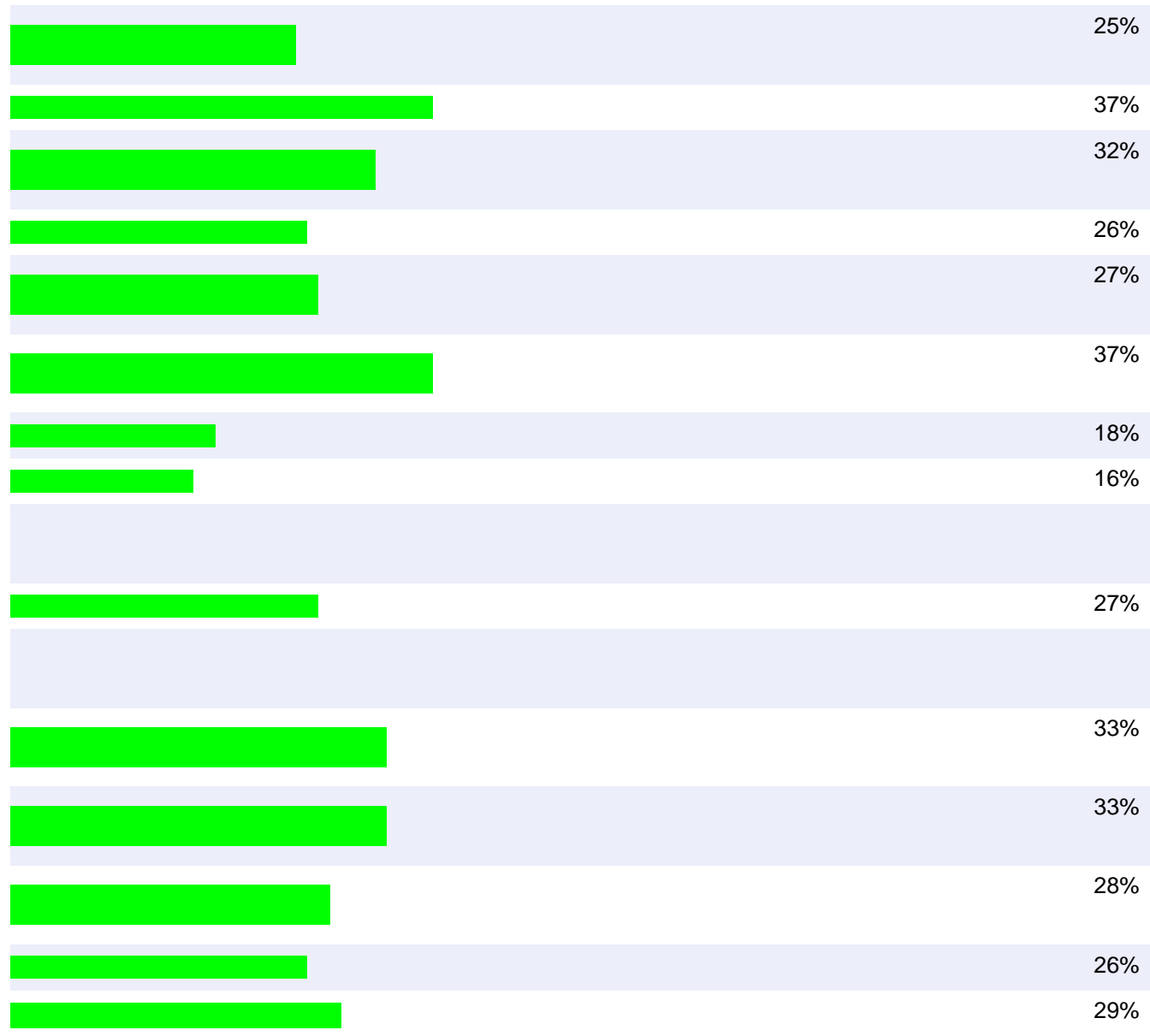
VA



VA



VA



VA



VA

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300 or More

300 or More

300 or More

300 or More

300 or More

Between 100 and 299

300 or More

300 or More

300 or More

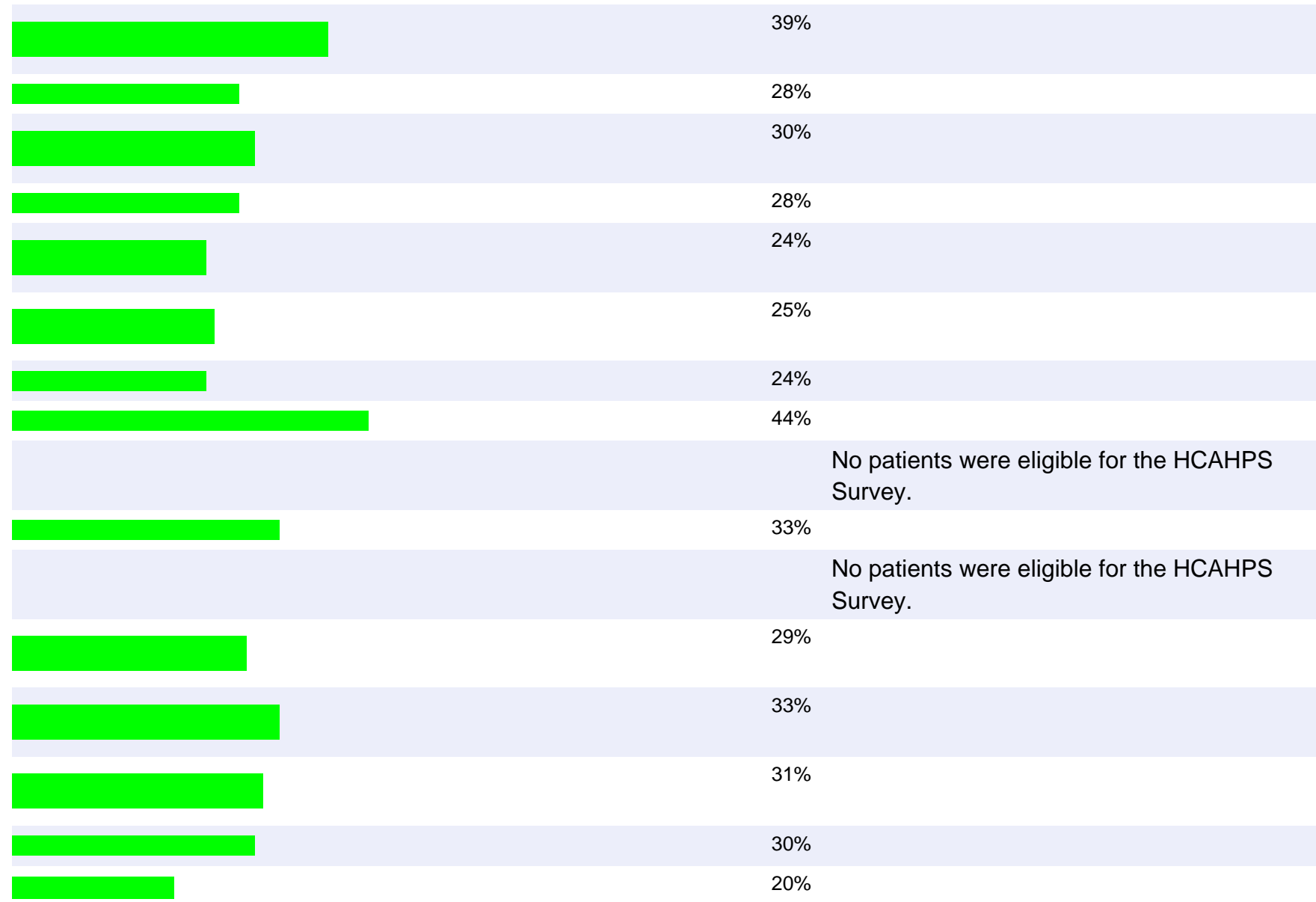
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300 or More

VA



VA

No patients were eligible for the HCAHPS Survey.

No patients were eligible for the HCAHPS Survey.

VA

	HOSPITAL	PO DRAWER 1
490115	TWIN COUNTY REGIONAL HOSPITAL	200 HOSPITAL DRIVE
490116	PULASKI COMMUNITY HOSPITAL	2400 LEE HIGHWAY
490117	TAZEWELL COMMUNITY HOSP	141 BEN BOLT AVENUE
490118	HENRICO DOCTORS' HOSPITAL	1602 SKIPWITH ROAD
490119	SENTARA BAYSIDE HOSPITAL	800 INDEPENDENCE BLVD
490120	CHESAPEAKE GENERAL HOSPITAL	736 BATTLEFIELD BLVD N
490122	INOVA MOUNT VERNON HOSPITAL	2501 PARKERS LANE
490123	RAPPAHANNOCK GENL HOSP	HARRIS DRIVE PO BOX 1449
490126	ALLEGHANY REGIONAL HOSPITAL	ONE ARH LANE
490127	BUCHANAN GENERAL HOSPITAL	ROUTE 5 BOX 20
490130	RIVERSIDE WALTER REED HOSPITAL	7519 HOSPITAL DRIVE, PO BOX 1130, ROUTE 17
490134	PIEDMONT GERIATRIC HOSPITAL	HIGHWAY 360 AND 460
490136	BON SECOURS - ST FRANCIS MEDICAL CENTER	13700 STFRANCIS BLVD SUITE 100
490140	STAFFORD HOSPITAL CENTER	101 HOSPITAL CENTER BOULEVARD
491300	BATH COUNTY COMMUNITY HOSPITAL	RURAL ROUTE 220 PO DRAWER Z
491302	CARILION GILES MEMORIAL HOSPITAL	1 TAYLOR AVENUE PO BOX K

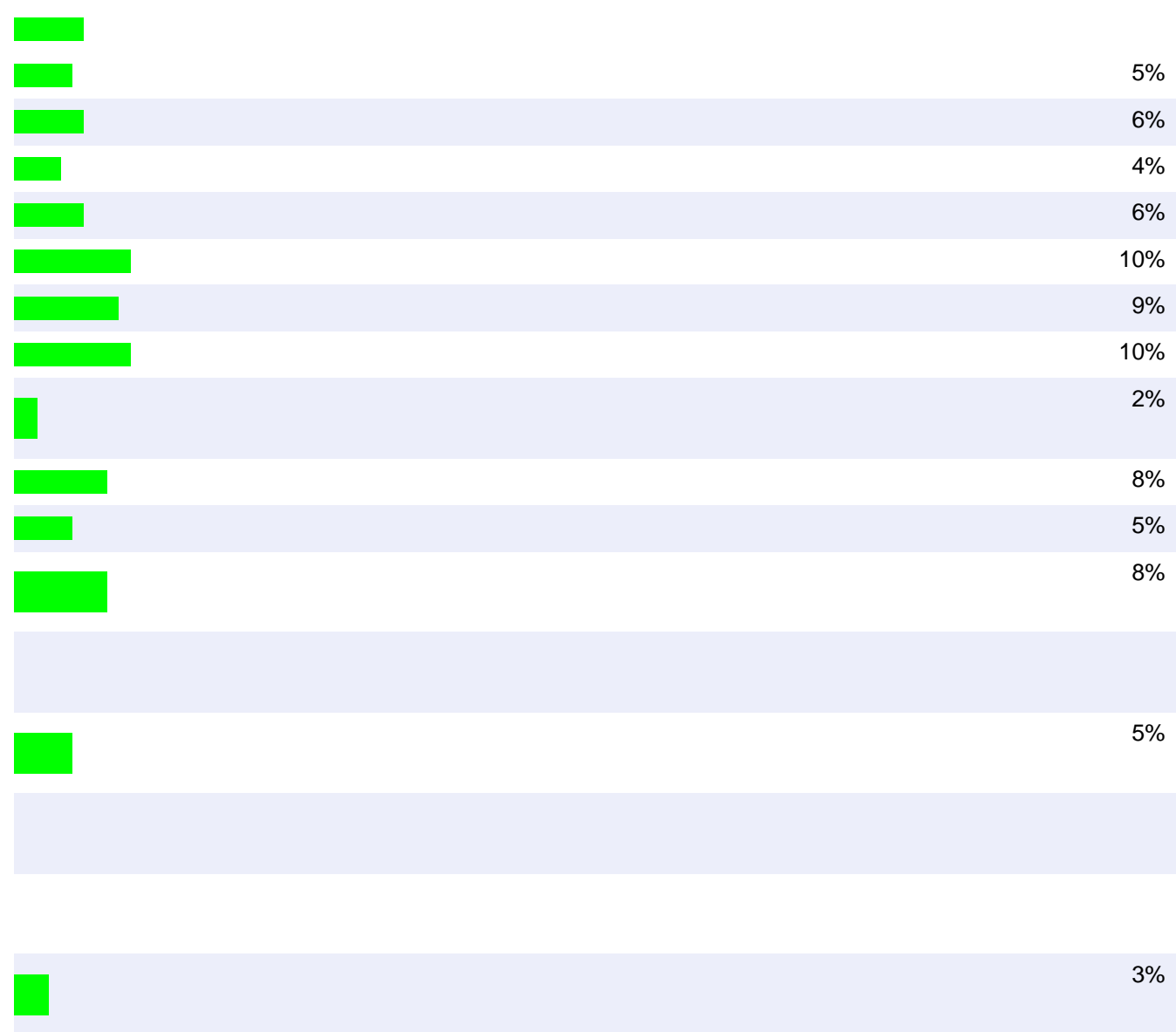
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	GALAX	VA
	PULASKI	VA
	TAZEWELL	VA
	RICHMOND	VA
	VIRGINIA BEACH	VA
	CHESAPEAKE	VA
	ALEXANDRIA	VA
	KILMARNOCK	VA
	LOW MOOR	VA
	GRUNDY	VA
	GLOUCESTER	VA
	BURKEVILLE	VA
	MIDLOTHIAN	VA
	STAFFORD	VA
	HOT SPRINGS	VA
	PEARISBURG	VA

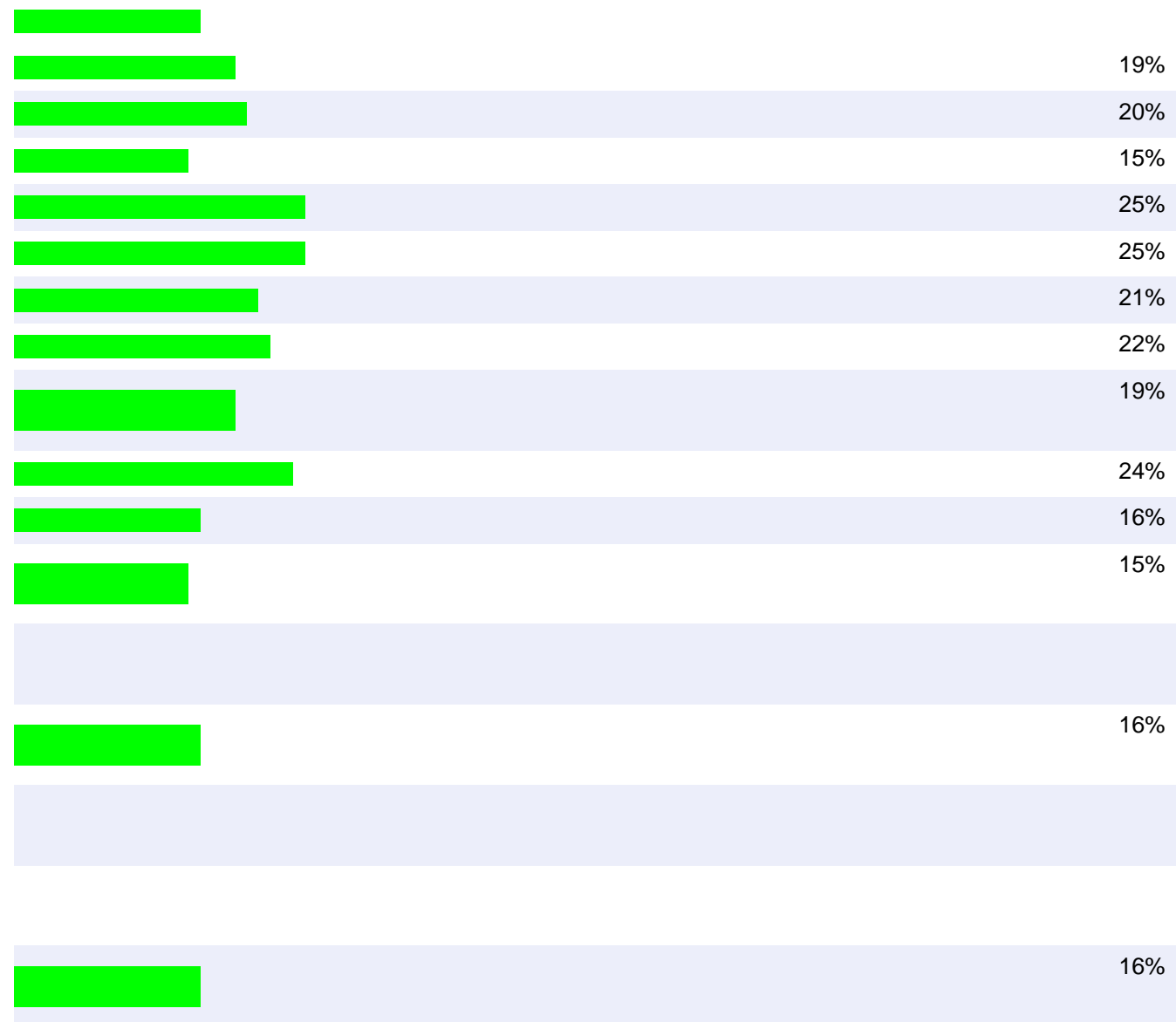
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24333	GALAX CITY	(276) 236-8181
24301	PULASKI	(540) 994-8100
24651	TAZEWELL	(276) 988-8706
23229	HENRICO	(804) 289-4500
23455	VIRGINIA BEACH CITY	(800) 736-8272
23320	CHESAPEAKE CITY	(804) 547-8121
22306	FAIRFAX	(703) 664-7105
22482	LANCASTER	(804) 435-8000
24457	ALLEGHANY	(703) 862-6011
24614	BUCHANAN	(276) 935-1000
23061	GLOUCESTER	(804) 693-8810
23922	NOTTOWAY	(804) 767-4401
23114	CHESTERFIELD	(804) 594-7404
22554	STAFFORD	(540) 741-2490
24445	BATH	(540) 839-7000
24134	GILES	(540) 921-6000

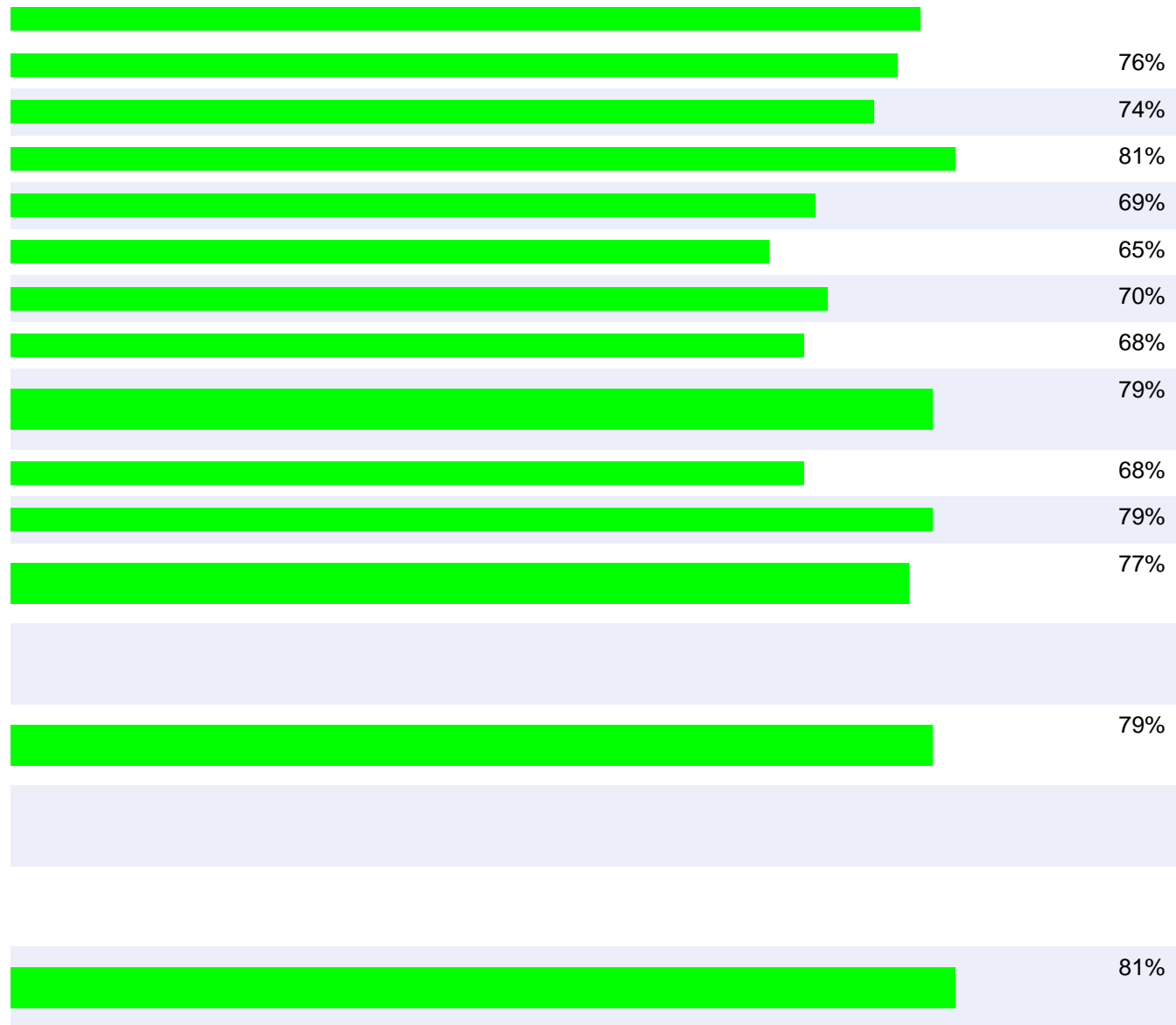
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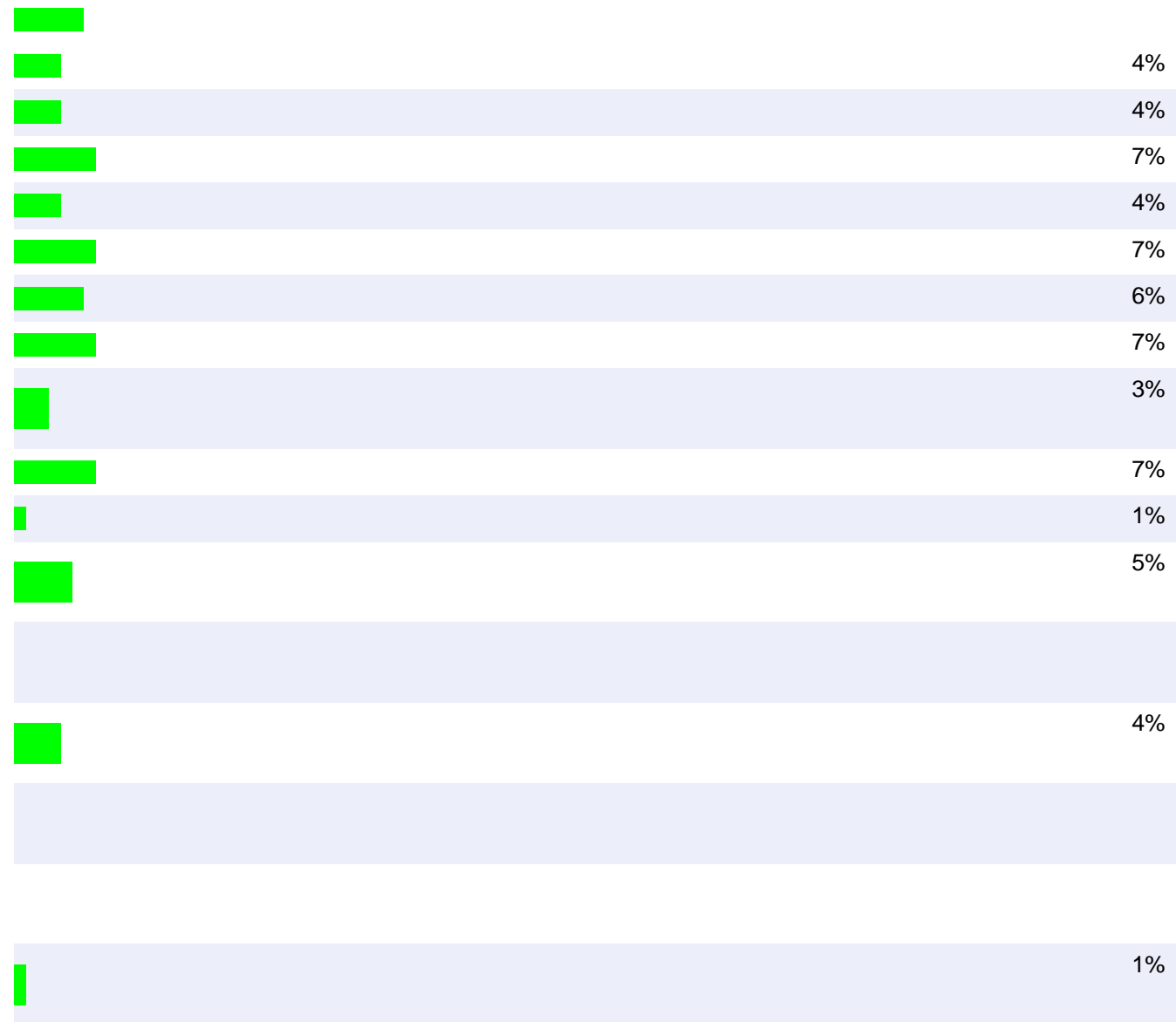
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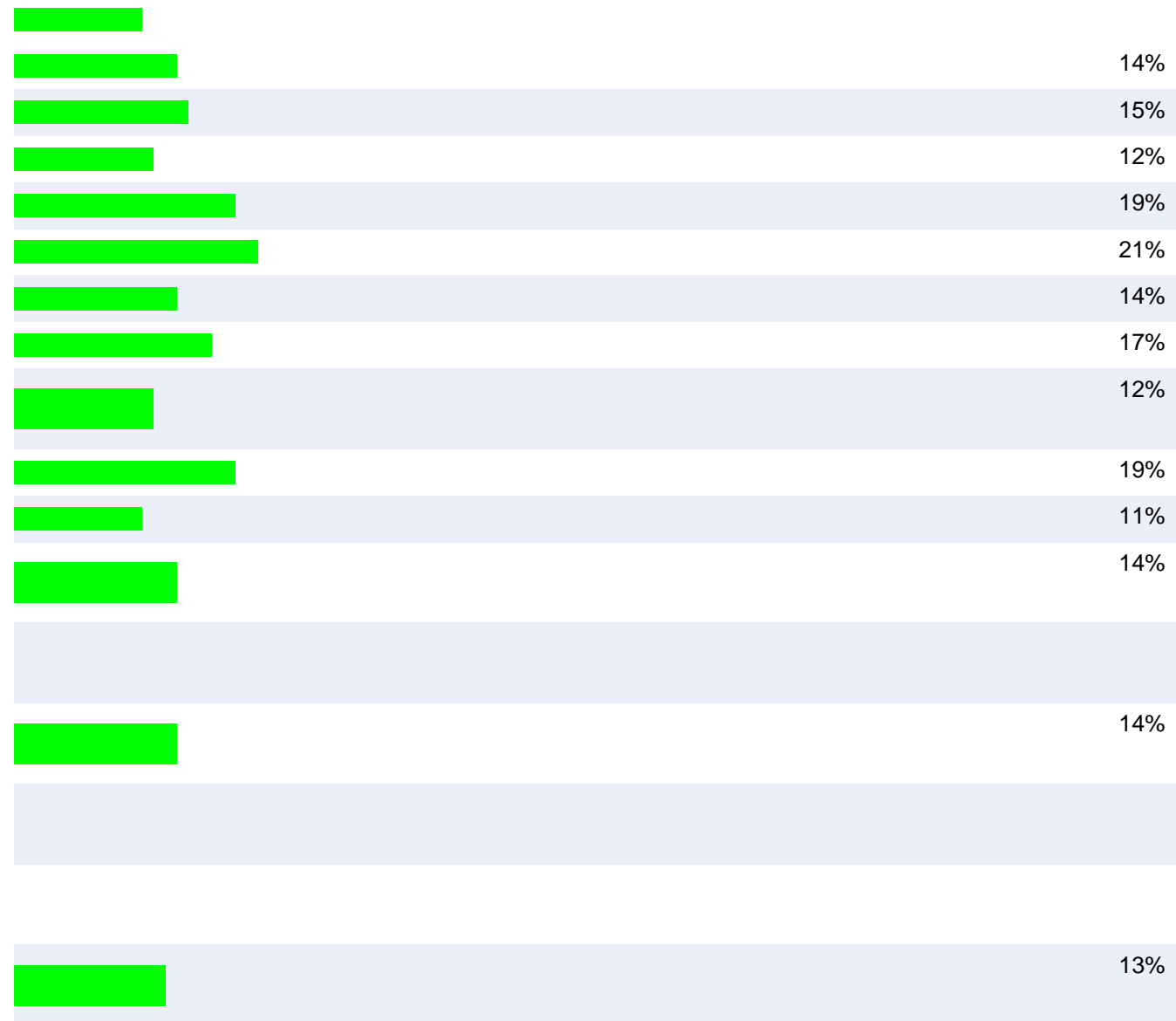
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VA



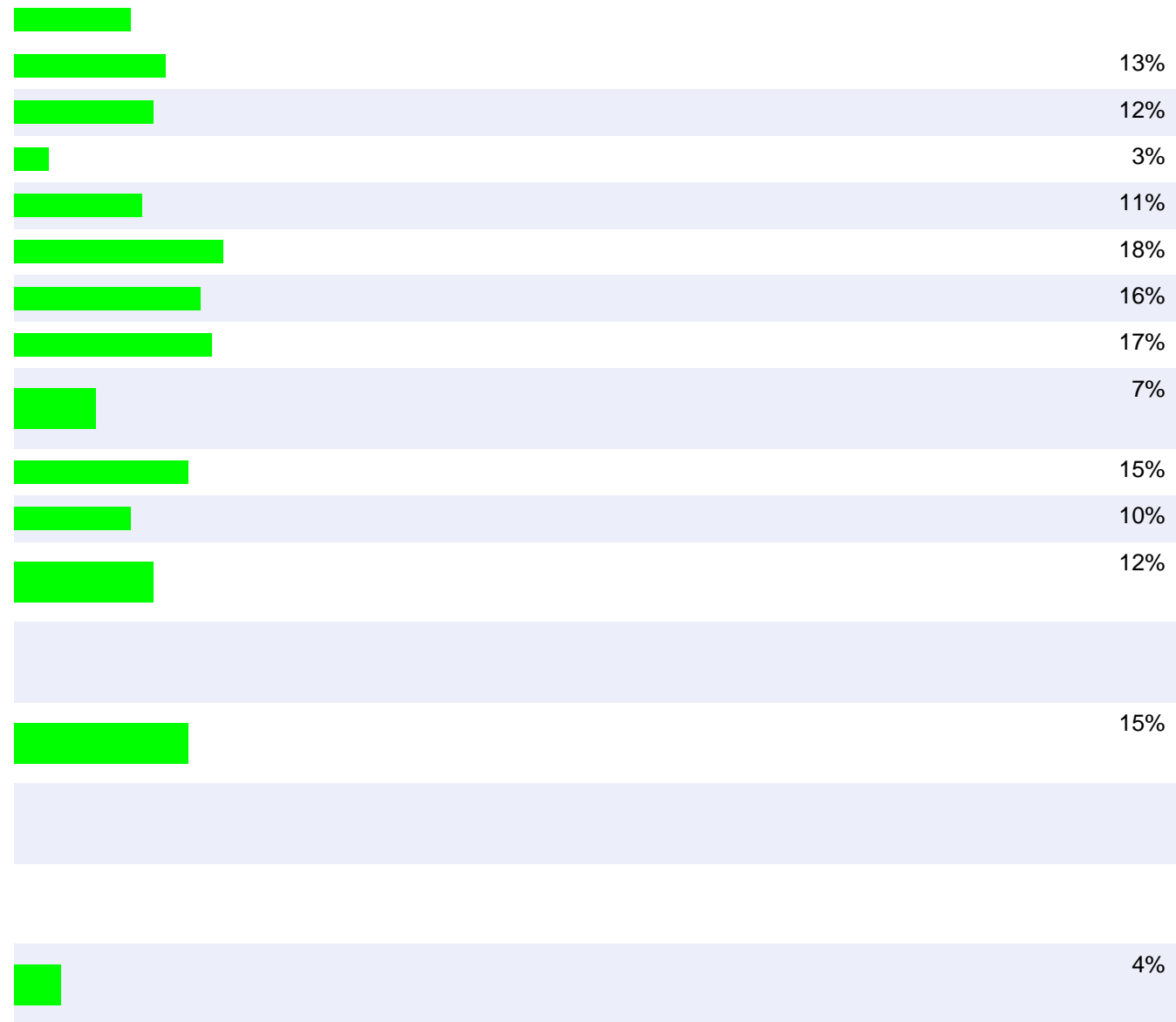
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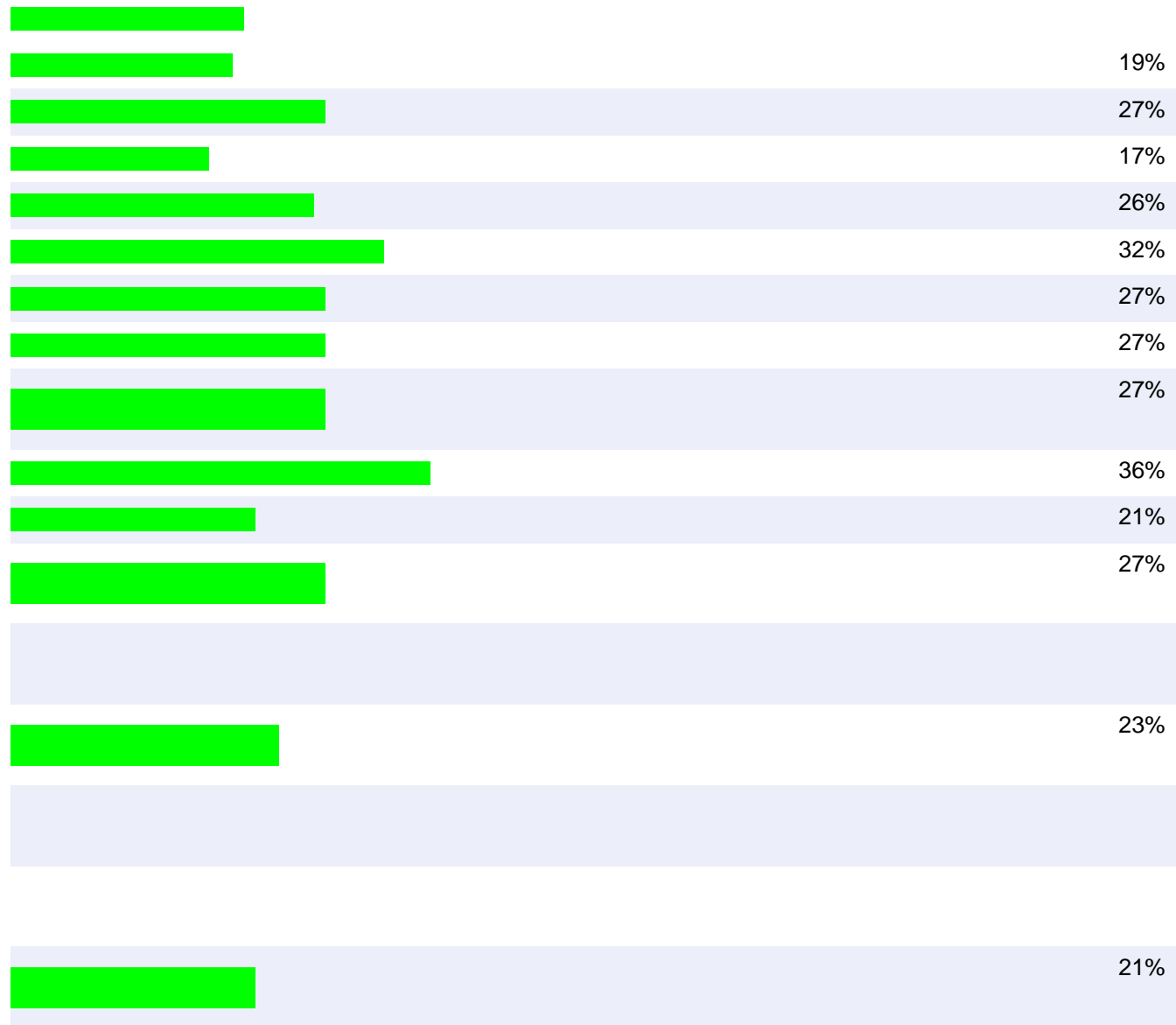
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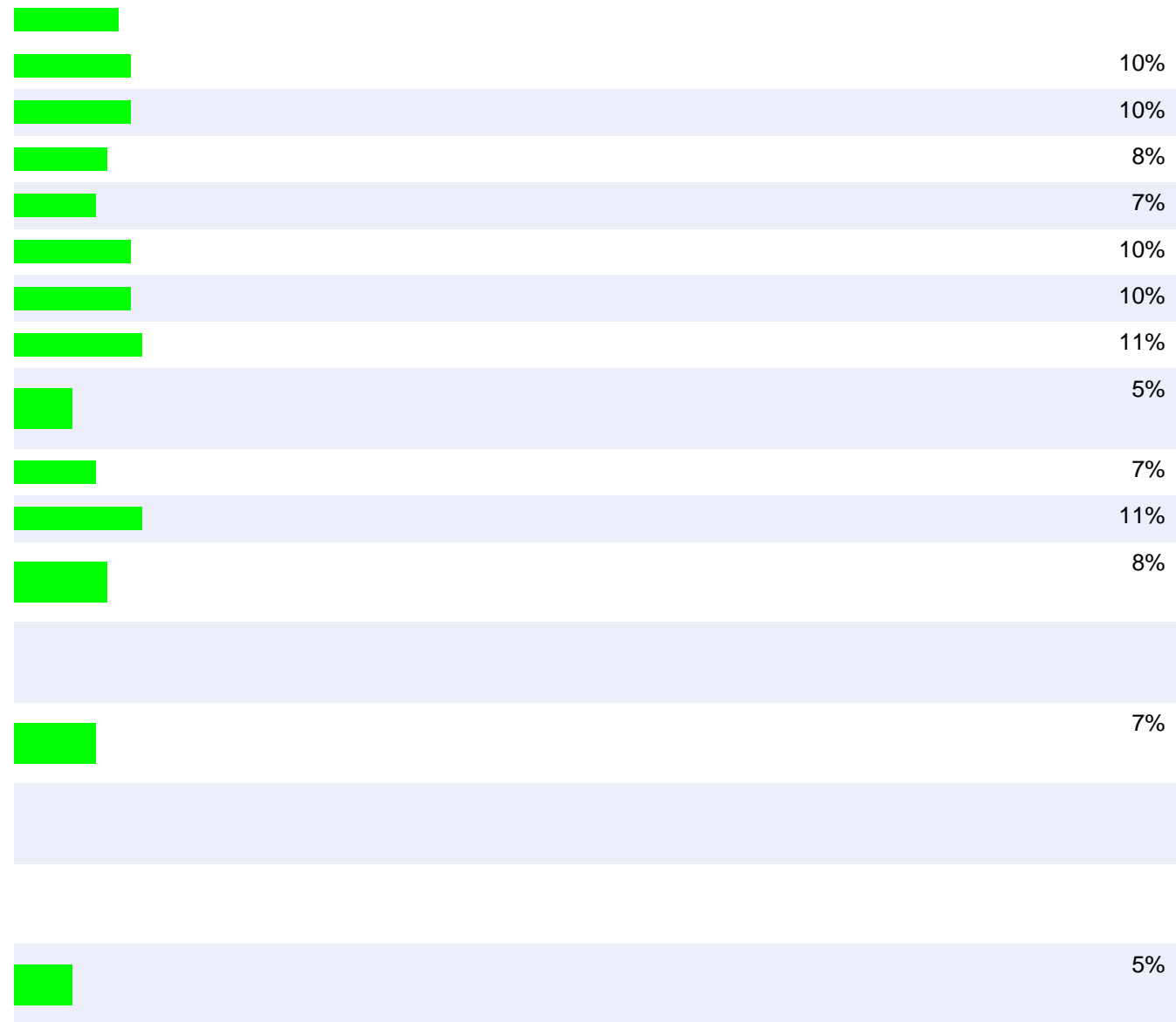
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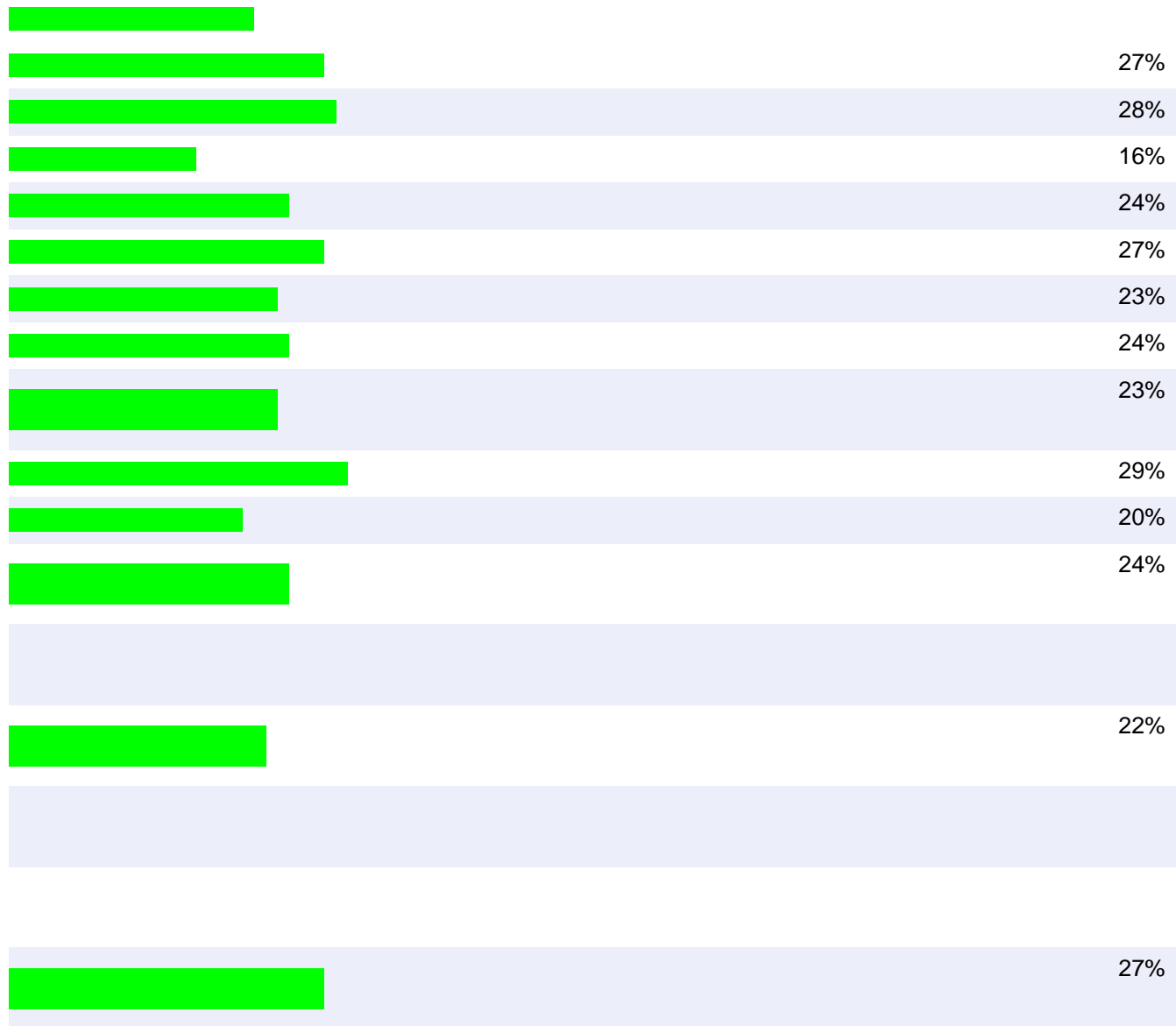
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VA



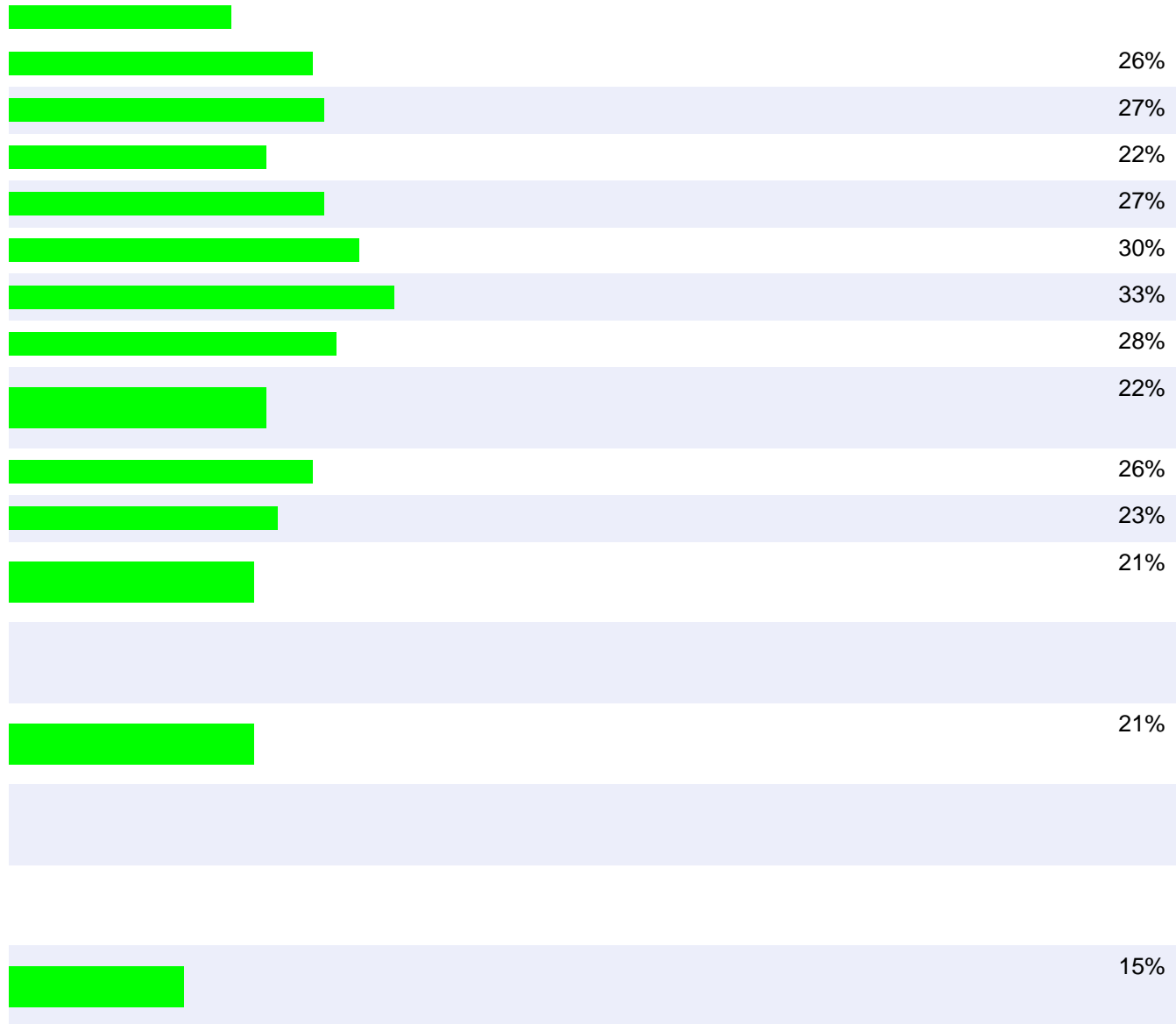
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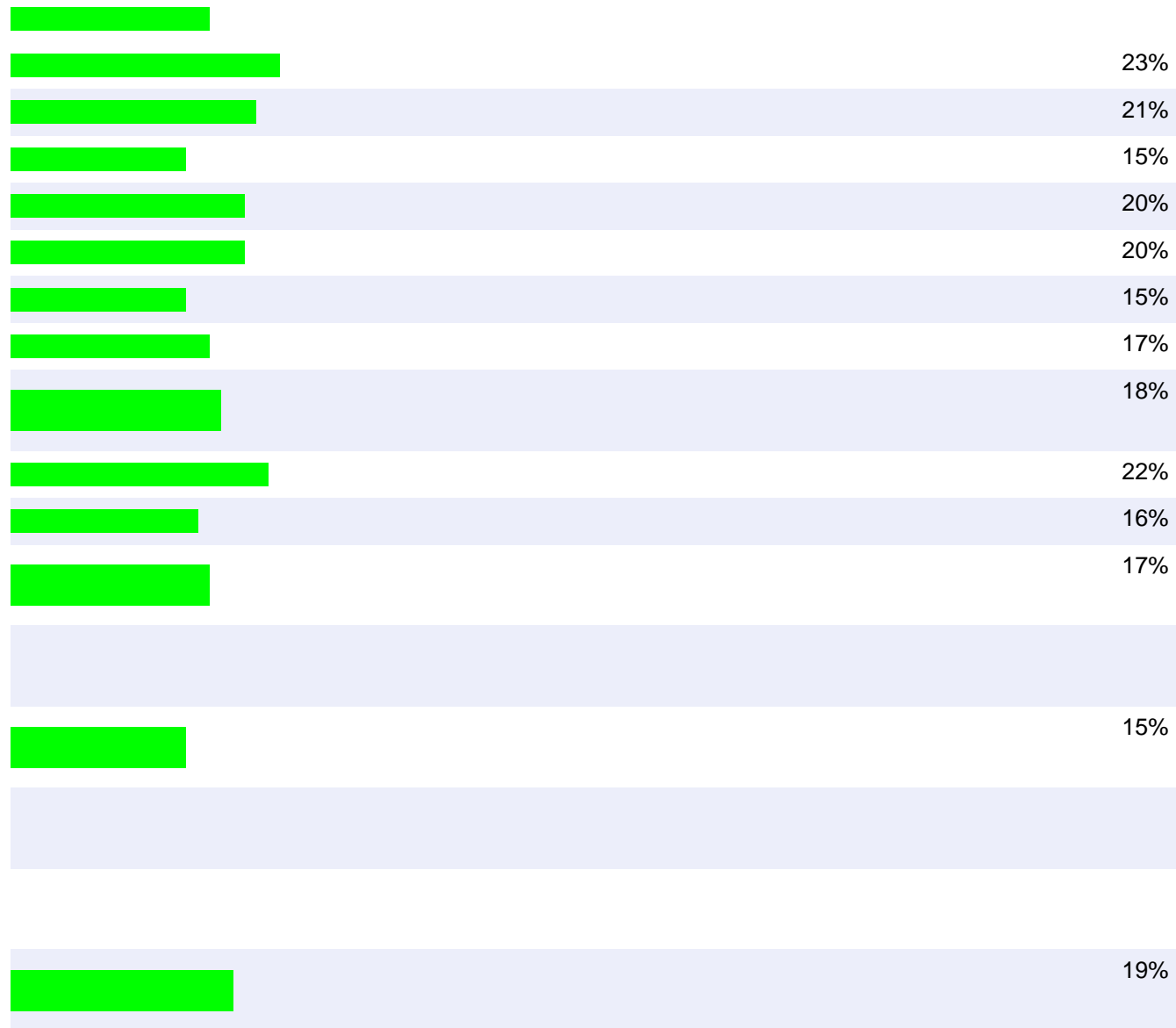
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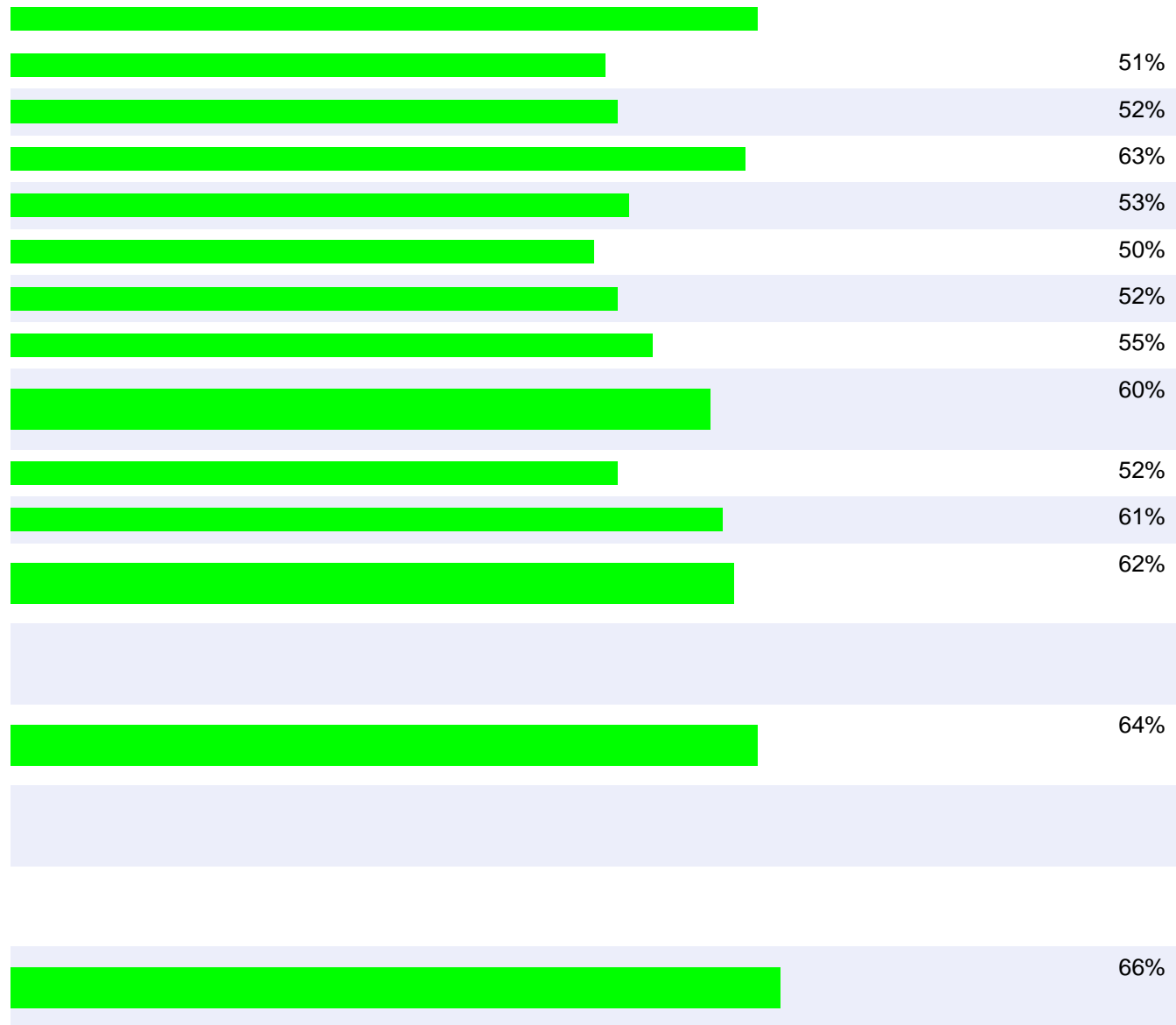
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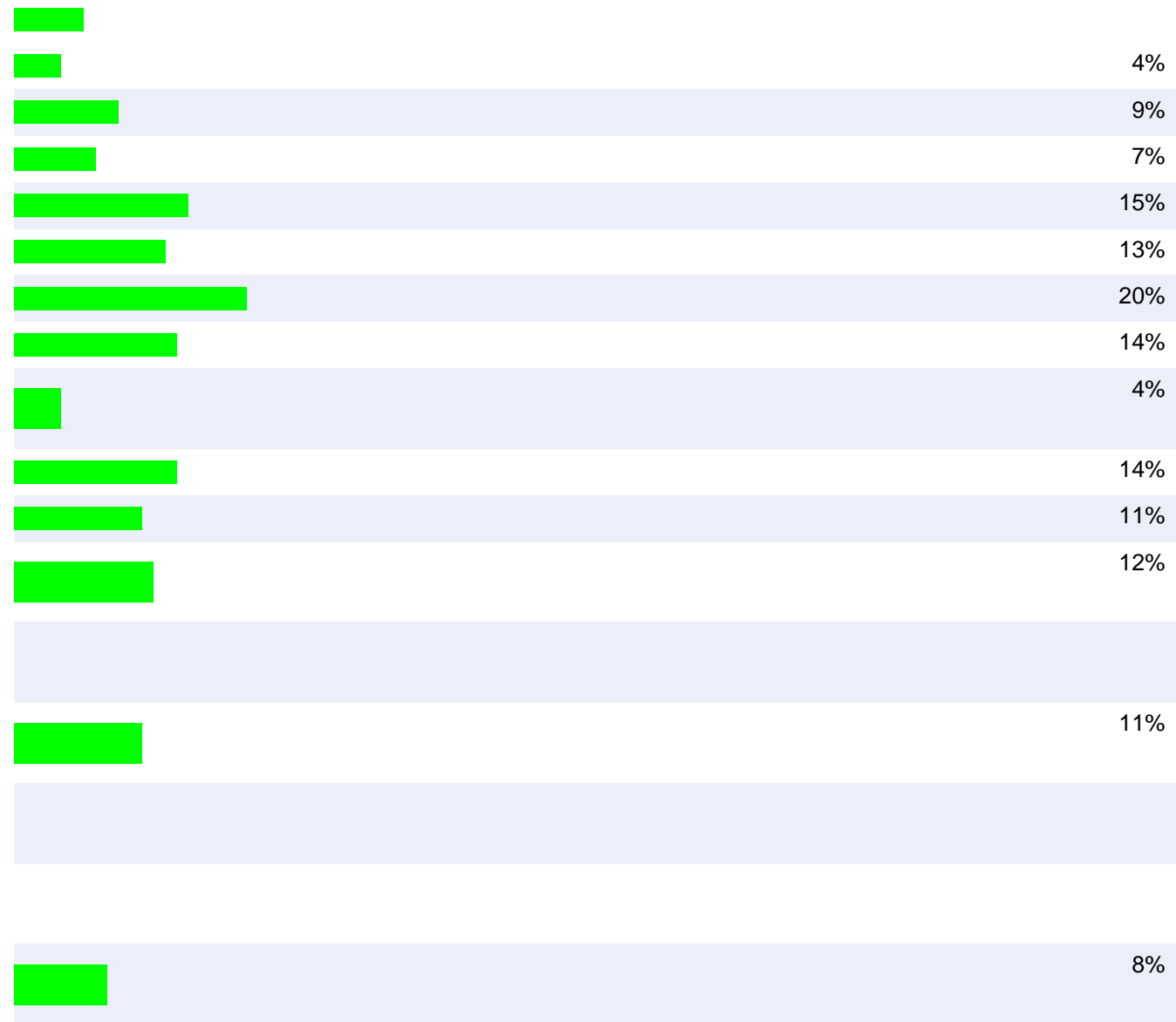
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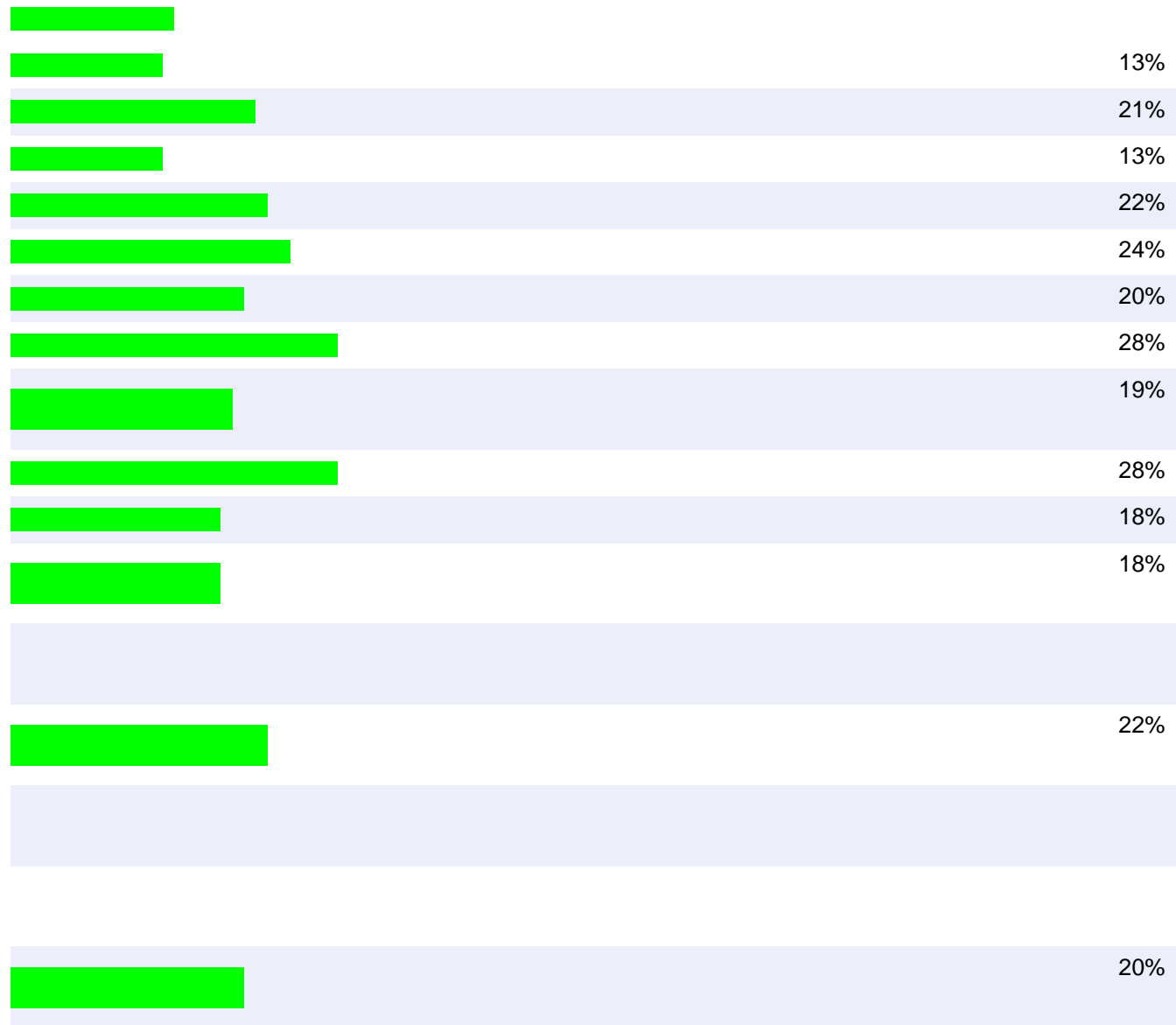
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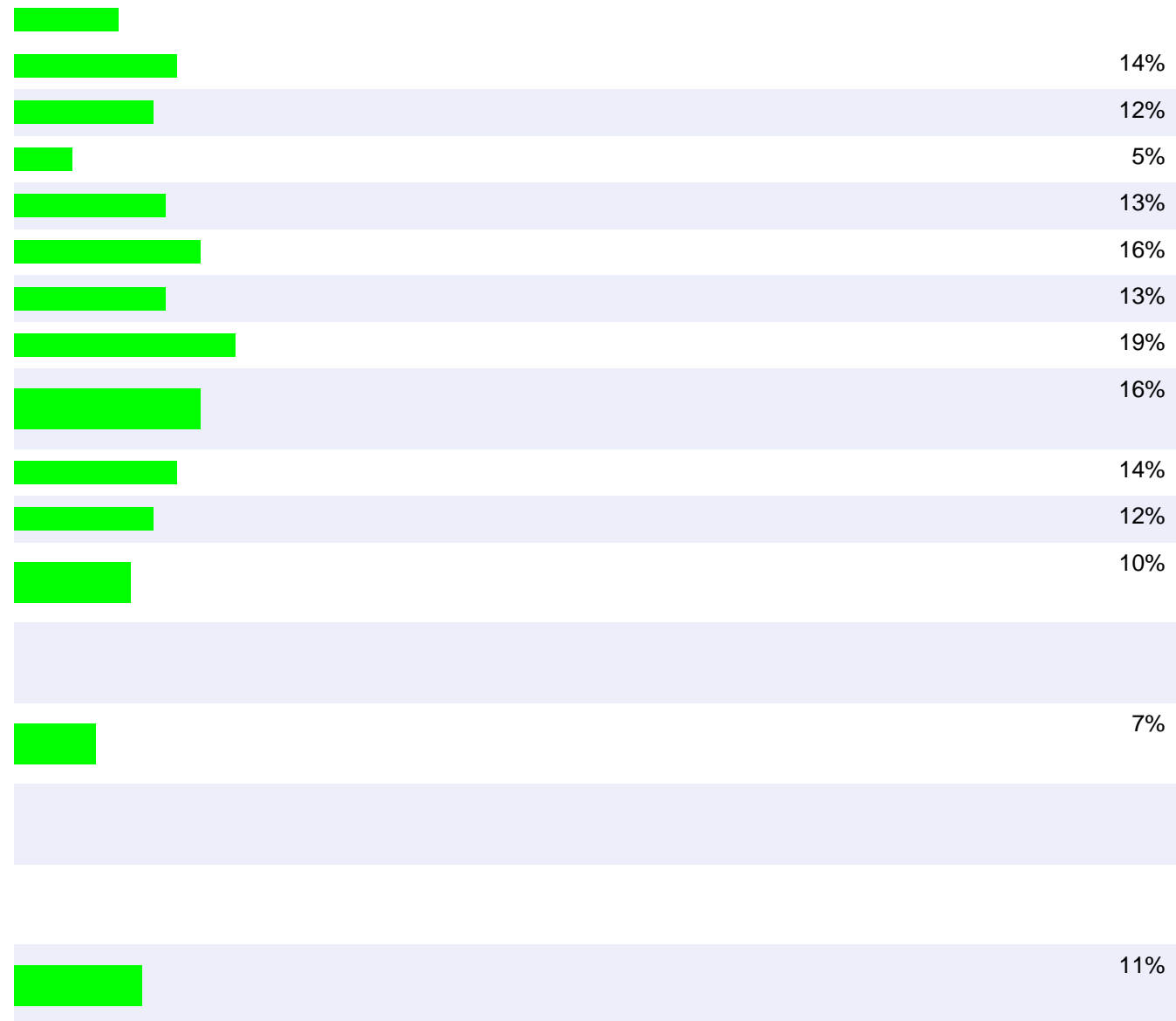
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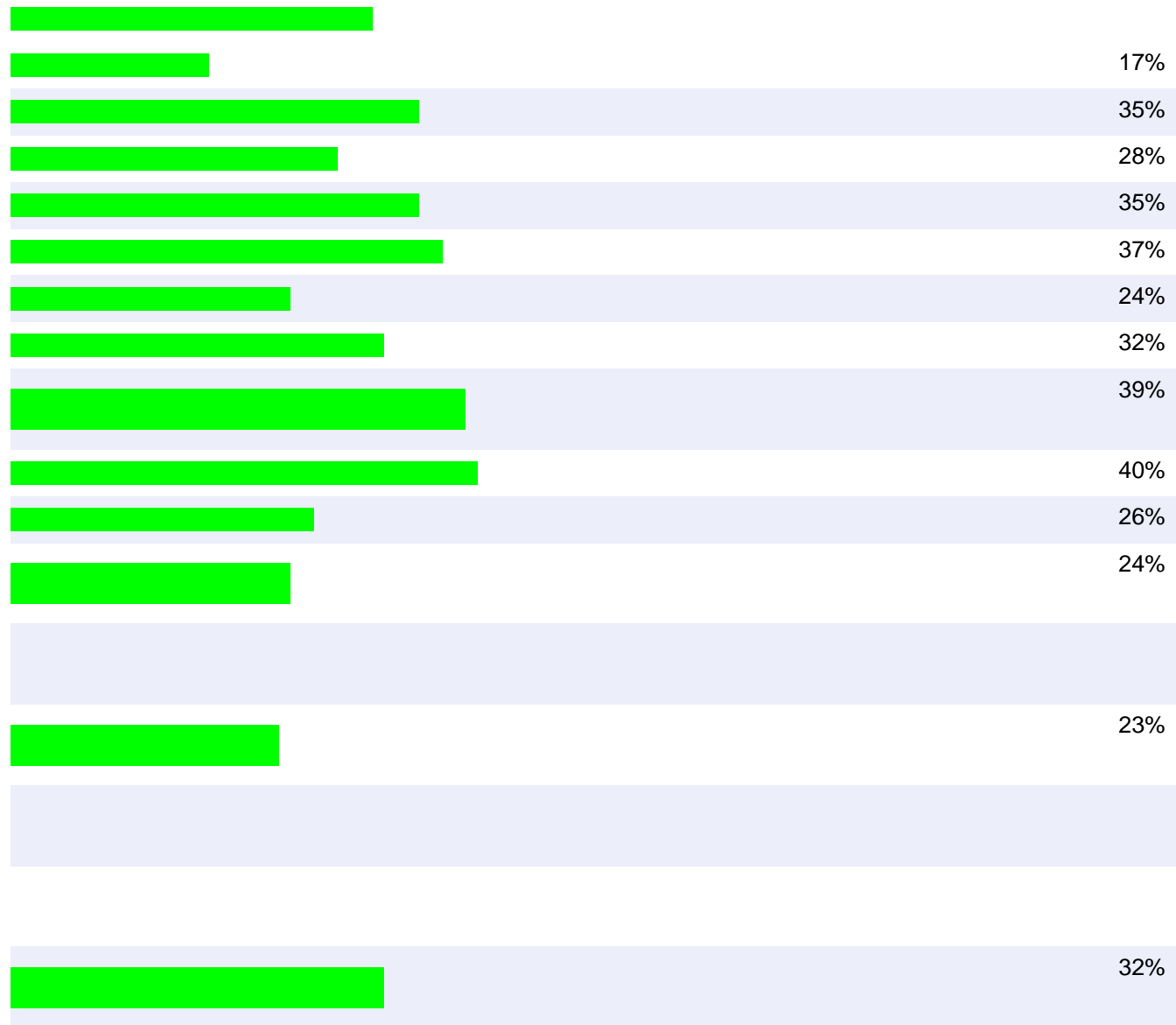
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VA



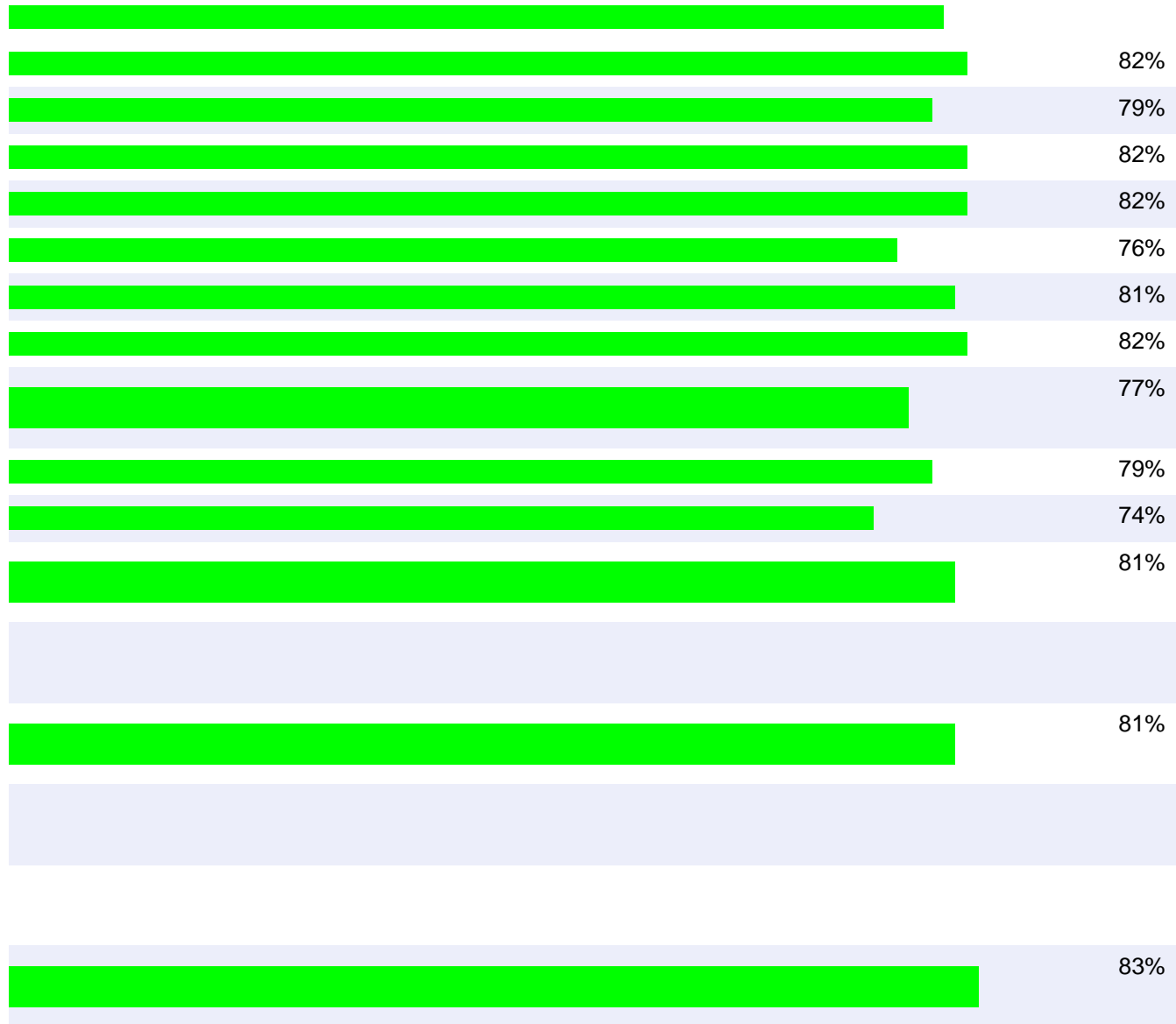
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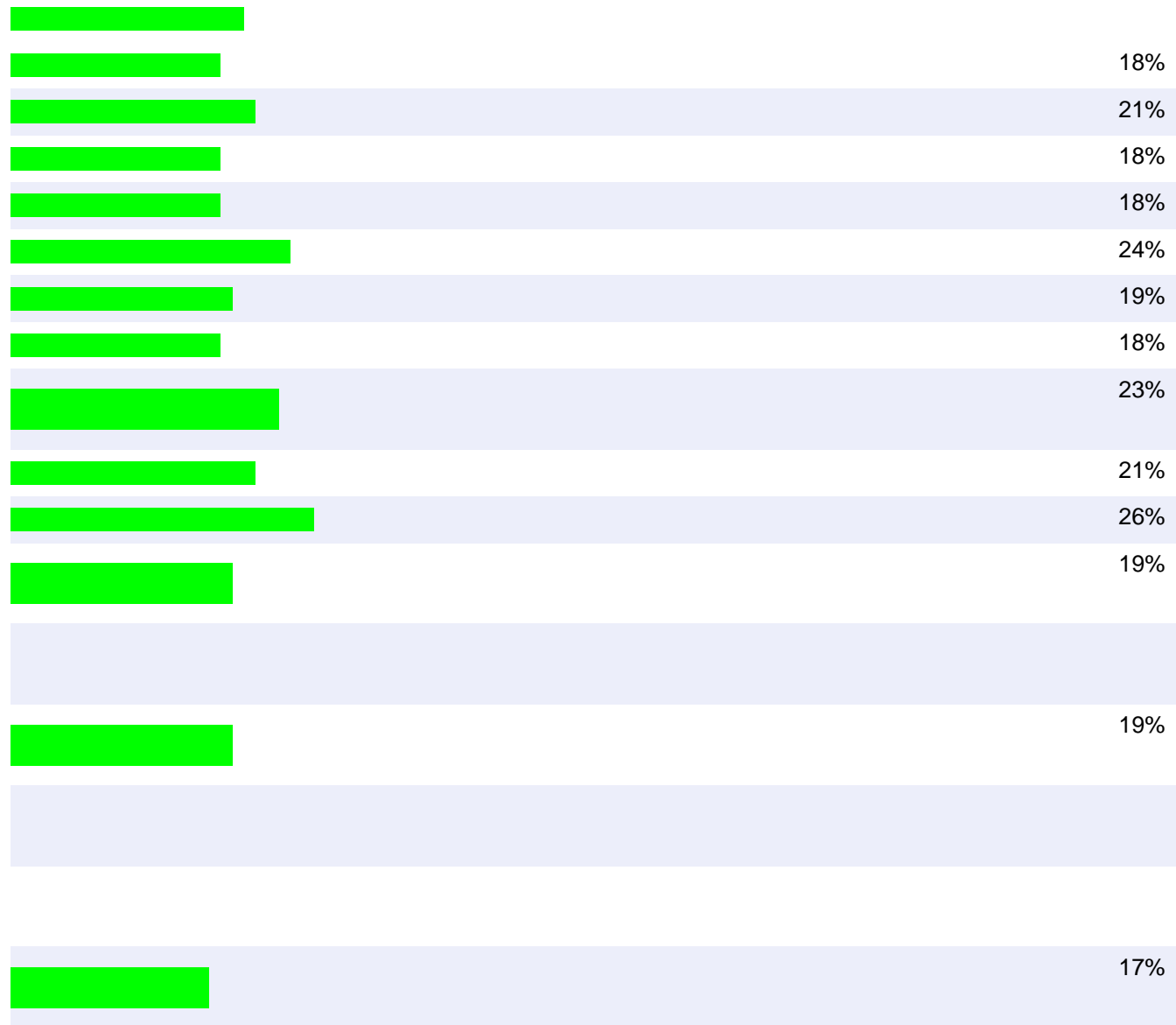
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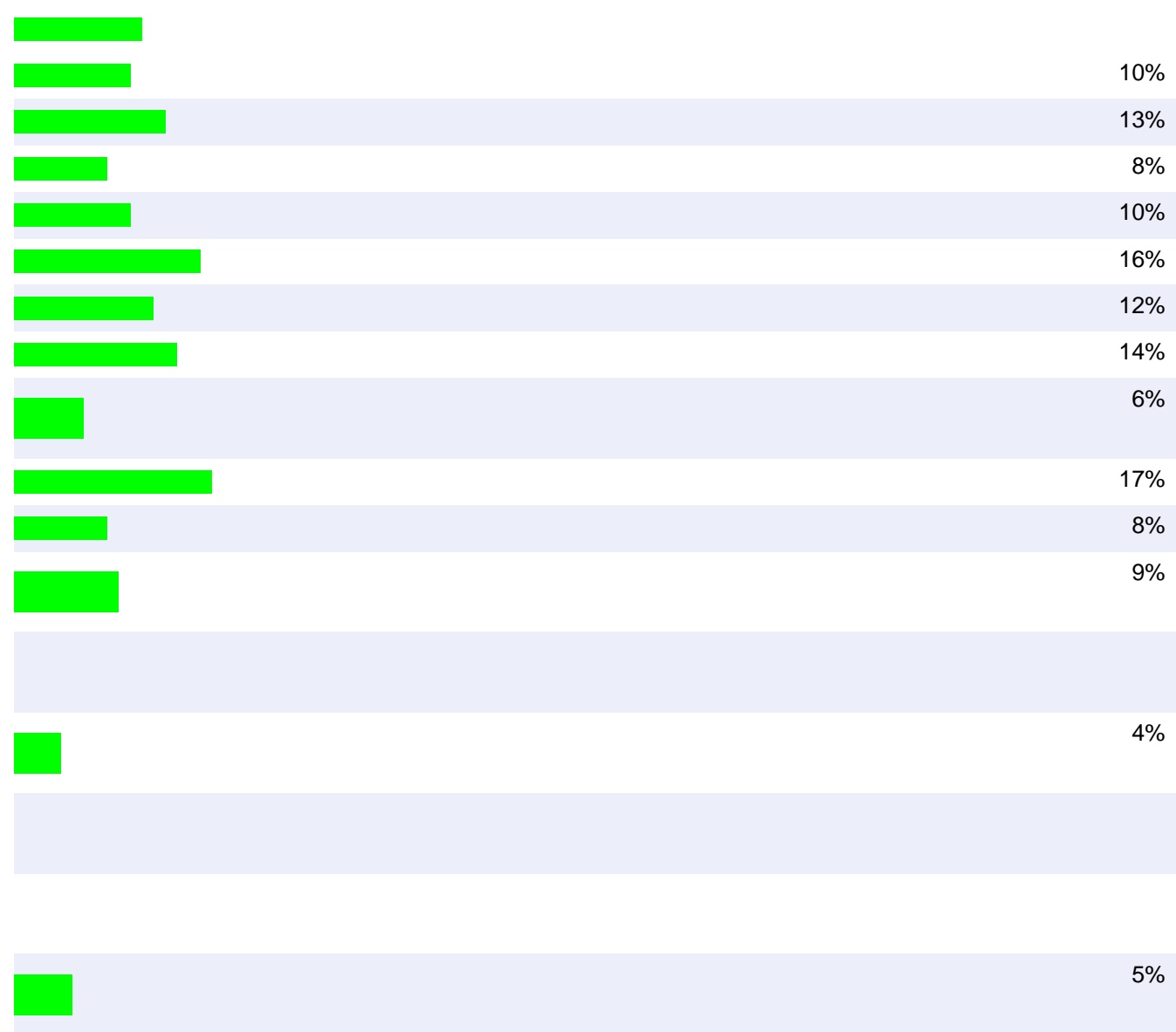
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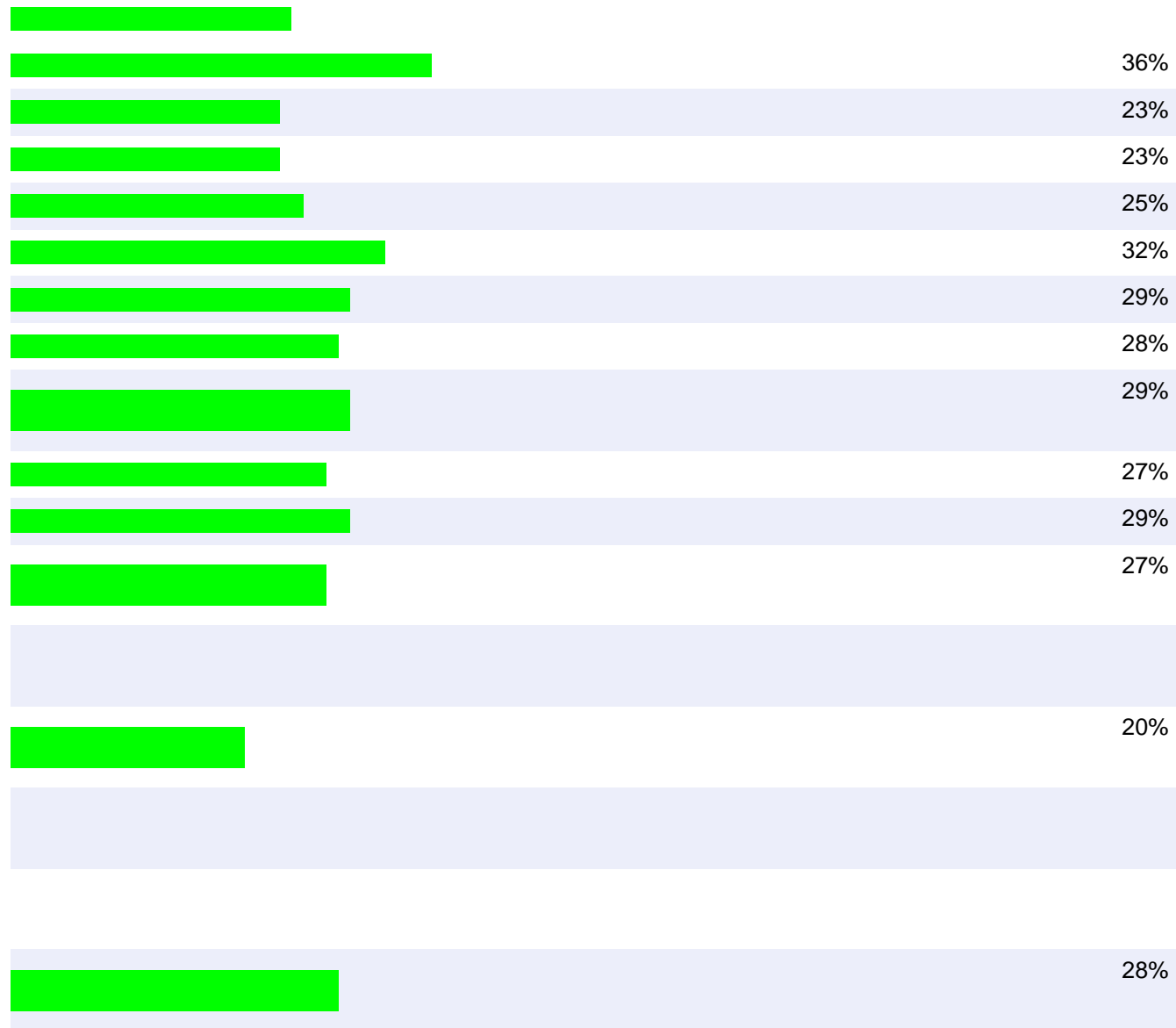
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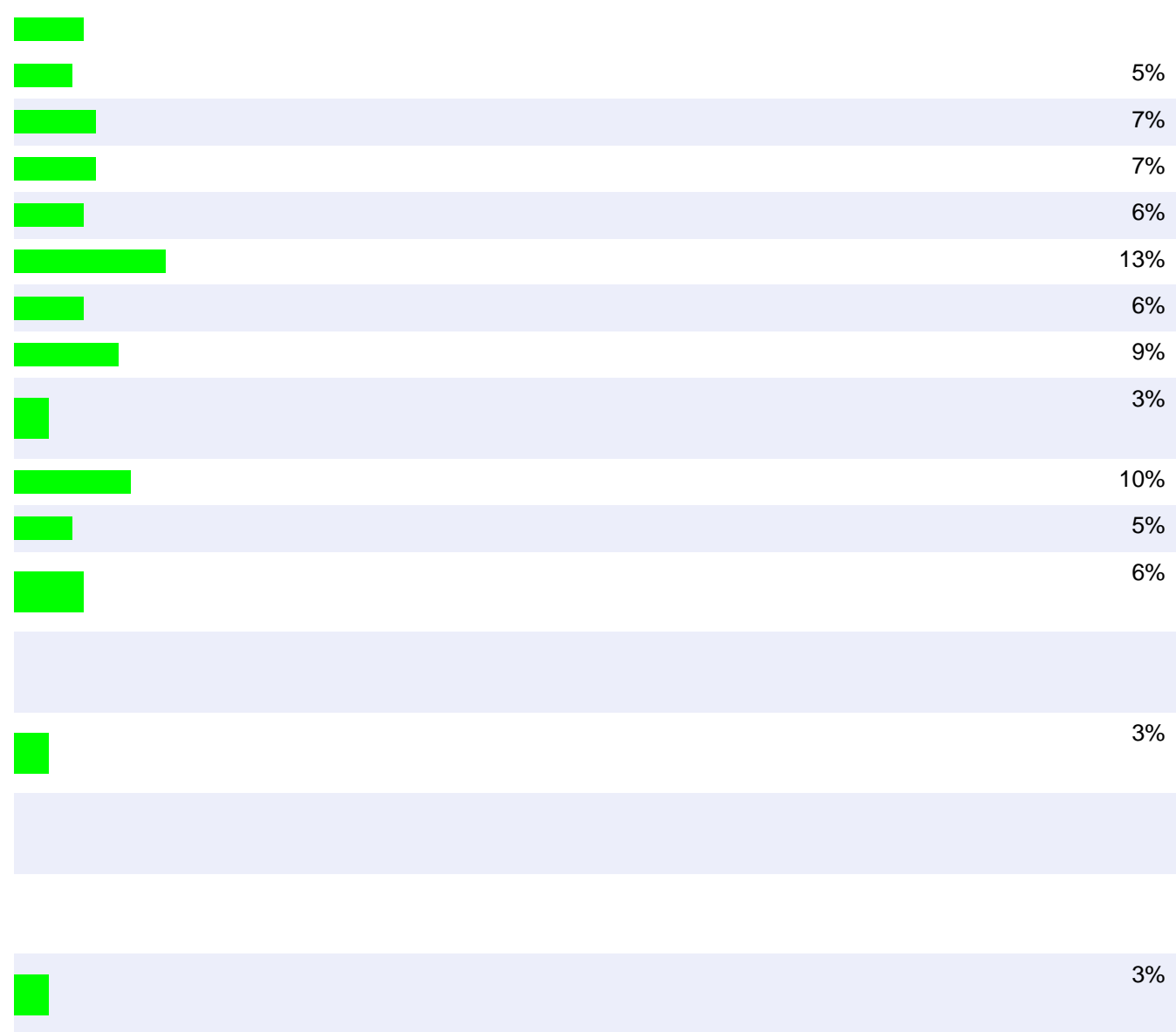
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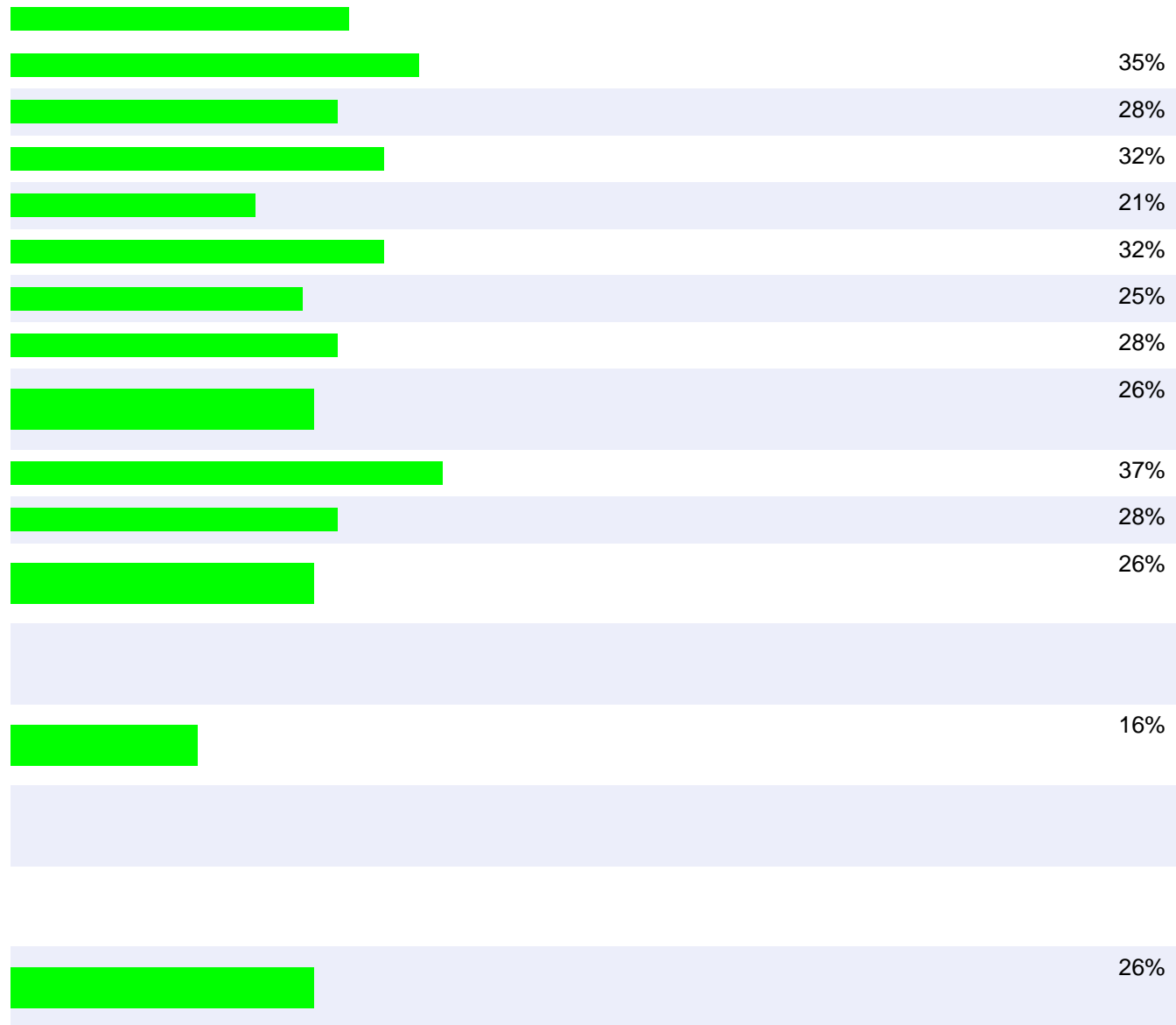
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VA



VA



VA



VA

Between 100 and 299

300 or More

Between 100 and 299

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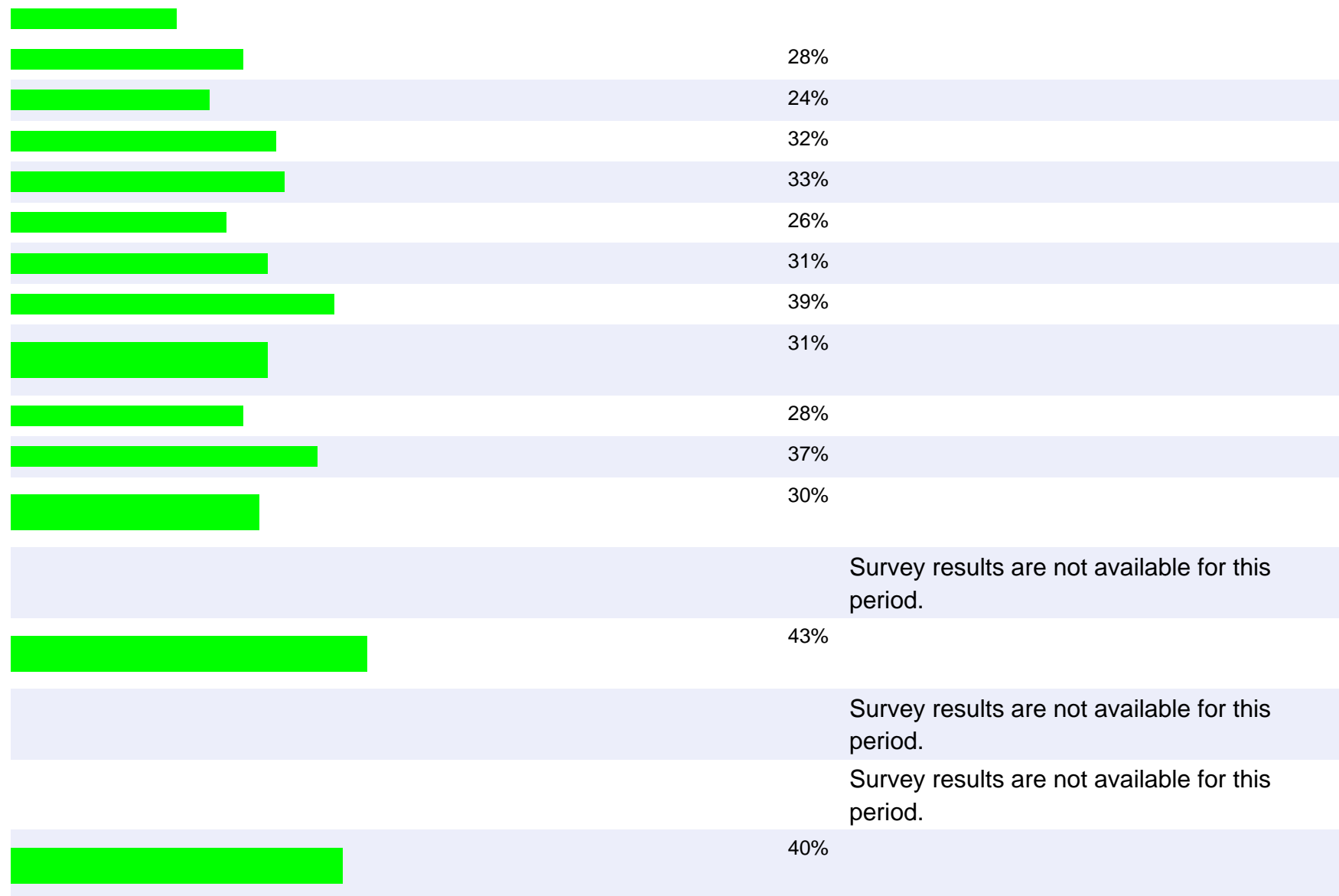
300 or More

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VA



VA

Survey results are not available for this period.

Survey results are not available for this period.

Survey results are not available for this period.

VA

491303	DICKENSON COMMUNITY HOSPITAL	1 HOSPITAL DRIVE
491304	CARILION STONEWALL JACKSON HOSPITAL	1 HEALTH CIRCLE
491305	SHENANDOAH MEMORIAL HOSPITAL	759 S MAIN STREET, PO BOX 508
491306	PATRICK HOSPITAL, LLC	18688 JEB STUART HIGHWAY
491307	PAGE MEMORIAL HOSPITAL, INC	200 MEMORIAL DRIVE

VA

CLINTWOOD VA

LEXINGTON VA

WOODSTOCK VA

STUART VA

LURAY VA

VA

24228	DICKENSON	(276) 926-0328
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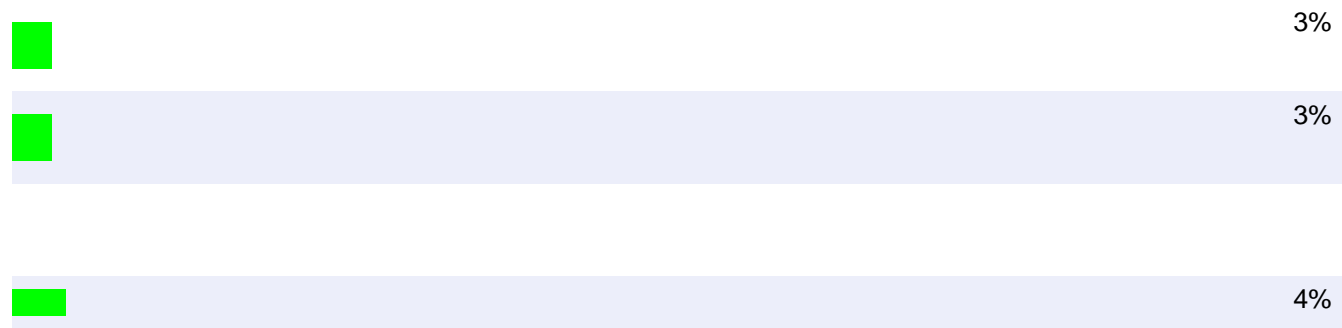
24450	LEXINGTON CITY	(540) 458-3503
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22664	SHENANDOAH	(540) 459-1100
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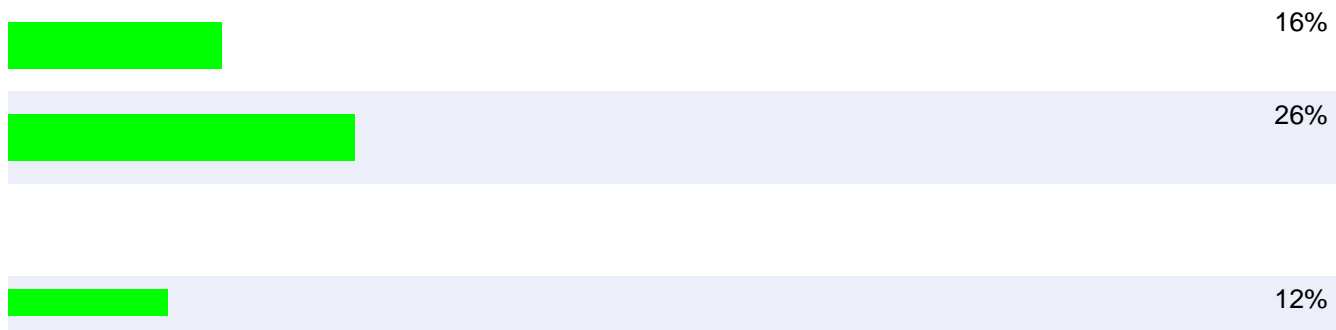
24171	PATRICK	(276) 694-8678
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22835	PAGE	(540) 743-4561
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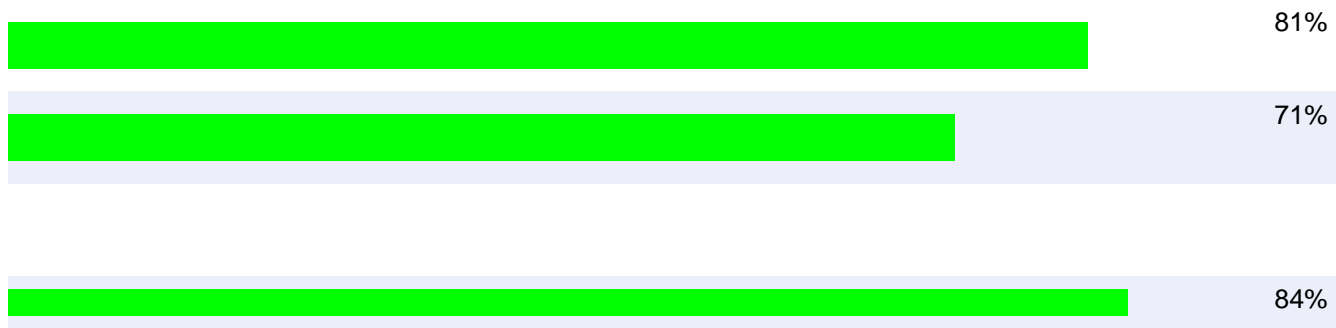
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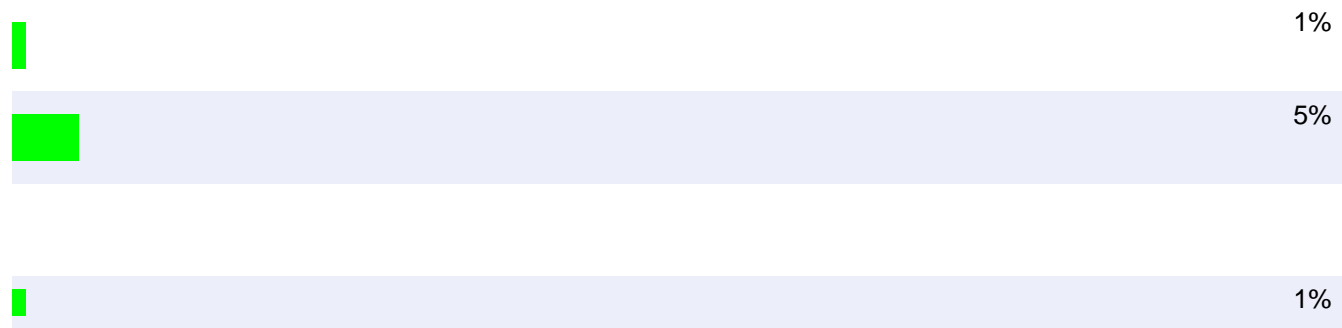
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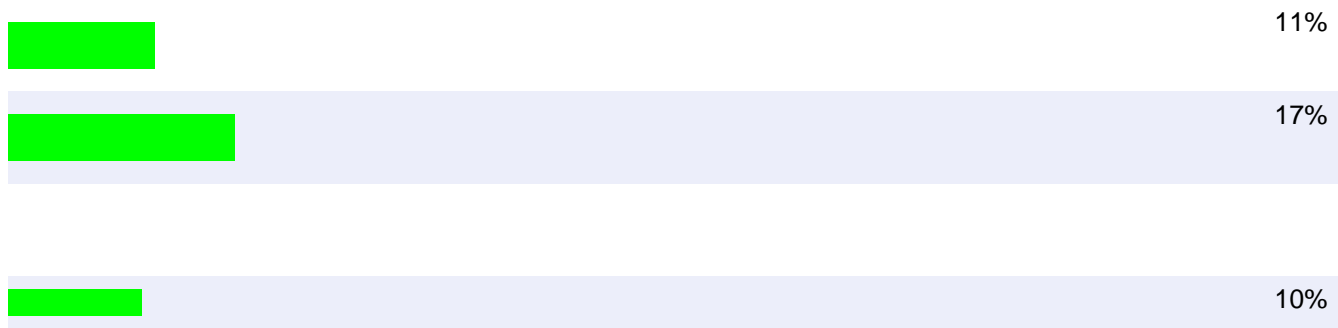
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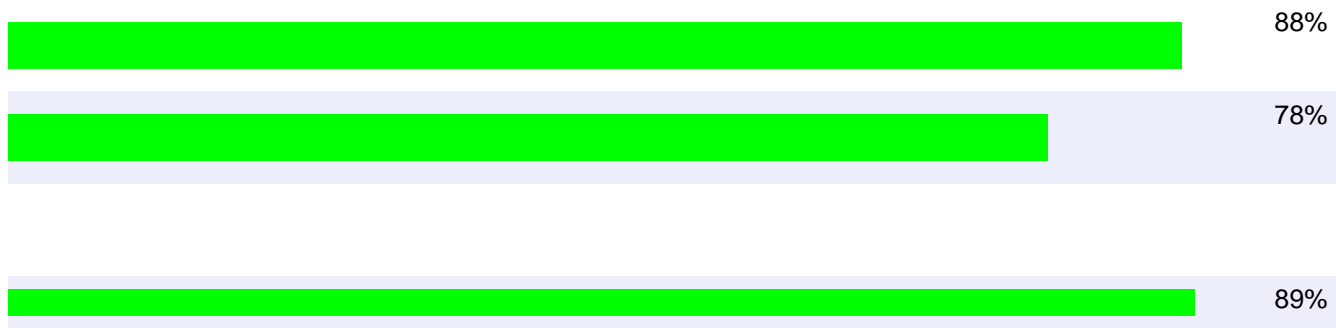
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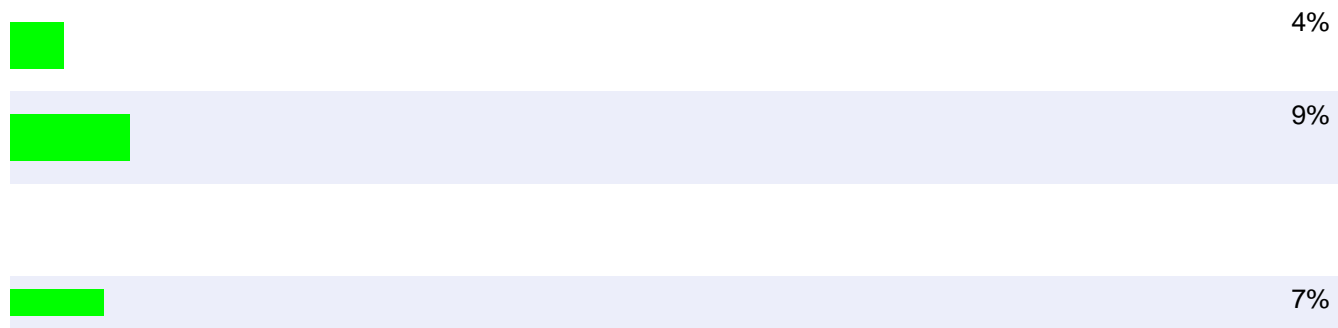
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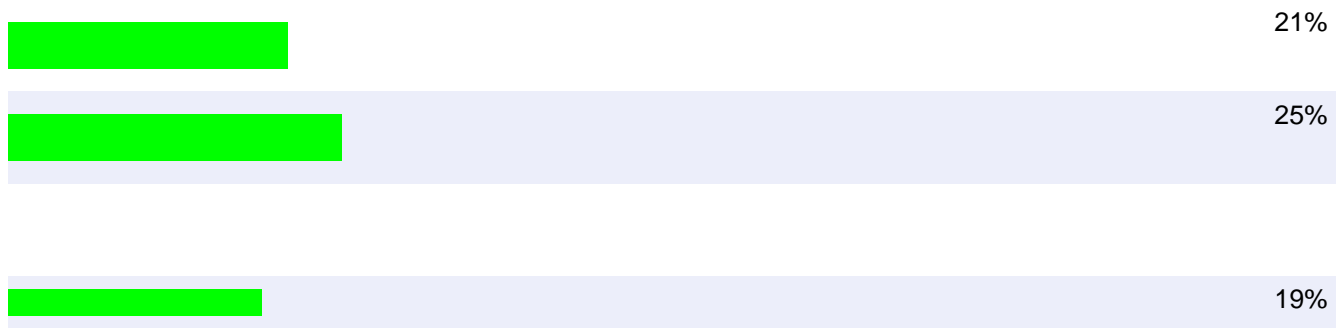
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VA



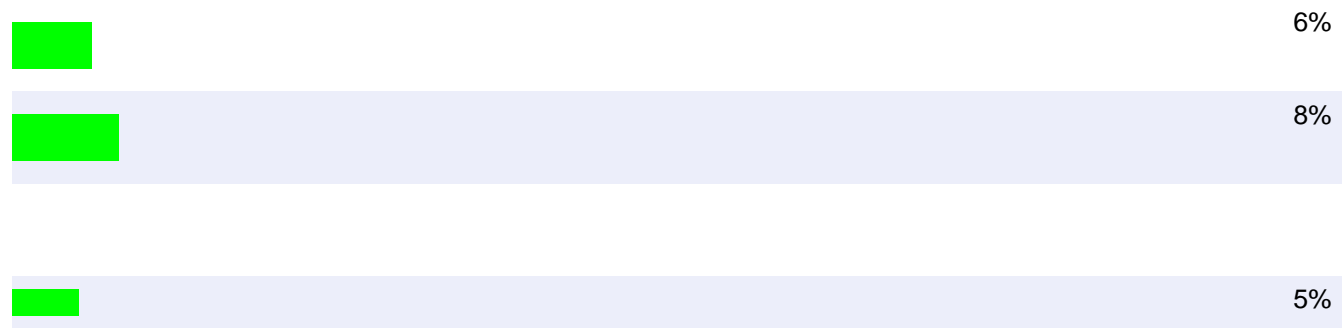
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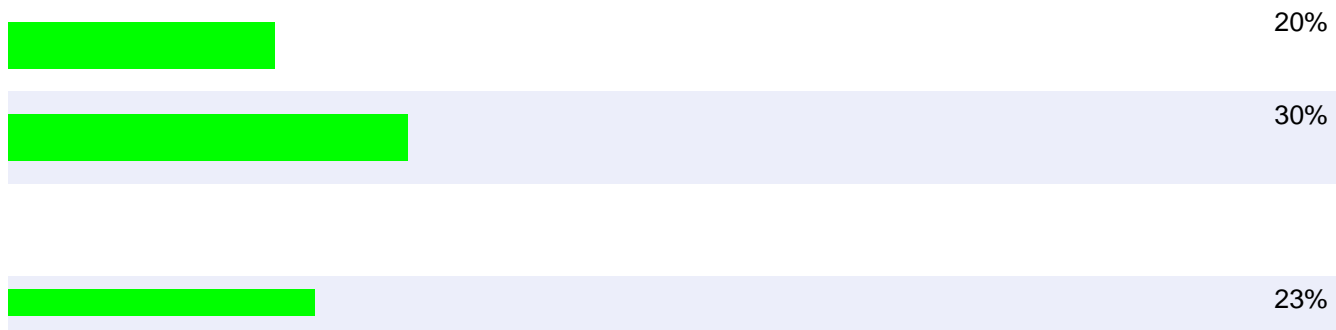
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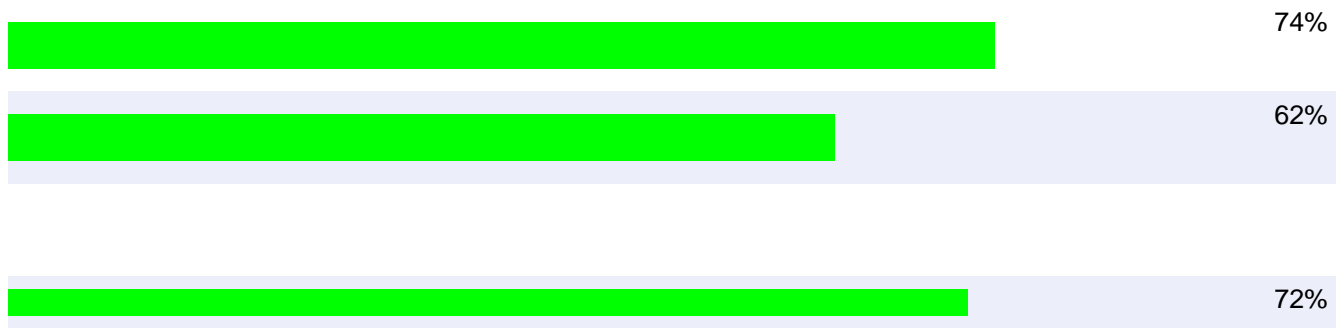
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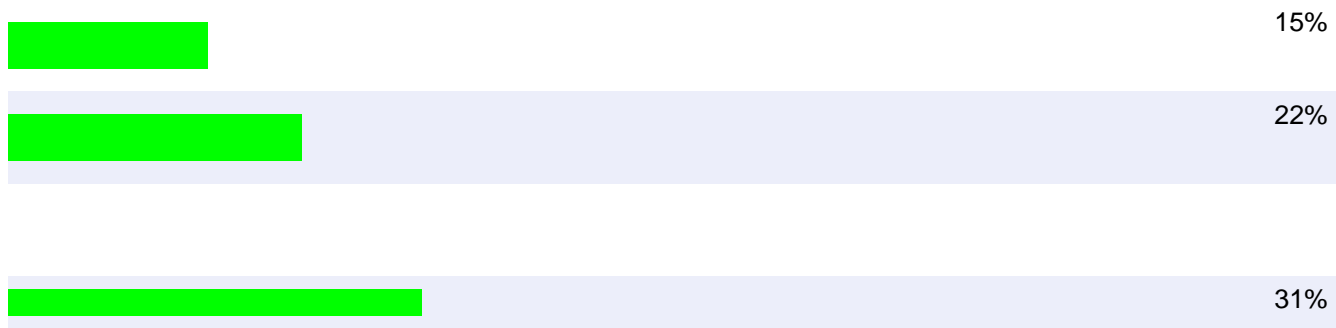
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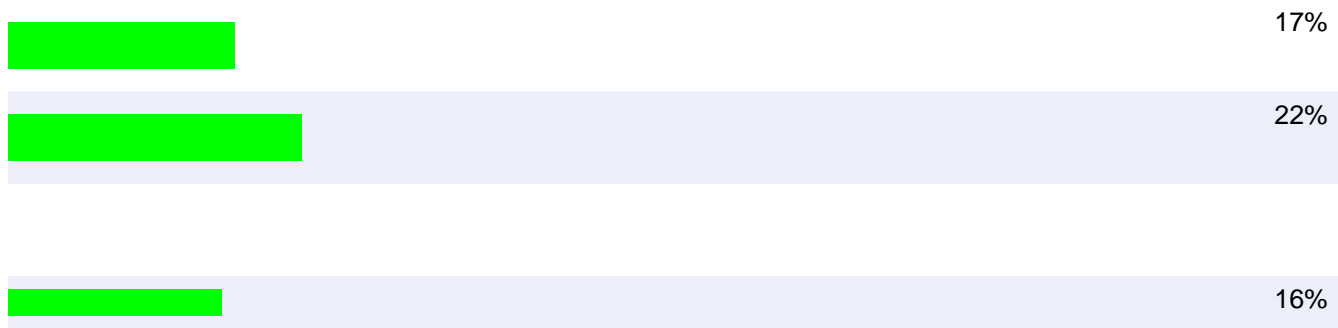
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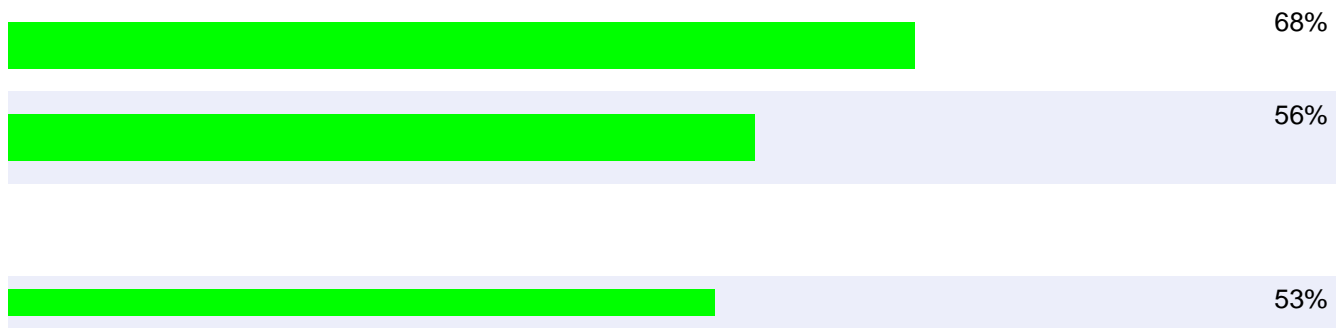
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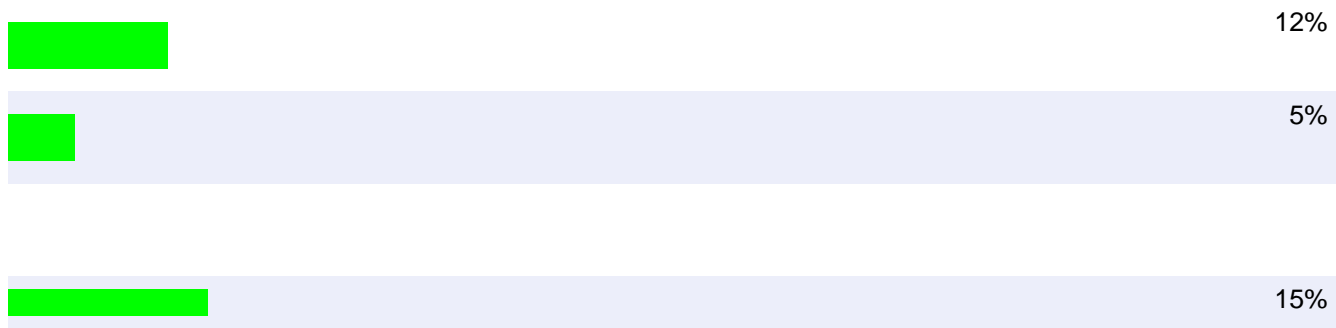
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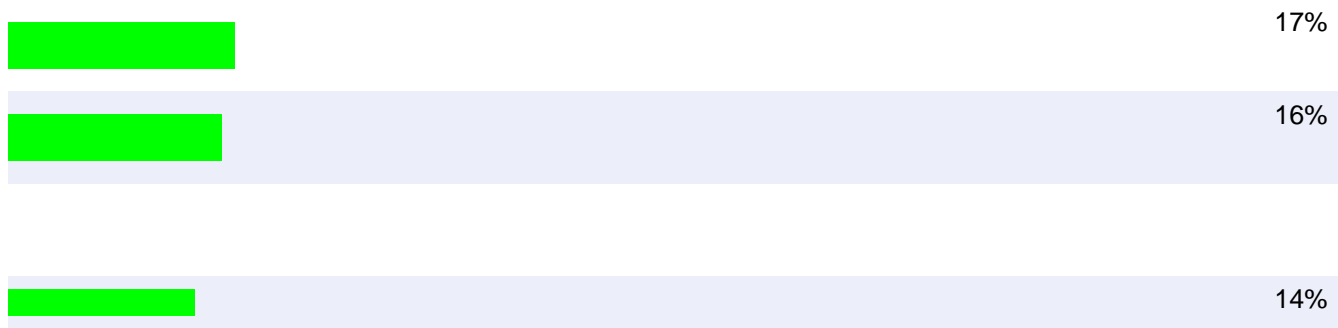
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VA



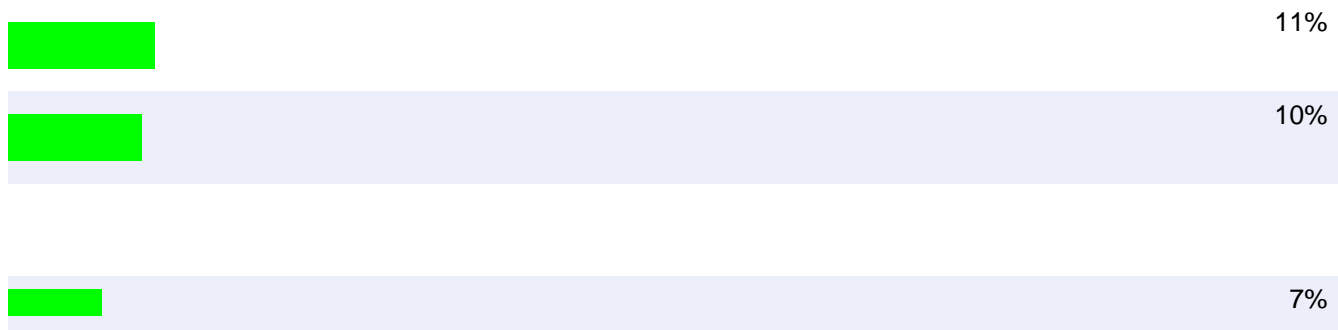
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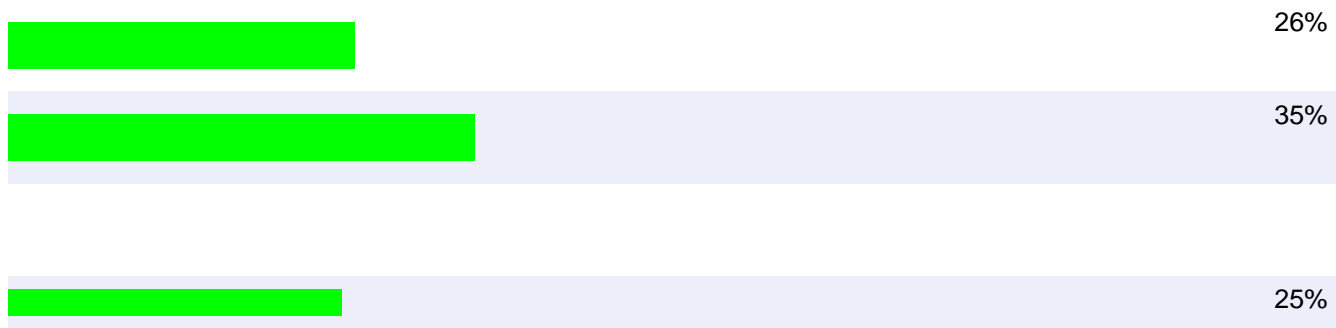
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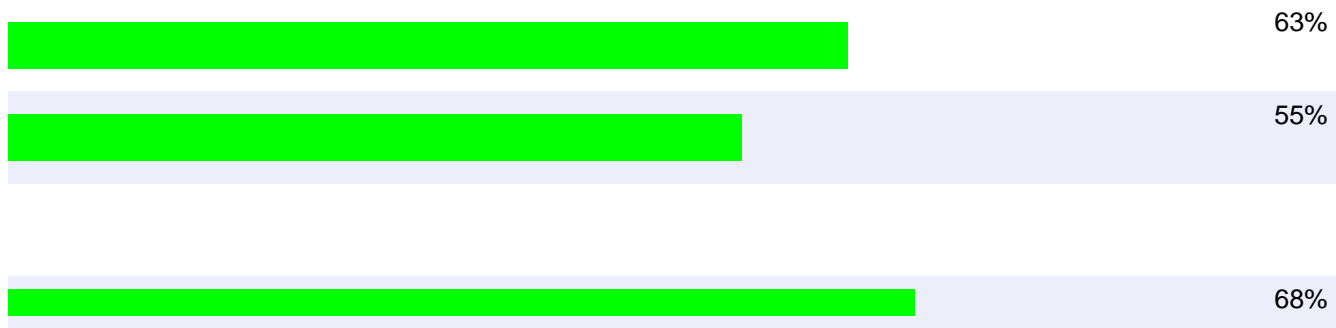
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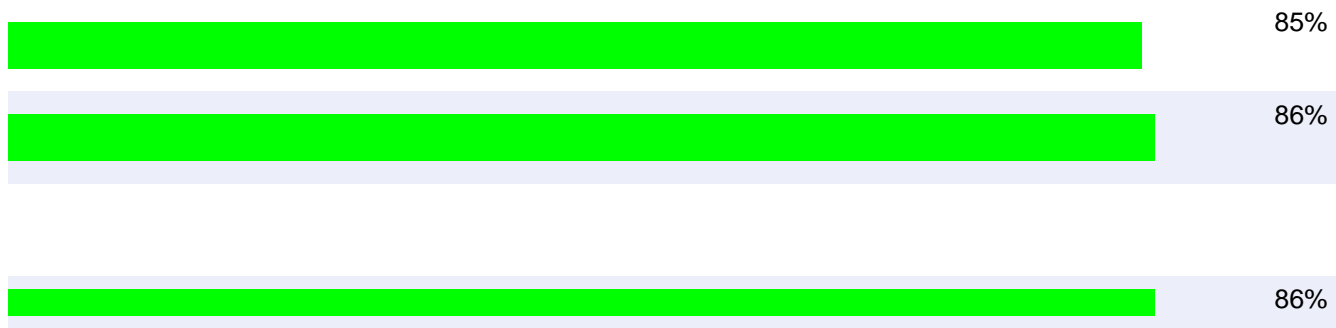
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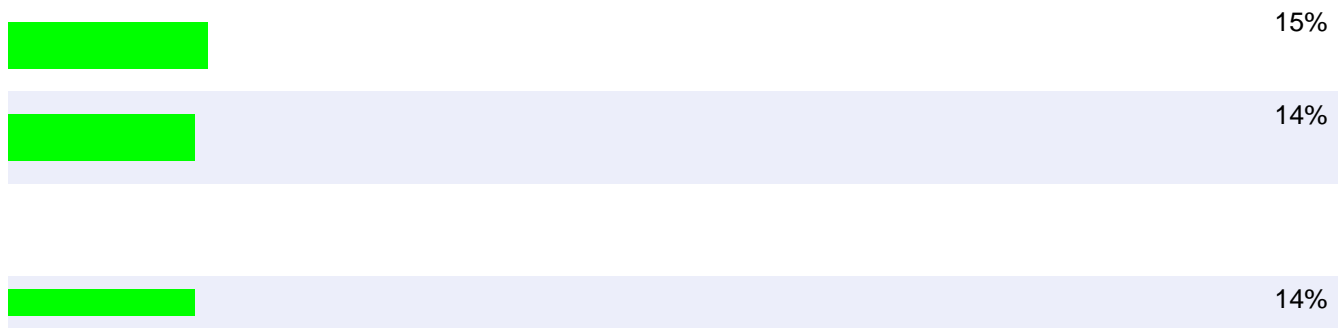
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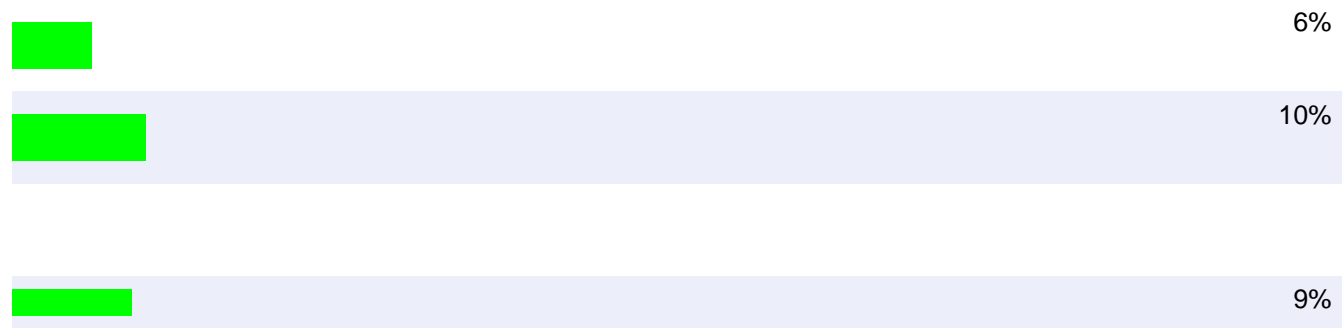
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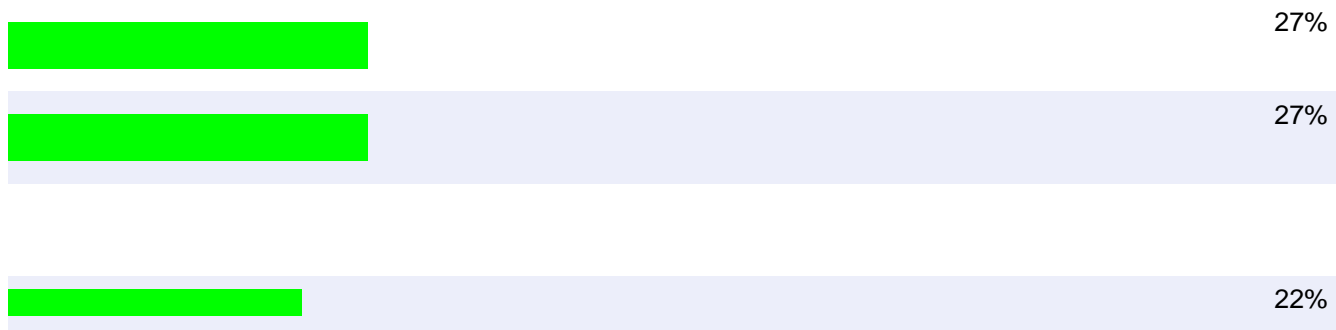
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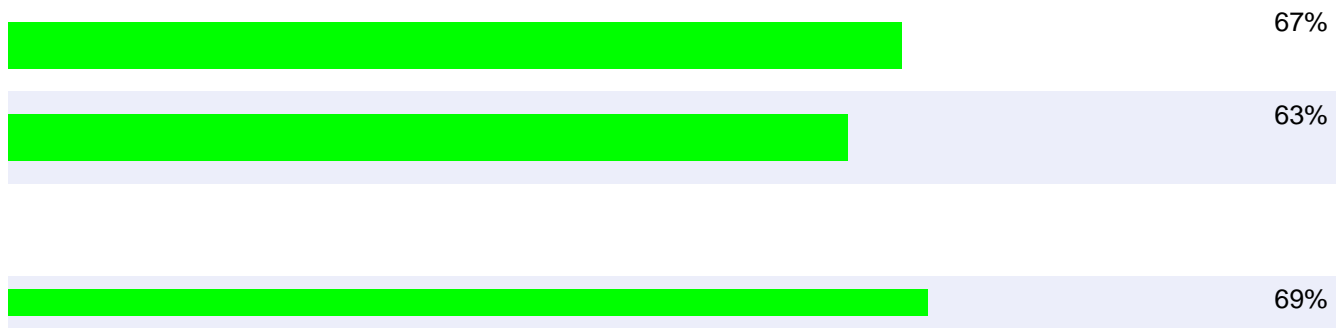
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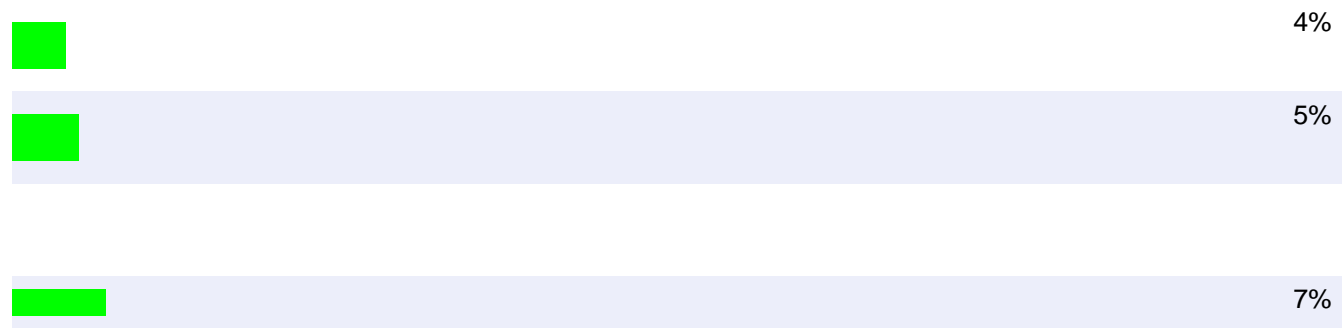
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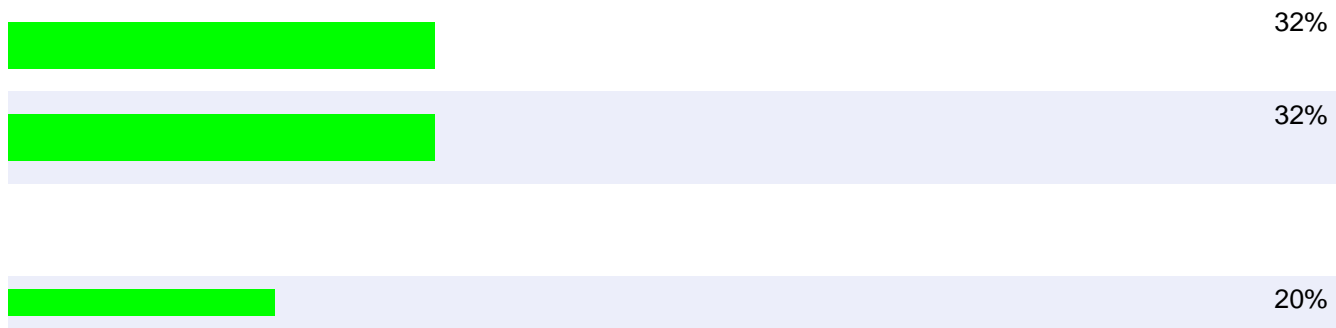
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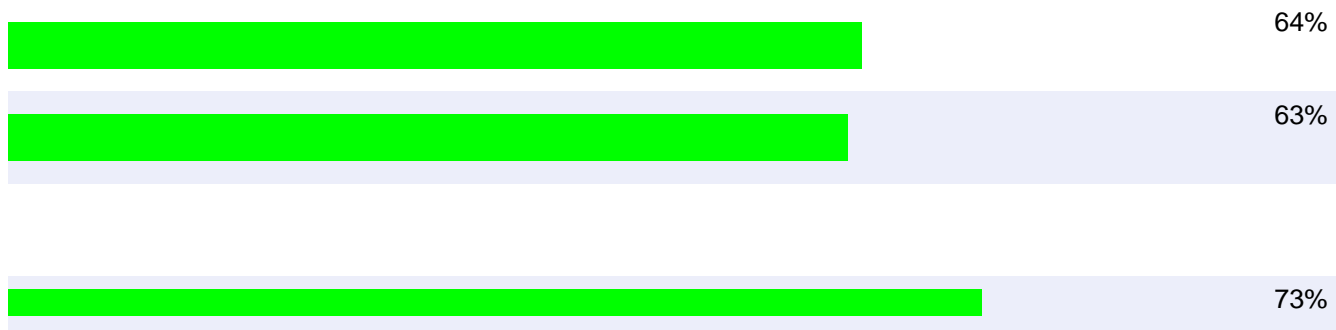
VA



VA



VA



VA

300 or More

300 or More

Between 100 and 299

VA

Survey results are not available for this period.

40%

31%

Survey results are not available for this period.

30%

VA

Survey results are not available for this period.



Survey results are not available for this period.

